

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Este aviso contiene información muy importante sobre su agua potable, por favor lea el aviso en español si va aquí incluido. Si el aviso en español no va incluido aquí, contacte al sistema de agua para pedir una copia.

County Service Area No. 7, has levels of Haloacetic Acids Above Drinking Water Standards

The County of San Mateo routinely monitors for the presence of drinking water contaminants in the CSA7 Water System. Our water system recently failed a drinking water standard. Although this is **not** an emergency, as our customers, you have a right to know what you should do, what happened, and what we are doing to correct this situation.

What happened? What was done?

Haloacetic Acids (HAA5) are disinfection by-products formed when chlorine is used to treat drinking water.

On May 13, 2025 we received revised laboratory reports for samples obtained on June 24, 2024, stating that our system exceeded the standard, or maximum contaminant level (MCL), for Haloacetic Acids (HAA5). The MCL standards for Haloacetic Acids are 60 ug/L. Please note that the average level of Haloacetic Acids over the last year was 51.5 ug/L, which is below the allowed maximum.

Compliance Period	Sample Date	Sample Result (ug/L)
2024 Quarter 2	June 24, 2024	88*
2024 Quarter 3	September 18, 2024	61
2024 Quarter 4	December 10, 2024	47
2025 Quarter 1	March 20, 2025	59
Locational Running Annual Average (LRAA)		64**
2025 Quarter 2	June 18, 2025	39
Current Locational Running Annual Average (LRAA)		51.5

*On May 13, 2025, analyzing laboratory submitted a data change request to the Division for the June 24, 2024 sample stating that a dilution error had occurred in the laboratory analysis.

** The corrected value of 88 ug/L increased the LRAA above the MCL for HAA5, which triggered this notification.

After discovering the lab reporting error, we promptly notified the State Division of Drinking Water and continued routine monitoring. All subsequent sample results have remained below the MCL.

We are continuing to:

- Optimize chlorine dosage
- Monitor disinfection by-product levels closely
- Ensure consistent communication with regulatory agencies

What should I do?

- You do **not** need to use an alternative (e.g., bottled) water supply.
- This is **not** an immediate risk. If it had been, you would have been notified immediately. However, some people who drink water containing Haloacetic Acids in excess of the MCL over many years may have an increased risk of getting cancer.
- If you have other health issues concerning the consumption of this water, you may wish to consult your doctor.

For more information, please contact America Sanchez or Tiffany Deng at (650) 363-4100, or by email at acsanchez@smcgov.org or qdeng@smcgov.org.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

Secondary Notification Requirements

Upon receipt of notification from a person operating a public water system, the following notification must be given within 10 days [per Health and Safety Code Section 116450(g)]:

- **SCHOOLS:** Must notify school employees, students, and parents (if the students are minors).
- **RESIDENTIAL RENTAL PROPERTY OWNERS OR MANAGERS** (including nursing homes and care facilities): Must notify tenants.
- **BUSINESS PROPERTY OWNERS, MANAGERS, OR OPERATORS:** Must notify employees of businesses located on the property.

This notice is being sent to you by the County of San Mateo Department of Public Works (CSA 7)

State Water System ID#: 4100509

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