



NEWS

March 20, 2020

For Immediate Release

Update on County Response to COVID-19

Redwood City – The County of San Mateo continues to work to protect public health and safety in response to the novel coronavirus known as COVID-19.

The County of San Mateo’s Emergency Operations Center (EOC) remains open to coordinate countywide response and communications in response to the situation. The EOC’s Joint Information Center will provide daily status reports Monday through Friday until further notice. Today’s report:

Board of Supervisors Set to Relieve Financial Stress from Covid-19

The San Mateo County Board of Supervisors will consider on Tuesday two significant actions to relieve the financial stress caused by COVID-19:

1. An emergency regulation that applies countywide to ban evicting renters impacted by the outbreak for non-payment of rent, and
2. Provide \$3 million in seed money to launch an emergency “San Mateo County Strong” fund to help residents, nonprofit organizations and small businesses.

“Our county’s most vulnerable residents and small businesses have been hit the hardest by this crisis,” said County Manager Mike Callagy. “The impacts from COVID-19 have been swift and far-reaching.” Read the full news release with link to Board agenda:

<https://sanmateocounty.legistar.com/Calendar.aspx>

Dispatchers Urge Residents to Call 911 Only for True Emergencies

Check out this new video featuring John Garcia, a County 911 dispatcher, asking residents to call 911 only for emergencies – not for questions about the Shelter in Place order or to report potential violations.

Let’s support John and all of Public Safety Communications by leaving 911 open to true emergencies. Watch the video here: <https://youtu.be/Sac1Ty-x50Y>

Shelter in Place Health Order Questions

An e-mail and phone line are now operational Monday through Friday 8 a.m. to 4 p.m. for those residents who have business questions related to the shelter in place order. E-mail healthorderFAQ@smcgov.org or call (650) 363-4588.

San Mateo County COVID-19 Cases

San Mateo County Health has updated the number of positive cases to 100 as of today.

Updates can be found at <https://www.smchealth.org/coronavirus>

Call Center Update

Residents with non-medical, non-emergency questions about the coronavirus can call 211 at any time, day or night. Callers from landlines and cellular telephones located within San Mateo County are connected with a trained service professional from 211, a confidential service available in 180 languages.

The 211 service received 2,997 calls from the evening of March 6 through Friday, March 20.

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