# Juvenile Justice and Delinquency Prevention Commission San Mateo County, California

### **Juvenile Hall and Camp Inspection Report**

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Date of this Inspection:	May 11, 2018		Date of Last Inspection: 6/26/17
Facility Name: Camp Glenwood		Facility Capacity: 40 (10/section)	
Address: 400 Log 0	Cabin Road, La Ho	nda, CA 94020	Average Population: 11
Contact Person: Sheree Calhoun and Bill Johnson		Current Population: 15	
Phone Number: <u>650 363 4373 (office) 650 444 1596 (cell)</u>		Other Population? $\square$ Yes $ ot M$ No	
Describe Other Population:	N/A		Average Non-resident Population: $\underline{0}$
Presiding Juvenile Court Judge:	The Honorable E	lizabeth Lee	
Commission Inspection Team: Facility: Al Serrato, Daniel Casillas O'Campo, Susan Swope; School: Melissa Wilson, Valerie Gibbs, Michele Gustafson			
Documents Reviewed			
Fire Inspection Report:	☐ Yes ☑ No	Date: pending I	ast inspection 5/18/16
Health Department Report:	☐ Yes ☐ No	Date:	
Medical Department Report:	☑ Yes ☐ No	Date:6/	/21/17
Environmental Health Report:	☑ Yes ☐ No	Date:1	1/16/17
Nutritional Health Report:	☑ Yes ☐ No	Date: 3	/15/17
Facility Safety/Security Report:	☑ Yes ☐ No	Date: 3	3/28/18
Policies & Procedures Manual	☑ Yes ☐ No	Date:	5/18/161
Youth Orientation Materials	☐ Yes ☐ No	Date:	
Grievance Logs	☑ Yes ☐ No	Date: Reviewed	d 6/20/17 to 5/11/18
Serious Incident Reports	☐ Yes ☐ No	Date: No serio	us incidents to report.
Comments:			,"
Persons Interviewed			

<sup>1</sup> The manual is under review now. It is being updated continuously.

Juvenile Hall and Camp Inspection Report
<ul> <li>✓ Youth</li> <li>✓ Superintendent</li> <li>☐ Medical Staff</li> <li>☐ School Staff</li> <li>✓ Supervisor</li> <li>✓ Youth Supervisor/Counselor</li> <li>☐ Food Services Staff</li> <li>☐ Other:</li></ul>
General Information
Does the facility house minors under Section 601 of the Welfare & Institutions Code (status offenses)? ☐ Yes ☑ No
If "Yes", are these minors separated from those minors classified under Section 602 of the Welfare and Institutions Code (juvenile delinquency)? $\square$ Yes $\square$ No If "Yes", explain: $\underline{N/A}$
Has the facility exceeded capacity since last inspection? (Section 1343) ☐ Yes ☑ No If "Yes", explain (by how many, for how long, was BSCC notified if longer than 15 calendar days in a month):
Fire Department Pre-Plan for Emergencies (Section 1325):  Yes  No Date of Last Drill: 5/9/182
Staff Pre-Plan for Emergencies (Section 1327): ✓ Yes ☐ No Date of Last Drill: 5/9/18
Since Last Inspection
Number of Suicides: 0 Number of Suicide Attempts: 0
Number of Escapes: 6 Number of Escape Attempts:
Number of Deaths: 0 Number of Serious Injuries: 0
Comments: Both walk-aways and AWOLs are classified as escapes for reporting purposes. Two of the six escapes were walk-aways. Youth were returned to facility within 24 hours. The other four were AWOLs who did not return from home leave on time.
Staffing (Section 1321, 1328)         Staff to youth ratio: Awake (at least 1:10):
2 They have fire and emergency drills monthly.

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Form Updated: 3/28/2016

How, when and how frequently are safety checks conducted? (Section 1328) (There should be direct visual observation of youth at least every 15 minutes during hours when youth are asleep or when youth are in their rooms, confined in holding cells or confined to their bed in a dormitory)
Checked every 15 minutes when the youth are in their housing units.
How is staff backup handled during grave-yard shift? They usually have 3 staff on site overnight. They can call police or YSC for assistance if needed.
Language support provided in: English, Spanish, Japanese, Hindi
Describe general staff and youth interactions: <u>Staff and youth seemed very comfortable with each other.</u>
Describe the diversity (ethnicity, language, gender) of staff: <u>Male, female, Caucasian, Latino, Latina Pacific Islander, Asian, African American, Japanese, Filipino</u>
Describe training of staff (Section 1322): New hires have a mandatory 5-week training. After completing core training, they have 24 hours annually, including defensive tactics, first aid, CPR ground defense fighting.
Does staff have access to a written Policy and Procedures manual? ✓ Yes ☐ No If "No", explain:
If "Yes", does it meet the requirements of Section 1324? ☑ Yes ☐ No
Staffing Summary and Comments: Staff seem to like their jobs. One said that he was very pleased that, as a new hire, his first assignment was Camp Glenwood.
Conditions of Grounds and Building Exterior
Lawns: 🗹 Acceptable 🗖 Unacceptable: This is a rustic camp in the woods.
Playing Fields: 🗹 Acceptable 🗆 Unacceptable: Baseball field could stand renovation, but is usable.
Blacktop: 🗹 Acceptable 🗆 Unacceptable:
Paint: ☑ Acceptable ☐ Unacceptable:
Buildings: Acceptable Unacceptable: Newly painted white with green trim. Looks great.
Roof: Acceptable Unacceptable: Dining has solar panels
Drains and Gutters: 🗹 Acceptable 🗆 Unacceptable: They look fine.
General Annearance: IVI Accentable L.I. Unaccentable:
General Appearance: ✓ Acceptable ☐ Unacceptable:

**Condition of Interior of Building** 

Walls: ☑ Acceptable ☐ Unacceptable:	
Paint: M Acceptable Unacceptable:	
Floors: Acceptable Unacceptable: Cracked, but serviceable	
Ceilings: ☑ Acceptable ☐ Unacceptable:	
Drains: ☑ Acceptable ☐ Unacceptable:	
Plumbing Fixtures: 🗹 Acceptable 🗆 Unacceptable:	
Air Vents/Heating/Windows: 🗹 Acceptable 🗆 Unacceptable:	
Describe storage of Cleaning Fluids/Chemicals: Locked in closets	
Weapon Locker Location: Acceptable Unacceptable: N/A – no weapons allowed3	
Recreation/Sports Equipment: 🗹 Acceptable 🗖 Unacceptable: Replaced as needed	
Sleeping Rooms: ☑ Acceptable ☐ Unacceptable: Not fancy but serviceable, clean and neat.	
Are Art, Books, Personal Items Allowed in Rooms:  Yes No Explain policy: 6 letters, 7 books, 1 binder, 6 pencils, 1 Bible, tube of toothpaste, toothbrush, deodorant, bar of soap, 3 pairs of footwear (shoes/sandals/work boots, clothing	
Court Holding Area (access to water and toilet?):   Acceptable   Unacceptable:   N/A	
Is there graffiti present:   Yes  No	
Bedding ☑ Acceptable ☐ Unacceptable:	
Are clean sheets provided at least once a week? 🗹 Yes 🗖 No	
Does each bed have a mattress, pillow, sheets and a blanket? 🗹 Yes 🔲 No	
Are there ample blankets: 🗹 Yes 🗖 No <u>Allowed up to 5 blankets</u>	
Study Area: 🗹 Acceptable 🗆 Unacceptable:	
Adequate Lighting: 🗹 Acceptable 🗆 Unacceptable:	
Temperature: 🗹 Acceptable 🗆 Unacceptable:	
Are Hallways Clear? ☑ Yes ☐ No	

3 Peace officers must secure their guns in their vehicles.

### Juvenile Hall and Camp Inspection Report Any Doors Propped Open? Tyes No Intake and Release Procedures Are there written policies on classification of youth for the purpose of determining housing placement in the facility? (Section 1352): Yes \( \square\) No Explain: Because there are so few youth in residence, they are separated by age. There are 9 in the younger youths' unit, and 6 in the older youths' unit. Are there written policies for release of youth from custody? (Section 1351): ☑ Yes ☐ No Explain: They must complete the program, about 9 months. Are there written policies for addressing the separation of youth? (Section 1354) ✓ Yes ☐ No Are youth held for more than 30 days provided an assessment and plan? (Section 1355) ✓ Yes ☐ No Explain: Each youth has a plan before they arrive at Camp. There is a MDT (multi-dimensional therapeutic) meeting every Wednesday, which includes the Probation Officer, camp staff, and mental health staff. Are there written policies ensuring the availability of counseling and casework for all youth? (Section 1356) ☑ Yes ☐ No Explain: Orientation of Youth (Section 1353) Are youth oriented to the rules and procedures? $\ensuremath{\square}$ Yes $\ensuremath{\square}$ No Explain how: On arrival, staff sit down with each youth and go through the orientation manual, stressing what they need to do to be successful at Camp. Are rules and grievance procedures posted? ✓ Yes No Explain where: In the housing units What is in place to ensure that these rules and procedures are understood by youth? \_\_\_\_Orientation, reminders by staff. Staff share their expectations with the youth. If the youth doesn't understand, they talk with them about it. Interviewed Youth: Ves No Details: Youth were seated at three tables for dinner. We each sat at one of the tables. Youth seemed to like the Camp (at least in comparison to YSC), especially the food and the outings .

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Meals/Nutrition (Sections 1460-1467)

Kitchen (Section 1466: clean, knives and chemicals locked): 🗹 Acceptable 🗖 Unacceptable:		
Are there youth working in the kitchen?  Yes  No How many youth? 4		
Have the youth working in the kitchen been trained? (Section 1467): $\square$ Yes $\square$ No		
Details: They are in the process of being trained. One is in the culinary arts program and the other 3 are KP helpers.		
How are meals served? Details: Family style. For dinner, we had tri-tip, roasted potatoes, rolls, broccoli and cauliflower. We had churros for dessert. The veggies were fresh and nicely cooked, but the boys ate less of them than anything else.		
Are youth permitted to converse during meals?  Yes  No Details:		
Are staff present and supervising during meals?   Yes  No Details:		
Are weekly menus posted? 🗹 Yes 🗖 No Where and how: In housing units, dining, and admin		
Are servings ample, nutritious, appetizing (Section 1461)? ✓ Yes ☐ No Details: Boys asked for seconds and got them.		
Vulnerable youth protected from having food taken from them? ☑ Yes ☐ No Details:		
Length of time allowed to eat (should be at least 20 minutes)?: About 30 minutes. Not rushed.		
Mealtimes (no more than 14 hours between meals without a snack)		
Breakfast: 8 am Lunch: noon Dinner: 4:45-5:00 pm		
Meals/Nutrition Summary and Comments: They also get a snack after school around 3 pm, and at night between 7 and 8 pm		
Personal Appearance of Youth		
Overall appearance: 🗹 Acceptable 🗖 Unacceptable:		
Showers (Section 1468: daily, privacy, supervised): 🗹 Acceptable 🗖 Unacceptable:Daily		
Condition of clothing (Section 1480-1482: clean, fit, etc.): 🗹 Acceptable 🗖 Unacceptable:		
Clothing appropriate to current weather: $lacktriangle$ Acceptable $lacktriangle$ Unacceptable:		
Youth Appearance Summary and Comments: They look fine—clothing is clean and in good condition.		

Programs (Sections 1370-1378)

At least 3 hours of recreation, programs and exercise during the week including at least 1 hour of large muscle activity and one hour of daily access to unscheduled activities (such as reading, television, radio, music, video and games)?   Yes  No
At least 5 hours of recreation, programs and exercise on Saturday, Sunday and other non-school days including at least 1 hour of large muscle activity and one hour of daily access to unscheduled activities (such as reading, television, radio, music, video and games)? $\checkmark$ Yes $\checkmark$ No
Access to Religious Services (Section 1372): ${f \square}$ Acceptable ${f \square}$ Unacceptable
Describe Services and Process: Sunday, they have a non-denominational service.
Are youth who do not want to attend religious services offered an alternative? $oxed{arDelta}$ Yes $oxed{\Box}$ No
Describe Alternative:a quiet activity like reading or writing
Volunteer Program: ✓ Yes ☐ No
Describe: Religious services, Bible study, CASA (required by the court) visit their youth twice a week. Each One Reach One, FLY
Family Reunification Planning: ☑ Yes ☐ No
Describe:They have multi-family groups every other Saturday, family screening prior to starting home visits, individual family counseling (which can continue after release as needed).
Substance Abuse Counseling: ☑ Yes ☐ No
Describe: They have been using AA and Star Vista. They will replace AA with Choices beginning June 14th. They felt the adult-oriented AA was not all that beneficial to the youth.
Other Counseling Services: 🗹 Yes 🗖 No
Describe: BHRS, Star Vista. They have individual, family, and group therapy as prescribed. Each youth has his program individualized to his needs.
Victim Awareness Classes: ☐ Yes ☑ No
Describe: Not specifically
Gang Awareness Classes: ✓ Yes ☐ No
Details: Willy Stokes, Each One/Reach One
Sexual Harassment Classes: ☐ Yes ☑ No
Details:
Parenting Classes:   ✓ Yes   No

Details: When needed, they are offered a a child.	t YSC. They provided classes in the past to a boy with
Vocational Classes: ☑ Yes ☐ No	w
Details:Paxton Patterson runs the classe Humanity.	es. They plan to get back to working with Habitat for
Work Program: ☐ Yes ☑ No	
Describe: Not while at camp. They do hinterviews, take them to interviews, help with pl	nelp youth find work when they leave. They do mock acement at Safeway.
Other Social Awareness Programs (Section 1378 Compassion Project for Domestic Violence Mont	3): Nothing technically. They did participate in the hat YSC, anger management, and life skills classes.
Under what circumstances can programming be for safety and security reasons, lack of staff, weather.	suspended? When there are maintenance issues, service provider exhibiting inappropriate behavior,
How many days since last inspection has program	nming as a whole been suspended? 5 or less
Discipline of Youth (Section 1390, 1391)	
Describe the discipline process of youth: In c incident. 2) send to Admin Bldg for counseling, 3 report, 5) send to YSC for time out, 6) court.	order of escalation as needed: 1) sit and talk about the s) document and incident report, 4) lower day or night
How many incidents were there that required us	e of force since the last inspection? (Section 1357):
Details: Only 1 so far in 2018. A youth on YSC. There were none in 2017.	n youth incident at school led to youth being sent to
How many incidents were there requiring use of	physical restraints since the last inspection? :3
Details: 2 in 2017 and 1 so far in 2018	
How many incidents were there requiring use of	safety room since the last inspection?N/A
Details: There is no safety room at the once a week.	camp. They have a time-out room that is used maybe
Are all incidents which result in physical harm, writing? ✓ Yes ☐ No Explain: They would be.	serious threat of physical harm, or death reported in
When are searches of youth conducted (Section absence from the grounds.	1360)? When they return to camp after an
Discipline Summary and Comments: If a you outside and walk a couple of laps to cool down. control.	th is upset, he can request a mindfulness pass, go It usually helps by allowing the youth to exercise

### Grievances (Section 1361) Describe the Grievance Process: Acceptable Unacceptable: Forms are available in the sections and at admin. The youth fills out the form and turn it in to locked grievance box. Supervisor retrieves and may assign to staff to follow up, which can include mediation. Number of grievances since last inspection: 13 since June 20, 2017 Grievance Trends and/or Comments: There are several about not seeing medical personnel, which the nurse seems to have taken care of the next day. None requested appeals. Several were withdrawn. Youth can submit a grievance about anything. Correspondence (Section 1375) / Telephone (Section 1376) Access US Mail? ☑Yes ☐ No Details: \_\_\_\_\_ Postage Free? ✓ Yes ☐ No Details: \_\_\_\_ If requested. Some parents provide their sons with stamps. Is incoming/Outgoing Mail screened? ✓ Yes ☐ No Details: They scan all mail except legal/official/medical mail for criminal acts, threats. Provisions for Confidential Correspondence: ✓ Yes ☐ No Details: See above. They may check confidential mail for appropriate letterhead. Access to Telephone? ✓ Yes ☐ No Details: Two or more calls each week (usually more than 2) Correspondence/Telephone Summary and Comments: Staff try to be sensitive to youths' needs, allow phone calls as needed/warranted. Visiting (Section 1374) Visiting Schedule: Weekdays <u>CASA only</u> Weekends <u>Sundays 1:30-4 pm</u> Special Events \* Families can just show up on Sundays and bring food if they wish. No appointment is necessary. They meet in the courtyard in good weather or in the dining room if it is rainy or cold. They have family therapy with 8-10 parents every other Saturday. \*Last November they had a family night with activities and food. Adequate Space: Acceptable Unacceptable: See above Staff Supervision: Acceptable □ Unacceptable: Parents are checked in. Staff may meet with parents.

Privacy Provided: ✓ Yes ☐ No Details: Staff are in the vicinity monitoring for any problems.

Do all youth have access to visitation? 🗹 Yes 🗆 No Details: \_\_\_\_\_\_

Under what circumstances would visitation be restricted? When the parent was the victim. Judge may mandate that visits can take place, but a PO must be present.		
Are visitation logs kept? ☑ Yes ☐ No Detai	ls:	
School (Section 1370) Date of Inspection: May 8, 2018 School Year 2017-2018 (Summer 2017 through June 2018)		
Glenwood, all of the boys are first at YSC, so	ithin the Court School system. Before being sent to their education with the Court schools starts at YSC and y/guardians may be conducted at YSC due to the remote	
Number of Full-Time Instructors: 2	Number of Full-Time Instructional Aids: $\underline{1}$	
Number of Tutors (Paid? Volunteer?): $\underline{0}$		
Frequency of Substitute Teachers: Each Weel	Number of youth attending School: <u>17</u>	
Average Classroom Size: <u>8</u>	Max Classroom Size: <u>20</u>	
Number of youth on independent study: $\underline{0}$	Describe Reason and Independent Study: N/A	
Number of youth not attending school:   Reason: It is a requirement of the Camp Glenwood Program that all youth attend school. This is true even if the youth has graduated or attained high school equivalency. The Summit program and Project Change supplemented learning for youth who had already graduated/attained equivalency (Summit and Project Change are described in the Youth Service Center report in further detail).		
humanities room is inviting with art and proscoring homework assignments and quizzes	classrooms: <u>Classrooms</u> are tidy and organized. The ojects on the wall; the math/science room displays high s, and includes a "student of the month" board. The signments and achievements on the walls (and in their and accomplishment.	
Adequate Supplies, Books, Paper, Computer? Acceptable Unacceptable: Supplies looked good.  Please be aware that school teachers will lose tax deduction for school supplies next tax period, so the levels of supplies and how teachers are coping with the loss of the tax deduction should be reviewed next school year, as well.		
Are youth given access to computers/interne	t? $raket{X}$ Yes $\Box$ No Details (when, purpose, supervision):	
humanities classes (this will no longer be ut took a major role in the pilot at Glenwood. part of class instruction at the teacher's op content can be monitored by GS staff via a away by the students during school time and	mit Personalized Learning Platform (PLP) was used for cilized next school year). The lead teacher at Glenwood In addition to using the PLP, youth use Chromebooks as action. The teacher supervises the lesson and the screen central monitoring software. The Chromebooks are put d are not used when school is not in session. There are a are permitted to use with GS supervision during study	

Form Updated: 3/28/2016

time. These are not centrally monitored and can be used to research colleges, jobs and other items for the youth's transition plan. The students complained that they weren't allowed to use the Chromebooks to complete assignments started during the school day. Some wanted more time after school hours to work on essays and other written assignments.

Describe the relationship between school and facility staff: <u>Very collaborative and collegial</u>. <u>The school staff are pleased with the relationship with the GS staff and administration</u>. The teams work well together to coordinate field trips and to help teach the youth how to be students (as many of them have had school attendance issues in the past). <u>GS staff assist with keeping students on-task in school</u>, providing warnings when the student is not heeding the teacher.

Describe access to school, recreation, etc. for youth confined to their rooms: N/A. Glenwood does not confine individual youth to their rooms for school.

When is school held on the unit instead of in the classroom? Never

### Post High School/GED:

Are there educational opportunities available for youth who have completed high school or their GED?

Yes Do Describe: All youth are required to attend school at Glenwood, even after they've received their diplomas or GEDs. Project Change is available for youth who have earned their diploma or who are close to doing so (dual credit is offered for high-school students). Note: Project Change is available on a fixed schedule, so options for credit are not always available.

Are youth given information and counseling regarding community college and four-year college options? Yes No Describe: Yes, students have a sign-up sheet to meet with the academic counselor based out of Hillcrest. They may also receive information through Project Change if they are eligible.

Are youth given information/counseling about financial aid options for college? X Yes \(\mathbb{N}\) No Describe: \_

Yes, through Project Change. They can also talk to the counselor, who can provide a general overview.

Are youth given resources for college entrance exam prep when appropriate?  $\Box$  Yes X No Describe:

#### Not part of the program.

Are youth able to take courses for college credit online? 

Yes No Describe: Not offered at this time.

### Special Education/IEP Programs:

How many youth in the facility have an Individualized Education Program (IEP)? 5

Do credentialed special education teachers participate in lesson planning and curriculum development?  $\boxed{\mathbb{Z}}$  Yes  $\square$  No

How many credentialed special education teachers are at the facility full-time? <u>There are no full-time credentialed special education teachers</u>; there is one part-time special education teacher (shared with <u>Camp Kemp</u>).

Are regular IEP meetings held? 🗷 Yes  $\square$  No Describe: Assistant Principal, teachers participate along with parents and the student. These are held at YSC, not at Glenwood to make it more convenient for the family.

Are parents notified of these meetings? 

✓ Yes □ No

Are parents permitted to attend these meetings?  $\boxed{\mathbb{X}}$  Yes  $\square$  No

Describe the most common obstacle to IEP compliance: <u>Students entering the court school system</u> with already overdue IEPs. Attendance by all participants -- difficult to get parents to attend.

School Summary and Comments: The teaching staff and administrators are passionate and dedicated to teaching the students at Glenwood. Many of the students have challenges with obtaining some of the basic skills and often come to Glenwood school behind in the curriculum. It can be a struggle to get the students' skills up to a level where they can participate meaningfully in grade-appropriate coursework.

Teaching staff work together with the Camp staff to keep the youth motivated and moving forward in their education and even catching up credits.

### Medical Health Services (Section 1400-1439)

Form Updated: 3/28/2016

Describe the Health Services Staffing (number, qualifications): They have one nurse who is there every Friday, unless needed more often, e.g., if there were a measles outbreak.		
Describe Physical Health Screenings (Section 1430, 1432) (confidential, trained staff, access, etc.):		
Checked out at YSC before they go to camp.		
Describe availability of Medical Health Services (how do youth request/receive care)		
Youth submit a medical request form. They have youth talk with medical staff by phone to decide		
if they need to be taken to the hall for care.		
Describe availability of Dental Services (maintenance, for emergencies)		
There is a County-provided dentist at the hall. If dental care is needed they take them to the hall. If the problem is acute, they would take them to their own dentist or to Choate Hospital.		
Describe Medication Access & Distribution (Section 1438, 1439): Staff hands out meds am and pm.  Meds are locked up and distribution is recorded on medical sheets.		
Describe 24/7 on-call emergency medical and health services: There are nurses at YSC they can consult until 11 pm. After that, they call 911.		
Medical Health Summary and Comments:		

### Mental Health Services (Section 1437)

Describe the Mental Health Staffing (number, qualifications): There are 2 assigned staff, one male, one female. Both are MFTs and are there 2 days a week on different days, for a total of 4 days a
week.
Describe Mental Health Screenings (setting, confidential, trained staff, access, etc.):
Youth are screened at YSC before going to camp. Court may direct. Youth can request.
How is crisis intervention handled? Staff try to talk youth down. Mental health staff are on call.
What therapy services and preventative treatment is offered? BHRS and Star Vista provide a variety of individual, group, and family therapy.
Does the facility have a suicide prevention plan (Section 1329)?  Yes No Details: They put youth on phone with mental health staff to assess, take youth to Chope or 5150 them if necessary.
Describe the 24/7 on-call mental health services: They receive an on-call list from BHRS each month identifying the on-call 24/7 therapist assigned each weekend. If a youth is experiencing a negative episode, he can speak with the therapist by phone and the therapist will decide whether to come to camp for an in-person session. Staff can also initiate the process. Sometimes the youth will turn down the phone call, so they will call the therapist and the youth usually is willing to speak to the therapist. During the week, if they need special assistance they can contact BHRS staff at YSC until 7 or 8 pm.
Mental Health Summary and Comments: Last year, some boys told the inspectors that they would rather talk with a woman therapist than a man. This year that option is now available to them.
Overall Impressions, Comments, and/or Concerns
General comments or concerns that should be noted that haven't already been addressed?
The orientation materials could be better organized and presented with more consistent wording. It is several documents and one has FAQs that switch from addressing the parent to addressing the youth and back again.
Summary: Overall impression of the program, areas of concern and areas of excellence:  All youth at the camp are now in the new, trauma-informed program. It seems to be working well, although one youth was unhappy that the new program meant he would be staying there longer
than he would have under the old program. Staff said they have enough tools to deal with disciplinary
problems.
The atmosphere is positive—youth and staff seem comfortable and open with each other. One commissioner was especially impressed that youth are getting both academics that will prepare them for college and experience with trades through the Paxton Patterson program, so they will have the

experience they need to make an informed choice about their best course once they leave camp. It's		
too bad that the girls in Camp Kemp don't get the same	e opportunities to explore possibilities.	
One member of the inspection team emphasized, both from his personal experience and that of other youth he spoke with at dinner, that Camp Glenwood's is a great program. However, he and other youth felt that the mandatory 9-12 month program is too long for some youth. Once they have demonstrated that they have learned the life lessons the Camp offers, he says there wasn't much more he could get from being there. Other youth he spoke with felt the same. Overall, he considers Camp to be an amazing program with a staff fully dedicated to serving the community.		
The other member on the team was impressed with the	ne positive attitudes of the boys he talked with.	
He felt that they were adjusting well to being at Cam		
and interested in them.		
Signature of Commissioner(s) preparing this report:		
/s/Susan Swope Ausan Surpe	Date: 10/30/2018	
/s/Al Serrato	Date:	
/s/Daniel Casillas Daniel Casillas	Date: 10/30/2019	
/s/Melissa Wilson (school inspection)	Date:	
/s/Valerie Gibbs (school inspection) Lebles	Date: 10 -30-18	
/s/Michele Gustafson (school inspection) staffer	Date: 10 -30 - 18	

### **Attachment 1: School Supplement**

How many minutes of instruction per week do students receive? 1500 approx

Do students attend school within three (3) days of placement? Does the school create a preliminary education plan for each new student before the student attends school or once the student has started?

Yes, students typically attend school immediately after placement. The preliminary education plan is created during the 3-day orientation at YSC.

# Are there difficulties obtaining transcripts from the student's prior school? Are these typically received before or after the student has started attending school?

In the past there have been difficulties obtaining transcripts but this has been smoothed out due to the Orientation class implemented at Hillcrest (see the YSC report for further explanation). Transcripts are typically received before the student has started attending class at Glenwood.

## How are limited English-speaking students identified and served? How do are these services provided once the student has been identified as non-English proficient?

Testing for English proficiency is administered during the 3-day orientation at YSC. Limited English students are pulled out of class one day a week for special instruction. At Camps, support is provided by paraprofessionals; if English is really limited, there may be use of Rosetta Stone to increase a youth's proficiency.

### Is credit recovery offered? Please describe.

Yes, credit recovery is offered. There is a central credit recovery teacher who reviews the individual student's need for credit recovery and assigns work. The credit recovery vehicle is Starline Press packets.

### Is homework assigned? When and where do students do homework?

Homework is assigned. The students do homework during study hall programming in the evening hours. Students are allowed to have writing implements in their rooms, so can work on homework on the unit, time and programming permitting. While one unit is engaged in Large Muscle Activity (LMA), the other unit is usually working on assignments for school, transition plans, or other special projects. Youth reported that they did not spend much time in the library. One of them said "we barely go there at all."

#### How is transition back to a student's home district handled?

A student's Probation Officer and the court school's counselor should work together to determine a transition plan. Transition back to the student's home district is also discussed at Multi-Disciplinary Team Meetings (MDTs). The student may or may not return to the district school that they were attending prior to being sentenced to Glenwood. This decision is largely dependent upon the school district and can be based upon the charge, the youth's academic record, the point of the academic school year and other factors.

### **Propose Areas of Commendation.**

• COE has full-time credentialed staff to teach both math/science and humanities. Last year at the time of inspection, the math/science position was not filled. The COE is to be commended for fully staffing Camp Glenwood.

- During the 2016-17 School Year, Camp Glenwood participated in the Summit pilot program. Mr. Leach took a lead role in supporting the PLP and may continue to advise informally with Summit on adapting its curriculum to specialized learning environments.
- The teachers appear to have added specific time on the bell schedule to be available for students after classes have concluded on both Monday and Friday. The inability to confer with the teachers was a concern students raised in the prior year's school inspection report for Glenwood.
- The math and science teacher, Ms. Turner has arranged several field trips since starting at Camp Glenwood in the late part of the 2017 calendar year (Intel Museum, Monterey Bay Aquarium, Exploratorium, Hiller Aviation Museum) and teaches on topical technology such as autonomous vehicles. The students report enjoying these field trips and the Commission commends Ms. Turner for teaching about current technological developments and working to connect science and math concepts to the real world.
- The Commission urges Camp Glenwood to continue to provide vocational education to youth at Camp through Paxton Patterson and/or other programs. Having access to relevant jobs and/or apprenticeships is key to helping the young people to find and succeed in a trade, if that is a desirable route for the youth.
- The Camp Glenwood school program recognizes the need to teach residents how to be students (as many of the young people there have historically not attended school regularly). The Commission encourages the Camp staff to continue to work with the school to emphasize and track homework completion, allowing the youth to use the libraries and computers as needed to research or complete homework.
- The recent integration of art into the humanities program is greatly appreciated by youth.

#### **Recommend Improvements:**

Continue to identify and find ways to serve English-learners. It is commendable that instructors are CLAD (Cross-cultural, Language, and Academic Development) certified, however, providing one day of special education a week and Rosetta Stone if the student speaks very little English may not be sufficient. After the inspection, the Court schools reported that they have hired an intervention specialist to better support English-learners, however the resource is currently only working at the Youth Services Center, not at the Camp locations.

Fewer workshop days requiring substitutes: both Camp staff and youth reported that having substitute teachers can cause tension and uncertainty in the classes. Although the substitute teachers are good and deliver the curriculum, the students at Glenwood in particular, thrive on predictability and consistency. No matter how good a substitute is, he or she will apply rules differently than, and relate to the students differently from, the assigned, full-time teachers. It would be helpful for school staff to be informed about the criteria by which youth are generally chosen to participate in the Camp Glenwood program. The full benefit of Camp Glenwood is realized when a youth is willing to learn and change, and there is some concern based on the residents' behavior in school that some youth may not be benefitting. Recommend continuing to keep lines of communication open with the school staff about how youth qualify for the Glenwood program.

Pursue opportunities for after-school tutoring for youth to enable them to complete school assignments, ask questions about credit recovery coursework, or, where desired by the student and/or recommended by the teachers, work on subjects/topics further advancing the student's coursework. Mr. Swanson, a substitute teacher who lives in La Honda, may be able to identify local residents who could help, or work with a CBO to provide tutoring.

Because schooling is a mandatory part of the Camp Glenwood program even for students who have obtained their diploma or high school equivalency, it would be helpful for there to be for-

credit coursework for youth who are college bound. The Camp Glenwood program encourages the youth to strive for points and credit in order to qualify for home passes and other outings, so there may be a perception that school post-diploma is simply wasted time.

Students at Glenwood appear to be under the impression that even though credit recovery work is graded, the grades don't determine whether they are given the credit. The students receive a grade, but they are not required to correct the work in order to receive credit. They understand that they won't get credit if they fail, but seemed to believe that a low passing grade was enough to get credit.

As a consideration: The boys at Glenwood report being very uncomfortable with restorative circles, part of the restorative practices model (especially outside of the school setting when parents might be participating). Sometimes vulnerabilities revealed in the restorative circles can be used by the boys against one another.

The special education teacher who also serves Camp Kemp reports being overextended by her legal mandates and not able to provide the level of student support she feels is necessary.

#### Student Interviews

Students were interviewed about their school experience while attending Court Schools.

### The best thing about this school is

The teachers because they try to make the lessons fun and are better at explaining than at the comprehensive schools

That I am required to attend class.

Field trips

Art lessons

The "Student of the Month" award

#### Improvements I'd like to see made are

No group punishments for school behavior (this should be individual)
Would like to be able to listen to music (even individually) to help concentrate
Would like to be able to use the computers more, both as part of class time and afterward to do research for school and complete our assignments.

### I like that

We are allowed to listen music as a group if everyone is on task as a reward If we complete our work, we are given a raffle ticket for a weekly prize draw

#### I suggest that

Chairs in the classroom should be updated. Some of the chairs have bent legs. Would prefer rolling chairs.

There be a longer break between the end of the spring semester and the summer school session (a week or so). The GSs could then take the youth on longer overnight trips (i.e., camping) during that break than currently allowed by the short break

We continue to have field trips (maybe to the zoo, Academy of Sciences)

We get more time to work with Ms. Alix (special education)

#### I'm concerned that

When in school, GSs don't give warning, just get written up when are doing something against the rules. The warning is important because getting a write-up can affect levels, which, in turn, can affect eligibility for home passes.

Teachers choose favorites and that some students get more privileges than others (like getting on the computer whenever they want).

It's hard to learn the material and to complete assignments during school when there isn't extra time to study. Would like to have tutors to help do assignments and to help learn the material in the Starline packets they're using for credit recovery.

#### I wonder why

We have yoga for school

We have to maintain binders and bring them to school

"They pretend we are at a comprehensive school by giving us homework. We should get time off after school"