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PURPOSE

The purpose of the 2017 One Day Homeless Count and Survey Count is to gather and analyze information to help the community understand homelessness in San Mateo County. This data forms the basis for effective planning to solve this complex and long-standing problem. The San Mateo County Human Services Agency's Center on Homelessness and the San Mateo County Continuum of Care (CoC) Steering Committee were responsible for overseeing this data collection effort, with assistance from a broad group of community partners, including non-profit social service providers, city and town governments, and homeless and formerly homeless individuals.

The One Day Homeless Count and Survey was designed to meet two related sets of data needs. The first is the requirement of the U.S. Department of Housing and Urban Development (HUD) that communities applying for McKinney-Vento Homelessness Assistance funds (also known as Continuum of Care or "CoC" funds) must conduct a point-in-time count of homeless people a minimum of every two years. These counts are required to take place in the last ten days of January. The One Day Homeless Count and Survey was conducted in January 2017 to meet this HUD requirement. The previous HUD-mandated count was conducted in January 2015.

The second set of data needs is for local homeless system planning. The San Mateo County Human Services Agency recently adopted the Strategic Plan: Ending Homelessness in San Mateo County. This plan sets forth a roadmap to reach a functional zero level of homelessness in the community by 2020. One of the guiding principles is to be data-informed and to use an ongoing process of performance measurement to evaluate whether the objectives in the plan are being met. The One Day Homeless Count provides essential information to help the community assess progress in meeting the goal of ending homelessness in San Mateo County.

METHODOLOGY

The 2017 One Day Homeless Count and Survey combined two components previously operationalized separately to collect information about unsheltered people. Specifically, in the 2015 and previous counts, a homeless count was conducted during the last ten days of January. The second component, a homeless survey of unsheltered households, was conducted at a later time; the 2015 Homeless Survey was completed over a two-week period following the Census. The 2017 One Day Homeless Count conducted both the homeless count and homeless survey at the same time.

In order to ensure consistency and reliability of the One Day Homeless Count and Survey, the Human Services Agency staff conducted 15 training sessions with attendance of over 350 community volunteers. Training sessions were held throughout all regions of the county on weekdays, evenings, and weekends. The training provided information on the One Day Count purpose, count methodology, survey process, and time for volunteers to work with the tablets and survey application prior to the actual day of the count. Only volunteers who received training in the One Day County process, methodology, and survey process were allowed to participate on the morning of the count.

In the early morning of January 26, 2017, the One Day Homeless Count and Survey used a combined methodology to collect information for both the unsheltered count and survey. Specifically, volunteers were deployed on the morning of the count and were instructed to interview all potentially unsheltered homeless individuals and families who were awake and approachable. If people did not fall into this category (e.g., were sleeping, were inaccessible, and declined the interview), they were counted by observation. Homeless persons who were able to be interviewed were asked to respond to a survey designed to elicit demographic information (e.g. age, gender, disabilities, veteran status), as well as information about how long and how many times they have been homeless, and their use of benefits and services.

The sheltered count collected data on the number and characteristics of homeless persons who had spent the night of January 25, 2017 in shelters or transitional housing, similar to past sheltered counts. Data was also collected in institutional settings (jails, hospitals, substance abuse treatment programs).

The One Day Homeless Count and Survey used the definition of homelessness established in the federal McKinney-Vento Homeless Assistance Act as the basis for determining who to include:

- 1. An individual who lacks a fixed, regular and adequate nighttime residence, and
- 2. An individual who has a primary nighttime residence that is:
 - a. A supervised publicly or privately-operated shelter designed to provide temporary living accommodations (including hotels and motels paid for by charitable organizations, congregate shelters, and transitional housing for the mentally ill); or
 - b. An institution that provides a temporary residence for individuals intended to be institutionalized; or
 - c. A public or private place not designated for, or ordinarily used as, a regular sleeping accommodation for human beings.

This definition does not include people who are "at-risk" of homelessness (i.e. living in unstable housing situations) or those who are "couch surfing" (i.e. those who "float" from location to location).

Additional details about the methodology used in the One Day Homeless County and Survey may be found in Appendix 1.

FINDINGS

Number of Homeless People

The 2017 count determined that there were 1,253 homeless people in San Mateo County on the night of January 25, 2017 comprised of:

- 637 unsheltered homeless people (living on streets, in cars, in RVs, in tents/encampments) and,
- **616 sheltered** homeless people (in emergency shelters and transitional housing programs).

Number of Homeless Households

The 1,253 homeless people (including both sheltered and unsheltered) counted comprised 902 households as follows:

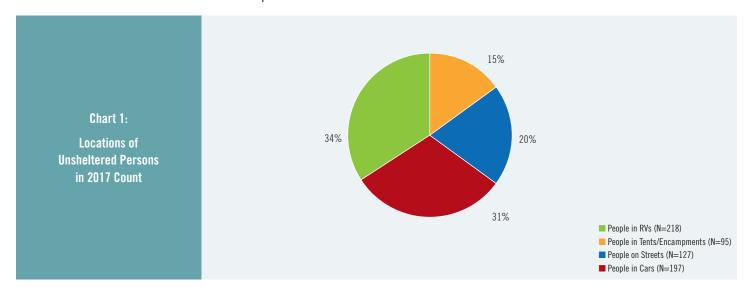
- 782 "Adult Only" households, that is without dependent children (86.7 %);
- 116 "Family" households, that is with dependent children (12.9 %);
- 4 "Child Only" households, that is with no adult present (0.4 %).

The table below summarizes the types of locations where homeless people were counted, broken down by household types: adult-only households, family households, and child only households.

	LOCATION	ADULT ONLY Households	PEOPLE IN Adult only Households	FAMILY Households	PEOPLE IN Family Households	CHILD ONLY HOUSEHOLDS	PEOPLE N Child only Households	TOTAL Households	TOTAL PEOPLE
	UNSHELTERED COUNT								
	Streets*	117	118	2	9	0	0	119	127
Table 1:	Cars	159	174	5	21	2	2	166	197
Table 1.	RVs	171	180	10	36	1	2	182	218
Homeless Count	Encampments	82	86	2	9	0	0	84	95
by Location and	Subtotal Unsheltered	529	558	19	75	3	4	551	637
Household Type	SHELTER COUNT								
	Emergency Shelter	121	126	22	84	1	1	144	211
	Transitional Housing	132	133	75	272	0	0	207	405
	Subtotal Sheltered	253	259	97	356	1	1	351	616
	TOTAL	782	817	116	431	4	5	902	1,253

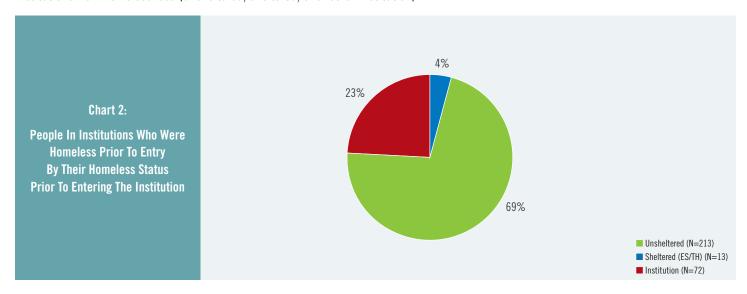
^{*}includes those who slept in an unsheltered location, park, street/sidewalk, transit center, under bridge/overpass, or an abandoned building,

The unsheltered count included information about the location where unsheltered people slept on the previous night: on the street, in cars, in RVs, or in tents/encampments. As Figure 1 illustrates, the majority of homeless people were likely to be in RV's and cars (65%), with just 20% on the street and 15% in tents and encampments.



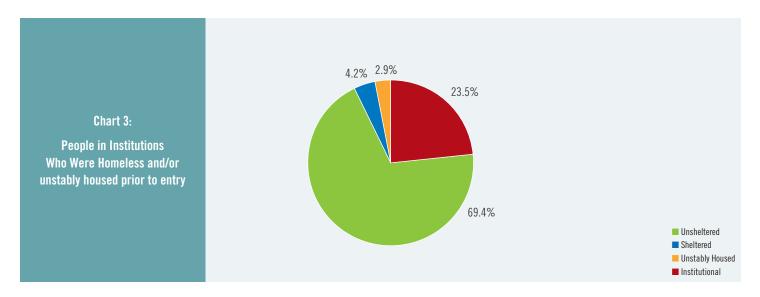
Number of Homeless People in Institutions

The count also collected data in a variety of institutions, including hospitals, the County correctional facility, and inpatient alcohol and drug treatment programs, to determine the number of people who were homeless upon entry into the institutions. Institutions indicated the number of people who were in the institution on the night of January 25, 2017 and fell into one of four categories prior to entering the institution: Unsheltered, Sheltered, Unstably Housed, and Staying in an Institution. According to the data, a total of 298 people entered the institutions from homelessness (unsheltered, sheltered, or another institution).



That data also showed that the proportion of people entering institutions from different homeless situations was variable depending on the type of institution. 94% of homeless people entering the jail were experiencing unsheltered homelessness prior to entry, while the majority of people entering any of the remaining types of institutions were coming from another institutional setting.

The final figure in this section illustrates the relative proportion of people who entered institutions from unstably housed locations. When this sub-group of people is taken into account, the figure shows that 69% (N=213) were unsheltered upon entry, about 24% (N=72) coming from another institution, 4% (N=13) from an emergency shelter or transitional housing, and 3% (N=9) from an unstably housed situation (e.g., couch surfing or doubled up).



In previous counts in San Mateo County, the institutions count was included in the sheltered count. Starting with this 2017 count report, data from the institutions has now been removed from the sheltered count and is being reported separately. In order to provide trend data over time, the institutions count has been removed from the sheltered count in all data in this report, including data from previous years.

While data collected via the institutions count is used for local planning, it is not included in the data submitted to HUD, so this change aligns the data in this report with the data submitted to HUD.

COMPARISON OF YEAR TO YEAR RESULTS

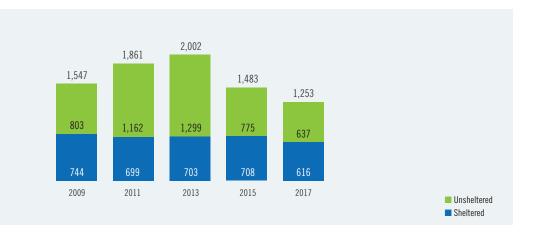
Comparison Over Time of Homeless Persons

The table and graph below provide information about the count since 2009. As the graph illustrates, the total number of people is at its lowest since 2009. From 2009, there were increases in 2011 and 2013, and then a steady decrease from 2013 through 2017.

Table 2:
Homeless Count

LOCATION	2009	2011	2013	2015	2017	NET CHANGE (2015 TO 2017)	% CHANGE (2015 TO 2017)
UNSHELTERED COUNT							
People on streets	422	466	353	331	127	-204	-62%
People in cars	96	126	231	157	197	40	25%
People in RVs	170	246	392	151	218	67	44%
People in tents/encampments	115	324	323	136	95	-41	-30%
Subtotal Unsheltered Count	803	1,162	1,299	775	637	-138	-18%
SHELTER COUNT							
People in Emergency Shelter	341	258	272	254	211	-43	-17%
People in Transitional Housing	403	441	431	454	405	-49	-11%
Subtotal Sheltered Count	744	699	703	708	616	-92	-13%
TOTAL Homeless People	1,547	1,861	2,002	1,483	1,253	-230	-16%



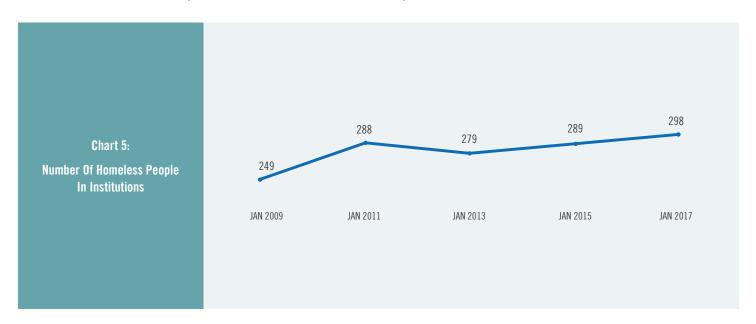


The 1,253 people counted in 2017 is a 16% decrease in the overall homeless count compared to 2015. Although the sheltered count has varied over time (including shifts due to HUD's definitional changes), it is the unsheltered count that has largely contributed to the overall decline in the total number of homeless people. In 2017, the number of unsheltered people was 637, 51% less than its highest of 1,299 in 2013, and 18% less than in 2015. The 18% decrease in the number of unsheltered people in 2017 was accounted for by fewer people being counted on the street (a 62% decrease) and tents (a 30% decrease), although there was an increase in the number of people counted in RVs (a 44% increase) and in the number of people in cars (a 25% increase).

The sheltered count also decreased in comparison to 2015, with a 13% reduction in the number of sheltered homeless people. The total number of sheltered people went down from 708 in 2015 to 616 in 2017, with decreases shown in both the number of people in emergency shelter (a 17% decrease) and transitional housing (a 11% decrease).

Institutions Over Time

As reported above, institutions reported 298 homeless people on the night of the 2017 Homeless Count. The figure below illustrates the number who have been reported in each of the Homeless Counts since 2009. Although the increase from 2015 to 2017 is just 3.1%, the increase from 2009 to 2017 is at almost 20%. The methodology of the institutions count has been stable over the years, however, in 2017, additional institutions were incorporated into the count to obtain more comprehensive information.



Analysis of Changes

Unsheltered Homeless People

There was an 18% decrease in the number of **unsheltered** people in 2017 compared to 2015. The number of people observed on the street and in tents dropped by 62% and 30%, respectively (although there was a 44% increase in the number of people counted in RVs and a 25% increase in the number counted in cars). This continues the trend that began in 2015 where the number of unsheltered people has decreased.

While there are a variety of factors that impact the number of people experiencing homelessness, the decrease since 2015 may have been impacted by an increased emphasis on Housing First, focusing on providing services intensively to those with the highest needs, and close collaboration between the Human Services Agency, its partner provider agencies, and other County and community partners to connect homeless persons with services so that they can move back into housing as quickly as possible.

Sheltered Homeless People

The **sheltered** count decreased in comparison to 2015 by 13%. The total number of sheltered people went from 708 in 2015 to 616 in 2017. A major change that decreased the count of people in emergency shelters from 2015 to 2017 was the removal of the Mental Health Residential Rehabilitation Treatment Program-Domiciliary Care for Homeless Veterans (VADOM Program), which is a program of the United States Departments of Veterans Affairs (VA). HUD issued instructions to no longer include the VADOM in the emergency shelter count after 2015. Another major impact to the reduction in the emergency shelter count was a lower number of persons in the Motel Voucher Program.

The reduction of persons in transitional housing is due to the reclassification of the Health Care for Homeless Veteran (HCHV) beds. In 2015, HCHV beds were classified as transitional housing beds but in 2017 the HCHV beds were classified as emergency shelter beds in order to align with the VA and HUD classification. Therefore, these beds shifted from being counted as transitional housing beds to emergency shelter beds.

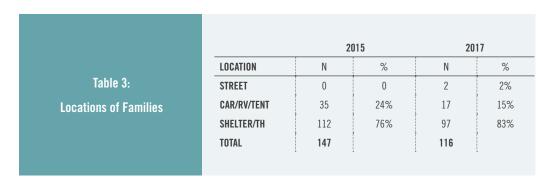
Total Number of Homeless People

Overall, the 2017 homeless count of 1,253 total people represented a 16% decrease compared to 2015. This was a result of the decrease in both the sheltered and unsheltered homeless counts.

Homeless Families With Children

In 2017, the percentage of households with children versus those without children was very similar to the proportions in 2015 to 2017. In 2015, 89% of households were either single individuals or couples without children and 11% were households with children. In 2017, this split was 87% adult households and 13% families with children.

As in prior years, the volunteers counted very few **unsheltered** homeless families with children. The table below shows the distribution of where families were living in both 2015 and 2017. Several things are noteworthy about the data. First, the number of homeless families has decreased overall from 147 to 116 (a 21% decrease). The decrease is a result of reductions in **both** the number of unsheltered families (46% decrease) and sheltered families (13%). Second, a larger proportion of those families who are homeless are in shelter or transitional housing rather than on the street or camping in a car, RV, or tent (84% vs 76% in 2017). Therefore, family homelessness has decreased from multiple perspectives since the 2015 Count. There were, however, two homeless families counted on the street in 2017, while there were none in 2015.



The very low numbers of unsheltered homeless families reflects the County's ongoing commitment to preventing family homelessness and its investment in programs targeting families with children, such as emergency shelter, interim housing, and homelessness prevention programs operated by the Core Service Agency Network.

The 2017 data on homeless families is consistent with the experience of San Mateo County service providers who observe that homeless families with children rarely live on the streets and are much more likely to reside in shelters or cars. Many families with children also live in places that do not meet the HUD standard of homelessness (i.e. they are living temporarily with friends or families) yet they are precariously housed. See the section on "Hidden Homelessness," below for more details.

Households With Children and No Adults

In 2017, four households were counted that were comprised of children, with no adults present (child only households). The definition of a child, according to HUD, is anyone under 18 years old. Of the four young people, one was staying in emergency shelter, two were in cars, and one was in an RV. The children in cars and the RV were "observed", meaning that volunteers saw them and made an assessment that they were under 18 based on visual observation, but were not able to conduct an interview to confirm the age of the individuals.

GEOGRAPHIC BREAKDOWN

2017 Distribution of Homeless People by City

The following table summarizes the geographic distribution of the unsheltered homeless people who were counted in the 2017 One Day Homeless Count and Survey.

	CITY	UNSHELTERED
	Airport	3
	Atherton	0
	Belmont	3
	Brisbane	19
	Burlingame	21
	Colma	1
	Daly City	17
	East Palo Alto	98
	Foster City	6
	Half Moon Bay	43
Table 4:	Hillsborough	0
	Menlo Park	47
Geographic Distribution	Millbrae	7
of Unsheltered	Pacifica	112
Homeless People	Portola Valley	1
	Redwood City	94
	San Bruno	26
	San Carlos	28
	San Mateo	48
	South San Francisco	33
	Unincorporated total	30
	Coastside unincorporated areas	22
	Central County unincorporated areas	0
	North County unincorporated areas	3
	South County unincorporated areas	5
	Woodside	0
	TOTAL	637

Areas included in each of the unincorporated jurisdictions include: (1) Coastside - El Granada, La Honda, Montara, Princeton, Pescadero, Moss Beach; (2) Central - Highlands/Baywood; (3) North — Broadmoor; and (4) South - North Fair Oaks, Emerald Lake, West Menlo Park.

Unsheltered Homeless Population By City Compared to General Population

The table below provides an analysis of the total number of unsheltered people counted in each jurisdiction compared to the total population of people in each jurisdiction.

As indicated in this table, several cities have a higher percentage of the unsheltered homeless population than their share of the general population. These include: Brisbane, East Palo Alto, Half Moon Bay, Pacifica and Redwood City. Similar results were found in prior counts. The higher numbers of homeless people in certain jurisdictions tends to correlate with higher poverty levels in those communities.

Table 5:
Unsheltered
Homeless People
Compared to
Total Population

CITY	GENERAL POPULATION	% OF GENERAL POPULATION	UNSHELTERED HOMELESS POPULATION	% OF UNSHELTERED Homeless population
Airport	N/A	N/A	3	0.47%
Atherton	7,081	0.95%	0	0.00%
Belmont	26,766	3.57%	3	0.47%
Brisbane	4,496	0.60%	19	2.98%
Burlingame	29,941	4.00%	21	3.30%
Colma	1,571	0.21%	1	0.16%
Daly City	104,930	14.01%	17	2.67%
East Palo Alto	29,198	3.90%	98	15.38%
Foster City	32,377	4.32%	6	0.94%
Half Moon Bay	12,052	1.61%	43	6.75%
Hillsborough	11,253	1.50%	0	0.00%
Menlo Park	33,064	4.42%	47	7.38%
Millbrae	22,416	2.99%	7	1.10%
Pacifica	38,665	5.16%	112	17.58%
Portola Valley	4,515	0.60%	1	0.16%
Redwood City	81,342	10.86%	94	14.76%
San Bruno	42,506	5.68%	26	4.08%
San Carlos	29,454	3.93%	28	4.40%
San Mateo	101,335	13.53%	48	7.54%
South San Francisco	66,217	8.84%	33	5.18%
Unincorporated	64,073	8.56%	30	4.71%
Woodside	5,479	0.73%	0	0.00%
TOTAL	748,731	100%	637	100%

Comparison of 2009 to 2017 Data By City

The table below shows the **unsheltered** population in each jurisdiction over the past five counts (2009 through 2017). The final columns show the net and percent change between 2015 and 2017. Of the 22 jurisdictions, the count in over half (12; 54.5%) decreased, which is consistent with the countywide decrease in the number of unsheltered people. In the remaining 10 jurisdictions, 9 (40.9%) increased and 1 (4.5%) remained the same.

	CITY	2009	2011	2013	2015	2017	NET CHANGE (2015 - 2017)	% CHANGE (2015 - 2017)
	Airport	4	9	5	1	3	2	200%
	Atherton	0	1	0	1	0	-1	-100%
	Belmont	5	1	43	11	3	-8	-73%
	Brisbane	1	0	34	21	19	-2	-10%
	Burlingame	8	3	13	7	21	14	200%
	Colma	0	1	7	3	1	-2	-67%
	Daly City	49	44	27	32	17	-15	-47%
	East Palo Alto	204	385	119	95	98	3	3%
	Foster City	0	0	7	0	6	6	100%
Table 6:	Half Moon Bay	19	41	114	84	43	-41	-49%
2009 Through 2017	Hillsborough	0	0	0	0	0	0	0%
Counts by Jurisdiction	Menlo Park	25	72	16	27	47	20	74%
oounts by Julisaiotion	Millbrae	1	1	21	8	7	-1	-13%
	Pacifica	16	95	150	63	112	49	78%
	Portola Valley	3	16	2	0	1	1	100%
	Redwood City	220	233	307	223	94	-129	-58%
	San Bruno	34	14	99	8	26	18	225%
	San Carlos	11	9	10	20	28	8	40%
	San Mateo	99	68	103	82	48	-34	-41%
	South San Francisco	7	122	172	55	33	-22	-40%
	Unincorporated	95	47	46	32	30	-2	-6%
	Woodside	2	0	7	2	0	-2	-100%
	TOTAL	803	1,162	1,302	775	637	-138	-18%

As the table illustrates, certain jurisdictions have experienced significant fluctuations in the numbers of homeless people over the past five bi-annual counts. This may reflect the mobility of the homeless population within the County and the limitations of point in time counts.

DEMOGRAPHIC AND OTHER DESCRIPTIVE INFORMATION

As described in Appendix 1, the 2017 One Day Homeless Count and Survey used a combined methodology for the unsheltered count. Volunteers were deployed on the morning of the count and were instructed to interview all potentially unsheltered homeless individuals and families who were awake and approachable. If people did not fall into this category (e.g., were sleeping, were inaccessible, declined the interview), they were counted by observation. Homeless people who were interviewed were asked to respond to a survey designed to elicit demographic information (e.g. age, gender, disabilities, veteran status), as well as information about how long and how many times they have been homeless, and their use of benefits and services. In addition, the sheltered count collected data on the number and characteristics of homeless persons who had spent the night of January 25, 2017 in emergency shelters or transitional housing.

Appendix 1 also describes the statistical approach used to extrapolate demographic characteristics for homeless people who did not respond to the survey. It is a HUD requirement that there be no missing data in the tables the CoC submits the HUD Data Exchange (HDX; a centralized reporting repository HUD uses to receive data from all communities); see Appendix 2 for the Tables submitted which detail the household types and other characteristics of the homeless people counted in 2017.

The sections below provide a summary of key findings from the data submitted to HUD on unsheltered and sheltered homeless adults and families. Data are also presented that describe additional variables of interest to the community. Complete Homeless Survey data may be found in Appendix 3.

Demographic Characteristics of Adult Only and Family Homeless Households

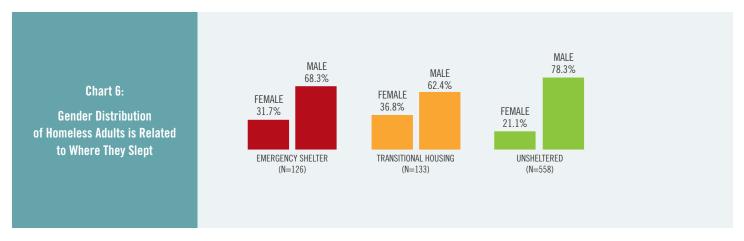
The 2017 One Day Homeless Count and Survey counted 782 households comprised of 817 adults and 116 households comprised of 431 adults and children. A person in an adult only household was most likely to be unsheltered (72%), over 25 years old (96.8%), male (74.2%), non-Hispanic (73.4%), Caucasian (72%), and not experiencing chronic homelessness (71.4%). In contrast, family households were most likely to be in transitional housing (64.7%), have more children than adults (57.8% vs. 40.1% respectively), and be headed by a female (57.8%). People heading family households were also predominantly non-Hispanic (60.8%) and Caucasian (45.5%), however race and ethnicity showed more variation in family households than adult only households.

Adult Only Households

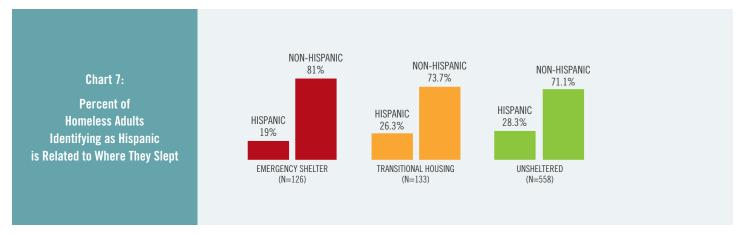
The data in the table below provides detailed information about the demographic characteristics of people in adult only households (total homeless column), as well as the characteristics associated with the subpopulations in shelter, transitional housing, and those who were unsheltered on the night of the 2017 One Day Homeless Count and Survey. The graphs following the table illustrate those characteristics that differentiate the subpopulations of homeless single adults.

			% OF EMERGENCY Shelter (N=126)	% OF TRANSITIONAL Housing (N=133)	% OF UNSHELTERED (N=558)	% OF TOTAL HOMELESS (ES, TH, AND UNSHELTERED) (N=817)
	AGE	18-24 years old	3.2%	10.5%	1.4%	3.2%
		25 years old and over	96.8%	89.5%	98.6%	96.8%
	GENDER	Female	31.7%	36.8%	21.1%	25.3%
		Male	68.3%	62.4%	78.3%	74.2%
		Transgender	0.0%	0.0%	0.5%	0.4%
Table 7:		Don't identify as male, female or transgender	0.0%	0.8%	0.0%	0.1%
People in Adult	ETHNICITY	Non-Hispanic	81.0%	73.7%	71.7%	73.4%
		Hispanic	19.0%	26.3%	28.3%	26.6%
Only Households	RACE	Caucasian	63.5%	56.4%	77.6%	72.0%
		African American	15.9%	24.8%	14.3%	16.3%
		Asian	4.8%	6.8%	0.0%	1.8%
		American Indian/Alaskan Native	7.1%	5.3%	2.0%	3.3%
		Native Hawaiian/Pacific Islander	7.1%	1.5%	2.0%	2.7%
		Multiple Races	1.6%	5.3%	4.1%	3.9%
	CHRONICITY	Experiencing Chronic Homelessness	24.6%	0.0%	36.4%	28.6%

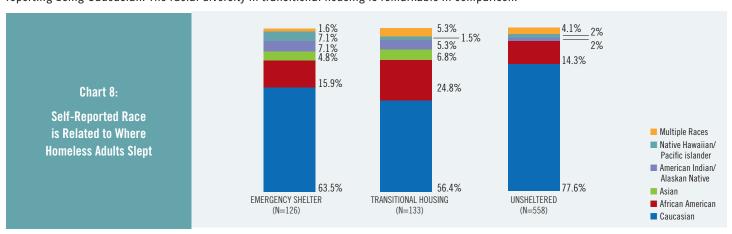
The next graph shows that the proportion of females and males is different depending on the subpopulation. Specifically, although males represent the majority of each of the groups, the difference is much larger in the unsheltered population than it is in either of the sheltered populations.



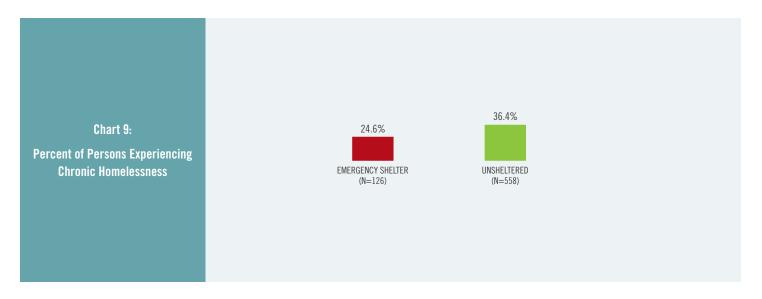
In terms of ethnicity, the unsheltered population also has a greater proportion of those who identify as having a Hispanic origin than either of the sheltered populations.



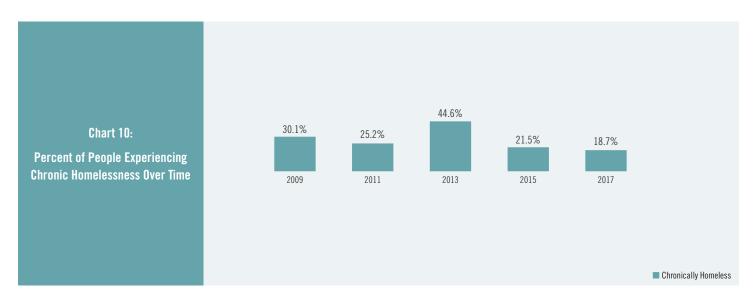
In terms of self-reports of race, the unsheltered population is much more uniform, with over three quarters of unsheltered single adults reporting being Caucasian. The racial diversity in transitional housing is remarkable in comparison.



Finally, the 2017 data shows that 28.6% of all people in adult only households were experiencing chronic homelessness. The graph below indicates subpopulation differences, with almost 25% of adults in emergency shelter, and just over 36% of unsheltered single adults being chronically homeless.



The next graph illustrates that the percent of people experiencing chronic homelessness in San Mateo County has decreased since 2009. With the exception of 2013, which appears to have been an anomaly, chronic homelessness has decreased from 30% to just under 19% of the homeless population.

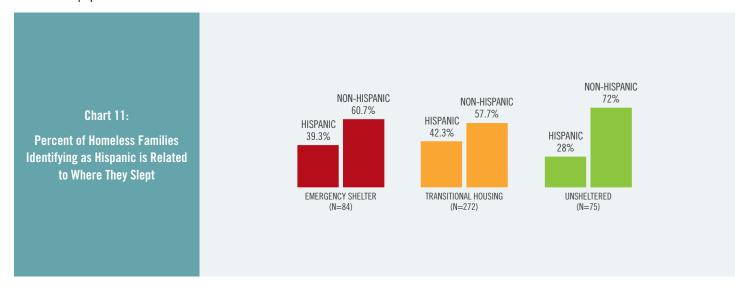


Family Households

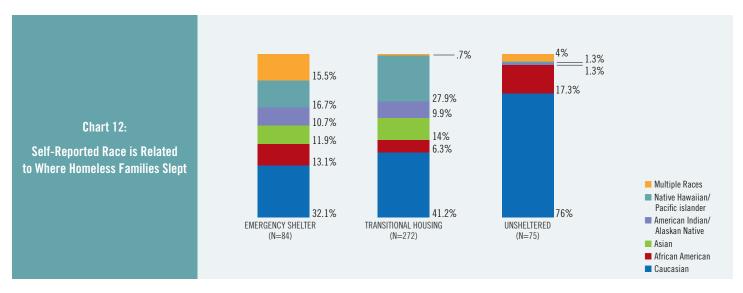
The data in the table below provides detailed information about the demographic characteristics of people in family households (total homeless column), as well as the characteristics associated with the subpopulations in shelter, transitional housing, and those who were unsheltered on the night of the 2017 One Day Homeless Count and Survey. The graphs following the table illustrate those characteristics that differentiate the subpopulations of homeless people in families.

			% OF EMERGENCY Shelter (N=84)	% OF TRANSITIONAL Housing (N=272)	% OF UNSHELTERED (N=75)	% OF TOTAL HOMELESS (ES, TH, and unsheltered) (N=431)
	AGE	Less than 18 years old	60.7%	57.0%	69.3%	59.9%
		18-24 years old	3.6%	7.4%	0.0%	5.3%
		25 years old and over	35.7%	35.7%	30.7%	34.8%
	GENDER	Female	52.4%	60.7%	53.3%	57.8%
		Male	46.4%	39.3%	46.7%	42.0%
		Transgender	1.2%	0.0%	0.0%	0.2%
Table 8:		Don't identify as male, female or Transgender	0.0%	0.0%	0.0%	0.0%
People in Family	ETHNICITY	Non-Hispanic	60.7%	57.7%	72.0%	60.8%
Households		Hispanic	39.3%	42.3%	28.0%	39.2%
	RACE	Caucasian	32.1%	41.2%	76.0%	45.5%
		African American	13.1%	6.3%	17.3%	9.5%
		Asian	11.9%	14.0%	0.0%	11.1%
		American Indian/Alaskan Native	10.7%	9.9%	1.3%	8.6%
		Native Hawaiian/Pacific Islander	16.7%	27.9%	1.3%	21.1%
		Multiple Races	15.5%	0.7%	4.0%	4.2%
	CHRONICITY	Experiencing Chronic Homelessness	0.0%	0.0%	0.0%	0.0%

The next graph shows that the proportion of people reporting being of Hispanic origin is different depending on the subpopulation. Specifically, the unsheltered population has a much lower proportion of those who identify as having a Hispanic origin the either of the unsheltered populations.



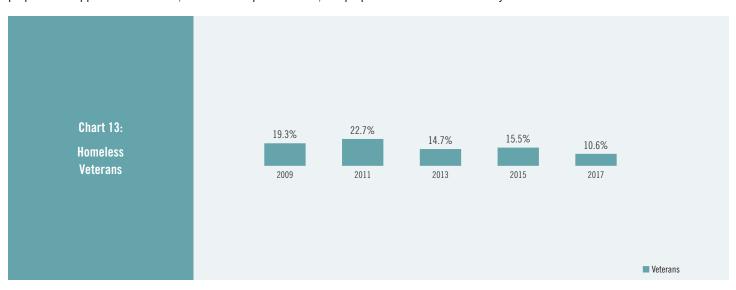
The unsheltered population also shows the most uniformity in self-reports of race, with over three quarters of persons in family households reporting being Caucasian. The racial diversity in both shelter and transitional housing is much greater.



Additional Descriptive Information

Of all homeless people surveyed in 2017, over 10% (10.6%) reported being a military veteran (having either served in the US Armed Forces and/or in the National Guard as Reservists). Of the unsheltered people surveyed, 9.8% identified as veterans, a decrease from 2015 when 13% were reported. Among the sheltered people counted in HMIS, 21% of those in emergency shelter and 6% of those in transitional housing were veterans.

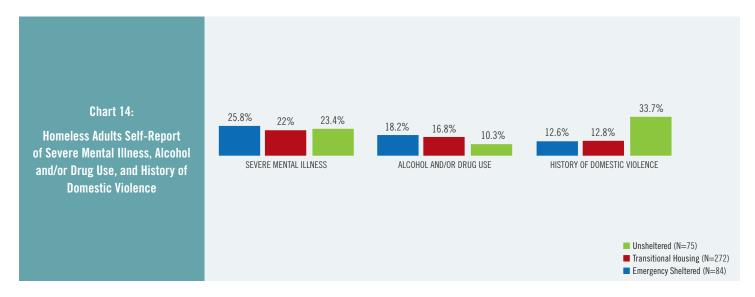
The next graphs illustrates that San Mateo County has had success since 2009 in decreasing the proportion of veterans that comprise the homeless population on the night of the Count. Specifically, in 2009 and 2011, the proportion was about 20%; in 2013 and 2015, the proportion dropped to about 15%; in 2017 as reported above, the proportion of veterans was only 10.6%.



All homeless people surveyed were also asked whether they had ongoing health conditions, physical disabilities, used drugs or alcohol, had psychiatric or emotional conditions, or had traumatic brain injury or Posttraumatic Stress Disorder (PTSD). If they responded in the affirmative, a follow up question asked whether the situation kept them from holding a job or living in stable housing (these questions were used to define whether the respondent had a disabling condition, a prerequisite for being characterized as chronically homeless).

The next graph presents the information as it relates to subpopulation self-reports of a functional impairment related to the experience of severe mental illness (SMI) and/or the use of alcohol and other drugs (AOD). The third variable in the graph represents the proportion of people who responded "yes" to "Have you ever experienced domestic violence (DV) by a person you stayed with, such as a spouse, partner, brother or sister, or parent?" Across all unsheltered and sheltered homeless adults, regardless of whether they were part of a family household or were in an adult only household, 23.4% reported a functional impact of SMI, 13.2% reported an impact of AOD, and 25.1% reported experiencing DV. The most dramatic subpopulation difference is in the report of DV, where those who are unsheltered report the experience at almost three times the rate as those in shelter or transitional housing. The 33.7% reported for DV in 2017 is somewhat higher than that reported in 2015, when it was 28.1%.

Self-reported functional impairments resulting from the use of drugs and/or alcohol is also substantially different between sheltered and unsheltered populations, with unsheltered populations reporting a much less frequent impact. This may be a result of a self-report bias or may be reflective of the actual unsheltered population.



Service Utilization and Other Information About the Unsheltered Homeless Population

The survey completed by the unsheltered homeless population gathered additional information. The typical homeless person has strong connections to San Mateo County, with 65.8% reporting that their hometown was in San Mateo County. Further, 70% reported that they were living in San Mateo County at the time they became homeless. An additional 18.3% indicated they were living in another California county, over half of whom said the county was geographically within the Bay Area (Alameda, San Francisco, and Santa Clara).

The survey also provided data about the services that unsheltered homeless people use. Data showed that 38.7% had accessed free meals, 28% were recipients of CalFresh, and 34.7% were receiving Medi-Cal benefits. The data also indicated that unsheltered homeless people tend to be frequent users of emergency services, which are not only very expensive but also are not highly effective in helping them become more stable. Of those surveyed, 33.3% reported that the main place they received medical care is the emergency room and another 27.5% reported that they primarily went to the San Mateo County Medical Center. No participants indicated they received no medical care at all.

Criminal justice system involvement was prevalent among those surveyed, with 19.7% indicating they were on probation, similar to the 21% reported in 2015. No one reported being on parole in 2017. The survey also found that the number of individuals who reported that they had involvement with the foster care system at some time in their lives increased from 11% in 2015 to 18% in 2017. Time since being in foster care included 3 months ago (1.5% of respondents), 1-5 years ago (6%), and 6+ years ago (6%). Of those who had been in foster care, 25% of those who responded to this question indicated they had been in foster care in San Mateo County, compared to 15% in 2015. The time since foster care and the location of foster care of the remaining people was not known. It should be noted that the responses in the survey are a small sample size of the unsheltered population at large.

IMPLICATIONS FOR SYSTEMS IMPROVEMENT

Data from the 2017 Count shows a consistent decrease in homelessness in San Mateo County over the past decade. Most notably, unsheltered homelessness has decreased, as well as chronic homelessness and veteran homelessness. This provides strong evidence that the policies San Mateo County has implemented have been effective.

Over the next several years, San Mateo County will continue moving forward with implementation of the strategies outlined in the Human Services Agency's strategic plan: Ending Homelessness in San Mateo County, adopted in July 2016. These include:

- 1. Realigning and re-structuring existing programs and service to create a Housing Crisis Resolution System by:
 - Integrating a Housing First Approach in which all people are seen as "housing ready" and the system is charged with identifying a housing solution for each individual or family experiencing homelessness.
 - Developing and implementing a Robust Shelter Diversion Program to prevent households from entering shelter who have other housing options and help them move directly to alternative housing.
 - Developing and implementing a Coordinated Entry System (CES) providing a clear and standardized entry way into the Housing Crisis Resolution System.
 - Right-sizing shelter and interim housing programs to ensure the inventory of beds is optimally sized and matched to population needs to ensure that there is shelter available for any individual or family that has fallen into homelessness.
 - Expanding rapid re-housing capacity and aligning these programs with a set of consistent policies and standards based on evidence and best practices to ensure they can serve households with high housing barriers.
 - Maximizing permanent supportive housing programs by integrating housing locator services, landlord outreach and "moving on" components, as well as improving effectiveness of existing outreach, engagement, case management and ongoing supportive services.
 - Using the Clarity HMIS system to track system and project performance and inform a process of continuous quality improvement.
- 2. Continuing to prioritize efforts to end Veteran Homelessness, including maintaining a "By Name List" of homeless veterans
- 3. Continuing to prioritize efforts to end family homelessness by implementing coordinated entry, diversion and rapid re-housing, to ensure that unsheltered families are identified and have priority access to assistance.
- 4. Focusing on youth homelessness by integrating youth into coordinated entry and maximizing the use of existing homeless system and mainstream program to ensure unsheltered youth are prioritized.
- 5. Developing and implementing strategies to reduce the discharge of individuals from institutions by working collaboratively with system partners (foster care, hospitals, outpatient treatment programs, jail).

This report may be downloaded at http://hsa.smcgov.org/center-homelessness.

"HIDDEN" HOMELESSNESS

While many of the homeless people in San Mateo County are either residing in shelters or visible on the streets or in vehicles, there are also homeless people in places that are not easily accessible to volunteer counters. These "hidden" homeless populations include individuals who live in structures not meant for human habitation, such as storage sheds, unconverted garages, shacks, bus stations, etc. These individuals fall under HUD's official definition of homelessness, but they typically are not found during homeless counts because they are not visible on the streets.

Additionally, there are an unknown number of people who stay temporarily in the homes of friends or family but who lack their own permanent housing. People who shelter temporarily with friends or family are not considered officially homeless according to HUD definitions of homelessness, but rather as "unstably housed," or "at-risk of homelessness." People who are unstably housed sometimes require assistance from the homeless crisis response system, such as placement in a shelter. However, in most cases they can be prevented from entering the homeless system by accessing safety net services — such as eviction prevention assistance, help with accessing public benefits, employment and training, and other supports.

APPENDIX 1: METHODOLOGY

Overview

The San Mateo County 2017 One Day Homeless Count and Survey was conducted the night of January 25, 2017 and morning of January 26, 2017. The San Mateo County Human Services Agency's Center on Homelessness staff were responsible for project planning and implementation. The Center on Homelessness contracted with Focus Strategies for assistance with developing the project methodology, survey contents, analysis of the data, and preparation of the final report.

The 2017 One Day Homeless Count and Survey combined two components previously operationalized separately to collect information about unsheltered people. Specifically, in 2015 and previous counts, a homeless census or count was conducted during the last ten days of January. The second component, a homeless survey of unsheltered households, was conducted at some later time; the 2015 Homeless Survey was completed over a two-week period following the Census.

In 2017, in the early morning of January 26, 2017, the One Day Homeless Count and Survey used a combined methodology for the unsheltered count. Specifically, volunteers were deployed on the morning of the count and were instructed to interview all potentially unsheltered homeless individuals and families who were awake and approachable. If people did not fall into this category (e.g., were sleeping, were inaccessible, declined the interview), they were counted by observation. Homeless people who were interviewed were asked to respond to a survey designed to elicit demographic information (e.g. age, gender, disabilities, veteran status), as well as information about how long and how many times they have been homeless, and their use of benefits and services. Volunteers collected the survey data using a web-based application accessed with tablets in the field.

The sheltered count collected data on the number and characteristics of homeless persons who had spent the night of January 25, 2017 in shelters or transitional housing. The methodology for each of these components is detailed in the sections that follow.

Definition of Homelessness

The Homeless Count and Survey used the definition of homelessness established by the U.S. Department of Housing and Urban Development (HUD) in the federal McKinney-Vento Homeless Assistance Act as the basis for determining who to include and exclude:

- 1. An individual who lacks a fixed, regular and adequate nighttime residence, and,
- 2. An individual who has a primary nighttime residence that is:
 - a. A supervised publicly or privately-operated shelter designed to provide temporary living accommodations (including welfare hotels, congregate shelters, and transitional housing for the mentally ill); or
 - b. An institution that provides a temporary residence for individuals intended to be institutionalized; or
 - c. A public or private place not designated for, or ordinarily used as, a regular sleeping accommodation for human beings.

This definition does not include people who are "at-risk" of homelessness (i.e. living in unstable housing situations) or those who are "couch surfing" (i.e. those who "float" from location to location).

Unsheltered Count and Survey Methodology

The Unsheltered Count was a "complete coverage" count that covered all census tracts in the county and enumerated every homeless person visible on the streets, in encampments, and in vehicles. The count was conducted by teams of volunteers who fanned out across San Mateo County in the early morning hours of January 26, 2017.

Volunteers: Recruitment and Training

Planning for volunteer recruitment began in the Fall of 2016, with specific attention to how to ensure volunteers represented staff from social service organizations, city and county departments, community members, and homeless "guides" (guides are current or formerly homeless individuals with knowledge about locations where homeless people typically sleep). Team composition was intended

to maximize local knowledge -- volunteers were recruited from all over the county. Volunteers had the opportunity to select an area they were familiar with and were assigned a tract to count from within the area.

A total of 363 volunteers were recruited and trained to participate in the 2017 One Day Homeless Count and Survey. Beginning three weeks prior to the count, the Center on Homelessness held trainings across the county to prepare volunteers for the count. The training included information about the purpose of the count, respondent eligibility (i.e. the definition of homelessness), interviewing protocol, prompting for detailed responses, and confidentiality. In addition, training materials were specifically created to transfer knowledge of the mobile application technology used for the first time in San Mateo County's unsheltered count for data collection (see below for a description). Finally, volunteers were prepared regarding what to expect on the morning of the count.

On the morning of the count, 334 volunteers gathered at deployment sites at 5:00 AM for census tract assignments, maps, tablets, supplies, and a brief training review. During the count and survey, volunteers covered the streets, roads, highways and open spaces of their assigned tracts (either by foot, bike, or car), and attempted to survey all potentially unsheltered homeless individuals and families who were awake and approachable. An incentive (gift card) was offered to survey respondents in appreciation for their time and participation. If people were not awake and approachable (e.g., were sleeping, were inaccessible, declined the interview), volunteers counted them by observation only. Volunteers returned to their deployment sites prior to 9:00 AM. Upon their return, they turned in their mobile devices, paper tally forms and surveys, and were debriefed by the deployment captains to ensure the integrity of the count and survey.

Primary Data Collection Method: Mobile Technology

The San Mateo County Human Services Agency's Center on Homelessness staff made the decision to use mobile technology to collect as much of the data on the unsheltered population as possible. Grassroots Unwired was selected to develop the locally required data collection mobile application and provide a sufficient number of mobile devices for volunteers to effectively and efficiently undertake the complete coverage of the County on the day of the count.

The Center on Homelessness worked closely with Grassroots Unwired to develop the data collection tool for the unsheltered count, which included questions both required by HUD as well as additional items of local interest and planning needs. Center on Homelessness staff also developed parallel paper forms for data collection. The intent was that the paper forms would be available to use in the event that a mobile device did not function adequately (e.g., lost connection, wouldn't load the app in the field, was dropped and broken, etc.), so data loss could be avoided. Paper forms were also developed in Spanish, as the time and resources to develop a Spanish version in the application were prohibitive.

The mobile application developed for data capture began with a series of decision trees which dictated whether or not the survey data was collected. The first prompt requested information on the location of the person/household observed (e.g., street, car, RV, or tent). Three options were provided: (1) if volunteers saw a vehicle or tent and could not see people, they recorded the number of vehicles or tents they observed; (2) if volunteers could see the number of people and they were not approachable, they recorded the number of people and their best estimate of age and gender of each; and (3) if volunteers could see people and they were approachable, they read the introductory script explaining the purpose of the survey and requesting participation. If respondents agreed to participate, they were also asked whether they had been surveyed already. Only those who responded "no" to this question went on to complete the fully survey.

Survey Tool

The survey questions used in 2017 parallel those used in 2015. The Center on Homelessness adopted the suggested HUD survey format, but also added additional questions based on local data needs. See Appendix 4 for a copy of the survey tool.

During the interview process, the interviewers took care to ensure that respondents felt comfortable, regardless of their location. Respondents were encouraged to be candid in their responses and were informed that these responses would be framed as general findings, would be kept confidential, and would not be traceable to any one individual. Volunteers were asked to remain unbiased at all times, make no assumptions or prompts, and ask all questions but allow respondents to skip any question they did not feel comfortable answering.

In order to avoid potential duplication of respondents, the survey requested respondents' initials and year of birth, so that duplication could be avoided without compromising the respondents' anonymity. Deduplication was also supported by asking potential respondents at the beginning of the survey whether they had already participated.

The complete set of data from the homeless survey is presented in Appendix 3.

Data Analysis and Methodology for Developing Multipliers for Household Types and Vehicles

Due to safety concerns, enumerators did not go inside homeless encampments or disturb anyone inside vehicles to separately count the people in them. Therefore, the approach to data analysis included the development of multipliers to estimate the numbers of people both in household types and in vehicles and encampments. Two data sources were used in combination for this: (1) count data - derived from the times enumerators could see number and age of people inside vehicle/tent; and (2) site survey date.

The site survey (see Appendix 5) was developed and used in an effort to generate a reliable data source whereby information would be gathered from people at risk of or experiencing homelessness. The survey was offered to people coming in for service at multiple sites including CALL Primrose Center, Daly City Youth Health Center, El Concilio, Fair Oaks Community Center, Pacific Resource Center, Samaritan House, and St. Vincent de Paul. The survey was offered the week following the unsheltered count. In all, 269 surveys were completed and returned, with 26 respondents (just less than 10%) reported as homeless.

The data source that combined count and site survey data was used for developing the estimates for the proportions of each household type (adult only, child only, or adults and children), as well as the total average number of people in them, and the proportion of adults and children in family households. The data showed 97% of homeless households are adult only with an average household size of 1.05 people and 3% of households are family households (with at least one adult and one child) with an average household size of 4 people (1.24 adults and 2.76 children; see table below). These multipliers were then used to estimate the numbers of people living in vehicles and encampments as well as their household composition. Specifically, 97% of cars, RVs and tents counted were designated as adult only households with 1.05 adults, and 3% of cars, RVs, and tents were designated as family households with 4 people in each.

LOCATION	% ADULT ONLY HOUSEHOLDS	MULTIPLIER # Adults	% FAMILY HOUSEHOLDS	MULTIPLIER # OF PEOPLE IN FAMILY	MULTIPLIER # ADULTS IN FAMILY	MULTIPLIER # OF CHILDREN IN FAMILY	
Vehicles	97%	1.05	3%	4	1.24	2.76	

Shelter Count Methodology

The Shelter Count component of the 2017 One Day Homeless Count and Survey was conducted on the night of January 25, 2017. The Center on Homelessness compiled a comprehensive list of all facilities and programs providing emergency shelter and transitional housing to homeless people. These facilities were divided into two categories:

- Homeless shelters (including motel voucher programs)
- Transitional housing

The majority of programs on the list currently enter data on their clients into the County's Homeless Management Information System (HMIS). HUD requires all communities that receive federal homeless assistance funding to create and maintain an HMIS that meets specific standards. The HMIS database was used to extract data on the numbers of people in most of the emergency shelters and transitional housing programs operating in the community. For the very small number of shelters and transitional housing programs that do not participate in the HMIS, the Center on Homelessness staff gathered data using a survey form.

Youth Count

For the 2017 count, HUD specifically asked communities to ensure a valid and reliable count of transition aged youth (those aged 18 to 24 years old), and indicated this was the year from which future changes in the number of homeless youth would be assessed. The Center on Homelessness opted to implement at least two specific augmentations in an effort to comprehensively include youth: including a youth specific addendum in the unsheltered survey (see Appendix 6), and doing a Youth Breakfast on the morning of the count coordinated and hosted by a youth service provider. Together, these efforts resulted in data for the youth addendum being gathered for 6 youth, 3 of whom were not homeless on the night of the count. Data from the addendum for the three homeless youth is included at the end of Appendix 3.

APPENDIX 2: HUD HDX TABLES

Households with at Least One Adult and One Child

	EMERGENCY SHELTER	TRANSITIONAL HOUSING	UNSHELTERED	TOTAL
TOTAL NUMBER OF HOUSEHOLDS	22	75	19	116
TOTAL NUMBER OF PERSONS	84	272	75	431
Number of Children (under 18)	51	155	52	258
Number of Young Adults (18-24)	3	20	0	23
Number of Adults (over age 24)	30	97	23	150
GENDER				
Female	44	165	40	249
Male	39	107	35	181
Transgender	1	0	0	1
Don't Identify as Male, Female, or Transgender	0	0	0	0
ETHNICITY				
Non-Hispanic/Non-Latino	51	157	54	262
Hispanic/Latino	33	115	21	169
RACE				
White	27	112	57	196
Black or African American	11	17	13	41
Asian	10	38	0	48
American Indian or Alaska Native	9	27	1	37
Native Hawaiian or Other Pacific Islander	14	76	1	91
Multiple Races	13	2	3	18
CHRONICALLY HOMELESS				
Total Number of households	0	0	0	0
Total Number of persons	0	0	0	0

Households with Only Children (under age 18)

	EMERGENCY SHELTER	TRANSITIONAL HOUSING	UNSHELTERED	TOTAL
TOTAL NUMBER OF HOUSEHOLDS	1	0	3	4
TOTAL NUMBER OF CHILDREN (PERSONS UNDER AGE 18)	1	0	4	5
GENDER				
Female	1	0	3	4
Male	0	0	1	1
Transgender	0	0	0	0
Don't Identify as Male, Female, or Transgender	0	0	0	0
ETHNICITY				
Non-Hispanic/Non-Latino	0	0	3	3
Hispanic/Latino	1	0	1	2
RACE				
White	1	0	3	4
Black or African American	0	0	1	1
Asian	0	0	0	0
American Indian or Alaska Native	0	0	0	0
Native Hawaiian or Other Pacific Islander	0	0	0	0
Multiple Races	0	0	0	0
CHRONICALLY HOMELESS				
Total Number of persons	0	0	0	0

Households without Children

	EMERGENCY SHELTER	TRANSITIONAL HOUSING	UNSHELTERED	TOTAL
TOTAL NUMBER OF HOUSEHOLDS	121	132	529	782
TOTAL NUMBER OF PERSONS	126	133	558	817
Number of Children (under 18)	4	14	8	26
Number of Young Adults (18-24)	3	20	0	23
Number of Adults (over age 24)	122	119	550	791
GENDER				
Female	40	49	118	207
Male	86	83	437	606
Transgender	0	0	3	3
Don't Identify as Male, Female, or Transgender	0	1	0	1
ETHNICITY				
Non-Hispanic/Non-Latino	102	98	400	600
Hispanic/Latino	24	35	158	217
RACE				
White	80	75	433	588
Black or African American	20	33	80	133
Asian	6	9	0	15
American Indian or Alaska Native	9	7	11	27
Native Hawaiian or Other Pacific Islander	9	2	11	22
Multiple Races	2	7	23	32
CHRONICALLY HOMELESS				
Total Number of persons	31	0	203	234

Veteran Households with at Least One Adult and One Child

	EMERGENCY SHELTER	TRANSITIONAL HOUSING	UNSHELTERED	TOTAL
TOTAL NUMBER OF HOUSEHOLDS	9	0	0	9
TOTAL NUMBER OF PERSONS	41	0	0	41
TOTAL NUMBER OF VETERANS	10	0	0	10
GENDER				
Female	3	0	0	3
Male	7	0	0	7
Transgender	0	0	0	0
Don't Identify as Male, Female, or Transgender	0	0	0	0
ETHNICITY				
Non-Hispanic/Non-Latino	7	0	0	7
Hispanic/Latino	3	0	0	3
RACE				
White	5	0	0	5
Black or African American	2	0	0	2
Asian	1	0	0	1
American Indian or Alaska Native	1	0	0	1
Native Hawaiian or Other Pacific Islander	0	0	0	0
Multiple Races	1	0	0	1
CHRONICALLY HOMELESS				
Total Number of households	0	0	0	0
Total Number of persons	0	0	0	0

Veteran Households without Children

	EMERGENCY SHELTER	TRANSITIONAL HOUSING	UNSHELTERED	TOTAL
TOTAL NUMBER OF HOUSEHOLDS	24	14	57	95
TOTAL NUMBER OF PERSONS	25	16	57	98
TOTAL NUMBER OF VETERANS	24	14	57	95
GENDER				
Female	2	3	11	16
Male	22	11	46	79
Transgender	0	0	0	0
Don't Identify as Male, Female, or Transgender	0	0	0	0
Ethnicity				
Non-Hispanic/Non-Latino	21	12	41	74
Hispanic/Latino	3	2	16	21
RACE				
White	16	9	45	70
Black or African American	3	3	8	14
Asian	1	0	0	1
American Indian or Alaska Native	3	0	1	4
Native Hawaiian or Other Pacific Islander	1	1	1	3
Multiple Races	0	1	2	3
CHRONICALLY HOMELESS				
Total Number of persons	1	0	19	20

Unaccompanied Youth Households

	EMERGENCY SHELTER	TRANSITIONAL HOUSING	UNSHELTERED	TOTAL
TOTAL NUMBER OF UNACCOMPANIED YOUTH HOUSEHOLDS	4	13	10	27
TOTAL NUMBER OF UNACCOMPANIED YOUTH	5	14	11	30
Number of unaccompanied youth (under 18)	1	0	4	5
Number of unaccompanied youth (18-24)	4	14	7	25
GENDER				
Female	2	6	4	12
Male	3	7	6	16
Transgender	0	0	1	1
Don't Identify as Male, Female, or Transgender	0	1	0	1
ETHNICITY				
Non-Hispanic/Non-Latino	3	8	8	19
Hispanic/Latino	2	6	3	11
RACE				
White	3	6	9	18
Black or African American	2	4	2	8
Asian	0	0	0	0
American Indian or Alaska Native	0	0	0	0
Native Hawaiian or Other Pacific Islander	0	0	0	0
Multiple Races	0	4	0	4
CHRONICALLY HOMELESS				
Total Number of persons	1	0	2	3

Parenting Youth Households

	EMERGENCY SHELTER	TRANSITIONAL HOUSING	UNSHELTERED	TOTAL
TOTAL NUMBER OF PARENTING YOUTH HOUSEHOLDS	1	7	0	8
TOTAL NUMBER OF PERSONS IN PARENTING YOUTH HOUSEHOLDS	3	17	0	20
Number of parenting youth (youth parents only)	2	8	0	10
Number of parenting youth under age 18	0	0	0	0
Number of parenting youth age 18 to 24	2	8	0	10
Number of children with parenting youth (children under age 18 with	1	9	0	10
parents under age 25)	1	9	0	10
GENDER				
Female	2	7	0	9
Male	0	1	0	1
Transgender	0	0	0	0
Don't Identify as Male, Female, or Transgender	0	0	0	0
ETHNICITY				
Non-Hispanic/Non-Latino	1	5	0	6
Hispanic/Latino	1	3	0	4
Race	0	0	0	0
White	0	5	0	5
Black or African American	0	1	0	1
Asian	0	0	0	0
American Indian or Alaska Native	0	2	0	2
Native Hawaiian or Other Pacific Islander	2	0	0	2
Multiple Races	0	0	0	0
CHRONICALLY HOMELESS				
Total number of households	0	0	0	0
Total number of persons	0	0	0	0

Adult Subpopulations

	EMERGENCY SHELTER	TRANSITIONAL HOUSING	UNSHELTERED	TOTAL
ADULTS WITH A SERIOUS MENTAL ILLNESS	41	55	136	2328
ADULTS WITH A SUBSTANCE USE DISORDER	29	42	60	131
ADULTS WITH HIV/AIDS	2	2	0	4
VICTIMS OF DOMESTIC VIOLENCE	20	32	196	248

APPENDIX 3: Responses to Survey Questions

This Appendix provides a complete breakdown of the answers of all respondents to all the questions in the Homeless Survey. A maximum of 75 valid responses is possible for each item. As the table below shows, 101 completed surveys were submitted, 26 which were eliminated (4 because they had been surveyed before, 12 because they were not unsheltered, and 10 because they said they were not homeless), leaving 75 surveys reflecting responses from homeless, unsheltered, and unduplicated people. The percent in the tables that follow refers to the percent of people who answered with the particular response option, and is based on the total number of people who responded to each question.

Completed Surveys	101
Surveyed before	-(4)
Not Homeless (slept last night)	-(12)
Identified not homeless	-(10)
Total Surveys Used	75

1.	How old are you? (N=75)	
	Under 12	1%
	12 – 14	0%
	15 – 17	0%
	18 – 24	
	25 – 34	
	35 – 44	
	45 – 54	
	55 – 61	
	62+	
	Unknown/Unwilling	0%
2.		
	Female	17%
	Male	
	Transgender	1%
	Does Not Identify	0%
	Unknown/Unwilling	0%
3.	Where did you sleep last night? (N=75)	
	With Friends/Family	0%
	Emergency Shelter	0%
	Transitional Housing	0%
	Hotel/Motel	0%
	House or Apartment	0%
	Jail, Hospital, Treatment Program	0%
	Street or Sidewalk	
	Vehicle	
	Park	1%
	Abandoned Building	1%
	Transit Center	
	Under Bridge/Overpass	
	Tent/Encampment/Woods	
	Other Unsheltered Location	15%
4.	in a year mapania or Laumer (ii 10)	
	Yes	29%
	No	69%
	Unknown/Unwilling to Answer	1%

5.	What is your race? (N=54)	200
	White	69%
	Black or African-American	
	Asian	0%
	American Indian or Alaskan Native	2%
	Native Hawaiian or Other Pacific Islander	
	OtherUnknown/Unwilling to Answer	9% 6%
6.	, , , , , , , , , , , , , , , , , , , ,	
	Yes	
	No	86%
	Unknown/Unwilling to Answer	2%
7.	Were you ever called into active duty as a member of the Nationa or as a Reservist? (N=64)	l Guar
	Yes	5%
	No	94%
	Unknown/Unwilling to Answer	2%
8.	Have you ever received health care or benefits from a Veterans Administration Medical Center? (N=64) Yes	8%
	No	
	Unknown/Unwilling to Answer	0%
9.		
	Yes	51%
	No	48%
	Unknown/Unwilling to Answer	1%
10	. How long have you been homeless this time? (N=63)	
	One week or less	
	More than one week and less than one month	3%
	One to five months	19%
	Six months to 11 months	
	One to two years	27%
	Three to five years	
	Six to ten years	
	More than ten years	10%
	Unknown/Unwilling to Answer	3%

11. If not first time homeless: Including this time, how many sepa have you stayed in shelters or on the streets in the past three		15. What kind of housing situation were you living in at the time you most recently became homeless? (N=72)
(Since January 2014)? (N=30)	; years	
	40%	Renting a home or apartment44%
Less than 4 times	40 /6	Living with relatives18%
4 or more times		Staying with friends 8%
Unknown/Unwilling to Answer	13%	Living in a home owned by you or your partner 4%
40.161618	. 10	Living in a motel 7%
12. If not first time homeless: In total, how long did you stay in sh	eiters or on	In jail, prison, or juvenile detention center4%
the streets for those times? (N=29)		In a treatment center 0%
One week or less		In foster care0%
More than one week and less than one month		In a shelter or tansitional housing 3%
One to five months	14%	Other (N=8) 8%
Six months to 11 months	14%	Utilet (N=0) 0/o
One to two years	10%	Unwilling/Unknown 3%
Three to five years	24%	16. Do you have any ongoing health problems or medical conditions such as
Six to ten years		diabetes, cancer, or heart disease? (N=69)
More than ten years		
		Yes32%
Unknown/Unwilling to Answer	17%	No65%
40 100		Unknown/Unwilling to Answer 3%
13. Where geographically were you living at the time you most re became homeless? (N=60)	cently	Does this keep you from holding a job or living in stable housing? (N=18) Yes83%
San Mateo (N=42)	70%	163007/6
Other County in CA (N=11)	18%	No17%
Alameda		Unknown/Unwilling to Answer 0%
Lake County	9%	17. Do you have a physical dischility? (N. C7)
Los Angeles	9%	17. Do you have a physical disability? (N=67)
		Yes45%
Merced		No55%
Riverside		Unknown/Unwilling to Answer 3%
San Francisco		Does this keep you from holding a job or living in stable housing? (N=30)
Santa Clara		Yes83%
Total		No 17%
Other State (N=7)	12%	No
Alaska	14%	Ulikiluwii/Uliwilillig tu Aliswei U/o
Arizona		18. Do you drink alcohol? (N=70)
Arkansas		Yes49%
New Mexico		
Oregon	20%	No51%
Toyon	ZJ/0 1/10/	Unknown/Unwilling to Answer 0%
Texas		Does this keep you from holding a job or living in stable housing? (N=31)
Total	100%	Yes19%
14. Is your hometown in San Mateo County? (N=73)		No74%
	000/	
Yes (N=41)	66%	Unknown/Unwilling to Answer 6%
Daly City		19. Do you use illegal drugs (this includes prescription drugs that were not
East Palo Alto		prescribed to you)? (N=70)
Half Moon Bay	20%	Voc
Pacifica	20%	Yes26%
Redwood City	17%	No71%
San Bruno_		Unknown/Unwilling to Answer 3%
San Mateo		Does this keep you from holding a job or living in stable housing? (N=17)
		Yes18%
South San Francisco	12%	No
No		Unknown/Unwilling to Answer6%
Unknown/Unwilling to Answer	3%	Ulikiluwii/Uliwilillig tu Aliswei 0 /o
		20. Do you have a psychiatric or emotions condition such as depression? (N=69)
		Yes52%
		No48%
		Unknown/Unwilling to Answer 0%
		Does this keep you from holding a job or living in stable housing? (N=30)
		Yes53%
		No
		Unknown/Unwilling to Answer
		Olikilowii/Oliwilillig to Aliswei U%

21. Do you have post-traumatic stress disorder or PTSD? (N=69)		29. Where do you usually get medical care? (N=51)	
Yes	33%	Emergency Room	339
No		Mobile healthcare van	69
Unknown/Unwilling to Answer	6%	Community Clinic	
Does this keep you from holding a job or living in stable housing?	? (N=21)	San Mateo Medical Center	279
Yes		Veterans Affairs Hospital Clinic	29
No		Ravenswood Clinic	
Unknown/Unwilling to Answer		Don't ever go	09
ommonity of this most	070	Other	
22. Have you ever had a traumatic injury to your brain from a bum	ıp, blow, or		
wound to the head? (N=68)		30. Are you currently using any of the following services or assi	stance?
Yes		(N=75)	
No		Food pantry/free meals	
Unknown/Unwilling to Answer	3%	Life skills classes	
Does this keep you from holding a job or living in stable housing	? (N=28)	Job/vocational training	
Yes		Adult education	
No	71%	Legal assistance	
Unknown/Unwilling to Answer	0%	General health services	179
_		Bus passes/Redi-wheels	
23. Do you have AIDS or an HIV-related illness? (N=69)		CalFresh (also known as food stamps)	
Yes		Medi-Cal or other health coverage	35%
No		Not using any services	
Unknown/Unwilling to Answer	4%	Other	19
24. Have you ever received special education services for more the months? (N=67)		Youth Addendum	
Yes	13%	1. What sexual orientation do you identify as? (N=3)	
No	87%	Heterosexual	679
Unknown/Unwilling to Answer	0%	Gay or Lesbian	
DE Do you receive any dischility benefits such as Cosial Cogusity Is	10000	Bisexual	0%
 Do you receive any disability benefits such as Social Security In Social Security Disability Income, or Veteran's Disability Benefit 		Other	0%
Yes		Unknown/Unwilling to Answer	0%
		2. Are you expecting to become a parent in the next nine mont	ho2 (N_2)
No Unknown/Unwilling to Answer	2%		
Olikilowii/ Oliwillilig to Aliswel	270	Yes	1009
26. Were you ever in Foster Care? (N=66)		No Unknown/Unwilling to Answer	100 /
Yes, Currently	0%	Olikilowii/Oliwililiig to Aliswei	07
Yes, Previously		3. What is your highest level of schooling? (N=3)	
No	82%	Elementary School	0%
Unknown/Unwilling to Answer		Middle School	
		High School, incomplete	67%
27. Are you currently on probation or parole? (N=66)		High School, graduated	
Yes, Probation	20%	Some College	09
Yes, Parole	0%	Vocational	09
Yes, both		Unknown/Unwilling to Answer	
No		Olikilowii/Oliwililiig to Aliswei	07
Unknown/Unwilling to Answer	0%	4. Do you have any sources of money? (N=3)	
20. 11		Part-time job	33%
 Have you ever experienced domestic violence by a person you stayed with, such as a spouse, partner, brother or sister, or pare 		Full-time job	0%
		Money from friends or family	
Yes	43% E70/	Public Benefits (general assistance, CalWORKs, etc.)	
No	3/%	Other	
Unknown/Unwilling to Answer	U%	Unknown/Unwilling to Answer	09
		5. To stay in housing, have you ever stayed (N=2):	
		With someone you don't know or trust	
		Somewhere that didn't feel safe	
		With a sexual partner that you wouldn't have otherwise	

On a couch or floor for longer than a week_____

Unknown/Unwilling to Answer _____

50%

_50%

APPENDIX 4: UNSHELTERED SURVEY

Tract Number: 2017

San Mateo County Homeless Survey

an mates seamly nemolecularly					
Hello, my name is and I am a volunteer for San Mateo County. We are conducting a survey to better understand homeless needs. Your participation is voluntary, and your responses will be anonymous. You can also ask to stop at any time. May I survey you for ten to fifteen minutes? Instructions: Do not read the answers to the respondent, unless the respondent does not understand the question and needs examples.					
1. Did another volunteer already survey you? Yes STOP SURVEY No 2. How many people in your family slept in the same location as you last night? Household of 1 Household of 2+ Number of people in household who slept in the same location last night 3. How old are you? Under 12* 12 - 14* 15 - 17* 18 - 24* 25 - 34 35 - 44 45 - 54 55 - 61 62+ Unknown/Unwilling to Answer *also fill out Youth addendum survey 4. What gender do you identify as? Female Male Transgender Does not identify as any of the above Unknown/Unwilling to Answer	5. Where did you sleep last night? If one of the following, stop survey and give gift card: With friends/family Emergency shelter Transitional housing Motel/hotel House or apartment Jail, hospital, treatment program Unwilling to answer If one of the following, continue survey: Street or sidewalk Vehicle (car, van, RV, etc.) Park Abandoned Building Transit Center (bus stop, train station, etc.) Under bridge/overpass Tent/Encampment/Woods Other				
	(Skip if under 18 years old)				

B. Have you ever served in the U.S. Armed Forces (full-time capacity in the Army, Navy, Marine Corps, or Coast Guard)? Yes No Unknown/Unwilling to Answer (Skip if under 18 years old)	17. What kind of housing situation were you living at the time you most recently became homeless? Renting a home or apartment Living with relatives Staying with friends Living in a home owned by you or your partner Living in a motel/hotel		
9. Were you ever called into active duty as a member of the National Guard or as a Reservist? Yes No Unknown/Unwilling to Answer	☐ In jail/prison ☐ In a treatment center ☐ In foster care ☐ In a shelter or transitional housing ☐ Other		
(Skip if under 18 years old) 10. Have you ever received health care or benefits from a Veterans Administration Medical Center? Yes No Unknown/Unwilling to Answer	Instructions: The following questions are more sensitive, and remind the respondent they do not have to answer and can skip any. If the respondent wants to stop at any point, go to the final page to give them the gift card. 18. Do you have any ongoing health problems or medical conditions such as diabetes, cancer, or heart disease? Yes		
11. Is this the first time you have been homeless? Yes (Skip Question 13 and 14) No Unknown/Unwilling to Answer	 No Unknown/Unwilling to Answer 19. Do you have a physical disability? Yes No 		
12. How long have you been homeless this time? Days Weeks Months Years Unknown/Unwilling to Answer 13. Including this time, how many separate times have you stayed in	☐ Unknown/Unwilling to Answer 20. Do you drink alcohol? ☐ Yes ☐ No ☐ Unknown/Unwilling to Answer 21. Do you use illegal drugs (including prescription n drugs that were not		
shelters or on the streets in the past three years (since January 2013)? Less than 4 times 4 or more times Unknown/Unwilling to Answer	prescribed to you)? Yes No Unknown/Unwilling to Answer		
14. In total, how long did you stay in shelters or on the streets for those times? Days Weeks	22. Do you have psychiatric or emotional conditions such as depression? ☐ Yes ☐ No ☐ Unknown/Unwilling to Answer		
Months Years Unknown/Unwilling to Answer 15. Where geographically were you living when you most recently became	23. Do you have post-traumatic stress disorder / PTSD (if necessary, explain this is a condition that can occur in people who have seen or had life-threatening events happen)? ☐ Yes ☐ No		
homeless? San Mateo County Other county in California Other state 16. Is your hometown in San Mateo County?	☐ Unknown/Unwilling to Answer 24. Have you ever had a traumatic injury to your brain from a bump, blow, or wound to the head? ☐ Yes ☐ No		
☐ Yes City: ☐ No ☐ Unknown/Unwilling to Answer	 ☐ Unknown/Unwilling to Answer 25. Do any of the situations we just discussed keep you from holding a job or living in stable housing? ☐ Yes ☐ No (skip Question 26) ☐ Unknown/Unwilling to Answer 		

ho	hich of these situations keep you from holding a job or living in stable ousing? Ongoing health problem(s) Physical disability Alcohol use Illegal drug use Psychiatric/emotional condition PTSD Brain injury Unknown/Unwilling to Answer	34. Have you ever experienced domestic violence by a person you have stayed with, such as a spouse, partner, brother or sister, or parent? Yes No Do Not Know/Want t o Answer 35. Where do you usually get medical care? Emergency room Mobile healthcare van Community clinic
	you have AIDS or an HIV-related illness? Yes No Unknown/Unwilling to Answer	 □ San Mateo Medical Center □ Veterans Affairs Hospital Clinic □ Ravenswood clinic □ Don't ever go □ Other
mc	ove you ever received special education services for more than six onths? Yes No Unknown/Unwilling to Answer	36. Are you currently using any of the following services? □ Emergency shelter □ Transitional housing □ Food pantry/free meals □ Shelter day services
	you receive any disability benefits such as Social Security Income, ocial Security Disability Income, or Veteran's Disability Benefits? Yes No Unknown/Unwilling to Answer	☐ Life skills classes ☐ Job/vocational training ☐ Adult Education ☐ Legal assistance ☐ General health services ☐ Mental health services
	Yes, currently Yes, previously Date left foster care No Unknown/Unwilling to Answer	☐ Bus passes/Redi-Wheels ☐ Other ☐ Not using any services Thank you very much for your time. Will you please initial here to confirm you received a gift card?
ha	previously, how long were you in foster care? If currently, how long we you been in foster care? Days Weeks Months Years Unknown/Unwilling to Answer	Number of Gifts Cards: (one gift card per survey completed) Last four digits of Gift Card Number: Last four digits of Gift Card Number:
	ere you in foster care in San Mateo County? Yes No Unknown/Unwilling to Answer	Last four digits of Gift Card Number: Last four digits of Gift Card Number: Respondent Initials:
	e you currently on probation or parole? Yes, Probation Yes, Parole Yes, Both No Unknown/Unwilling to Answer kip if under 18 years old)	
(Sr	MIP II UIIUGI 10 YEAIS UIU/	

APPENDIX 5: SITE SURVEY

2017 San Mateo County One Day Homeless Count Instructions for Service Site Survey

I. Purpose of Service Site Survey

The information your agency is helping to collect via this survey is an important component of the One Day Homeless Count. These surveys help us ensure we have complete and accurate information. They provide needed additional data to complement the information collected from surveys during the One Day Count.

II. Instructions for Site Staff

- This survey will take place for two business days after the One Day Count, which occurs on Thursday, January 26th 2017. This survey will take place between Friday January 27th and Tuesday, January 31st.
- Please ask all your clients that come to your facility those days if they would be willing to take this survey. They do not need to be homeless clients to participate; all survey responses are welcome.
- The Human Services Agency has provided an original of a one-page (two-sided) paper survey form in English and Spanish for you to copy & distribute to everyone served at your site on the listed dates.
- Please distribute forms to all clients and request that they complete and return the form before they leave, if they would like to participate.
 - The survey is optional; it is up to the client if he/she wants to participate or not.
- Please keep completed surveys in a centralized location that is not accessible to clients.
- Explain that the survey is confidential. It does not ask for a full name. Initials and birth day/month are requested so we can be sure
 we do not have duplicate surveys, but those fields may be left blank if the client prefers not to answer. The information collected will
 be used to help the County plan services to address homeless and safety net services.
- While the survey is very brief and self-explanatory, some individuals may have questions. Please have a staff person available to respond to questions about the form as needed.

III. Brief Survey Overview and Instructions

- The survey asks for the following types of information: where the person slept the night before, age, gender, race, and ethnicity.
- Instructions for completing the form are included in the document.
- Note that federal data categories separate race and ethnicity. Ethnicity is defined as whether the person identifies as Hispanic/Latino or non-Hispanic/Latino. Hispanic/Latino is not one of the answer choices under Race.
- Single adults who are staying alone (no other household members) only complete page one. Households of two or more should complete page 2.
- It is okay to mark unknown or unwilling or to skip any question.

San Mateo County Service Site Survey

Today's Date	
Site Name	
	Where did you sleep last night? (Please check only one) House or apartment you rent or own Staying with friends/family Motel/hotel Emergency shelter Transitional housing Car or Van RV Tent/Encampment Street or Sidewalk Park Abandoned building Bus/train station, airport Under bridge/overpass Jail, hospital, or treatment program Other: Did other members of your household sleep in the same location as you last night? Yes Please turn the page over and complete the other side No Please continue with the table below.
How old are you? Less than 18 years old 18 to 24 years old 25 years old or older Unwilling to answer What gender are you? Male Female Transgender Unknown/Unwilling to Answer Are you Hispanic/Latino? Yes	What are the first 2 letters of your first name? Unwilling to Answer What are the first 2 letters of your last name? Unwilling to Answer What month were you born in? Unwilling to Answer What day were you born on? Unwilling to Answer How many total members of your household slept in the same location last night?
☐ res☐ No☐ Unknown/Unwilling to Answer What Race(s) are you? (Check as many as apply)☐ White☐ Black/African American☐ Asian☐ American Indian/Alaskan Native☐ Native Hawaiian/Pacific Islander☐ Other☐ Unknown/Unwilling to Answer	last night!

Please complete the table below for <u>YOURSELF AND FOR EACH HOUSEHOLD MEMBER</u>. If you have more than 5 household members, ask staff for an additional sheet to staple to this page.

	YOU (PERSON 1)	PERSON 2	PERSON 3	PERSON 4	PERSON 5
AGE	☐ Less than 18 years old ☐ 18 to 24 years ☐ 25 years old or older ☐ Unknown/Unwilling to Answer	☐ Less than 18 years old ☐ 18 to 24 years ☐ 25 years old or older ☐ Unknown/Unwilling to Answer	☐ Less than 18 years old ☐ 18 to 24 years ☐ 25 years old or older ☐ Unknown/Unwilling to Answer	☐ Less than 18 years old ☐ 18 to 24 years ☐ 25 years old or older ☐ Unknown/Unwilling to Answer	☐ Less than 18 years old ☐ 18 to 24 years ☐ 25 years old or older ☐ Unknown/Unwilling to Answer
GENDER	☐ Male ☐ Female ☐ Transgender ☐ Unknown/Unwilling to Answer	☐ Male ☐ Female ☐ Transgender ☐ Unknown/Unwilling to Answer	☐ Male ☐ Female ☐ Transgender ☐ Unknown/Unwilling to Answer	☐ Male ☐ Female ☐ Transgender ☐ Unknown/Unwilling to Answer	☐ Male ☐ Female ☐ Transgender ☐ Unknown/Unwilling to Answer
HISPANIC/ Latino	☐ Yes ☐ No ☐ Unknown/Unwilling to Answer	☐ Yes ☐ No ☐ Unknown/Unwilling to Answer	☐ Yes ☐ No ☐ Unknown/Unwilling to Answer	☐ Yes ☐ No ☐ Unknown/Unwilling to Answer	☐ Yes ☐ No ☐ Unknown/Unwilling to Answer
RACE(S) (check as many as apply)	☐ White ☐ Black/African American ☐ Asian ☐ Am Indian/Alaskan Native ☐ Native Hawaiian/Pl ☐ Other ☐ Unknown/Unwilling to Answer	☐ White ☐ Black/African American ☐ Asian ☐ Am Indian/Alaskan Native ☐ Native Hawaiian/Pl ☐ Other ☐ Unknown/Unwilling to Answer	☐ White ☐ Black/African American ☐ Asian ☐ Am Indian/Alaskan Native ☐ Native Hawaiian/Pl ☐ Other ☐ Unknown/Unwilling to Answer	☐ White ☐ Black/African American ☐ Asian ☐ Am Indian/Alaskan Native ☐ Native Hawaiian/Pl ☐ Other ☐ Unknown/Unwilling to Answer	☐ White ☐ Black/African American ☐ Asian ☐ Am Indian/Alaskan Native ☐ Native Hawaiian/Pl ☐ Other ☐ Unknown/Unwilling to Answer
What are the first 2 letters of your first name?			☐ Unwilling What day wei	were you born in? to Answer re you born on? to Answer	

APPENDIX 6: YOUTH ADDENDUM TO UNSHELTERED SURVEY

Survey ID Code:

2017 San Mateo County Homeless Survey

Youth Survey Addendum

Instructions: Complete this addendum for survey respondents between the ages of 12 and 24 who are willing to participate.

1. What sexual orientation do you identify as? Heterosexual Gay or Lesbian Bisexual Unknown Unwilling to Answer	4. What is your highest level of schooling? □ Elementary School □ Middle School □ High School, incomplete □ High School, graduated □ Some college □ Unknown
2. If identified as female: Are you currently pregnant? If identified as male: "Are you expecting become a parent in the next nine months?" If unidentified gender, skip question	 ☐ Unwilling to Answer 5. Do you have any sources of money? ☐ Part-time job ☐ Full-time job ☐ Money from friends or family
☐ Yes ☐ No ☐ Unknown ☐ Unwilling to Answer	 □ "Panhandling" □ Sexual activity □ Public benefits □ Other □ Unwilling to Answer
3. Are you currently enrolled in school? Yes No Unknown Unwilling to Answer	6. To stay in housing, have you ever stayed: With someone you don't know or trust Somewhere that didn't feel safe With a sexual partner that you wouldn't have otherwise On a couch or floor for longer than a week Unknown Unwilling to Answer



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