



PROGRAMA DE VIVIENDA PARA EMPLEADOS



SAN MATEO COUNTY HEALTH
**ENVIRONMENTAL
HEALTH SERVICES**

Servicios de Salud Ambiental del condado de San Mateo

- Una división del Departamento de Salud del condado de San Mateo.
- Ofrece una amplia variedad de servicios continuos a la comunidad a través de diversos programas reguladores.
- Su objetivo es garantizar un ambiente seguro y saludable con educación, supervisión y regulación.





SAN MATEO COUNTY HEALTH
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Programa De Vivienda Para Empleados



- EHS opera bajo el Programa de Vivienda para Empleados del Departamento de Vivienda y Desarrollo Comunitario de California (HCD).
- EHS es responsable de supervisar la construcción, mantenimiento, uso y ocupación de las instalaciones de vivienda para empleados, ya sean de propiedad privada o operadas por entidades privadas, que proporcionen alojamiento a cinco o más empleados.
- El objetivo es garantizar la salud, seguridad y el bienestar general de los empleados.

Objetivo y Alcance del Programa



SAN MATEO COUNTY HEALTH
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Objetivo y Alcance del Programa

Agencia local encargada de aplicar la ley:

EHS regula el

Employee Housing Act
(California Health &
Safety Code §17000)

(California Code of
Regulations Title 25)

Tipos de Vivienda:

- Vivienda unifamiliar
- Apartamentos
- Dúplex
- Casas prefabricadas
- Tráilers

Tipos de Vivienda:

- Dormitorios
- Casa de huéspedes
- Albergues
- Casas móviles
- Autocaravanas
- y mucho más



¿Qué es lo que inspecciona EHS?

- EHS inspecciona que las viviendas estén en buen estado de mantenimiento.
- Las inspecciones incluyen:
 - Instalaciones y zonas al aire libre
 - Baños comunes
 - Cocinas compartidas
 - Edificios/Unidades
 - Equipos y electricidad
 - Sistemas relacionados con el gas, si los hubiera
 - Sistemas de alcantarillado y sépticos
 - Conexiones de servicios/utilidades
 - Identificación correcta de las unidades
 - Identificación correcta de los límites de la parcela
 - Riesgos
 - Problemas relacionados con el fuego
 - Cuestiones de seguridad
 - Y mucho más



Folleto sobre la Inspección de las Instalaciones de Vivienda para Empleados

State of California
Business, Consumer Services and Housing Agency
Department of Housing and Community Development
Division of Codes and Standards



EMPLOYEE HOUSING FACILITY INSPECTION INFORMATION BOOKLET FOR OWNERS, OPERATORS, AND RESIDENTS

- Review important information for owners, operators, and residents of employee housing facilities regarding inspections, violations, and legal requirements
- Understand about the planned inspection of your employee housing facility
- Save this booklet for future reference

• [Employee Housing Facility Inspection Booklet \(PDF\)](#)

• [Folleto de Inspección de las Instalaciones de Vivienda para Empleados \(PDF\)](#)

Estado de California
Agencia de Negocios, Servicios al Consumidor y Vivienda
Departamento de Vivienda y Desarrollo Comunitario
División de Códigos y Normas



FOLLETO INFORMATIVO DE INSPECCIÓN DE INSTALACIONES DE VIVIENDA PARA EMPLEADOS PARA PROPIETARIOS, OPERADORES Y RESIDENTES

- Repasar información importante para propietarios, operadores y residentes de instalaciones de vivienda para empleados en relación con inspecciones, infracciones y requisitos legales.
- Entender acerca de la inspección planificada de sus instalaciones de vivienda de empleados.
- Guarde este folleto para futuras consultas



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¿Cuáles son las expectativas de los operadores de Viviendas para Empleados?

Requisitos para la autorización de explotación (PTO)

- Solicitud y las tarifas del permiso deben presentarse anualmente antes del 15 de diciembre.
- Las inspecciones están programadas y comienzan en enero.
- Las inspecciones rutinarias se realizan anualmente.
- Las inspecciones por queja se realizan cuando sea necesario.



SAN MATEO COUNTY HEALTH
**ENVIRONMENTAL
HEALTH SERVICES**



SAN MATEO COUNTY HEALTH
**ENVIRONMENTAL
HEALTH SERVICES**

Environmental Health Services
Housing Program
2000 Alameda de las Pulgas, Suite #100
San Mateo, CA 94403
Phone: (650) 372-6200 | Fax: (650) 627-8244
smchealth.org/housing

APPLICATION FOR ANNUAL PERMIT TO OPERATE EMPLOYEE HOUSING FACILITY

IMPORTANT: PLEASE COMPLETE ALL SECTIONS AND RETURN WITH PAYMENT

1. Check the box(es) for the type of permit applied for:

- ☐ Renewal ☐ Permanent ☐ Amended Permit
☐ New Facility ☐ Temporary ☐ Transfer of Ownership
☐ Seasonal ☐ Change of Operator

DEPARTMENT USE ONLY

PR#:

State ID:

Fee Rec:

Date:

2. Facility Name: _____

3. Facility Location: _____ City: _____ Zip: _____

4. Operator Name: _____ Phone Number: _____

5. Operator Mailing Address: _____ City: _____ Zip: _____

6. Legal Owner: _____ Phone Number: _____

7. Legal Owner Address: _____ City: _____ Zip: _____

New Owner? ☐ Yes ☐ No

8. Community Facilities Provided:

9. # of Housing Units:

10. # of Employees Housed In:

of Toilets: Men: _____ Women: _____ Dormitories: _____ Dormitories: _____

of Showers: Men: _____ Women: _____ Duplex/Apartments: _____ Duplex/Apartments: _____

of Lavatories: Men: _____ Women: _____ Single-Family Units: _____ Single-Family Units: _____

☐ Mess hall or mess hall kitchen Employer Provided Employer Provided MH/RVs

☐ Community kitchen MH/RVs Other: _____

☐ None Other: _____ Total # of Employees: _____

11. # of Mobile Home/Recreational Vehicle (RV) lots provided for employee owned Mobile Home/RVs: _____

**COMPLETE THIS SECTION TO
APPLY FOR A PERMIT TO OPERATE**

Total # of Employees and lots from line 10 and
11 (see calculation formula on the reverse side): _____

x \$27.00

Subtotal

Add Permit Fee (smchealth.org/ehfees) + \$200.00

*Add Penalty Fee (if applicable): _____

Double or 10x Fees: _____

TOTAL PERMIT FEES DUE: _____

**COMPLETE THIS SECTION FOR
AN AMENDED PERMIT TO OPERATE**

Additional Employees and/or MN/RV lots: _____

Multiply X \$27.00

Subtotal: _____

*Add Amended Permit Fee: \$20.00

TOTAL AMENDED PERMIT FEES DUE: _____

*Visit smchealth.org/ehfees to view current housing fees.

Applicant agrees to all necessary inspections pertaining issuance of a Permit To Operate. Applicant agrees that this facility shall be operated and maintained in accordance with the applicable provisions of the Employee Housing Act, Division 13, Part 1, of the Health and Safety Code, and of Title 25, California Code of Regulations, Chapter 1, Subchapter 3. Applicant agrees that service of any legal notices or process will be accepted at address of record. I certify under penalty of perjury that the information provided herein is true and correct to the best of my knowledge.

Applicant Name (Print): _____ Date: _____

Applicant Signature: _____ Title: _____

*Email: _____ *Email will be kept confidential and used solely to provide notifications from Environmental Health Services.

Rev. 01/29/2015

Condado de San Mateo Solicitud de Vivienda para Trabajadores Agrícolas



SAN MATEO COUNTY HEALTH
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Cómo presentar una queja

- En línea en <https://smchealth.org/division/divisions/environmental-health-services/file-a-complaint/>
- Llámanos al 650-372-6200
- Envíanos un correo electrónico a FarmworkerHousingSupport@smcgov.org

File A Complaint

Environmental Health Services

- Office of the Health Officer ▾
- Aging & Disability Services ▾
- Emergency Medical Services ▾
- Public Health, Policy & Planning ▾
- Behavioral Health & Recovery Services ▾
- Environmental Health Services ▲
- About Environmental Health Services
- Contact Us
- MyEHS Portal
- Permits & Business Services ▾
- Environmental Health Services Fees
- Waste, Recycling & Safe Disposal ▾
- Pollution Prevention & Community Programs ▾
- File A Complaint** ▲
- Pests & Wildlife Problems
- Housing Problems
- Grocery Problems
- Restaurant Problems
- EHS Updates
- EHS Events
- Correctional Health Services ▾
- Family Health Services ▾

Divisions / Environmental Health Services / File A Complaint

Report a problem with your apartment, a meal you ate at a restaurant or find out how to dispose of a dead animal on your property.

Pests & Wildlife Problems

Report concerns about rodents, mosquitoes and other pests that may affect public health.

[Read More](#)

Housing Problems

Report issues related to substandard housing conditions such as mold, pests or lack of utilities.

[Read More](#)

Grocery Problems

Submit concerns about safety, cleanliness or violations at grocery stores and markets.

[Read More](#)

Restaurant Problems

Report foodborne illness or unsafe food handling at restaurants and other food facilities in San Mateo County.

[Read More](#)

File a complaint

You can file an Environmental Health Services complaint for food, housing, swimming pools, illegal dumping of hazardous waste, discharge to storm drain system, or failed septic system.

[File a complaint](#)

File a complaint

You can file an Environmental Health Services complaint for food, housing, swimming pools, illegal dumping of hazardous waste, discharge to storm drain system, or failed septic system.

File a complaint



- Se generará un número de reclamación.
- La reclamación se asigna a un inspector en un plazo de 24 horas.
- La gravedad de la reclamación determinará si se emite una carta de acusación o si es necesario realizar una inspección de inmediato.



SAN MATEO COUNTY HEALTH
**ENVIRONMENTAL
HEALTH SERVICES**

[Home](#) [Pay via Invoice Number](#) [File a Complaint](#) [Request Public Records](#) [Complaint Status Tracking](#) [Inspection Report Search](#)

File a Complaint

File a complaint against a business. You can identify yourself or file anonymously.

Complaint Form

This form is to be used only for non-emergency complaints.

If this is an emergency, please contact your local police, fire department, or hospital by calling 9-1-1.

Complaints can be reported over the phone at (650) 372-6200 or online using this form. Environmental Health Services Staff will respond to this form during office hours (8AM to 5PM, Monday – Friday excluding holidays). All information is confidential and is not given to the owner/property owner or any other third party.

Your name, phone number, email, and address are kept confidential. If this is a food illness complaint, please provide your contact information in order for our staff to effectively respond to your complaint. Please allow 3-5 business days for contact from our office.

If this is a RENTAL HOUSING COMPLAINT, and you have failed to resolve it with your landlord, please provide the property owner's name and phone number.

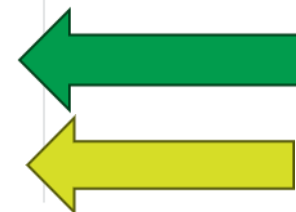
Please Note: If you reside within the City of San Mateo or City of San Carlos, contact your local Code Enforcement Dept. directly for more information on registering a complaint. San Mateo at 650-522-7150, San Carlos 650-802-4100.

* Type of Complaint

[Cancel](#)[Next](#)

Steps

- ☒ **Complaint Form**
- ☐ Complainant Information
- ☐ Complaint Address
- ☐ Acknowledgement



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* Type of Complaint

Housing



Including Rental Housing, Hotel/Motels, Employee Housing.

If this is a RENTAL HOUSING COMPLAINT, and you have failed to resolve it with your landlord, please provide the property owner's name and phone number.

Please Note: If you reside within the City of San Mateo or City of San Carlos, contact your local Code Enforcement Dept. directly for more information on registering a complaint. San Mateo at 650-522-7150, San Carlos 650-802-4100.

Cancel

Next

Steps

- Complaint Form**
- Complainant Information
- Complaint Address
- Acknowledgement

[Home](#) [Pay via Invoice Number](#) [File a Complaint](#) [Request Public Records](#) [Complaint Status Tracking](#) [Inspection Report Search](#)

File a Complaint

File a complaint against a business. You can identify yourself or file anonymously.

Complainant Information

* First Name

* Last Name

Phone Number 

Email Address

Street Address

City

State

Zip Code

Country

How do you want to be contacted?

Nature of Complaint

* Please describe your concern, what happened, when it happened, and if the issue is ongoing. Include contact information for whom you believe may have caused the issue (if known).

[Cancel](#)[Previous](#)[Next](#)

Steps



Complaint Form



Complainant Information



Complaint Address



Acknowledgement

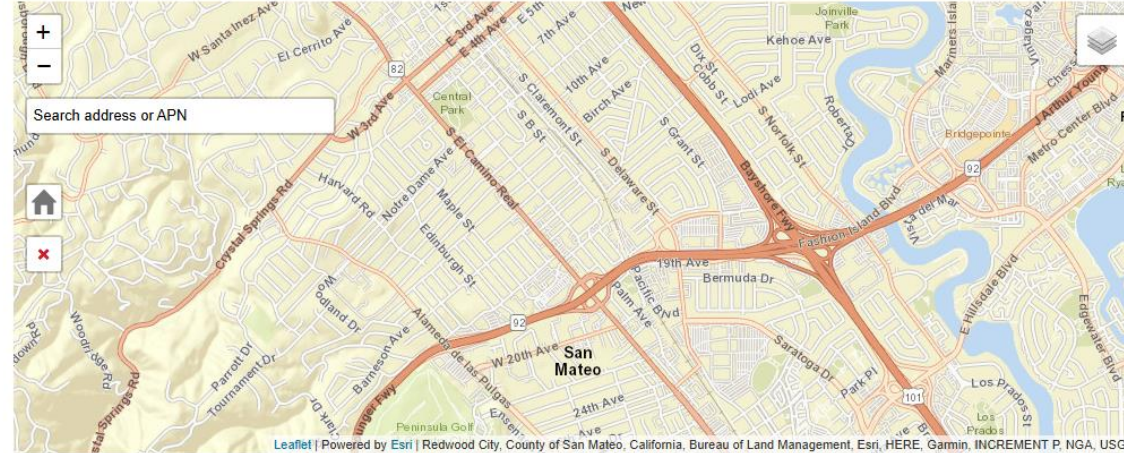
File a Complaint

File a complaint against a business. You can identify yourself or file anonymously.

Complaint Address

To enter an address, type it into the search box on the map or click on a location directly on the map. To delete an address, click the red X symbol. If you can't find the address using these methods, select the nearest location on the map and enter the correct address in the Address 2 Field below.

* Facility Name



Current Selected Address



Please select a valid address within the San Mateo county.

Address Line 2 ⓘ

Please enter unit/room and date of stay information

[Cancel](#)

[Previous](#)

[Submit](#)

Steps

- ✓ Complaint Form
- ✓ Complainant Information
- **Complaint Address**
- Acknowledgement



File a Complaint

File a complaint against a business. You can identify yourself or file anonymously.

Acknowledgement

✓ Your complaint has been successfully submitted. To track the status of the complaint, call the county and provide the tracking number **PC-0000015813.**

[Cancel](#)

[Finish](#)

Steps

- ✓ Complaint Form
- ✓ Complainant Information
- ✓ Complaint Address
- Acknowledgement**



SAN MATEO COUNTY HEALTH
**ENVIRONMENTAL
HEALTH SERVICES**

[Log in](#)

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Complaint Status Tracking

Search Complaint Number

Search



Please Provide Valid Complaint Number.



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Complaint Status Tracking

Search Complaint Number

Search

TYPE OF COMPLAINT	COMPLAINT DATE	STATUS
Other	2026-05-13	Completed

Quejas Comunes en EHS

- EHS inspecciona que las viviendas estén en buen estado de mantenimiento.
- Las inspecciones incluyen:
 - Instalaciones y zonas al aire libre
 - Baños comunes
 - Cocinas compartidas
 - Edificios/Unidades
 - Equipos y electricidad
 - Sistemas relacionados con el gas, si los hubiera
 - Sistemas de alcantarillado y sépticos
 - Conexiones de servicios/utilidades
 - Identificación correcta de las unidades
 - Identificación correcta de los límites de la parcela
 - Riesgos
 - Problemas relacionados con el fuego
 - Cuestiones de seguridad
 - Y mucho más



Información de Contacto

Horario regular: Martes a viernes, de 7:00am a 5:30pm.

Móvil del trabajo: (650) 463-6925

General: **(650) 372-6200**

Fax: **(650) 627-8244**

Correo electrónico: aveloso@smcgov.org

Página web: www.smcgov.org

Programa de vivienda:

<https://www.smchealth.org/housing>

Aris Veloso, MBA, REHS

Pronombres (él)

Environmental Health Specialist IV

Programa de vivienda

San Mateo County Environmental Health

2000 Alameda de las Pulgas, Suite 100

San Mateo, CA 94403



SAN MATEO COUNTY HEALTH
**ENVIRONMENTAL
HEALTH SERVICES**

¿Preguntas?



SAN MATEO COUNTY HEALTH
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