



March 18, 2020 **For Immediate Release**

Update on County Response to COVID-19

Redwood City – The County of San Mateo continues to work to protect public health and safety in response to the novel coronavirus known as COVID-19.

The County of San Mateo's Emergency Operations Center (EOC) remains open to coordinate countywide response and communications in response to the situation. The EOC's Joint Information Center will provide daily status reports Monday through Friday until further notice. Today's report:

SMC Parks Takes Protective Action Against the Spread of COVID-19

San Mateo County Parks is taking immediate protective actions, which will remain in effect through Sunday, April 12.

Park will be open 8 a.m. to 6 p.m. with the following modifications:

- Flood Park and Tidepools at Fitzgerald Marine Reserve are closed.
- All playgrounds are closed.
- All reservation picnic areas are closed. However, designated drop-in picnic areas will be open for use and disinfected daily.

Read more for additional Parks modifications at https://parks.smcgov.org.

The County expects to share updated modifications to operations by department shortly at www.smcgov.org.

Shelter in Place Health Order Questions

An e-mail and phone line are now operational Monday through Friday 8 a.m. to 4 p.m. for those residents who have business questions related to the shelter in place order. E-mail healthorderFAQ@smcgov.org or call (650) 363-4588.

San Mateo County COVID-19 Cases

San Mateo County Health has updated the number of positive cases to 80 as of today.

Updates can be found at https://www.smchealth.org/coronavirus

Call Center Update

Residents with non-medical, non-emergency questions about the coronavirus can call 211 at any time, day or night. Callers from landlines and cellular telephones located within San Mateo County are connected with a trained service professional. 211 is a confidential service available in 180 languages.

The 211 service received 2,218 calls from the evening of March 6 through Tuesday, March 17.

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