

Move-In Orientation & Training

Congratulations and welcome to your new home! To help ensure a successful experience, the County has prepared the following new homeowners move-in orientation and training process. The County representatives and project team members will review with you the features and important information on your new home.

Date: _____, 2025

Address:

830 Stone Pine Road, # _____ (Lot Number)
Half Moon Bay, CA 94019

Registered Residents Name(s):

Last	First	MI
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Last	First	MI
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Last	First	MI
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Stone Pine Cove – Move-In Orientation & Training

Central Mailbox: Located by the office. Your mailbox number will be assigned at time of move in
Mailbox # _____

Park Rules

Stone Pine Cove has rules that have been established to help ensure a wonderful community. A copy of the Park Rules has been provided at Lease signing. As part of this new homeowners' orientation, a copy of the Park Rules was again provided and reviewed. **It is particularly imperative that the sewer system is clear and unclogged – no grease or other matters should be put down the drains.** Compliance with this and all the Park Rules is very important and infractions will not be tolerated. The on-site Property Manager's job is to enforce these requirements. Please comply with the requirements.

I/we have received the Park Rules and understand the requirements: Initial Here _____

Operation & Maintenance

Your new home requires maintenance to extend its life and help prevent costly repairs. As part of your new homeowners' orientation and training, the team will explain how to operate all items in your new home. This training session will be video recorded for your future reference. A summary of the appliance maintenance and operation information has been provided for your future reference. Manufacturers' manuals for appliances, utilities, exterior and interior home materials and fire, smoke and sprinkler information have been provided to you on a USB jump drive.

I/we have received the training, Care and Repair checklists, and Manufacturers' manuals:
Initial Here _____

Warranty

Your new home warranty is serviced by Bigfoot Homes for the first two years. An extended warranty service is provided through Assurant's Limited Warranty coverage through the seventh year you own the home. Refer to the Assurant Extended Warranty brochure provided in your USB jump drive for more information.

A summary of your **Warranty Service** contact information is below. Note that warranty service is not the same as routine maintenance and service. Generally, a warranty will cover defects in materials or workmanship.

Years	Contact Name	Contact Info	Notes
1 and 2 _____, 2025 _____, 2027	Bigfoot Homes, Inc.	Email to: info@bigfoot.homes Phone: (530) 588-0302	Complete the "Bigfoot Initial Claim Form" in the Manufacturer's Manual Jump Drive
3 through 7 _____, 2027 _____, 2032	Assurant Warranty Service	Phone: (800) 280-5429	Complete the "Manufactured Home Limited Warranty" form located in the Manufacturer's Manual Jump Drive



“Punchlist” or Items that Need to be Fixed

Your new home has been inspected and any issues have been addressed prior to occupancy. However, there may have been items missed. Below is a list of any items observed at move-in:

Utility Set Up Contact Information:

- **PG&E:**
 - Go online to <https://m.pge.com/#startorstopservice>
 - Call Customer Service 1-877-660-6789
 - Note: there is no local PG&E office

- **Coastside County Water District** – Set up an account by phone or visit their office Monday-Friday, 8:00am-5:00pm. For more information online at: www.coastsidewater.org/customer-services/opening-account/
 - Call 650-726-4405
 - Visit 766 Main Street, Half Moon Bay, CA 94019

- **Comcast/Xfinity – For your Internet Service:**
 - Go to Xfinity.com/getstarted or click “Create an Xfinity ID” on any sign-in page
 - Go to Xfinity.com/support and click “Chat with Xfinity Assistant”
 - Visit a Xfinity store Monday-Friday, 10:00am-7:00pm: 35 W. Hillsdale Blvd, Suite 50, San Mateo, CA 94403

- **AT&T – For your Telephone Service:**
 - Call 800-321-2000
 - Visit an AT&T store Monday-Saturday, 11:00am-7:00pm or Sunday, 12:00pm-6:00pm: 60 31st Avenue, Suite 308, San Mateo, CA 94403. Store: 650-242-9151
 - Go to <https://www.att.com/acctmgmt/registration/selectServices>

- **Garbage: Republic Services**
 - You will be contacted by the Park Manager on billing for trash service.
 - Pick up day is Wednesday
 - Totes available:
 - Landfill/Trash (Black bin) 32 gallon (standard)
 - Recycle (Blue bin)
 - Yard waste/compost (Green bin)

Stone Pine Cove – Move-In Orientation & Training

Property Management Contact Information:

- Department of Housing: _____
- Park Manager: _____

CHECKLIST – *Insert a check mark on the left-hand side when the item listed below has been completed. DOH should keep a copy of any documents listed below for its files.*

_____ Two (2) sets of keys for each lock in the new unit has been given to borrower and co-borrower (if applicable) by manufacturer/dealer

_____ Two (2) copies of mailbox keys

_____ Warranty documents for the new unit have been given to borrower and co-borrower (if applicable) by manufacturer/dealer

NAME OF DOH/PROPERTY MANAGEMENT REPRESENTATIVE PRESENT DURING WALK-THROUGH/MOVE IN INSPECTION:

NAME OF INTERPRETER PRESENT DURING WALK-THROUGH/MOVE IN INSPECTION:

NAME OF MANUFACTURER/DEALER REPRESENTATIVE CONDUCTING WALK-THROUGH/MOVE-IN INSPECTION:

HOMEOWNER CHECKOUT LIST

This Homeowner Checkout List will help you conduct a simple inspection of your home within 30 days after delivery. If you find a problem within this time period, contact your Retailer directly.

INSIDE

- Try all light switches, vent fans and electrical outlets.
- Try each electrical appliance, including the range, oven, refrigerator, and garbage disposal. Do they work? Is warranty information provided with each of them? Does each have an Owner's Manual?
- Check the smoke detector(s) by pressing the "TEST" button. Does the alarm sound? Do you have warranty documents and operating instructions?
- Try each plumbing fixture. Do all drains work? Does the toilet flush? Does anything leak?
- Try all windows. Do they open and close properly? Is one window in each bedroom clearly labeled as an emergency egress window?
- Try all interior doors, cabinet doors and drawers. Do they open, close, and latch properly? Are they straight?
- Look at the wall coverings and ceiling in each room. Are there gouges or discolorations? Are there any bows, droops, or other problems?
- Check the floor covering in every room. Is the vinyl floor covering free of gouges? Is the carpet tightly stretched?
- Check the surfaces and edges on all counter tops. Any chips or bubbles?

- Look at the trim or molding throughout the home. Is it straight, secure and undamaged?

- If your home came furnished, check each piece. Is there any damage?

OUTSIDE

- Inspect the siding. Are there any serious dents, bows or gouges?
- If your home is multi-sectional, are the siding and trim pieces properly installed where the sections join?
- Try all exterior doors, including water heater and furnace compartment doors if applicable. Do they open, close and latch properly? Are there any large gaps around them? Do you have keys for all of them?
- Check all windows. Do they open, close and latch properly? Is there sealant at the top? Are there screens on each one?
- Check under the home. Any drain system leaks? Any holes or tears in the vapor retarder? If your home is multi-sectional, is the heat duct connected from one side to the other and secured above the ground? Is the ground dry? Is the ground around the home sloped away to provide rainwater drainage?
- Check your electrical panel box, whether it's inside or outside. Are all circuits clearly labeled? Push the "TEST" button on the ground fault interrupter. The "RESET" should pop out; press it to reset.

Refrigerator: Whirlpool Appliance Care & Repair



Routine Maintenance

Your Whirlpool refrigerator's average lifespan typically ranges from 10 to 20 years. Factors like usage and maintenance can influence how long it lasts.

- Both refrigerator and freezer sections defrost automatically.
- Clean both sections regularly to eliminate odors. Use clean sponge or soft cloth and a mild detergent in warm water.
- Do not overfill your refrigerator as that can cause it to work harder and shorten lifespan.
- Interior and dispenser lights are LEDs that cannot be changed. If the interior lights do not illuminate when either door is opened, call for assistance (see below).

For common service problems, start by referring to the **Troubleshooting Tips** in your Owner's Manual. For routine maintenance or service, be sure to use an authorized technician or contact Whirlpool directly:

Whirlpool	Phone: (800) 253-1301	Whirlpool will schedule service with an authorized technician. www.whirlpool.com/owners.html
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Your Whirlpool Appliance Warranty Service

What's Covered

- Covers **factory-specified parts and labor** for defects in materials or workmanship
- Must be used in a **single-family household** in the **U.S.**
- Service must be done by an **authorized Whirlpool provider**
- Proof of purchase is required

What's Not Covered (Summarized)

- Non-household or commercial use
- Installation errors or home wiring/plumbing issues
- Consumables: light bulbs, air or water filters
- Damage from accidents, misuse, fire, flood, etc.
- Cosmetic damage (scratches, dents) unless reported within 30 days
- Food or medicine loss from cooling failures
- Unauthorized modifications
- Rust, discoloration, or stainless steel oxidation
- Altered or missing model/serial numbers

Steps for Filing a Warranty Claim Model #WRS325FDAM

Note that warranty service is not the same as routine maintenance and service. Generally, a warranty will cover defects in materials or workmanship.

Years	Contact Name	Contact Info	Notes
1 and 2 _____, 2025 _____, 2027	Bigfoot Homes, Inc.	Email to: info@bigfoot.homes Phone: (530) 588-0302	Complete the "Bigfoot Initial Claim Form" in the Manufacturer's Manual Jump Drive
3 through 7 _____, 2027 _____, 2032	Assurant Warranty Service	Phone: (800) 280-5429	Complete the "Manufactured Home Limited Warranty" form located in the Manufacturer's Manual Jump Drive

Electric Range - Whirlpool Care & Repair



Routine Maintenance

Your Whirlpool range average lifespan typically ranges from 10 to 15 years. Factors like usage and maintenance can influence how long it lasts.

- For instructions on setting the clock, timer and other controls, refer to the Owner's Manual.
- Some models have a self-cleaning or steam clean cycle. Follow instructions in the Owner's Manual.
- Exterior cleaning - clean spills as soon as possible when it is cool. Use a mild glass or stainless steel cleaner (depending on model) and a nonabrasive pad or towel.
- Cooktop controls pull straight away from control panel to remove and clean with gentle soap and water. Be sure the control is off before cleaning.
- For oven racks, use a steel wood pad.
- For the oven cavity, food spills should be cleaned as soon as over cools. Do not use oven cleaners if you have a self-clean model.
- The oven light is a standard 40 watt bulb, and can be replaced. Use the directions in the Owner's Manual.

For common service problems, start by referring to the **Troubleshooting Tips** in your Owner's Manual. For routine maintenance or service, be sure to use an authorized technician or contact Whirlpool directly:

Whirlpool	Phone: (800) 253-1301	Whirlpool will schedule service with an authorized technician. www.whirlpool.com/owners.html
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Your Whirlpool Appliance Warranty Service

What's Covered

- Covers **factory-specified parts** and **labor** for defects in materials or workmanship
- Must be used in a **single-family household** in the **U.S.**
- Service must be done by an **authorized Whirlpool provider**
- Proof of purchase is required

What's Not Covered (Summarized)

- Service calls to replace light bulbs, air filters or other consumable parts.
- Installation errors or home wiring/plumbing issues
- Food loss due to product failure.
- Damage from accidents, misuse, fire, flood, etc.
- Cosmetic damage (scratches, dents) unless reported within 30 days
- Unauthorized modifications
- Rust, discoloration, or stainless steel oxidation
- Altered or missing model/serial numbers

Steps for Filing a Warranty Claim Whirlpool Model #W10719734

Note that warranty service is not the same as routine maintenance and service. Generally, a warranty will cover defects in materials or workmanship.

Years	Contact Name	Contact Info	Notes
1 and 2 _____, 2025 _____, 2027	Bigfoot Homes, Inc.	Email to: info@bigfoot.homes Phone: (530) 588-0302	Complete the "Bigfoot Initial Claim Form" in the Manufacturer's Manual Jump Drive
3 through 7 _____, 2027 _____, 2032	Assurant Warranty Service	Phone: (800) 280-5429	Complete the "Manufactured Home Limited Warranty" form located in the Manufacturer's Manual Jump Drive

Microwave - Whirlpool Care & Repair



Routine Maintenance

Your Whirlpool microwave average lifespan typically ranges from 7 to 10 years. Factors like usage and maintenance can influence how long it lasts.

- For instructions on setting the clock, timer and other start up options, refer to the Owner's Manual.
- Be sure to use microwave-safe dishes and bakeware.
- Do not use metal cookware, straw or wicker, gold, silver or pewter, twist ties, aluminum foil liners, or any object with gold or silver trim or metallic glaze.
- For the door or exterior, clean with mild soap and water or a glass cleaner applied to a paper towel.
- For the turntable, use mild soap and water or dishwasher.
- For interior, wash with mild soap and water and a soft cloth or sponge.
- Clean the grease filter monthly. Grease filter is located on the underside of the microwave oven. Slide the filter away from the tab area and drop out the filter.
- The microwave cavity light is located behind the vent grille at the top front of the microwave oven under the bulb cover and can be replaced.

For common service problems, start by referring to the **Troubleshooting Tips** in your Owner's Manual. For routine maintenance or service, be sure to use an authorized technician or contact Whirlpool directly:

Whirlpool	Phone: (800) 253-1301	Whirlpool will schedule service with an authorized technician. www.whirlpool.com/owners.html
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Your Whirlpool Appliance Warranty Service

What's Covered

- Covers **factory-specified parts and labor** for defects in materials or workmanship
- Must be used in a **single-family household** in the **U.S.**
- Service must be done by an **authorized Whirlpool provider**
- Proof of purchase is required

What's Not Covered (Summarized)

- Service calls to correct installation or repair or replace light bulbs, air filters or other consumable parts.
- Installation errors or home wiring/plumbing issues
- Damage from accidents, misuse, fire, flood, etc.
- Cosmetic damage (scratches, dents) unless reported within 30 days
- Unauthorized modifications
- Rust, discoloration, or stainless steel oxidation
- Altered or missing model/serial numbers

Steps for Filing a Warranty Claim Whirlpool Model #W10545086

Note that warranty service is not the same as routine maintenance and service. Generally, a warranty will cover defects in materials or workmanship.

Years	Contact Name	Contact Info	Notes
1 and 2 _____, 2025 _____, 2027	Bigfoot Homes, Inc.	Email to: info@bigfoot.homes Phone: (530) 588-0302	Complete the "Bigfoot Initial Claim Form" in the Manufacturer's Manual Jump Drive
3 through 7 _____, 2027 _____, 2032	Assurant Warranty Service	Phone: (800) 280-5429	Complete the "Manufactured Home Limited Warranty" form located in the Manufacturer's Manual Jump Drive

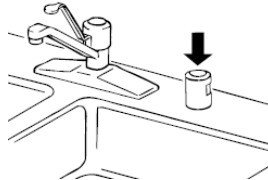
Dishwasher: Whirlpool Appliance Care & Repair



Routine Maintenance

Your Whirlpool dishwasher average lifespan typically ranges from 11 to 13 years. Factors like usage and maintenance can influence how long it lasts.

- Clean the exterior with a clean sponge or soft cloth and a mild detergent in warm water.
- If white spots develop on the interior, put 2 cups of white vinegar in a glass or dishwasher-safe cup on the bottom rack. Run the dishwasher through a complete washing cycle using the energy-saving dry option. Do not use detergent and do not use vinegar too often.
- If the dishwasher is not draining well, clean the drain air gap.



For common service problems, start by referring to the **Troubleshooting Tips** in your Owner's Manual. For routine maintenance or service, be sure to use an authorized technician or contact Whirlpool directly:

Whirlpool	Phone: (800) 253-1301	Whirlpool will schedule service with an authorized technician. www.whirlpool.com/owners.html
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Your Whirlpool Appliance Warranty Service

✔ What's Covered

- Covers **factory-specified parts** and **labor** for defects in materials or workmanship
- Must be used in a **single-family household** in the **U.S.**
- Service must be done by an **authorized Whirlpool provider**
- Proof of purchase is required

⊘ What's Not Covered

- Non-household or commercial use
- Installation errors or home wiring/plumbing issues
- Consumables: light bulbs, air or water filters
- Damage from accidents, misuse, fire, flood, etc.
- Cosmetic damage (scratches, dents) unless reported within 30 days
- Unauthorized modifications
- Rust, discoloration, or stainless steel oxidation
- Altered or missing model/serial numbers

🔧 Steps for Filing a Warranty Claim Whirlpool Model #W10717214

Note that warranty service is not the same as routine maintenance and service. Generally, a warranty will cover defects in materials or workmanship.

Years	Contact Name	Contact Info	Notes
1 and 2 _____, 2025 _____, 2027	Bigfoot Homes, Inc.	Email to: info@bigfoot.homes Phone: (530) 588-0302	Complete the "Bigfoot Initial Claim Form" in the Manufacturer's Manual Jump Drive
3 through 7 _____, 2027 _____, 2032	Assurant Warranty Service	Phone: (800) 280-5429	Complete the "Manufactured Home Limited Warranty" form located in the Manufacturer's Manual Jump Drive

Garbage Disposal - Whirlpool Care & Repair



Routine Maintenance

Your Whirlpool garbage disposal average lifespan typically ranges from 8 to 15 years. Factors like usage and maintenance can influence how long it lasts.

- Over time, food particles may accumulate in the grind chamber. An odor from the disposer is usually a sign of food build up. To clean disposer:
 - Place stopper in sink opening and fill sink halfway with warm water.
 - Mix ¼ cup baking soda with water.
 - Release stopper and turn disposer on to wash away loose particles.

- If motor stops while disposer is operating, disposer may be jammed. To release jam:
 - Turn off disposer and water.
 - Insert one end of wrenchette into center hole on bottom of disposer. See Figure D. Work wrenchette back and forth until it turns one full revolution. Remove wrenchette.
 - With tongs, reach into disposer and remove object(s). Allow disposer motor to cool for 3-5 minutes, then lightly push red reset button on disposer bottom. See Figure E.
 - If motor remains inoperative, check service panel for tripped circuit breakers or blown fuse.

Figure D

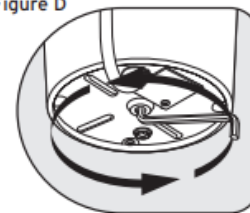
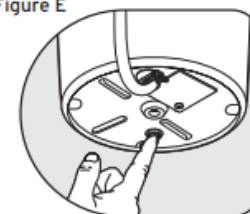


Figure E



For common service problems, start by referring to the **Troubleshooting Tips** in your Owner's Manual. For routine maintenance or service, be sure to use an authorized technician or contact Whirlpool directly:

Whirlpool	Phone: (800) 253-1301	Whirlpool will schedule service with an authorized technician. www.whirlpool.com/owners.html
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Your Whirlpool Appliance Warranty Service

What's Covered

- Covers **factory-specified parts** and **labor** for defects in materials or workmanship
- Must be used in a **single-family household** in the **U.S.**
- Service must be done by an **authorized Whirlpool provider**
- Proof of purchase is required

What's Not Covered (Summarized)

- Service calls to correct installation
- Installation errors or home wiring/plumbing issues
- Damage from accidents, misuse, fire, flood, etc.
- Unauthorized modifications
- Rust, discoloration, or stainless steel oxidation
- Altered or missing model/serial numbers

Steps for Filing a Warranty Claim Whirlpool Model #GC000PE

Note that warranty service is not the same as routine maintenance and service. Generally, a warranty will cover defects in materials or workmanship.

Years	Contact Name	Contact Info	Notes
1 and 2 _____, 2025 _____, 2027	Bigfoot Homes, Inc.	Email to: info@bigfoot.homes Phone: (530) 588-0302	Complete the "Bigfoot Initial Claim Form" in the Manufacturer's Manual Jump Drive
3 through 7 _____, 2027 _____, 2032	Assurant Warranty Service	Phone: (800) 280-5429	Complete the "Manufactured Home Limited Warranty" form located in the Manufacturer's Manual Jump Drive

LG Countertops Care & Repair



Routine Maintenance

- Wipe clean with a damp cloth or sponge and mild detergents or general purpose cleaners such as Mr. Clean.
- If any strong acids, such as drain or toilet bowl cleaners, spill on the counter, wipe it up immediately.
- Do not place hot pans directly from the burner or oven on to the countertop surface. Place a trivet or folded towel under heated pots and pans.
- Refer to the Care and Cleaning brochure for more information.

Your LG Warranty Service

What's Covered

- 15-year limited warranty from purchase date.
- Covers materials that have been fabricated and installed in accordance with the Fabrication Guide Book.
- Covers materials that have been properly maintained in accordance with the Care & Maintenance Guidelines.
- Proof of purchase is required.

What's Not Covered (Summarized)

- Damage caused by faulty or improper fabrication and installation.
- Damage caused by improper support in which it's installed.
- Damage caused by materials that have been moved or relocated.
- Damage caused by any form of abuse, accident or misuse including scratches, burns stains or cracks.
- Damage caused by heat.

Steps for Filing a Warranty Claim

Note that warranty service is not the same as routine maintenance and service. Generally, a warranty will cover defects in materials or workmanship.

Years	Contact Name	Contact Info	Notes
1 and 2 _____, 2025 _____, 2027	Bigfoot Homes, Inc.	Email to: info@bigfoot.homes Phone: (530) 588-0302	Complete the "Bigfoot Initial Claim Form" in the Manufacturer's Manual Jump Drive
3 through 7 _____, 2027 _____, 2032	Assurant Warranty Service	Phone: (800) 280-5429	Complete the "Manufactured Home Limited Warranty" form located in the Manufacturer's Manual Jump Drive
Through 15 years	HIMACS	email to: warranty@lxhausys.com	Have available: <ul style="list-style-type: none"> • Proof of purchase and installation date • A description of the issue or concern • Pictures of the issue including overview and close-up shots • Name and contact information of the installation company • Include the phrase "HIMACS, 15-year limited warranty" in the correspondence

Clothes Washer & Dryer: GE Appliance Stackable for 1 & 2 Bedroom Units Care & Repair



Routine Maintenance

Your GE Stackable Washer/Dryer average lifespan typically ranges from 10 to 15 years. Factors like usage and maintenance can influence how long it lasts.

- Clean the washer and dryer exterior with a clean sponge or soft cloth and a mild detergent in warm water.
- Washer Care:
 - Leave the lid open after washing to allow moisture to evaporate.
 - To clean the basket, use a clean soft cloth dampened with liquid detergent, then rinse.
- Dryer Care:
 - Clean the lint filter before each use. Slide out the grid that covers the filter and run your fingers across the filter to remove lint.
 - Periodically clean the lint filter screen in warm, soapy water, dry thoroughly and replace.
 - The Interior and Duct should be cleaned once a year by qualified service personnel.

For common service problems, start by referring to the **Troubleshooting Tips** in your Owner's Manual. For routine maintenance or service, be sure to use an authorized technician or contact GE directly:

GE Appliances	Phone: (800) 432-2737	GE will schedule service with an authorized technician. GEAppliances.com/service
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Your GE Appliance Warranty Service

What's Covered

- Covers **factory-specified parts** and **labor** due to defects in materials or workmanship
- Service must be provided by a GE Appliances factory service technician

What's Not Covered

- Improper installation, delivery or maintenance
- Failure of the product if it is abused, misused or used for other than the intended purpose
- Replacement of fuses or resetting circuit breakers
- Damage due to accident, fire, floods or acts of God
- Defects or damage due to freezing temperatures

Steps for Filing a Warranty Claim Model #GUD27ESSMWW

Note that warranty service is not the same as routine maintenance and service. Generally, a warranty will cover defects in materials or workmanship.

Years	Contact Name	Contact Info	Notes
1 and 2 _____, 2025 _____, 2027	Bigfoot Homes, Inc.	Email to: info@bigfoot.homes Phone: (530) 588-0302	Complete the "Bigfoot Initial Claim Form" in the Manufacturer's Manual Jump Drive
3 through 7 _____, 2027 _____, 2032	Assurant Warranty Service	Phone: (800) 280-5429	Complete the "Manufactured Home Limited Warranty" form located in the Manufacturer's Manual Jump Drive

Clothes Washer & Dryer: GE Appliances ADA Units – Front Load Appliances Care & Repair



Routine Maintenance

Your GE Front Load Washer/Dryer average lifespan typically ranges from 10 to 14 years. Factors like usage and maintenance can influence how long it lasts.

- Clean the washer and dryer exterior with a clean sponge or soft cloth and a mild detergent in warm water.
- Washer Care:
 - Leave the lid open after washing to allow moisture to evaporate.
 - Recommended to use the SELF CLEAN feature on the control panel once a month or every 40 was cycles. Refer to the Owner's Manual for instructions.
 - Clean the Dispenser Drawer Area and Pump Filter according to the instructions in the Owner's Manual.
 - Periodically inspect all water hoses for leaks, wear, cuts, corrosion and bulges. Replace hoses very 5 years
- Dryer Care:
 - Clean the lint filter before each use. Slide out the grid that covers the filter and run your fingers across the filter to remove lint.
 - Periodically clean the lint filter screen in warm, soapy water, dry thoroughly and replace.
 - The Exhaust Duct should be cleaned at least once a year to prevent clogging. Refer to the Owner's Manual for instructions.

For common service problems, start by referring to the **Troubleshooting Tips** in your Owner's Manual. For routine maintenance or service, be sure to use an authorized technician or contact GE directly:

GE Appliances	Phone: (800) 432-2737	GE will schedule service with an authorized technician. GEAppliances.com/service
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Your GE Appliance Warranty Service

What's Covered

- Covers **factory-specified parts** and **labor** due to defects in materials or workmanship
- Service must be provided by a GE Appliances factory service technician

What's Not Covered

- Improper installation, delivery or maintenance
- Failure of the product if it is abused, misused or used for other than the intended purpose
- Replacement of fuses or resetting circuit breakers
- Damage due to accident, fire, floods or acts of God
- Defects or damage due to freezing temperatures

Steps for Filing a Warranty Claim

GE Washer Model # GFW550SSNWW

GE Dryer Model # GFD55ESSNWW

Note that warranty service is not the same as routine maintenance and service. Generally, a warranty will cover defects in materials or workmanship.

Years	Contact Name	Contact Info	Notes
1 and 2 _____, 2025 _____, 2027	Bigfoot Homes, Inc.	Email to: info@bigfoot.homes Phone: (530) 588-0302	Complete the "Bigfoot Initial Claim Form" in the Manufacturer's Manual Jump Drive
3 through 7 _____, 2027 _____, 2032	Assurant Warranty Service	Phone: (800) 280-5429	Complete the "Manufactured Home Limited Warranty" form located in the Manufacturer's Manual Jump Drive

Clothes Washer & Dryer: GE Appliances 3 Bedroom/2 Bath Units – Top Load Appliances Care & Repair



Routine Maintenance

Your GE Top Load Washer/Dryer average lifespan typically ranges from 10 to 15 years. Factors like usage and maintenance can influence how long it lasts.

- Clean the washer and dryer exterior with a clean sponge or soft cloth and a mild detergent in warm water.
- Washer Care:
 - Leave the lid open after washing to allow moisture to evaporate.
 - Clean the Fabric Softener Dispenser Drawer Area according to the instructions in the Owner's Manual.
 - Periodically inspect all water hoses for leaks, wear, cuts, corrosion and bulges. Replace hoses every 5 years.
- Dryer Care:
 - Clean the lint filter before each use. Slide out the grid that covers the filter and run your fingers across the filter to remove lint.
 - Periodically clean the lint filter screen in warm, soapy water, dry thoroughly and replace.
 - The Exhaust Duct should be cleaned at least once a year to prevent clogging. Refer to the Owner's Manual for instructions.
 - The drum light can be replaced according to the instructions in the Owner's Manual.

For common service problems, start by referring to the **Troubleshooting Tips** in your Owner's Manual. For routine maintenance or service, be sure to use an authorized technician or contact GE directly:

GE Appliances	Phone: (800) 432-2737	GE will schedule service with an authorized technician. GEAppliances.com/service
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Your GE Appliance Warranty Service

What's Covered

- Covers **factory-specified parts** and **labor** due to defects in materials or workmanship
- Service must be provided by a GE Appliances factory service technician

What's Not Covered

- Improper installation, delivery or maintenance
- Failure of the product if it is abused, misused or used for other than the intended purpose
- Replacement of fuses or resetting circuit breakers
- Damage due to accident, fire, floods or acts of God
- Defects or damage due to freezing temperatures

Steps for Service or Filing a Warranty Claim

GE Washer Model # GTW325ASWWW

GE Dryer Model # GTX33EASKWW

Note that warranty service is not the same as routine maintenance and service. Generally, a warranty will cover defects in materials or workmanship.

Years	Contact Name	Contact Info	Notes
1 and 2 _____, 2025 _____, 2027	Bigfoot Homes, Inc.	Email to: info@bigfoot.homes Phone: (530) 588-0302	Complete the "Bigfoot Initial Claim Form" in the Manufacturer's Manual Jump Drive
3 through 7 _____, 2027 _____, 2032	Assurant Warranty Service	Phone: (800) 280-5429	Complete the "Manufactured Home Limited Warranty" form located in the Manufacturer's Manual Jump Drive

First Alert Smoke Alarm Care & Repair



Routine Maintenance

Your First Alert Smoke Alarm average lifespan typically ranges from 7 to 10 years. If your alarm is more than 10 years old, it's time for a replacement.

- Refer to the First Alert User Manual to understand the indicator lights and alarm horn patterns.
- Perform weekly testing as outlined in the User Manual.
- Clean the Smoke Alarm at least once a month with your household vacuum soft brush attachment. Never use water or cleaners to clean the units.
- When the battery back-up becomes weak, the smoke alarm will “chirp” about one a minute. Replace the battery as outlined in the User Manual.

Your First Alert Warranty Service

What's Covered

- Warranted for 10 years from date of purchase - the product will be free from defects in material and workmanship by BRK Brands, Inc., the maker of First Alert brand products.

What's Not Covered (Summarized)

- Damage due to negligent user or misuse of the product, use on an improper voltage or current, or use contrary to operating instructions.
- Damage due to disassembly, repair or alteration by anyone other than an authorized service center.
- Damage due to acts of God such as fire, flood, hurricanes and tornadoes or batteries included with the unit.

Steps for Filing a Warranty Claim Model 9120B

Note that warranty service is not the same as routine maintenance and service. Generally, a warranty will cover defects in materials or workmanship.

Years	Contact Name	Contact Info	Notes
1 and 2 _____, 2025 _____, 2027	Bigfoot Homes, Inc.	Email to: info@bigfoot.homes Phone: (530) 588-0302	Complete the “Bigfoot Initial Claim Form” in the Manufacturer’s Manual Jump Drive
3 through 7 _____, 2027 _____, 2032	Assurant Warranty Service	Phone: (800) 280-5429	Complete the “Manufactured Home Limited Warranty” form located in the Manufacturer’s Manual Jump Drive
Through 10 years	First Alert	Phone: (800) 323-9005	<ul style="list-style-type: none"> • If service is required after 7 years, do not return the product to the retailer. Contact Consumers Affairs Division. Have the model number and date of purchase available. • To return for warranty service: BRK Brands, 1301 Joe Battle, El Paso, TX 79936.

Tyco Rapid Response Fire Sprinkler Care & Repair



Routine Maintenance

Your Tyco Fire Sprinkler average lifespan typically ranges from 20 to 30 years, but it depends on various factors such as maintenance and water quality.

- Be sure that the sprinkles are not used for hanging objects.
- Clean only by gently dusting with a feature duster.
- Do not paint or otherwise alter the sprinklers.

Your Warranty Service

☑ What's Covered

- Warranted for 18 months from date of shipment or one (1) year from date of installation whichever is sooner.
- Warranted for defects in material and workmanship when paid for and properly installed and maintained.

⊗ What's Not Covered (Summarized)

- Normal wear and tear, misuse, improper installation, or equipment not used for intended purpose.

✂ Steps for Service or Filing a Warranty Claim Tyco Model #TY2534 (Concealed)

- **For the first two years, contact the installer or source where you first purchased the product.**
Bigfoot Homes, Inc. (530) 588-0302 or info@bigfoot.homes
- **After year two, Contact Tyco directly** at: custservorders@jci.com or call 800-862-6785

If you need to shut off the water supply in an emergency, the valve is located here:



Electric Furnace & Thermostat - Carrier Care & Repair



Routine Maintenance

Your Carrier electric furnace average lifespan typically ranges from 15 to 30 years. Factors like maintenance and climate conditions can influence how long it lasts. Some well-maintained systems may even exceed 30 years. Your digital thermostat lifespan is around 10 years.

Furnace Maintenance:

- Inspect and clean or replace the air filter each month or as required. To clean or replace, push plastic connectors toward center of unit and remove filter access panel outward. Push filter up and back into unit, then slide filter out. Clean filter with cold water and mild detergent. Rinse and allow filter to dry. New filters are available from your local distributor (see model # below).
- It is recommended to obtain the services of a professional, licensed, HVAC technician for annual tune-up and inspection at least once a year.

For common service problems, start by referring to the **Troubleshooting Tips** in your Owner's Manual. For routine maintenance or service, be sure to use an authorized technician or contact Carrier directly:

Carrier	Phone: (800) 227-7437	Have your model and serial numbers handy. www.Carrier.com
Robertshaw Thermostat	Phone: (800) 304-6563 Email: HVACCustomerService@robertshaw.com	

Your Carrier Warranty Service

Carrier Furnace Model # FEVA003610B

Robertshaw Programmable Thermostat Model #RS9110

What's Covered

Furnace:

- 1 year limited warranty
- Warranty is for the original owner and not available for subsequent owners.

Thermostat: 6 year limited warranty

What's Not Covered (Summarized)

- Normal maintenance and service is not covered.
- Labor and costs incurred for diagnosing, or handling defective parts.
- Damages due to voltage conditions, blown fuses, open circuit breakers or interruption of electrical, internet or mobile device carrier service.
- Failure or damage due to floods, winds, fires, lightning, accidents, corrosive environments or other conditions beyond the control of the Company.
- Cost to replace, refill or dispose of refrigerant.

Steps for Filing a Warranty Claim

Note that warranty service is not the same as routine maintenance and service. Generally, a warranty will cover defects in materials or workmanship.

Years	Contact Name	Contact Info	Notes
1 and 2 _____, 2025 _____, 2027	Bigfoot Homes, Inc.	Email to: info@bigfoot.homes Phone: (530) 588-0302	Complete the "Bigfoot Initial Claim Form" in the Manufacturer's Manual Jump Drive
3 through 7 _____, 2027 _____, 2032	Assurant Warranty Service	Phone: (800) 280-5429	Complete the "Manufactured Home Limited Warranty" form located in the Manufacturer's Manual Jump Drive

Electric Water Heater – Rheem Care & Repair



Routine Maintenance

Your Rheem Electric Water Heater average lifespan typically ranges from 5 to 15 years. Factors like usage and maintenance can influence how long it lasts.

- Be sure to read the safety precautions in your Owner’s Manual with regard to setting the water temperature.
- It is recommended that a routine preventive maintenance and inspection program be established with a professional technician.
- At least once a year, lift and release the lever handle on the temperature pressure relief valve, located near the top of the water heater, to make certain the valve operates freely. Allow several gallons to flush through the discharge line to an open drain. Refer to the Routine Preventative Maintenance section of your Owner’s Manual.

For common service problems, start by referring to the **Troubleshooting Tips** in your Owner’s Manual. For routine maintenance or service, be sure to use an authorized technician or contact Rheem directly:

Rheem	Phone: (800) 432-8373	To register your product or for service: https://www.rheem.com/warranties/
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Your Rheem Electric Water Heater Warranty Service

✔ What’s Covered

- 1-year limited warranty for defects in materials and workmanship including tank and parts.

⊗ What’s Not Covered (Summarized)

- Damages caused by faulty installation or misuse of the water heater.
- Damages caused by abuse, accident, fire, flood, freeze and lightning.
- Damages or malfunctions caused by operating the unit at water temperatures exceeding the maximum setting.
- Units whose rating labels are removed.

🔧 Steps for Service or Filing a Warranty Claim

Rheem Model #E40 2 RH95 MH

40 gallon capacity

Note that warranty service is not the same as routine maintenance and service. Generally, a warranty will cover defects in materials or workmanship.

Years	Contact Name	Contact Info	Notes
1 and 2 _____, 2025 _____, 2027	Bigfoot Homes, Inc.	Email to: info@bigfoot.homes Phone: (530) 588-0302	Complete the “Bigfoot Initial Claim Form” in the Manufacturer’s Manual Jump Drive
3 through 7 _____, 2027 _____, 2032	Assurant Warranty Service	Phone: (800) 280-5429	Complete the “Manufactured Home Limited Warranty” form located in the Manufacturer’s Manual Jump Drive

If you need to shut off the water supply in an emergency, the valve is located here:



Electrical Panel - Siemens Care & Repair



Routine Maintenance

Your Siemens's Electrical Panel average lifespan typically ranges from 25 to 40 years. Factors like usage, maintenance and the panel's location can affect its lifespan.

- It is recommended you become familiar with the electrical panel and location of the breakers which have been marked.
- The power shut off is located here on a pedestal connected to a panel on the house.



For common service problems, start by referring to the **Troubleshooting Tips** in your Owner's Manual. It is recommended to obtain the services of a professional, licensed, Siemens technician for any required service.

Your Siemens Warranty Service Siemens Product Model #MC2040B1200ESC

☑ What's Covered

- 1 year standard warranty for defects in material and workmanship.

⊘ What's Not Covered (Summarized)

- Defects caused by customer-supplied materials.
- Damage due to Acts of God such as flood, earthquake, vandalism, theft, normal use/wear and tear.

🔧 Steps for Filing a Warranty Claim

Note that warranty service is not the same as routine maintenance and service. Generally, a warranty will cover defects in materials or workmanship.

Years	Contact Name	Contact Info	Notes
1 and 2 _____, 2025 _____, 2027	Bigfoot Homes, Inc.	Email to: info@bigfoot.homes Phone: (530) 588-0302	Complete the "Bigfoot Initial Claim Form" in the Manufacturer's Manual Jump Drive
3 through 7 _____, 2027 _____, 2032	Assurant Warranty Service	Phone: (800) 280-5429	Complete the "Manufactured Home Limited Warranty" form located in the Manufacturer's Manual Jump Drive