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To: Honorable Veteran Commissioners and Supervisor Slocum

From: Norman Aleman, CVSO

Subject: CVSO Report #13, January 8, 2018

BACKGROUND:

This report will provide you with updates on a variety of County Veteran Services initiatives. We also will keep you and the public informed about new services, upcoming events and general updates.

DISCUSSION:

Operational Structure

The CVSO office continues to provide services at the San Bruno VA Outpatient Clinic and Palo Alto VA every other Thursday. We're also at the Menlo Park on Tuesdays and the Peninsula Vet Center every third Friday of the month. Our new PSS is scheduled to start on January 22nd, bringing our office back to full strength.

Community Outreach

We continue to connect or reconnect with veterans by emails, letters, and or physical outreach events. As a result, in 2017, we saw 1,212 new clients visit our office. Our next quarterly VA benefits seminar is schedule for February 10th from 9am – 12pm at the San Carlos American Legion Post 585, 1159 Bush St. We are still in the planning stages for a Spring Women Veterans conference, date to be determined. In April, we will host our 3rd annual Veterans Resource event and car show.

<u>Fiscal</u>

From January 1st to present, \$8.6 million was received by our veterans or families. This includes an on-going monthly payment of \$299,668.71, tax free. Also within this timeframe, sixty-eight College Fee Waivers were issued with an estimated \$383,124.00 in savings to student dependents of service connected disabled veterans.

