

County of San Mateo Joint Information Center Media Line: 650-779-9939 smc\_jic@smcgov.org



May 27, 2020 For Immediate Release

# **Update on County Response to COVID-19**

**Redwood City** – The County of San Mateo continues to work to protect public health and safety in response to the novel coronavirus known as COVID-19.

The County of San Mateo's Emergency Operations Center (EOC) remains open to coordinate countywide response and communications in response to the situation. The EOC's Joint Information Center will provide daily status reports Monday through Friday until further notice. Today's report:

## **Speakers Discuss COVID-19 Scams and How to Protect Yourself**

Assemblymember and Speaker pro Tem Kevin Mullin hosted a virtual scam stopper town hall on his Facebook page this morning to inform residents of COVID-19 scams and how to avoid them. Guest speakers included San Mateo County District Attorney Steve Wagstaffe and Jane Kreidler with the Contractors State License Board.

The speakers agreed that COVID-19 scammers are using the same approaches to trick people out of their money as in ordinary times. Residents can protect themselves by following basic security precautions, including never share personal information, such as name, date of birth, credit card or bank information by phone, email or regular mail. They also advise against making purchases through door-to-door sales.

Current scams include selling low cost face coverings, surgical masks and gloves, and COVID-19 cures. Scammers also try to take advantage of our generosity during difficult times, so always confirm the validity of a charity before making donations.

See more information about COVID-19 scams in San Mateo County <a href="https://www.smcgov.org/press-release/be-alert-scams-during-covid-19-emergency">https://www.smcgov.org/press-release/be-alert-scams-during-covid-19-emergency</a>

## Housing Site Offers Safe COVID-19 Isolation and Recovery Alternative

The County of San Mateo's Alternative Housing Site provides a safe, comfortable space for residents to recover from COVID-19 in isolation. The site is operated by San Mateo County Human Services Agency and supported by San Mateo County Health. Learn about how guests are monitored and cared for, with three freshly prepared meals a day, delivered by robot from @nurobots at <u>https://www.youtube.com/watch?v=00DvR092DQE&t=28s</u>

# **County Manager's Media Briefing**

Today's media briefing on San Mateo County's response to COVID-19 hosted by San Mateo County Manager Mike Callagy can be seen at <a href="https://youtu.be/NI1NppMMa2w">https://youtu.be/NI1NppMMa2w</a>

View past briefings and subscribe to the County's YouTube channel at <u>https://www.youtube.com/user/sanmateocountygov</u>

## San Mateo County COVID-19 Cases

San Mateo County Health has updated the number of positive cases to 1,963 as of May 26, 2020.

County Health provides detailed information on cases by age group and date and deaths by age group. Learn more at <u>https://www.smchealth.org/coronavirus</u>

# **Call Center**

Residents with non-medical, non-emergency questions about the coronavirus can call 211 at any time, day or night. Callers from landlines and cellular telephones located within San Mateo County are connected with a trained service professional from 211, a confidential service available in 180 languages.

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