

# Homeless Services During COVID-19

### WHAT ARE RESOURCES FOR SAN MATEO COUNTY RESIDENTS SEEKING SHELTER?

In response to COVID-19, the San Mateo County Human Services Agency (HSA), in collaboration with the County Emergency Operations Center, has increased homeless shelter capacity for those experiencing homelessness. And County Health is providing guidance to ensure shelters implement social distancing guidelines and have safety protocols in place.

## HOW DO UNSHELTERED RESIDENTS ACCESS HOMELESS SERVICES?

Anyone experiencing homelessness and seeking shelter should contact one of the Core Service Agencies listed below. While immediate access to a shelter bed may not be available, the Core Service Agencies are the centralized entry point for homeless services and those eligible will be placed on the Shelter Request List and contacted when a bed is available.

#### Additional shelter services during significant winter weather

From November 15 through April 15, the Inclement Weather Program is in place to provide additional shelter capacity on nights with significant winter weather. Inclement Weather Program shelter services are also accessed by contacting one of the Core Service Agencies listed below on days when the program is activated.

# **CORE SERVICE AGENCIES**

#### DALY CITY COMMUNITY SERVICE CENTER

350 90th St., Daly City (650) 991-8007 Area Served: Daly City, Broadmoor, Colma

#### YMCA COMMUNITY RESOURCE CENTER

1486 Huntington Ave., South San Francisco (650) 276-4101 Area Served: Brisbane, San Bruno, South San Francisco

#### PACIFICA RESOURCE CENTER

1809 Palmetto Ave., Pacifica (650) 738-7470 Area Served: Pacifica

#### **COASTSIDE HOPE**

99 Avenue Alhambra, El Granada (650) 726-9071 Area Served: Montara, Moss Beach, El Granada, Half Moon Bay

#### SAMARITAN HOUSE

4031 Pacific Blvd., San Mateo (650) 347-3648 Area Served: Belmont, Burlingame, Foster City, Hillsborough, Millbrae, San Mateo, San Carlos

#### SAMARITAN HOUSE SOUTH

1852 Bay Rd., East Palo Alto (650) 294-4312 Area Served: East Palo Alto, Menlo Park

#### **PUENTE DE LA COSTA SUR**

620 North St., Pescadero (650) 879-1691 Area Served: La Honda, Loma Mar, Pescadero, San Gregorio

#### FAIR OAKS COMMUNITY CENTER

2600 Middlefield Rd., Redwood City (650) 780-7500 Area Served: Redwood City, North Fair Oaks, Portola Valley, Woodside, Atherton

NOTE: The Core Service Agencies are minimizing in-person contact to keep the community safe. Please contact these agencies by phone when possible.

