

## CLEAR Conversation Listening Guide

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What are City officials, staff members and partners **observing** and **listening for** during a “learning-oriented” community dialogue?

### 1 – **Who showed up?**

- How many were familiar versus those who you are not used to seeing?  
Who would you want to see participating in a future meeting?
- Did you feel that there was a balanced “mix” of perspectives at your table?

### 2 – How did people **connect** to the issue?

- Among the “new” people: What were their starting points for the conversation?
- Among the familiar advocates: If a person/group has been overly attached to a single position or perspective, did you hear any openings for shift points?

### 3 – What general **shared values** emerged from the conversation?

- What specific words or language did people use?

### 4 – **Information needs:**

- What are people hungry to learn more about?
- Where is there confusion?
- Did you hear misinformation?

### 5 – What did you hear that could be **“seeds” for future policy discussions**?