



## HEALTHY COMMUNITY

Our neighborhoods are safe and provide residents with access to quality health care and seamless services.

### 2010 Key Initiatives

	SAFE NEIGHBORHOODS	HEALTHY RESIDENTS	SEAMLESS SERVICES
<b>CORONER'S OFFICE:</b> Expand the Save-A-Life Program to educate at-risk teens about the perils of reckless or violent behavior		✓	
<b>DISTRICT ATTORNEY'S OFFICE:</b> Develop and implement strategic partnerships to enhance organizational effectiveness			✓
<b>HEALTH SYSTEM:</b> Engage and partner with communities: Healthy Communities San Mateo		✓	✓
<b>HEALTH SYSTEM:</b> Improve access and care: Health System Redesign to maintain system of care		✓	✓
<b>PROBATION DEPARTMENT:</b> Reorganize department to support an innovative organizational model that more efficiently clusters functional services			✓
<b>PROBATION DEPARTMENT:</b> Better promote prevention efforts for youth as a full partner with the Gang Task Force through creation of Countywide Gang Intelligence and Investigations Unit (GIU)	✓		
<b>PROBATION DEPARTMENT:</b> Implement an evidence-based probation supervision unit in Adult Services to reduce recidivism pursuant to the California Community Corrections Performance Incentive Act of 2009 (SB 678)	✓		
<b>SHERIFF'S OFFICE:</b> Plan for the provision of detention facilities that will meet current and future custody needs	✓		
<b>SHERIFF'S OFFICE:</b> Expand "green" efforts in correctional facilities		✓	



## PROSPEROUS COMMUNITY

Our economic strategy fosters innovation in all sectors, creates jobs and educational opportunities for all residents.

### 2010 Key Initiatives

	FOSTERS INNOVATION	CREATES JOBS	BUILDS COMMUNITY	EDUCATIONAL OPPORTUNITIES
<b>DEPARTMENT OF CHILD SUPPORT SERVICES:</b> Implement early intervention and arrears prevention strategies	✓	✓	✓	
<b>HUMAN RESOURCES DEPARTMENT:</b> Expand the County's workforce and succession management programs	✓		✓	✓
<b>HUMAN RESOURCES DEPARTMENT:</b> Develop and implement strategic approaches to enhance organizational effectiveness	✓			
<b>HUMAN RESOURCES DEPARTMENT:</b> Collaborate with partners to create a sustainable compensation program	✓			
<b>HUMAN SERVICES AGENCY:</b> Improve outcomes for CalWORKs, MediCal, Food Stamps, and Workforce Development	✓		✓	
<b>HUMAN SERVICES AGENCY:</b> Promote child safety and well-being in foster care and enhance options for permanent homes for children and older youth	✓		✓	✓
<b>HUMAN SERVICES AGENCY:</b> Partner to support community well-being through building capacity with safety net providers to meet the increase in demand for services	✓		✓	
<b>HUMAN SERVICES AGENCY:</b> Focus on quality assurance, quality control, and quality improvement	✓		✓	



## LIVABLE COMMUNITY

Our growth occurs near transit, promotes affordable, livable connected communities.

### 2010 Key Initiatives

	GROWTH OCCURS NEAR TRANSIT	AFFORDABLE COMMUNITIES	CONNECTED COMMUNITIES
<b>DEPARTMENT OF HOUSING:</b> Improve coordination between Housing offices by establishing a Countywide Housing Solutions Network	✓	✓	✓
<b>DEPARTMENT OF HOUSING:</b> Reposition Housing Authority assets to increase the number of affordable homes and those designed to meet the needs of vulnerable populations		✓	
<b>PLANNING AND BUILDING DEPARTMENT:</b> Revise and update the County General Plan and Zoning Regulations	✓	✓	✓
<b>PLANNING AND BUILDING DEPARTMENT:</b> Ensure that the latest and best environmental protection practices are in place	✓		



## ENVIRONMENTALLY CONSCIOUS COMMUNITY

Our natural resources are preserved through environmental stewardship, reducing our carbon emissions, and using water and land more efficiently.

### 2010 Key Initiatives

	ENVIRONMENTAL STEWARDSHIP OF NATURAL RESOURCES	REDUCED CARBON EMISSIONS	EFFICIENT USE WATER AND LAND
<b>COUNTY MANAGER'S OFFICE / CLERK OF THE BOARD:</b> Residential Energy Assistance Program: Bay Area counties collaborate to fund residential energy retrofit program	✓	✓	✓
<b>DEPARTMENT OF PUBLIC WORKS:</b> Reduce the County's impact on climate change by reducing CO <sub>2</sub> emissions by at least 10% from 2010 to 2015 (2005 baseline)		✓	
<b>PARKS DEPARTMENT:</b> Prepare and implement a Midcoast Action Plan for parks and recreation programs, facilities and services	✓		✓
<b>PARKS DEPARTMENT:</b> Update the Trail Master Plan to provide multi-agency coordination of trails and trail development throughout the Peninsula for a more robust mountain bike trail network	✓		
<b>PARKS DEPARTMENT:</b> Expand the Volunteer Program to engage and train staff and volunteers in the park system		✓	



## COLLABORATIVE COMMUNITY

Our leaders forge partnerships, promote regional solutions, with informed and engaged residents and approach issues with fiscal accountability and concern for future impacts.

### 2010 Key Initiatives

	PARTNERSHIPS	REGIONAL SOLUTIONS	INFORMED AND ENGAGED RESIDENTS	FISCAL ACCOUNTABILITY CONCERN FOR FUTURE IMPACTS
<b>ASSESSOR-COUNTY CLERK-RECORDER:</b> Manage change while implementing new systems and processes	✓		✓	✓
<b>ASSESSOR-COUNTY CLERK-RECORDER:</b> Implement a staffing succession plan that addresses workload management and business continuity				✓
<b>CONTROLLER:</b> Address structural internal control deficiencies and improve use of IFAS (financial accounting software) capabilities to make labor intensive accounting processes more efficient				✓
<b>CONTROLLER:</b> Enhance countywide technology and training to ensure accurate and streamlined accounting and payroll processes that affect all County departments	✓			✓
<b>COUNTY COUNSEL:</b> Win or resolve, with the approval of the client, 95 percent of general litigation cases and potential litigation	✓		✓	✓
<b>COUNTY MANAGER'S OFFICE / CLERK OF THE BOARD:</b> Rising to the Challenge: County Budget five-year balanced plan to eliminate the \$150 million structural deficit; conducted series of community and employee forums to educate and engage the community on budget solutions	✓	✓	✓	✓
<b>INFORMATION SERVICES:</b> Prepared Information Technology Business Continuity Plan (IT-BCP)	✓		✓	✓
<b>INFORMATION SERVICES:</b> Improve access to Internet Geographical Information System (GIS)	✓		✓	✓
<b>TREASURER-TAX COLLECTOR:</b> Launch virtual server environment to reduce the number of servers while providing necessary redundancy	✓			✓
<b>TREASURER-TAX COLLECTOR:</b> Scan documents to improve access	✓	✓		✓
<b>TREASURER-TAX COLLECTOR:</b> Pursue relocation of South San Francisco Revenue offices to improve customer convenience	✓			✓