



North Fair Oaks Community Council
*A Municipal Advisory Council to the
San Mateo County Board of Supervisors*

2600 Middlefield Road,
Redwood City, CA
650-363-1800
www.nfoforward.org

Everardo Rodriguez, Chair
Beatriz Cerrillo, Vice-Chair
Rosario Gonzalez
Linda López
Rosaura López
Jennifer Ruiz
Blair Whitney
Francis Santos, Youth Member
Esmeralda Rosales, Alternate
Youth Member

February 27, 2020

7:00pm

The North Fair Oaks Community Council provides recommendations on the issues of community health, safety, welfare, public works and planning for the North Fair Oaks geographic area. It holds regular monthly meetings to address the needs of the community, act as a forum, and serve as an advisory body to the Board of Supervisors.

The meeting began at 7:00 PM

1. ROLL CALL

Present: Chair Everardo Rodriguez, Vice Chair Beatriz Cerrillo, Council Member Rosario Gonzalez, Council Member Linda López, Council Member Rosaura Lopez, Council Member Jennifer Ruiz, Council Member Blair Whitney, Council Member Juan Carlos Prado, and Youth Member Francis Santos.

Staff Present: Peggy Jensen, Deputy County Manager and Tim Fox, County Counsel. Office of Community Affairs: Emma Gonzalez, Mitzy De La Peña Medina, and Sandra Becerra.

2. PUBLIC COMMENT

No public comment.

AGENDA

3. Election of Officers: Council Chair and Vice Chair

Led by Everardo Rodriguez	<ul style="list-style-type: none"> • Council Member Linda Lopez nominated Everardo Rodriguez to continue as Chair and Jennifer Ruiz as Vice Chair. • Council Member Whitney asked whether Chair Rodriguez would be eligible to serve another term and if he would be willing to do so if nominated. • County Counsel Fox replied that the by laws do not place a limit on the number of terms a person is able to serve as an officer. However, there is a limit on the number of terms they are able to serve on the council. • Chair Rodriguez confirmed he would be willing to serve another year if elected.
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	<ul style="list-style-type: none"> • Council Member Rosaura Lopez nominated Juan Carlos Prado for Chair and Jennifer Ruiz for Vice Chair. • Council Member Whitney made a motion to divide the vote to choose the Chair first and the Vice Chair second. • County Counsel Fox confirmed that per the bylaws, the positions are filled by the majority of the votes from the council members present at the meeting, but it does not specify whether it should be a slate of candidates or individually. • Council Member Whitney proposed Chair Rodriguez to continue serving as Chair and Juan Carlos Prado to serve as Vice Chair. • Council Member Prado confirmed he is willing to serve as Chair or Vice Chair. • County Counsel reminded that there are three slates: (1) Everardo Rodriguez as Chair and Jennifer Ruiz as Vice Chair (2) Juan Carlos Prado as Chair and Jennifer Ruiz as Vice Chair; and (3) Everardo Rodriguez as Chair and Juan Carlos Prado as Vice Chair. • Roll call on slate #1 (<i>Everardo Rodriguez as Chair and Jennifer Ruiz as Vice Chair</i>): YES (3)- Everardo Rodriguez, Jennifer Ruiz, Linda Lopez; NO- (5) Beatriz Cerrillo, Blair Whitney, Juan Carlos Prado, Rosaura Lopez, and Francis Santos. • Roll call on slate #2 (<i>Juan Carlos Prado as Chair and Jennifer Ruiz as Vice Chair</i>): YES (4)-Beatriz Cerrillo, Jennifer Ruiz, Juan Carlos Prado, Rosaura Lopez, NO (4)- Everardo Rodriguez, Linda Lopez, Blair Whitney, Francis Santos; ABSTAINED (1): Jennifer Ruiz • Roll call on slate #3 (<i>Everardo Rodriguez as Chair and Juan Carlos Prado as Vice Chair</i>): YES (7)- Everardo Rodriguez, Beatriz Cerrillo, Juan Carlos Prado, Linda Lopez, Blair Whitney, Jennifer Ruiz, and Francis Santos; NO- (1) Rosaura Lopez. Slate #3 wins. • Everardo Rodriguez will continue to be Chair of the North Fair Oaks Community Council and Juan Carlos Prado will serve as the Vice Chair.
Public Comment	No public comment.

4. Redwood City 2020 Welcoming Stars Award to Multicultural Institute and CARON

<p>Presentation by Shannon Chiu, Redwood City 2020</p>	<ul style="list-style-type: none"> • Redwood City 2020 is a community collaborative comprised of 8 nonprofits, public core service organizations, and hundreds of community-based affiliate organizations that work together to ensure that all that who live in Redwood City and North Fair Oaks are healthy, safe, and successful. Redwood City Together is the welcoming initiative of Redwood City 2020. Redwood City Together gives the Welcoming Star award 4 times per year to programs in North Fair Oaks and Redwood City that create a welcoming environment across social divides such as race, class, and immigration status. • CARON and Multicultural Institute are recognized as the recipients of the Welcoming Star award. • Sgt. Zuno, Director of the CARON Program, thanked Redwood City 2020 and North Fair Oaks Community Council for the recognition. • Cesar Meza-Esveille also thanked Redwood City 2020 and accepted the award on behalf of the program’s Day Laborers, Domestic Workers, and the immigrants who die in the desert trying to cross the border in search for a better life for their families.
<p>Questions from Council Members</p>	<ul style="list-style-type: none"> • Council Member Whitney asked about the details for Multicultural Institute’s Fundraising event at Synapse school. • Chair Rodriguez clarified that the ceremony starts at 6:30pm and the cost is \$100 per individual. Tickets can be purchased at Multicultural Institute’s website. • Chair Rodriguez congratulated Multicultural Institute and CARON for receiving this award and thanked them for their great work in the community.
<p>Public Comment</p>	<ul style="list-style-type: none"> • No public comment made.

5. 855 Barron Update

<p>Presentation by Peggy Jensen, Deputy County Manager</p>	<ul style="list-style-type: none"> • The 855 Barron project at Redwood Trailer Village has provided new homes to 48 families, or 200 adults and children, who would have otherwise been displaced as their previous mobile homes were deemed uninhabitable. This project was an effort of the County of San Mateo and Supervisor Slocum’s office and provided a \$3.19 million low-interest loan program for resident purchase of new units, infrastructure improvements by property owner with some
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	County support, old unit demolition, and relocation assistance during site work.
Questions from Council Members.	<ul style="list-style-type: none"> • Council Member Linda Lopez asked how will these homes be maintained? Whose responsibility is it? <ul style="list-style-type: none"> ◦ Ms. Jensen replied that it will be the residents' responsibility as home owners. • Council Member Whitney asked whether there are rent-control measures in place given that the park is privately owned? <ul style="list-style-type: none"> ◦ Ms. Jensen replied that there has been rent-control for mobile-home parks for the last 10 years. Zoning ordinances have also changed so that land that has been used for mobile homes can only be used for that purpose or affordable housing. • Council Member Cerrillo asked whether this will be used as a prototype for future housing projects in the future? <ul style="list-style-type: none"> ◦ Ms. Jensen replied that the County would look at each opportunity would be reviewed and to have a property owner who would be willing to work in this fashion.
Public Comment	No public comment made.

6. Census 2020: Outreach and Recruitment

Presentation by Emma Gonzalez, Census and Office of Community Affairs Manager	<ul style="list-style-type: none"> • Ms. Gonzalez provided an update on Census 2020 outreach efforts and explained the potential negative impacts to the community of a census undercount. • Ms. Gonzalez also explained the 9 basic questions that will be asked in the census, and how it can easily be completed online at my2020census.gov
Questions from Council Members	<ul style="list-style-type: none"> • Council Member Linda Lopez asked whether the Sheriff's Office is conducting a census count for incarcerated people? <ul style="list-style-type: none"> ◦ Ms. Gonzalez replied that the U.S. Census Bureau will conduct that count. • Council Member Whitney asked how will individuals who live in RVs on the street be counted? <ul style="list-style-type: none"> ◦ Ms. Gonzalez replied that enumerator will assist in counting those who have unstable housing. • Council Member Prado asked whether enumerators will be bilingual and if those are volunteer or paid positions? <ul style="list-style-type: none"> ◦ Ms. Gonzalez replied that enumerators are bilingual and are paid positions. • Council Member Rosaura Lopez asked how can someone apply to be part of this census effort?

	<ul style="list-style-type: none"> ◦ Ms. Gonzalez replied that people can visit www.smccensus.org and click on the direct link for those seeking employment or volunteer opportunities. • Chair Rodriguez asked how homeless individuals will be counted in the census? <ul style="list-style-type: none"> ◦ Ms. Gonzalez replied that homeless individuals can participate online. Enumerators will also visit sites such as homeless shelters to make sure everyone is counted. • Chair Rodriguez asked how will individuals who live in a garage and do not receive mail at that home? <ul style="list-style-type: none"> ◦ Ms. Gonzalez replied that individuals can coordinate with the home owner to be included with that household's census or do it on their own online.
Public Comment	No public comment made.

7. Proposed Ordinance Prohibiting Parking of Oversized Vehicles

Presentation by Joe Lococo, Deputy Director of Public Works	<ul style="list-style-type: none"> • Mr. Lococo provided a presentation regarding a proposed change to an ordinance as well the location where this change may be implemented. • An oversized vehicle ordinance already exists, but the amendment that is being considered includes a clause that allows restrictions on trailers on vehicles. • The location that has been brought to Public Works' attention is is the single block on Huntington Ave. between Pacific and Dumbarton Avenues. Examples of additional oversized vehicles that could be prohibited are over-height trailers (over 6ft high), pick-up truck with trailers attached, and abandoned vehicles. Vehicles on private property or actively working would not be subject to restrictions.
Questions from Council Members	<ul style="list-style-type: none"> • Council Member Linda Lopez asked whether this ordinance would apply to the trailers and utility trucks parked on Spring St. in Redwood City? <ul style="list-style-type: none"> ◦ Mr. Lococo replied that Public Works is aware of that location and has spoken to the City of Redwood City about it. However, any restrictions would need to be implemented by the City and not the County for that area. • Chair Rodriguez asked whether this ordinance would apply to all the County? <ul style="list-style-type: none"> ◦ Mr. Lococo replied that if passed, the ordinance would be Countywide, but the example of Huntington Ave. is where

	<p>Public Works wanted to reach out and get feedback from the community.</p> <ul style="list-style-type: none"> • Council Member Whitney asked whether the proposed amendment is just adding the trailer piece as something else to regulate but not enforced under the existing ordinance? <ul style="list-style-type: none"> ◦ Mr. Lococo replied that the ordinance itself allows for the possibility of implementing these restrictions. There are no restrictions at any specific locations as a result of the ordinances being in place or being amended. What would have to happen is with the ordinance in place, Public Works would have the ability to then identify certain locations or to respond to residents on a certain street that have indicated hardship because of these issues. Having the ordinance in place does not create the parking restriction yet, it just allows for the possibility of parking restriction. • Council Member Jennifer Ruiz asked whether the types of vehicles currently parked on Huntington Ave. can park in lots such as the Middlefield Mural one? <ul style="list-style-type: none"> ◦ Mr. Lococo replied that while they could park there, parking limitations exist, such as no overnight parking.
Public Comment	No public comment made.
Council Action	<ul style="list-style-type: none"> • Council Member Whitney made a motion to move forward with the ordinance proposal as reported by staff. • Council Member Prado seconded the motion. • Roll call vote: Yes: 8: Rodriguez, Cerrillo, Prado, L. López, R. Lopez, B. Whitney, J. Ruiz, F. Santos. No: 0. Abstained: 0. • The motion carries.

8. Report on Health Budget

<p>Presentation by Louise Rogers, Chief of County Health and Dr. Kunnappilly, CEO of San Mateo Medical Center and Clinics</p>	<ul style="list-style-type: none"> • Chief Rogers presented regarding the County health budget, the challenges it is facing, proposals to resolve them, as well as the impacts to this community. • Chief Rogers explained that the problem with the budget is that costs have continued to go up as it is expensive for workers to live in the Bay Area and the revenue has been flat or declining. Most of the money that the County receives is from federal and state programs. There is a gap in the budget of \$57 million. • On January 28, proposals were made before the Board of Supervisors. A second public hearing will be held on March 10th to hear more
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comments from the public. The plan includes reductions to our costs, such as eliminating 130 County Health positions and some contracts. Major reductions are focused on the San Mateo campus, such as eliminating part of the pharmacy service there and to instead provide those services at private locations. The reduction of in-patient psychiatry services (29 beds) will be reduced to 17 beds. Ophthalmology services will be eliminated and instead provided through private providers who are contracted to the Health Care of San Mateo.

- Dr. Kunnappilly shared that one of the biggest challenges is that their capacity to provide service is impacted and leaves about 17, 000 people without care. The current model of care drives all their work through primary care providers—a physician or nurse practitioner—and there is a shortage of primary care providers nationwide. A proposed solution is to move to a model that involves all staff, such as clerical staff, medical assistants, nurses, social workers, pharmacists, and employ that entire to team to provide care to patients.
- The Fair Oaks Clinic was chosen to be the first clinic to go through the implementation of this new model.
- Service reductions were brought forward as a last resort, and they focused on areas where the impact on staff and clients could be minimized.
- Another change includes reduction of their reliance on limited term positions. Over the last several years, the medical center has relied on this type of staffing for a variety of pilot programs. It has been highly beneficial, and many have gone on to permanent positions, but faced with these budget challenges, it was impossible to continue that temporary staffing going forward. Since these positions were always temporary, eliminating these positions meant that this staff was notified that their assignment would end early at the end of this fiscal year. 15 staff members will be affected by this action.

Concerns have been raised regarding these operational changes:

- The infectious disease clinic in Fair Oaks is run by public health, not the medical center, and over the years the number of patients has dwindled to 40 patients and uses 4 rooms, half a day, every Thursday. It is estimated that these four rooms could instead be used by the medical center and serve 300 people, while the 40 patients currently served in Fair Oaks Clinic will receive treatment in San Mateo. A social worker will be stationed in Fair Oaks to be a local contact point and coordinate services and logistic support, such as transportation.

	<ul style="list-style-type: none"> • Senior care services were expanded to the Fair Oaks Clinic due to a grant which has now expired. With the grant, a full day and a half of services could be provided. Without the grant, a full day of services can still be provided. This full day of services is more than any other non-San Mateo clinic in our system.
<p>Questions from Council Members</p>	<ul style="list-style-type: none"> • Council Member Linda Lopez asked for clarification on the model that uses the entire team to provide care. <ul style="list-style-type: none"> ◦ Dr. Kunnappilly clarified that staffing reductions were in the limited term category, so it was a small number of people and those positions were associated with services that would no longer be provided. The reason to go to team-based care is because there are not enough primary care providers to provide care using the old model. Using a team-model means every team member has a role, such as: nursing taking more of the chronic disease management, medical assistants helping with more of the preventative care, or visiting with a nurse and getting medications adjusted, and more education around their condition from a nurse. The goal of this model is to ensure that if a patient doesn't see a primary care provider that they still get everything that they need. • Council Member Linda Lopez shared that her two concerns are accessibility and whether patients will struggle to find out whether the private provider provides coverage as they are referred to a private provider. <ul style="list-style-type: none"> ◦ Dr. Kunnappilly replied that the only service that would be impacted in that regard is ophthalmology, and that department has a broad medical base across the County. Every effort will be made to establish proper contractual relationships with enough providers to provide access to clients. It is also the system's responsibility to ensure that the network provides coverage. ◦ Chief Rogers added that one of the goals is to provide more access as that goal is not currently being met. • Chair Rodriguez commented that the Council learned about these changes to the Fair Oaks Clinic from a letter sent by a letter union that listed grievances and concerns over the new plan implementation. He asked Chief Rogers to clarify whether these changes could be avoided in the case that the County were to come up with the funding to close this gap? <ul style="list-style-type: none"> ◦ Chief Rogers replied that it is not possible. Ms. Rogers has met with the Supervisors and many other individuals who have gone back and forth on this issue for two years and that has not been possible. A plan that offers a variety of strategies is necessary. Suggestions on how this plan could be altered are welcome as well as comments at the next Board of Supervisors meeting. The \$57

	<p>million gap will continue to go up and there is no indication that the County will be closing the gap. These changes will have to be implemented starting July 1. The political climate in Washington and census count will also have a big impact on future funding.</p> <ul style="list-style-type: none"> • Council Member Linda Lopez shared that another concern is that she did not hear anything about cutting from the top, such as administrative positions and consultants. <ul style="list-style-type: none"> ◦ Chief Rogers replied that of the 130 positions that are being eliminated, 11 were management. Many reductions were also made that impacted administration and that’s where the cuts started. • Council Member Whitney commented that Covered California provides great coverage and people can take advantage of this service. • Council Member Prado asked whether services have already been stopped at the Fair Oaks Clinic and what efforts have been made to find additional sources of funding for the expiring grant? <ul style="list-style-type: none"> ◦ Dr. Kunnappilly replied that the operational changes have moved forward. The San Mateo County Health Foundation is actively seeking donations and meetings with Sequoia Healthcare District will take place and they have been very supportive. • Council Member Cerrillo asked how many senior citizens are receiving services at the Fair Oaks Clinic? When service is scaled back to one full day a week, what is the impact? Does it mean more wait time for appointments? Would transportation be provided? <ul style="list-style-type: none"> ◦ Dr. Kunnappilly replied that about 6 to 8 clients are served in a half day. The hope is to minimize any impact to access. Most clients have MediCal through the Health Plan of San Mateo and transportation is provided by this health plan.
Public Comment	<ul style="list-style-type: none"> • Angelica Valencia, North Fair Oaks resident—works at the outpatient pharmacy at the San Mateo Medical Center and understands how Hispanic people will be affected by these cuts. Her biggest concerns are that people who are waiting to receive MediCal will not receive their medications on time and this will in turn increase in ER visits and cause health complications if the outpatient pharmacy closes. If there are issues, we contact the doctor immediately and fix the issue. If a patient goes outside of the clinic, it is uncertain whether they will they receive the same level of service. We speak their language. • Sophie, Nurse Practitioner of 22 years--Has never heard of a hospital without a pharmacy. Many improvements have been made, such as including mental health care. Team-based care has already been part of service. Her concern is how much time that is taking not only in

	<p>the patient visit but also in that process heavy. Staff is frustrated and burned out from this added work.</p> <ul style="list-style-type: none"> • Gabriela Valencia a North Fair Oaks resident and Nurse Practitioner at Fair Oaks Health Center, voiced concerns about budget cuts. Budget cuts will affect the most vulnerable in our society. The pharmacies that will now receive the patients do not speak the language and cannot provide the same level of care. The changes were hastily made without input from staff and community. This has created stress to staff and patients who had sudden cancellations of their appointments. This increases the number of ER visits. Patients that we serve at Fair Oaks Center will not come to a meeting like this to complain about the lack of services, particularly in this political climate. • Lucy V., employee of the Innovative Care Clinic San Mateo Medical Center, expressed concerns with these budget cuts. What is being hit the hardest are the most underserved members of the community. These cuts have been reactive and done hastily. While it was mentioned that this issue has been discussed for years, the union was not brought in to these discussions so that it could be discussed with the community. • Martha Palacios, San Mateo Medical Center, pharmacy—previously worked for Fair Oaks Center for 26 years and shared her concern that this community will be impacted. • Olivia Rodriguez, Mid Pen High School student in Menlo Park--San Mateo County is one the richest counties in the nation yet Health Chief Rogers is proposing balancing the budget by cutting services. San Mateo Medical Center is the only public hospital among the 8 hospitals. Reducing services will affect the most vulnerable. • Lupe Gutierrez, employee of the Fair Oaks Center since 1993, shared that this location no longer has primary care evening hours for adult patients, and this directly affects people who work during the day. These patients do not have the ability to take time off from work during the day. When barriers to access are created, the numbers dwindle. In 2018 during contract negotiations, she asked to partner with the labor unions on the MediCal 2020 waiver but was rebuffed. Budget cuts were proposed before the governor’s budget was published, and in that budget, MediCal has been expanded, reimbursements for undocumented youth, and for disabled elderly populations, which are the ones we serve in this clinic. Why would the County contract with slash-and-burn Navigant who has a history of privatizing hospitals? Is it wise to cut services in the face of the coronavirus?
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Response to Public Comments	<ul style="list-style-type: none"> • Council Member Prado made a motion to express concern about the restriction or elimination of critical services in the Clinic. • Council Member Lopez second that motion. • This motion passed with unanimous consent.
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9. Reports to the Council

A. Supervisor's Report

Maggie Cornejo, Legislative Aide	<ul style="list-style-type: none"> • No Supervisor's Report for this meeting.
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B. County Manager's Report

Peggie Jensen, Deputy County Manager	<ul style="list-style-type: none"> • The next Council meeting will be the annual Council Retreat, scheduled on March 19 at County Center in Room 101 with PCRC as a facilitator. • Joe Lococo is retiring, and we want to thank him for 30 years of service. • The Council Member recruitment process closed on February 25th. Five applications were received for the 3 vacancies. I recommend that an ad hoc committee be created to assist with that process and make recommendations. • Chair Rodriguez asked for Council volunteers for this ad hoc committee. It will be comprised of Chair Rodriguez, Council Member Beatriz Cerrillo, and Council Member Blair Whitney.
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C. Council Member Reports

Council Member Reports	<ul style="list-style-type: none"> • Blair Whitney shared that he attended Redwood City Council Meeting and the Sequoia Station project was discussed. In the coming years, we may see North Fair Oaks become the hub of the Peninsula as this project may move towards Redwood Junction. • Chair Rodriguez shared about the Climate Ready project, which is a partnership of the Siena Youth Center, Stanford University, North Fair Oaks Community Council, and El Concilio. El Concilio received funding for a fellow who will be hired to work 15-20 hours to organize, facilitate, and support activities for the Climate Ready North Fair Oaks project.
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D. ADJOURNMENT

The meeting adjourned at 9:30 PM

Next Council Meeting:

Thursday, March 26, 2020
7 p.m. to 9 p.m.