



Ann M. Stillman
Director

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October 31, 2025

****IMPORTANT MEETING****

CSA 11 WATER RATES

Dear County Service Area No. 11 (CSA 11 – Pescadero Water System) Customers and Property Owners:

The County of San Mateo Department of Public Works (Department) will hold a **second** public meeting to discuss proposed CSA 11 water rate increases on:

Monday, November 17, 2025, 6:30 P.M.

at the

**Pescadero Elementary School
Multi-Purpose Room
620 North Street
Pescadero, CA 94060**

During the meeting the Department will provide an overview of the CSA 11 water system and its operation, what the rates need to support, and the process to implement new rates.

The first public meeting regarding the proposed CSA11 water rate adjustments was held on October 29, 2025, at the Pescadero Middle-High School. During the meeting, several questions were asked by community members related to the rates, water system operations, the Proposition 218 procedures, etc. County staff has compiled those questions and are preparing responses, which will be posted on the "County Service Area No. 11 - Proposed Increases to Water Rates and Charges" webpage (link provided below) prior to the public meeting on November 17, 2025. The materials presented at the first meeting, the meeting recording, and the rate setting timeline have been included on the website located here:

https://www.smcgov.org/publicworks/water-services/CSA11_Rates

The Department has previously communicated that the CSA 11 water rates have not been adjusted since 2012 and the current water rates are insufficient to adequately support the costs



of operating the CSA 11 water system and establish a fund reserve for necessary repairs or emergencies.

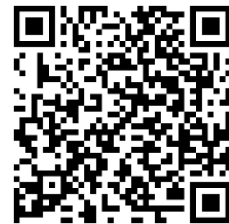
The Department is moving forward with the rate setting process such that CSA 11 can collect sufficient revenue to support:

- Operation and maintenance of the pump and well systems
- Operation and maintenance of the storage tanks and distribution system
- Repair and replacement of the fire hydrants, pipes, fittings and valves when needed
- Backflow prevention assembly certification and minor repairs
- Emergency response and repairs
- Compliance with local, state and federal health, safety and environmental protection regulations
- Meter reading, billing, administration, and customer service
- Establishing a prudent fund reserve for unanticipated costs

Additional information about CSA 11 can be found on our website:

<https://www.smcgov.org/publicworks/water-services>

or use the QR code on the right



If you are unable to attend the meeting and would like to provide comments, please direct them to:

Janelle Lee, Associate Civil Engineer
Department of Public Works
County of San Mateo
555 County Center, 5th Floor
Redwood City, CA 94063
Telephone: (650) 363-4100
or
e-mail: jlee1@smcgov.org

Very truly yours,

A handwritten signature in blue ink, appearing to read "Ann M. Stillman", located below the typed name.

Ann M. Stillman
Director of Public Works

AS:NA:TD

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cc: Supervisor Ray Mueller, District 3
Mike Callagy, County Executive Officer
Justin Mates, Deputy County Executive