



# COUNTY OF SAN MATEO VETERAN SERVICES OFFICE UPDATE

July 2026

# 2025 TO 2026 YEAR TO YEAR COMPARISON

212 Customer Satisfaction  
Surveys – 98% Satisfaction rate

| Month | Retroactive Received |             |             | Monthly Assistance |           |           | Auditable Claims Submitted |       |      |
|-------|----------------------|-------------|-------------|--------------------|-----------|-----------|----------------------------|-------|------|
|       | 2024                 | 2025        | 2026        | 2024               | 2025      | 2026      | 2024                       | 2025  | 2026 |
| Jan   | \$323,390            | \$316,197   | \$323,993   | \$39,999           | \$65,403  | \$44,006  | 90                         | 86    | 112  |
| Feb   | \$405,362            | \$273,436   | \$171,684   | \$66,104           | \$40,935  | \$25,207  | 96                         | 90    | 80   |
| Mar   | \$765,977            | \$290,914   | \$436,710   | \$74,167           | \$31,877  | \$55,638  | 102                        | 99    | 87   |
| April | \$362,082            | \$338,964   | \$502,193   | \$51,270           | \$43,501  | \$78,338  | 117                        | 88    | 91   |
| May   | \$554,052            | \$728,312   | \$505,578   | \$58,733           | \$124,210 | \$75,058  | 98                         | 101   | 128  |
| Jun   | \$553,882            | \$875,971   | \$277,063   | \$91,340           | \$130,595 | \$52,947  | 107                        | 114   | 141  |
| Jul   | \$386,979            | \$345,485   |             | \$52,771           | \$44,446  |           | 123                        | 133   |      |
| Aug   | \$479,098            | \$519,531   |             | \$57,836           | \$80,152  |           | 138                        | 133   |      |
| Sep   | \$407,484            | \$413,778   |             | \$49,805           | \$57,697  |           | 103                        | 123   |      |
| Oct   | \$443,363            | \$682,516   |             | \$67,836           | \$87,094  |           | 116                        | 110   |      |
| Nov   | \$324,816            | \$208,570   |             | \$68,866           | \$41,887  |           | 92                         | 64    |      |
| Dec   | \$246,412            | \$559,431   |             | \$41,460           | \$122,708 |           | 74                         | 83    |      |
| Total | \$5,252,897          | \$5,553,105 | \$2,217,221 | \$720,187          | \$870,505 | \$331,194 | 1,256                      | 1,224 | 639  |

# COLLEGE FEE WAIVER

| Education | College Fee Waivers Granted |      |      | Fees Waived |             |           |
|-----------|-----------------------------|------|------|-------------|-------------|-----------|
| Month     | 2024                        | 2025 | 2026 | 2024        | 2025        | 2026      |
| Jan       | 0                           | 6    | 2    | \$0         | \$52,602    | \$17,534  |
| Feb       | 2                           | 5    | 3    | \$17,534    | \$43,835    | \$26,961  |
| Mar       | 6                           | 5    | 5    | \$52,602    | \$43,835    | \$35,948  |
| April     | 15                          | 13   | 19   | \$131,505   | \$113,971   | \$170,753 |
| May       | 27                          | 12   | 19   | \$236,709   | \$105,204   | \$170,753 |
| Jun       | 27                          | 24   | 25   | \$236,709   | \$210,408   | \$224,675 |
| Jul       | 36                          | 39   |      | \$315,612   | \$341,913   |           |
| Aug       | 30                          | 33   |      | \$263,010   | \$289,311   |           |
| Sep       | 10                          | 17   |      | \$87,670    | \$149,039   |           |
| Oct       | 10                          | 2    |      | \$87,670    | \$17,534    |           |
| Nov       | 4                           | 7    |      | \$35,068    | \$61,369    |           |
| Dec       | 4                           | 1    |      | \$35,068    | \$8,767     |           |
| Total     | 171                         | 164  | 73   | \$1,499,157 | \$1,437,788 | \$646,624 |

## UPDATES



Veterans Commission Membership  
Recruitment Live



<https://www.smcgov.org/bnc/vacancies>



Closes 07/24/26



1 applicant to date

SEPT 10TH  
VETERANS AND  
FIRST RESPONDERS  
EVENT



# WHEN THE MISSION FOLLOWS YOU HOME

A FORUM FOR VETERANS AND FIRST RESPONDER COMMUNITIES



### DISCUSSION PANEL

Honest conversations on mental health, trauma, and suicide risk.



### RESOURCES THAT MAKE A DIFFERENCE

Discover organizations actively supporting veterans and first responders.



### WHAT'S WORKING

Explore practical and proven approaches that are making an impact in our community.



### STRONGER TOGETHER

Build connections. Share support. Strengthen our community.



FOR VETERANS AND FIRST RESPONDER COMMUNITIES  
★ IN THE BAY AREA ★



**SEPT 10<sup>TH</sup>**  
9:00 AM - 12:00 PM



**A MORNING EVENT**  
Coming together to raise awareness, share resources, and support those who serve.



**LOCATION** | **CENTRAL PENINSULA CHURCH**  
1005 Shell Blvd  
Foster City, CA 94404

HOSTED BY



**SAN MATEO COUNTY HEALTH**  
All together better.



AWARENESS ★ CONNECTION ★ RESOURCES ★ HOPE

QUESTIONS?