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To: Honorable Veteran Commissioners and Supervisor Slocum

From: Norman Aleman, CVSO

Subject: CVSO Report #19, January 14, 2019

BACKGROUND:

This report will provide you with updates on a variety of County Veteran Services initiatives. We also will keep you and the public informed about new services, upcoming events and general updates.

DISCUSSION:

Operational Structure

We continue to provide services at the San Bruno, Menlo Park and Palo Alto VA sites and at the three local community colleges. We're happy to announce we have a short term addition to our team, Ms. Nicole Gatlin, who will be conducting outreach thought-out the county until June 30th. She will be assisting in coordinating our quarterly benefits seminars and this year's open house and resource fair.

Community Outreach and Demographics

In 2018, we participated or created thirty-three outreach events ranging from newsletters to physical events. As a result we saw 3,710 clients of which 1,233 are new. We currently have 9,337 active veterans in our database, this number may also include widows or dependents connected to our office. Also, from January 2015 through December 2018, our database shows there were 1,137 active veterans below the age of fifty. The following is a breakdown of active veterans by eras:

WWII – 649 Korean War- 491 Vietnam War – 2,678 Gulf/Dessert/OEF/OIF/OND – 2,245 Peace Time – 1,220

Fiscal

For calendar year 2018, 133 College Fee Waivers were issued with an estimated \$747,858.00 in savings to student dependents of service-connected veterans. During the same time period, \$2,907,534.31 was received by our veterans or families from the VA from non-service connected pensions and compensation for service-connect disabilities. In addition to this retroactive payment, a monthly payment of \$429,875.57 will continue. These figures are a result of work being conducted by our office alone. It does not include figures from veterans filing claims through other agencies or themselves alone.