



# NEWS

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May 6, 2020  
**For Immediate Release**

## **Update on County Response to COVID-19**

**Redwood City** – The County of San Mateo continues to work to protect public health and safety in response to the novel coronavirus known as COVID-19.

The County of San Mateo's Emergency Operations Center (EOC) remains open to coordinate countywide response and communications in response to the situation. The EOC's Joint Information Center will provide daily status reports Monday through Friday until further notice. Today's report:

### **Countywide Moratorium Rent Increase Notice Now Available Online**

The Board of Supervisors enacted an emergency regulation temporarily banning rent increases countywide on certain residential properties where the tenant demonstrates an inability to pay as a direct result of the pandemic or any federal, state or local government response to COVID-19. The moratorium is in effect until May 31, 2020, unless extended by the Board and applies to all notices of rent increases served on or after April 28, 2020.

Landlords wishing to increase rent must provide the tenant with written notice of his or her rights. The notice is now available online in English, Spanish, Simplified Chinese, Portuguese, Russian and Tagalog. The tenant then has 14 days after receiving the notice to provide written documentation that he or she is unable to pay as a direct result of COVID-19 or governmental response. See the regulation and notice documents at <https://housing.smcgov.org/covid-19-residential-rent-increase-regulations>

You can read Frequently Asked Questions (FAQs) about the regulation at <https://bit.ly/2SEayqI>

To learn more about how the County is helping residential and commercial renters during the COVID-19 health crisis see <https://www.smcgov.org/covid-19-help-residential-and-commercial-renters>

## **County Manager's Media Briefing on YouTube**

Today's media briefing on San Mateo County's response to COVID-19 hosted by San Mateo County Manager Mike Callagy can be watched at <https://youtu.be/12y5iThnk7Q>

Subscribe to the County's YouTube channel  
at <https://www.youtube.com/user/sanmateocountygov>

### **San Mateo County COVID-19 Cases**

San Mateo County Health has updated the number of positive cases to 1,341 as of May 5, 2020.

County Health provides detailed information on cases by age group and date and deaths by age group. Learn more at <https://www.smchealth.org/coronavirus>

### **Call Center**

Residents with non-medical, non-emergency questions about the coronavirus can call 211 at any time, day or night. Callers from landlines and cellular telephones located within San Mateo County are connected with a trained service professional from 211, a confidential service available in 180 languages.

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