## County of San Mateo Remote Access - Cisco AnyConnect Secure Mobility Client

1. Once installed, the Cisco AnyConnect Client application can be started by going to the following location: Start Menu... All Programs... Cisco... Cisco AnyConnect Secure Mobility Client... and launching the Cisco AnyConnect Client.



2. When launched, the application window will open and present you with the Connection dialogue box, you may need to manually configure the hostname of the County of San Mateo VPN Appliance.

Cisco AnyConnect Secure Mobility Client						
	VPN: Ready to connect. gateway.co.sanmateo.ca.us	•	Connect			
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3. Click the Connect button to login to the County VPN Appliance. You will be asked for your credentials. Provide your Username and Password that were sent to you via email.

Sisco AnyConr	nect   gateway.co.sanmateo.ca 🗙		
Please ent	er your username and password.		
Username:	<your username=""></your>		
Password:	************		
-			
	OK Cancel		

4. When the appropriate credentials have been provided, you will receive a Welcome message. A few basic links may have been sent to you, additional links may be best secured through your local IT staff or Departmental contact. If you are using a County provided system, you should be able to launch any local applications. Please note that these applications may require unique Usernames and Passwords separate from your VPN account credentials.

Additional help can be provided by calling the ISD Help Desk at (650) 363-4108.



## **Changing your Password**

Once connected to the county, the password can be changed at the following link:

http://security1.co.sanmateo.ca.us

5. Once connected, you will see an active VPN connection by an icon in the System Tray:



- 6. To terminate your VPN connection, there are a couple of methods.
- a. <u>Right-Click</u> the <u>System Tray</u> Icon



b. You'll notice the icon now shows as an Open Lock. <u>Right-Click</u> again to <u>Exit</u> the application completely:



c. Another way to close the application is to double-click the <u>System Tray</u> icon. This will re-open the main application window. From there simply click the <u>Disconnect</u> button. Once disconnected, you can close the window to exit the application.

Cisco AnyCo	nnect Secure Mobility Client	
	<u>VPN:</u> Connected to gateway.co.sanmateo.ca.us.	
	gateway.co.sanmateo.ca.us	Disconnect
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7. To create a <u>Shortcut</u> on your Desktop, simply navigate to the Cisco AnyConnect Secure Mobility Client application launcher. <u>Right-Click</u> the AnyConnect icon and select <u>Send to</u>... and select <u>Desktop (create shortcut)</u>. A new shortcut will be copied to your Desktop.

Adobe Acrobat Distiller XI						
Adobe Acrobat XI Pro						
Adobe FormsCentral						
Adobe Reader XI						
Apple Software Update						
Default Programs						
Desktop Gadget Gallery						
Internet Explorer (64-bit)		Documents				
Internet Explorer						
Microsoft Access 2000		Pictures				
Mozilla Eirefox		Maria				
Windows DVD Maker		MUSIC				
Windows Eax and Scan		-				
Windows Media Player		Computer				
Windows Lindate		5 10 12				
XPS Viewer		Control Panel				
3CDaemon						
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Maintenance	Open file lo	ocation		Drive (Dr)		
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Microsoft Office 2013	-		Security	Onice (Theopies		
Microsoft Silverlight	Pin to Taskbar					(5.)
Nevel	Pin to Start Menu				PVUI(SHARED)	(P:)
Novell Nevel CASA	Restore previous versions				WCFPVUI (SHAF	(ED) (Q:)
Novell CraupWise	Const Los			ISDRWCFPV0	1(VOL 1) (S:)	
Novell Groupwise	Send to			ISDKWCFPVU	1) (V:)	
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