**Points of Contact**

**Verizon Wireless**

Subpoena Compliance Wireless:

800-451-5242 Option 1

Fax number: 888-667-0028

Supervisors:

             Joseph Newman 908.306.7788

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Senior Manager:

             Shelley Halfmann  325.213.7031

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Court Order Compliance: Wireless

800-451-5242 Option 2 for Court Orders and Search Warrants

                                                  Option 9 for Exigent Situations

Fax Number: 888-667-0026 Court Orders and Search Warrants

                     800-345-6720 Exigent Situations

Supervisors:

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               John Profaca  908.306.7789

[john.profaca@verizon.com](mailto:john.profaca@verizon.com)

Supervisor On Call Number 908.625.1116

Senior Manager:

            Nicole Hayeck: 908-306-7792

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Court Order Compliance: Wireline

Senior Manager:

            Chris Moskal: 703.694.6240

[chris.p.moskal@verizon.com](mailto:chris.p.moskal@verizon.com)

Operational Support Team:

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Manager:

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Electronic Surveillance Unit/CALEA (ESU) Contacts:

              800-451-5242 Option 3 for Electronic Surveillances

Fax Number: 800-267-9129

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Wireline

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eLERT Portal Accounts:     [vsat-lea-accounts-admin@verizon.com](mailto:vsat-lea-accounts-admin@verizon.com)

**Sprint**

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**AT&T**

Here would be the order of an escalations for AT&T.

1st Line- 800-635-6840 Speak to any Analyst (The phones are open 24x7x365)

2nd Line- Lisa Likely- Director 561-762-8147

Also, we would ask that if a request is truly urgent, to just go ahead and advise as such when sending in the request. We strive to complete those as soon as we can.

**Google**

Law Enforcement Request System (LERS)  
[https://lers.google.com](https://protect-us.mimecast.com/s/HSn_CwpyK9cAwJY5CViWrV)  
[lers-help@google.com](mailto:lers-help@google.com)

Email questions to  
[uslawenforcement@google.com](mailto:uslawenforcement@google.com)

Emergencies  
[emergencyrecords@google.com](mailto:emergencyrecords@google.com)  
(650) 417-9011 voicemail