

San Mateo County

American Rescue Plan Act State and Local Fiscal Recovery Funds

Project Inventory

Q1 2025: January 1, 2025 – March 31, 2025

Updated: May 13, 2025

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	2023 Summer Enrichment Grant Program	Complete	\$2,924,815.70	41
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	North Fair Oaks Economic and Employment Center - Small Business Supports	In Progress	\$713,367.25	58
EC 2.33 Enhanced Support to Microbusinesses	Microfood business grant program	Complete	\$238,000.00	60
	Microenterprise Home Kitchen Ordinance	Complete	\$64,062.50	62
EC 2.34 Assistance to Nonprofits	Thrive Alliance	Complete	\$35,000.00	64
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	South San Francisco Economic Advancement Center	In Progress	\$200,000.00	66
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	Opportunity Center of the Coastside	In Progress	\$2,500,000.00	68
	North Fair Oaks Economic and Employment Center - Job Seeker Supports	In Progress	\$900,000.00	71
	North Fair Oaks Economic and Employment Center Operations	In Progress	\$1,600,000.00	73
EC 3.4 Public Sector Capacity: Effective Service Delivery	Program and Service Delivery Support	In Progress	\$280,000.00	73
EC 5.5 Clean Water: Other Sewer Infrastructure	North Fair Oaks Infrastructure Plan	Complete	\$1,416,453.39	73
EC 6.1 Provision of Government Services	Revenue Replacement	Complete	\$10,000,000.00	74
EC 7.1 Administrative Expenses	Administrative and Other Expenses	In Progress	\$479,900.00	74
Total			\$151,045,535.57	

EC 1.1 COVID-19 Vaccination & EC 1.2 COVID-19 Testing

Vaccine Outreach, Events, and Mass Vaccination

Total Expenditure: \$5,390,486.30 (Vaccination and Testing)

Project Expenditure Category: EC 1.1 COVID-19 Vaccination & EC 1.2 COVID-19 Testing

Project Start Date: July 2021

Status: Complete

Project Overview

This project provided funding for pop-up clinics with capacity to provide up to 400 vaccinations per day. The clinics were equity-based pop-up events (including school-based sites and community-based organizations) for high-risk communities through the end of January 2023.

Use of Evidence

San Mateo County's vaccination outreach strategy was based on an equity framework. Performance management focused on closing equity gaps. The impact of racism led to a disparate health impact of COVID-19 on communities of color. Data from the CDC showed that Hispanic, Black or African American, and American Indian or Alaska Native populations in the U.S. were experiencing higher rates of hospitalization and death from COVID-19 compared to White populations. Together, these three race/ethnicity groups constituted ~27% of the County population (per the California Department of Finance population projections for 2021) 25%, 2%, and 0.1%, respectively. The FY 2022-23 target for the proportion of vaccinations administered at Standing/Pop-up clinics to individuals from these three race/ethnicity groups was 54%, or twice their representation in the County population. This requires a 25% improvement from FY 2021-22, when 43% of vaccinations at Standing/Pop-up clinics were given to individuals from one of these three race/ethnicity groups.

Performance Report

Table 1. Vaccine Outreach, Events, and Mass Vaccination Performance Measures

Metric	FY2021-22 Actual	FY 2022-23 Actual	FY 2022-23 Target
% of vaccinations at Standing/Pop-up clinics given to individuals from race/ethnicity groups experiencing disparate health impact (Black or African American, Hispanic, and American Indian or Alaska Native)	43% (32980/77209)	20% (2245/11402)	54% (3394/6250)
% of vaccinations at Standing/Pop-up clinics given to Hispanic individuals	42% (32067/77209)	18% (2046/11402)	50% (3125/6250)
% of vaccinations at Standing/Pop-up clinics given to Black or African American individuals	1% (759/77209)	1% (116/11402)	4% (250/6250)
% of vaccinations at Standing/Pop-up clinics given to American Indian or Alaska Native individuals	0.2% (154/77209)	0.2% (26/11402)	0.3% (19/6250)
% of vaccinations at Standing/Pop-up clinics given to Native Hawaiian or Pacific Islander individuals	0.6% (469/77209)	0.5% (57/11402)	2.3% (144/6250)
Not included in total line at the top			

Data Notes:

- Clinics for FY 2022-23 occurred between July 1, 2022, and Jan 31, 2023. No ARPA funding was used for clinics after Jan 31, 2023.
- Though we initially intended to target American Indian or Alaska Native individuals after looking closer at local data we saw larger equity gaps in the Native Hawaiian or Pacific Islander (NHPI) population and targeted that group for outreach instead. An additional line is included to show the NHPI for the 2021-22 and 2022-23 Fiscal years. The NHPI totals are not included in the cumulative line item at the top of the table.
- About 25% of people responded Prefer Not to Say/Blank for Race/Ethnicity. This was much higher than the 7% in FY 2021-22 . This is a significant limitation in the data. The rate of Prefer Not to Say/Blank was highest in the months of Sept – Nov 2022 which coincided with the start of Flu season and release of the bivalent vaccine when the bulk of the vaccinations from FY 2022-23 took place.

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EC 1.12 Mental Health Services

Homelessness Provider Mental Health & Wellness Support

Total Expenditure: \$191,823.45

Project Expenditure Category: EC 1.12 Mental Health Services

Project Start Date: March 8, 2020

Status: Complete

Project Overview

This program provided grants to community partner organizations that provided crucial services for homeless residents throughout the pandemic. Recipient organizations were able to use these funds to provide mental health and wellness support and resources for their staff.

Use of Evidence

Homelessness service providers were essential workers during the pandemic and provided vital services to the County's most vulnerable residents. This grant program supported the mental health of workers most impacted by the pandemic.

Performance Report

As of June 2022, grants ranging from \$5,500 to \$66,000 were awarded to agencies based on their number of staff and level of services provided to County clients. Awardees included: Abode, Coastside Hope, DC Partnership, Fair Oaks Community Center, Puente, YMCA, Samaritan House, LifeMoves, WeHOPE, StarVista, Pacific Resource Center, CORA, and Mental Health Association.

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EC 2.1 Household Assistance: Food Programs

Great Plates Home Delivered Meals Expansion for Older Adults

Funding Allocation: \$3,169,344.00

Project Expenditure Category: EC: 2.1 Household Assistance: Food Programs

Project Start Date: July 2021

Status: In progress

Project Overview

As a result of the COVID-19 pandemic, the state sponsored the Great Plates Delivered (GPD) program to provide home delivered meals to all individuals 65 years of age and older as they were required to shelter in place and were unable to access or prepare meals.

The Federal Emergency Management Agency, which authorized and fully funded the GPD program, ended the program on July 9, 2021. As of June 6, 2021, San Mateo County had served 4,683 older adults with 2.6 million meals through 84 local meal providers at a total cost of \$58,000,000 through the GPD program.

At the end of the Great Plates program, the need for meals continued—1,200 individuals were assessed as remaining homebound, isolated, and food insecure. The Board of Supervisors approved funding in the amount of \$3.9 million to continue meals for this vulnerable population. This allocation funded the program, called Second Course, through June 30, 2023. On July 11, 2023, the Board of Supervisors approved extending the program through September 30, 2024.

Use of Evidence

There was an ongoing need for meal delivery services by older adults who remained homebound, isolated, and food insecure at the end of the Great Plates Delivered program.

Performance Report

The County's Home Delivered Meals program started in July 2021. The following providers delivered meals to older adults throughout San Mateo County: City of Daly City, Self Help for the Elderly, Peninsula Volunteers, Inc., and Senior Coastsiders.

From January 1, 2025, through March 31, 2025, Second Course provided 20,654 meals to 356 unduplicated participants

Client Impact Stories:

Older adults participating in the program shared how Second Course has helped them:

- "I am really thankful for the meals I receive. When it comes to healthy aging, prevention is key, and Second Course has helped me to maintain good health and good nutrition."
- "I am 83 years of age and have very bad knees requiring me to get Cortisone shots often. I cannot shop or stand to cook, and this helps me keep my nutrition up."
- "I am 72 and am in treatment for stage 4 cancer. I have numbness (neuropathy) in my feet and hands. I thank you for this program."
- "Second Course has been a god send. The meals helped keep my husband and I well fed as our health continues to decline. My husband is 83 years of age with Alzheimer's, and I am his primary caretaker. My COPD is worsening and impacts every aspect of my

life and prevents me from talking let alone cooking a meal from start to finish. I am grateful and don't know how I would manage without this help.”

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Second Harvest of Silicon Valley Emergency Food Assistance

Total Expenditure: \$4,550,000

Project Expenditure Category: EC: 2.1 Household Assistance: Food Programs

Project Start Date: December 15, 2021

Status: Complete

Project Overview

Second Harvest of Silicon Valley Food Bank reported that, during the COVID-19 pandemic, the demand for food rose 40% in San Mateo County. This funding has helped meet ongoing food needs to prevent food insecurity for the County’s most vulnerable residents.

From December 2021 to December 2022, San Mateo County used \$4,550,000 in ARPA funding to address food insecurity. In August 2023, the Board of Supervisors allocated an additional \$2,000,000 in ARPA funding to support Second Harvest of Silicon Valley Food Bank in its mission to provide food assistance to residents in need through July 31, 2024.

Use of Evidence

The Second Harvest of Silicon Valley Food Bank experienced a surge of demand for food since the onset of the pandemic. This funding helps provide meals to low-income households.

Performance Report

Table 2. Second Harvest of Silicon Valley Food Assistance Performance (2024)

Performance Measure	January 2024	February 2024	March 2024	April 2024	May 2024	June 2024	July 2024
Pounds of food distributed in San Mateo County	3,048,915	2,930,321	2,944,984	3,192,298	2,939,260	2,552,697	3,071,530
Households served in San Mateo County	39,561	41,551	41,149	42,297	39,848	38,860	38,433

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EC 2.2 Household Assistance: Rent, Mortgage, and Utility Aid

Emergency Rent, Utilities, and Transportation Assistance

Total Expenditure: \$3,150,000

Project Expenditure Category: EC 2.2 Household Assistance: Rent, Mortgage, and Utility Aid

Project Start Date: July 28, 2021

Status: Complete

Project Overview

Early in the pandemic the County, along with cities, philanthropical organizations, and other funders, contributed \$15,000,000 to support the County's emergency rent, utility, and transportation assistance program administered by the Core Service Agencies. With these funds, the Core Service Agencies helped low-income residents meet their basic housing needs. When the federally funded Emergency Rental Assistance Program (ERAP) began in mid-2021, demand for County assistance through the Core Service Agencies declined. However, ERAP applications closed March 31, 2022, and the state's eviction moratorium ended June 30, 2022. This ARPA allocation provided County funds for rental assistance to qualifying renters.

Use of Evidence

County Core Service Agencies reported that following the pandemic, lower income households continued to require rental assistance support. This allocation provided funding for the County Core Service Agencies to continue to meet the need following the end of the state Emergency Rental Assistance Program.

Performance Report

Table 3. Emergency Rent, Utilities, and Transportation Assistance Program Performance Data

Performance Measures	Program Target	Performance as of 6/30/23 (close of program)
Number of households who received financial assistance (unduplicated)	400	629
Percent of participants contacted who have remained housed 6 months after receiving financial assistance	80%	100%
Client Satisfaction Rating	90%	100%

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EC 2.3 Household Assistance: Cash Transfers

Unincorporated Area Financial Assistance

Total Expenditure: \$250,000

Project Expenditure Category: EC 2.3 Household Assistance: Cash Transfers

Project Start Date: April 2022

Status: Complete

Project Overview

This funding allocation provided \$500 checks to households in the unincorporated areas of the County who were heavily impacted by the pandemic and are at or below 60% of Area Median Income.

Use of Evidence

Many residents of the Coastsides and North Fair Oaks were heavily impacted by the pandemic. Some did not have steady work for months during the pandemic and still struggle to meet daily needs like groceries, gas, transportation, and rent.

Performance Report

By September 30, 2022, community organizations Coastside Hope and Puente disbursed \$250,000 to households in the coastside region. Coastside Hope assisted 250 households and disbursed \$125,000. Puente assisted 250 households and disbursed \$125,000.

Client Impact Stories:

One recipient appreciated the flexibility of the funds stating, "Es lo mejor que pueden hacer en estos días, es bueno que nos ayuden con la renta pero aveces es mejor poder recibir el dinero directamente nosotros para nuestros gastos." *Translation: It is the best assistance you can do these days, it is good to be financially assisted with rent but sometimes it is better for us to receive the money directly so we cover our expenses.*

A grant recipient and her fiancé applied for the Unincorporated Area Financial Assistance Program after several months of financial hardship during the pandemic. Her fiancé had an accident in October 2021 and his father passed away, which delayed his return to work. Shortly after returning he was laid off. These unforeseen circumstances affected the families' ability to cover their rent. This financial assistance helped the family with an urgent push toward financial stability. He returned to work in July 2022 and is working to gain more stability to sustain the family's expenses.

A grant recipient was a longtime community member who was financially impacted by the pandemic and had incurred tax debt. Puente assisted him with completing his 2021 taxes and making a payment plan with the IRS. He used the financial assistance to pay off the amount due in full. This tax debt felt insurmountable and was causing stress and these funds enabled him to regain strong emotional footing so he can work and maintain stability.

A grant recipient and her husband who works in construction were very happy to receive the \$500 grant because it would help alleviate the burden of buying school supplies and the gas expense for the household. Her household suffered a significant reduction in income during the pandemic. There were weeks when her husband did not have any work at all. They were happy to qualify for the assistance because it was going to help with much-needed expenses. It was an unexpected, but a much-needed boost to their financial situation.

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EC 2.4 Household Assistance: Internet Access Programs

Public Wi-Fi

Funding Allocation: \$1,100,000

Project Expenditure Category: EC 2.4 Household Assistance: Internet Access Programs

Project Start Date: 2020

Status: In Progress

Project Overview

This project will provide funding for operation and maintenance of County Wi-Fi locations and other strategies to connect residents to quality, affordable internet access. This work builds on the County's broadband expansion efforts in 2020 funded with \$6.8M in CARES Act dollars, which added 284 new County public Wi-Fi locations, established "park and connect" sites, subsidized in-home services, and provided hotspots for low-income communities and those without internet access.

Use of Evidence

The pandemic highlighted the digital divide. Providing quality broadband for all residents is critical to supporting a healthy, safe, prosperous, livable, equitable, and collaborative community.

Performance Report

Table 4. Public Wi-Fi Usage Data Monthly (2024-2025)

Month / Year	No. Unique Devices Connected to Public Wi-Fi	No. Public Wi-Fi Sessions	Data Transferred (GB)	Hours of Usage
January 2024	38,029	1,552,783	38,713.02	421,409.64
February 2024	35,291	1,062,334	25,635.17	331,386.86
March 2024	36,040	1,142,354	28,982.96	345,971.21
April 2024	38,743	1,652,124	51,952.10	432,777.70
May 2024	40,298	1,941,621	56,744.61	494,775.28
June 2024	36,787	1,313,254	36,066.84	368,304.55
July 2024	44,063	3,209,093	84,281.92	760,872.07
August 2024	39,703	1,670,418	40,616.50	442,469.08
September 2024	41,408	2,241,676	52,107.83	517,464.85
October 2024	42,775	1,049,609	21,797.61	371,439.05
November 2024	41,110	1,043,336	24,166.27	383,252.19
December 2024	45,202	1,049,256	26,921.92	275,068.01
January 2025	42,887	1,215,744	34,237.92	370,028.10
February 2025	38,795	941,776	25,077.54	335,776.23
March 2025	45,152	1,337,896	40,346.92	415,592.16

Table 5. Public Wi-Fi Usage Data Semi-Annually and Annually

Time Period	No. Unique Devices Connected to Public Wi-Fi	No. Public Wi-Fi Sessions	Data Transferred (GB)	Hours of Usage
2021-07 to 2021-12	99,669	7,362,897	98,808.50	2,029,779.85
2022-01 to 2022-06	53,661	10,287,713	162,686.92	2,797,079.61
FY 2021-2022	231,821	17,650,610	261,495.42	4,826,859.46
2022-07 to 2022-12	132,254	8,094,627	161,749.82	2,855,448.64
2023-01 to 2023-06	106,353	5,160,175	108,251.15	1,862,724.77
FY 2022-2023	209,825	13,254,802	270,000.97	4,718,173.41
2023-07 to 2023-12	231,638	8,392,453	192,671.86	2,359,853.00
2024-01 to 2024-06	185,082	8,664,470	238,094.69	2,394,625.24
FY 2023-2024	218,074	17,056,923	430,766,544.29	4,754,478.03
2024-07 to 2024-12	255,914	10,263,388	249,892.40	2,750,565.25

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EC 2.10 Assistance to Unemployed or Underemployed Workers

Workforce Development Pilot Program

Total Expenditure: \$400,000

Project Expenditure Category: EC 2.10 Assistance to Unemployed or Underemployed Workers

Project Start Date: March 22, 2022

Status: Complete

Project Overview

Under a contract with the County, NOVAworks conducted a pilot project to test a “whole-person” approach to workforce development—that provides wrap-around support to help clients meet all their needs while training for a new job and working in an apprenticeship. The pilot phase aimed to serve a total of 35 clients (25 adults and 10 youth) from historically excluded communities with limited access to career opportunities, who were also negatively impacted by the COVID-19 pandemic. The target communities for recruiting participants included North Fair Oaks, East Palo Alto, Belle Haven, Daly City, and the Coastsides.

Use of Evidence

Many of the County’s most vulnerable residents became unemployed or underemployed during the pandemic. The County partnered with NOVAworks in 2020 to pilot a workforce development program, but at that time, vaccines were not yet available, and many participants did not feel comfortable going back to the workplace. The initiative was reestablished in a 2022 pilot project to provide workforce supports for the County’s most impacted residents.

Performance Report

NOVAworks completed the Whole-Person Pilot in February 2023. In total, NOVAworks screened 451 adults and enrolled 25 in the pilot program. All adult participants are residents of low-income communities and 22 belong to communities of color. The demographic breakdown of adult participants is summarized in the charts below.

Figure 1: Adult Pilot Project Participants by Age and Gender

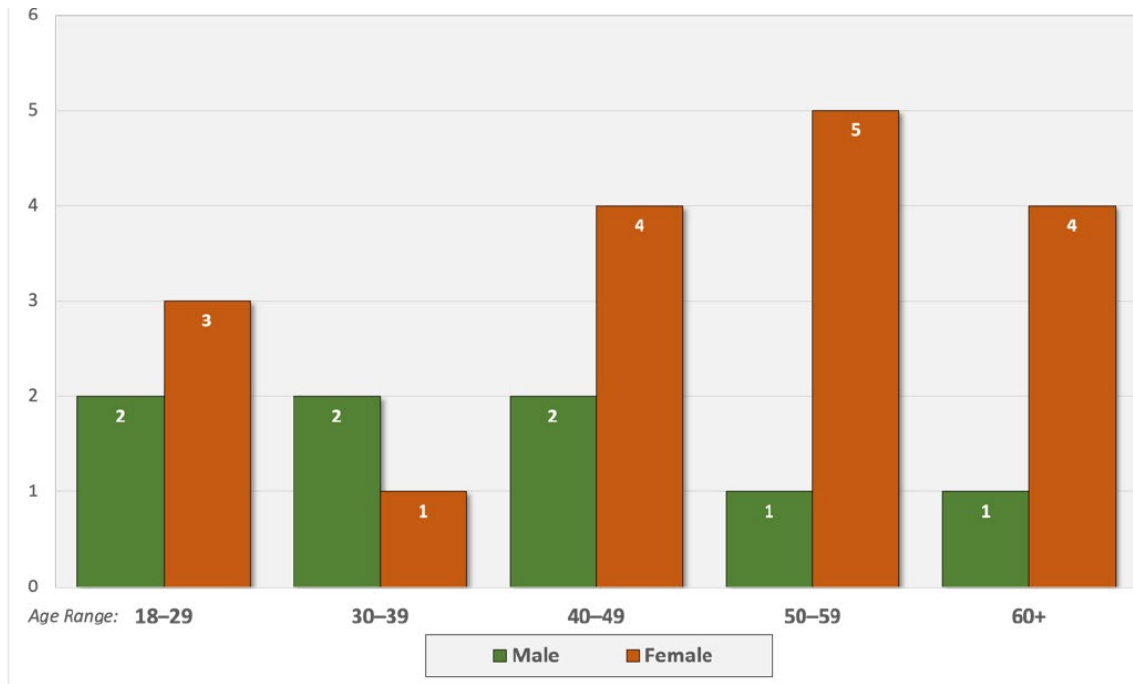
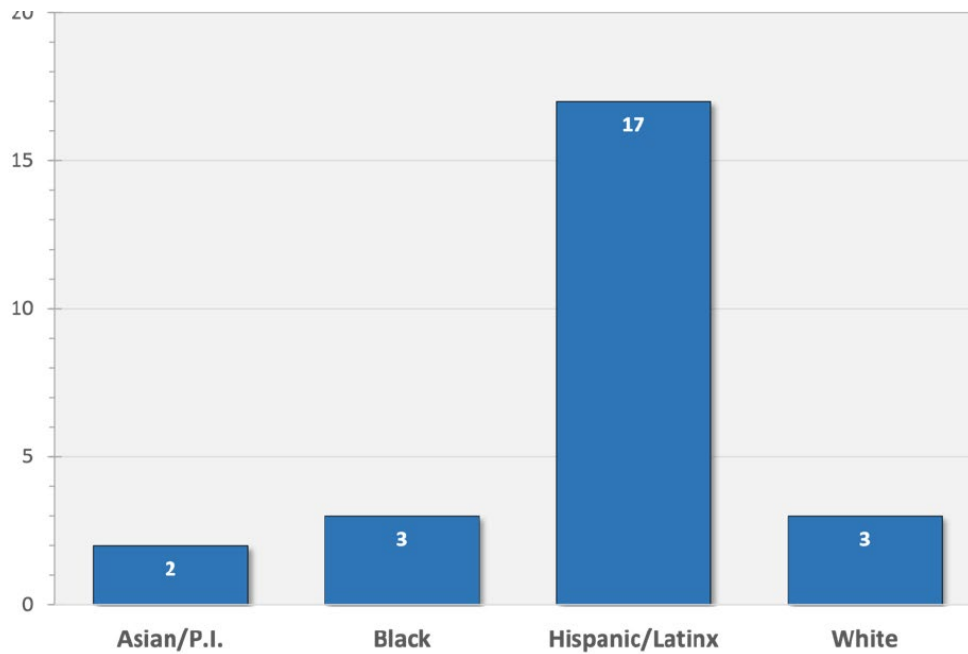


Figure 2: Adult Pilot Project Participants by Race/Ethnicity of Grant Recipient



At the end of the pilot in February 2023, 15 participants were employed, 17 were actively engaged in and/or had completed training programs, 21 received supportive services, and 5 had been promoted in their new positions. Training services included computer training, Udemy and certification in IT, lactation, Google Grow, and human resources.

Supportive services provided to pilot participants included rent payments, car loan payments, car repairs, food, gas, cell phone/Internet and licensing fees.

Client Impact Stories:

- “I lived off my savings for several months as I looked for work with no luck... [NOVAworks advisor] stepped in and helped review my resume again and has helped me get into the Google certification program.”
- “When my family had almost no food or water at the house, I was blessed with the resources to help with that struggle...Thanks to God and NOVAworks, my prayers have been answered and the amazing help has been like no other to me.”
- “I hope NOVAworks will be a continued resource for communities to benefit from in their new path of job seeking.”

NOVAworks also completed a summer youth pilot program in 2022. NOVAworks screened 16 young adults attending 8 high schools in San Mateo County and enrolled 10 in the youth pilot program for summer 2022. Youth participants included 1 Pacific Islander, 2 Latinx, 3 Asian, 2 White, 1 Black: 2 females, and 1 non-binary. Youth participants were provided work-readiness training and subsidized work experience at local San Mateo County businesses. At the end of the summer, 2 participants continued their work experience; 3 returned to their senior year of high school; 1 was in unsubsidized employment; and 4 started community college.

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EC 2.11 Healthy Childhood Environments: Child Care

Family Child Care Grants

Total Expenditure: \$870,000

Project Expenditure Category: EC 2.11 Healthy Childhood Environments: Child Care

Project Start Date: March 2022

Status: Complete

Project Overview

This allocation supported the 4Cs Family Child Care Infant and Toddler Expansion Grant (“Family Childcare Grant”) program, which was overseen by the Build Up, the childcare facility expansion initiative housed within the 4Cs. In November 2021, Build Up opened the Family Childcare Grant program offering \$10,000 grants to help providers sustain their businesses and build capacity to serve more infants and toddlers; however, Build Up did not have enough funding to help all eligible applicants.

Use of Evidence

Supporting childcare centers is a high community priority because there is a shortage of affordable childcare in San Mateo County, particularly care for infants and toddlers who are most often cared for in family daycare homes. This shortage was exacerbated by the COVID-19 pandemic.

Performance Report

Through the allocation of \$870,000 in ARPA funding, the County funded 87 eligible grantees in the amount of \$10,000 each.

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2022 Childcare Grant Fund

Total Expenditure: \$3,999,182.28

Project Expenditure Category: EC 2.11 Healthy Childhood Environments: Child Care

Project Start Date: August 2022

Status: Complete

Project Overview

This program provided grants ranging from \$10,000 to \$50,000 to childcare centers and family day cares, giving priority to providers serving the children and families most impacted by the pandemic. This program was modeled after the Family Child Care Grant Program completed in May 2022.

Use of Evidence

Childcare is an essential sector of the local economy. Childcare providers faced significant challenges caused by the pandemic, including higher operating costs and revenues below pre-pandemic levels. This grant program helped stabilize the childcare field and prevent potential closures.

Performance Report

The County received 260 applications and awarded 181 grants. The San Mateo County Child Care Partnership Council and the San Mateo County COVID-19 Child Care Response Team determined the highest need zip codes, representing those with the lowest income and highest COVID-19 impact. 80% of the 181 grantees reside in high priority zip codes covering Daly City, East Palo Alto, Foster City/San Mateo, Menlo Park, Millbrae, North Fair Oaks/Redwood City, Pacifica, Pescadero, and San Bruno/South San Francisco. Of the 20% in non-priority zip codes, 61% serve socially-economically disadvantaged children or children who receive state/federal subsidy funding, use vouchers, and/or are on a sliding-scale tuition. Key grantee data is summarized in the graphs below.

Figure 3. Child Care Grant Program Fund Disbursement by Program Type

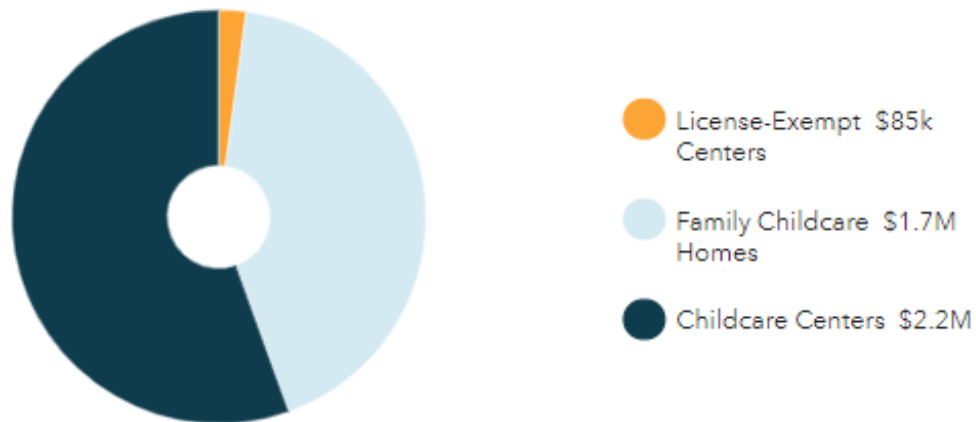


Figure 4. Child Care Grant Recipients by Race/Ethnicity and Gender

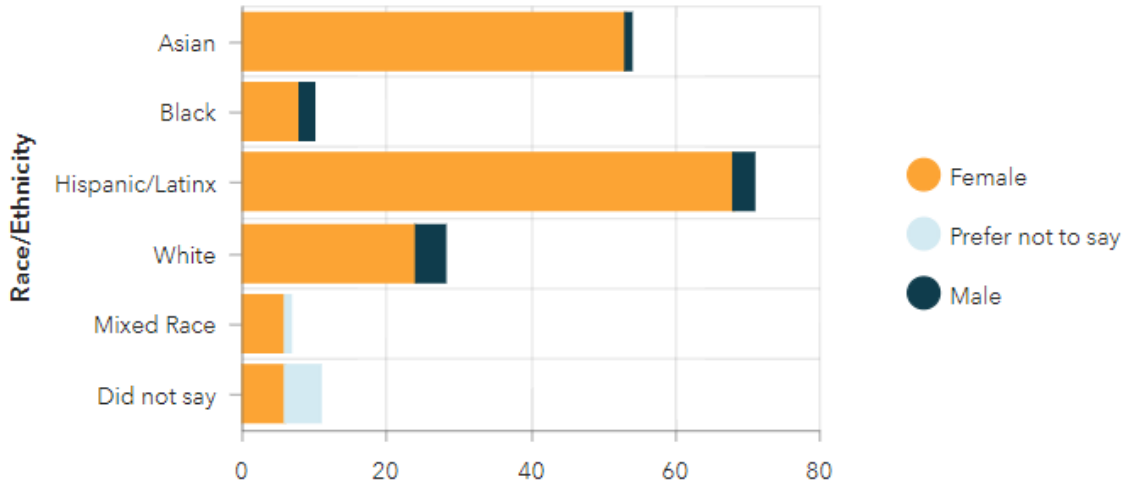
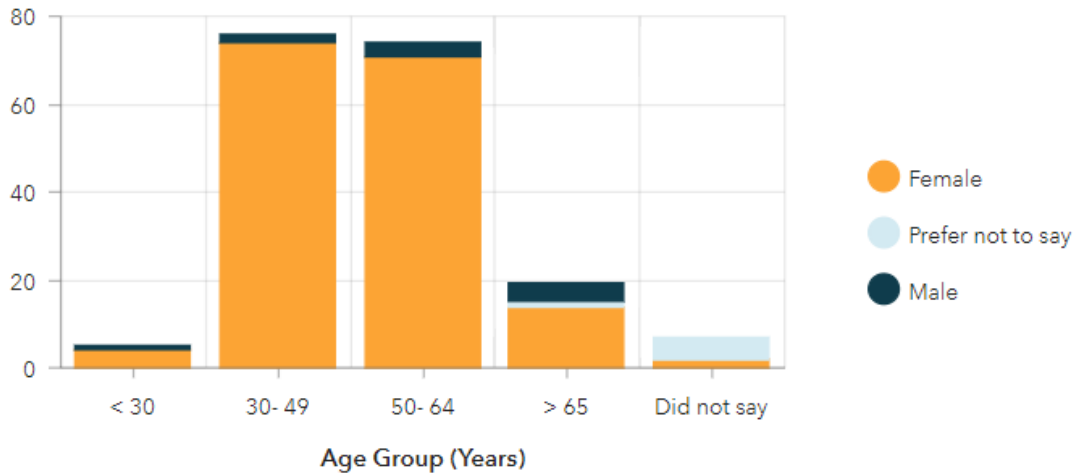


Figure 5. Child Care Grant Recipients by Age and Gender



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Midway Childcare Facility

Funding Allocation: \$1,156,626.53

Project Expenditure Category: EC 2.11 Healthy Childhood Environments: Child Care

Project Start Date: July 8, 2021

Status: In progress

Project Overview

Midway Village is an aging, 150-unit affordable rental housing development located on approximately 11.5 acres at 45 Midway Drive in the Bayshore neighborhood of Daly City. It was built by the Housing Authority of the County of San Mateo (HACSM) in the mid-1970s. The Bayshore Child Development Center preschool facility is located on the property adjacent to Midway Village, which HACSM acquired in 2017 and leased to the operator Peninsula Family Service (PFS) to continue to provide subsidized early childhood education.

HACSM is in the process of redeveloping Midway Village in four phases to provide a total of 555 new housing units and a new child development center which will be built during the second phase of construction. Phase 1 of the redevelopment consists of 113 new affordable rental housing units and will require demolition of a preschool classroom serving 24 children, further compounding the 2020 impact of the de-commissioning of a modular classroom that served 15 children because of mold. HACSM desires to facilitate continuity of child care services at Midway Village until the new construction of a child development center as part of the Phase 2 redevelopment can be completed. Therefore, HACSM has agreed to provide a site for a new modular classroom unit serving 39 preschool children, for which the Board of Supervisors authorized \$876,250.87 of ARPA funds. The County will own and have the right to relocate and repurpose the modular unit upon opening of the new child development center planned for Phase 2 of the Midway Village redevelopment.

Use of Evidence

High quality, state funded child care and preschool programs are associated with improved child development outcomes and more stable employment for low-income parents. There is a shortage of affordable childcare in San Mateo County, particularly in low-income communities where parent earnings are typically not sufficient to cover the full cost of quality child care. The pandemic reduced the already inadequate supply of licensed child care in San Mateo County. The temporary loss of subsidized child care and preschool spaces caused by the redevelopment of Midway Village directly affects the ability of low-income families to continue to work in essential jobs.

Performance Report

Modular classrooms received child care license in January 2025. Enrollment is ongoing with current enrollment of 24 children (12 in each classroom).

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EC 2.15 Housing Support: Affordable Housing

Middlefield Junction

Total Expenditure: \$12,982,284.00

Project Expenditure Category: EC 2.15 Housing Support: Affordable Housing

Project Start Date: June 1, 2023

Status: Complete

Project Overview

Middlefield Junction is located at 2700 Middlefield Road in Redwood City, on a County-owned vacant parcel behind the County's Fair Oaks Health Center. It consists of 179 new apartments from one to three bedrooms, a child care center and community open space. The site, located in the unincorporated neighborhood of North Fair Oaks, was targeted for housing and neighborhood-serving amenities through an extensive planning process. The developer selected to build and operate the project is Mercy Housing California, a nonprofit affordable housing developer with extensive experience in developing affordable housing projects in the Bay Area and throughout California. The County has conveyed the site via a long-term ground lease to Mercy Housing California 96, L.P., a California limited partnership, which will develop, own, and operate the project. A total of 177 units will serve households with incomes between 15% and 80% of Area Median Income (AMI) and two unrestricted units are for managers. Twenty (20) units are set aside for individuals and families experiencing homelessness and receiving care management and supportive services from San Mateo County Health. In addition to addressing

the critical need for affordable housing in San Mateo County, the project will provide much-needed amenities such as a childcare center serving residents and members of the surrounding community. The total development cost of the project is more than \$156 million.

Use of Evidence

High quality, stable, affordable housing for the most economically vulnerable families prevents unhealthy housing conditions, overcrowding and homelessness, all of which are significant risk factors for poor health and child development outcomes. The pandemic has exacerbated these risk factors.

Performance Report

A fire event in June 2024 necessitated the Project's split into two phases: completion of Building A (75 units) in April 2025 and Building B (104 units) expected by February 2026.

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Half Moon Bay Affordable Housing Development (555 Kelly Ave)

Total Expenditure: \$1,500,000.00

Project Expenditure Category: EC 2.15 Housing Support: Affordable Housing

Project Start Date: February 2022

Status: Complete

Project Overview

Previously, the Board allocated \$1,500,000 of ARPA funds to help fund a farmworker housing development using modular construction. The County explored multiple potential sites for the project, but, unfortunately, each potential site had environmental or other limitations.

On October 4, 2022, the Board of Supervisors passed a resolution to reallocate the \$1,500,000 for the modular housing project toward an affordable housing project in Half Moon Bay. This provided a more expeditious way to fund the pressing need for additional affordable housing for the local farmworker community.

The proposed development at 555 Kelly Avenue includes a four-story building with 40 affordable rental units targeted to low-income senior farm workers. The development also plans to have a 2,050 square foot resource center staffed and managed by Ayudando Latinos a Sonar (ALAS). The resource center will offer services such as English classes, legal aid, internet access, case management, and a community kitchen.

This project originally proposed 40 affordable housing units in four stories, with parking and the Farmworker Resource Center on the ground floor. But due to events that have severely impacted the Half Moon Bay community over the beginning of 2023, Mercy and ALAS understood that there was an increased desire to further meet the needs of the farmworker community residing in unstable and inadequate living conditions.

Through ALAS's extensive outreach work within the farmworker community, they identified that farmworkers age 55 and older have an average household family size of 3. This meant that there would likely be a higher need for more one- and two-bedroom units. The increase in these unit types could house up to 3 to 5 people, respectively, according to HUD occupancy standards. To increase the number of one- to two-bedroom units and maintain the same unit count, the design team needed to explore adding a fifth story to the proposed structure, which is where the current design now stands.

Use of Evidence

According to the California Department of Housing and Community Development, California farmworkers earn, on average, approximately \$20,000 a year, which is less than 20% of the County's area median income. Thus, even prior to the COVID-19 pandemic, local farmworkers and their families were among the most economically vulnerable members of our community. This vulnerability was exacerbated by the pandemic and has made their need for additional local affordable housing on the coastside even more dire.

Performance Report

The project is still in the predevelopment stage.

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Belmont Family Apartments

Total Expenditure: \$9,500,000.00

Project Expenditure Category: EC 2.15 Housing Support: Affordable Housing

Project Start Date: April 2024

Status: Complete

Project Overview

Sponsored by ROEM Development, an established developer of affordable housing in San Mateo County, Belmont Family Apartments, 803 Belmont Avenue, Belmont is a new construction, 125 unit affordable housing development, providing 1, 2, and 3 bedroom apartments for 42 extremely low income families needing 2 and 3 bedroom apartments, 20 formerly homeless veterans, and 62 additional extremely low-income, very low-income, and low-income households. It is located on El Camino Real with excellent bus service and is a short walk from the Belmont CalTrain. It is in a "High-Resource" community, as defined by the California Tax Credit Allocation Committee, with excellent access to shopping, health care, basic services, schools, parks, and other community amenities. Onsite resident services, including coordination of services with the nearby Veterans Administration for the homeless veterans, will promote housing stability and build community.

The project has received an award of 42 Section 8 Project-Based Vouchers for extremely low-income families and 20 HUD-VASH Project-Based Vouchers for formerly homeless veterans. These 62 Project-Based Vouchers assure long-term housing stability for households at greatest risk of homelessness, including formerly homeless veterans and large families with extremely low incomes who make up a growing share of San Mateo County's homeless population. By providing large family units to extremely low-income households with vouchers that limit their share of rent to 30% of the household's adjusted income, the project addresses one of the most intractable unmet housing needs in San Mateo County. By providing units for formerly homeless veterans, the project is contributing to San Mateo County's goal of eliminating homelessness in its veteran population.

Use of Evidence

Deeply affordable rental housing with coordinated onsite services for formerly homeless households and households at risk of homelessness have been found to improve health outcomes, reduce health care and social service spending, and address the greater health risks experienced by these households during the pandemic.

Performance Report

The project closed on its financing on April 9, 2024. Construction is in progress and is expected to be completed in December 2026.

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North Fair Oaks Apartments

Funding Allocation: \$5,410,130.00

Project Expenditure Category: EC 2.15 Housing Support: Affordable Housing

Project Start Date: n/a

Status: In progress

Project Overview

This \$4.9M ARPA investment funds the construction of North Fair Oaks, a 100% affordable rental housing development consisting of 86 apartments and located at 430-434 Douglas Avenue and 429-431 MacArthur Avenue in unincorporated Redwood City. The project will contain a total of 86 apartments, including 47 studios, 29 one-bedroom, 4 two-bedroom, and 5 three-bedroom units. The project will target 28 units for households experiencing homelessness with high-cost health needs, 11 units for households experiencing homelessness with severe mental illness, and two additional units for people experiencing homelessness. The County, including Behavioral Health and Recovery Services, will also provide case management and other supportive services for residents. On site amenities will include a community room, community kitchen, courtyard, bike storage and laundry facilities.

Use of Evidence

Throughout San Mateo County, thousands of low-income households face housing affordability challenges. High rents have impacted these residents' ability to access safe and affordable housing and have led to overcrowding, higher risk of homelessness and displacement from their home community. Cost-burdened families and individuals not only experience housing insecurity, but they also face challenges in paying for other important necessities such as food, medical care, child care, and transportation. As a result, it is more difficult for these residents to secure employment opportunities and attain positive health outcomes. These preexisting challenges have been exacerbated by the pandemic and its negative economic impacts. This project directly addresses the root problem of lack of affordable housing exacerbated by the pandemic by creating additional units of permanent affordable housing, including service-enriched supportive housing for chronically homeless persons in San Mateo County.

Performance Report

Project received award of low income housing tax credits with deadline to close on construction financing by June 6, 2025. Expect to start construction by end of June 2025.

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Ramada Inn

Funding Allocation: \$10,000,000.00

Project Expenditure Category: EC 2.15 Housing Support: Affordable Housing

Project Start Date: August 2024

Status: In progress

Project Overview

San Mateo County is using a \$13.89 million Homekey grant to convert the Ramada Inn in South San Francisco into 45 studio apartments for permanent supportive housing for people experiencing homelessness. The Homekey grant is being combined with \$6.75 million in ARPA funds to renovate the four-story hotel at 721 Airport Blvd. Each studio unit will have new kitchenettes with a refrigerator, cooktops, exhaust hood, counter space, and cabinetry. The renovations will also include expanding communal spaces that will be available to residents. Initial plans include seven units that will meet ADA standards for tenants who have physical challenges, and five units that will support those with visual and auditory challenges. Episcopal Community Services (ECS) of San Francisco will operate the property and provide onsite supportive services. The building will be staffed by two full-time case managers, a full-time support services manager, a behavioral health clinician, and live-in property management providing 24/7 staffing. Each resident will be assigned a case manager and have access to onsite support services and connections to other community resources, helping to strengthen residents' stability and well-being; including education, employment, benefits assistance, behavioral health, linkages to primary healthcare, and peer connection activities.

Use of Evidence

The County of San Mateo acquired this hotel, and others, to provide permanent housing that offers supportive services for people experiencing homelessness.

Performance Report

This project does not yet have performance data to report.

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Midway Village Phase II

Funding Allocation: \$8,000,000.00

Project Expenditure Category: EC 2.15 Housing Support: Affordable Housing

Project Start Date: September 1, 2024

Status: In progress

Project Overview

Midway Village Phase 2 is a 100% affordable rental housing development located at 45 and 47 Midway Drive in the City of Daly City. The project will contain a total of 113 apartments units, including 111 income- and rent-restricted rental apartments, as well as two unrestricted managers' apartments. Rents in the project are restricted to remain affordable for 99 years to households with incomes between 15% and 60% of Area Median Income (AMI), with an average affordability of 44% of AMI. The restricted units will include 24 studios, 24 one-bedroom, 29 two-bedroom, 30 three-bedroom, and 4 four-bedroom units. The project's 63 two-, three- and four-bedroom units will provide housing for larger households of up to five persons, seven persons, or nine persons, respectively, and 38 of these larger units are targeted to extremely low-income and very low-income households whose units will receive project-based vouchers to assist with payment of the household's rent.

The project will include construction of a new child development center, which will provide state and federally subsidized early childhood education for low-income children who reside at the project and in the surrounding neighborhood. Other on-site amenities include flexible programming rooms with space for fitness and IT classes or other activities and in-unit washer/dryers in all the units. The property will also maintain a dedicated supply of computing equipment for residents' use. Residents will have convenient access to the outdoor playground

and after-school program center in the adjacent, newly completed Midway Village Phase 1, as these amenities were intended for shared use with Phase 2 families. There is also a shared parking garage with bike parking areas, completed as part of Phase 1, that will serve both the Phase 1 and Phase 2 developments. The project site is located in a transit- and amenity-rich neighborhood with bus and shuttle stops located within one-quarter (0.25) mile as well as nearby parks, an elementary school, and retail corridor less than one-half (0.5) mile from the project site. Furthermore, a new park and a community center are planned to be built adjacent to the project in subsequent phases of Midway Village redevelopment.

Use of Evidence

Midway Village Phase 2 will help reduce housing insecurity and alleviate overcrowding – two major contributors to poor health and socioeconomic outcomes among lower-income households in the County—that were exacerbated by COVID-19.

Performance Report

Project closed on construction loan on March 18, 2025. Expect to start construction April 2025. Groundbreaking ceremony scheduled for May 16, 2025.

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Hill Street (Belmont)

Funding Allocation: \$7,933,378.00

Project Expenditure Category: EC 2.15 Housing Support: Affordable Housing

Project Start Date: December 24, 2024

Status: In progress

Project Overview

This investment contributes to funding for development of the Hill Street Apartments, a 100% affordable rental housing development consisting of 37 apartments (36 income and rent-restricted rental apartments and one unrestricted three-bedroom manager's apartment), located at 876, 884, 898 and 900 El Camino Real in the City of Belmont, California 94002. The project's 18 two-bedroom and three-bedroom units will provide housing for larger households of up to five persons or up to seven persons, respectively, and 4 of these larger units are targeted to Extremely Low-Income households. Eighteen (18) one-bedroom units will be designated as Permanent Supportive Housing (PSH) units targeted to formerly homeless people with disabilities who will benefit from an award of 18 Project-Based Vouchers and a coordinated program of supportive services from San Mateo County Health System. Located in a "highest opportunity resource area," the Hill Street Apartments are across the street from the Belmont CalTrain station and within walking distance of essential services (grocery and pharmacy), and Twin Pines Park. Onsite amenities include 2,200 square feet of interior community room/common space, landscaped courtyards, and play areas suitable for children. The buildings feature energy-efficient, full electric designs with security measures such as cameras and controlled access.

Use of Evidence

Hill Street Apartments directly addresses the root problem of lack of affordable housing exacerbated by the pandemic by creating additional units of permanent affordable housing, including service-enriched supportive housing for homeless households with disabilities in San Mateo County.

Performance Report

Project closed on construction loan on April 4, 2025. Expected to start construction on April 30, 2025. First OAC meeting commenced April 16, 2025.

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EC 2.16 Housing Support: Services for Unhoused Persons

Navigation Center

Funding Amount: \$12,277,531.69

Project Expenditure Category: EC 2.16 Housing Support: Services for Unhoused Persons

Project Start Date: June 2021

Status: In progress

Project Overview

In May 2023, San Mateo County opened the Navigation Center, a state-of-the-art facility that provides 240 safe, temporary living units for adult individuals and couples experiencing homelessness. The Navigation Center also provides intensive on-site, client-centered support services and housing-focused case management with the goal of moving people into permanent housing.

Unlike a congregate shelter, the Navigation Center offers increased privacy for clients and space for couples to stay together. The Navigation Center is a key component of the County's plan to make interim or permanent housing available to every unsheltered person who chooses assistance.

The Navigation Center is operated under a contract with LifeMoves, a Menlo Park-based nonprofit with experience providing interim housing and supportive services for homeless families and individuals.

Bright and airy private rooms give the Navigation Center a home-like feel. The Navigation Center also features medical and dental clinics as well as a community garden, dog run, space for 140 bicycles, and laundry facilities.



Various support services are offered to residents of the Navigation Center, including:

- Individualized care plans designed to link residents/clients with the full range of County services and partnerships
- Two-room medical clinic staffed six days a week and designed to provide basic/comprehensive/urgent medical care
- Two-chair dental clinic staffed five days a week with specialists available weekly
- Behavioral health professionals on-site five days a week to provide mental health and substance use disorder services
- Additional program details: <https://www.smcgov.org/ceo/san-mateo-county-navigation-center-program-overview>

Use of Evidence

The One Day Homeless Count and Survey from 2019 showed that there were 901 people experiencing unsheltered homelessness in San Mateo County. The same report from 2022 showed 1,092 people experiencing unsheltered homelessness. Many of these unsheltered individuals need interim housing and housing-focused case management to help them transition to permanent housing. Additionally, many unsheltered individuals who do not use congregate shelter – e.g., adult couples, individuals with pets, individuals with significant possessions – are open to accessing non-congregate shelter, so this program serves many of these individuals.

Performance Report

The Navigation Center completed construction and began occupancy in early May 2023. Occupancy began with the almost 90 residents of the existing Maple Street Shelter, which needed to be vacated by the beginning of May 2023, and continued incrementally through the summer months. The Navigation Center met the Homekey Occupancy milestone of 90% occupancy by September 6, 2023.

Client Impact Story

“John” enrolled into the Navigation Center facility on August 8, 2025, and was successfully housed in January 2025. He presented many barriers into housing with mental health being his

primary barrier along with alcohol consumption. The Navigation Center Case Manager connected him to El Centro and re-established his connection to South County Mental Health. As a result, John was able to stop drinking and continues to stay sober even into housing. He was matched with a PSH voucher and was awarded the voucher in November. His Case Manager was able to connect him to an apartment in San Mateo where he still resides.

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Camino House (formerly Stone Villa Inn)

Funding Allocation: \$5,680,795.33

Project Expenditure Category: EC 2.16 Housing Support: Services for Unhoused Persons

Project Start Date: October 2021

Status: In progress

Project Overview

El Camino House provides 44 non-congregate shelter units (rooms) for adults (individuals and couples) experiencing homelessness. With the support of housing-focused case management and service linkages, residents staying at the shelter will work towards transitioning to permanent housing. El Camino House serves adults experiencing homelessness, including chronic homelessness, and who have been referred to by the Coordinated Entry System (CES). This includes persons with disabilities, little to no income, evictions, substance use issues, mental and physical health challenges, and/or other barriers to re-entering and maintaining housing.

Use of Evidence

The One Day Homeless Count and Survey from 2019 showed that there were 901 people experiencing unsheltered homelessness in San Mateo County. The same report from 2022 showed 1,092 people experiencing unsheltered homelessness. Many of these unsheltered individuals need interim housing and housing-focused case management to help them transition to permanent housing. Additionally, many unsheltered individuals who do not use congregate shelter – e.g., adult couples, individuals with pets, individuals with significant possessions – are open to accessing non-congregate shelter, so this program serves many of these individuals.

Performance Report

El Camino House offers hope and provides a secure, supportive, and welcoming place for adults experiencing homelessness in San Mateo County.

Table 6. El Camino House Performance Metrics

El Camino House	FY 23/24 (Jul 2023 – Jun 2024)	Jul – Sept 2024	Oct – Dec 2024	Jan – Mar 2025	Apr – June 2025	FY 24/25 YTD
Number of unduplicated clients served	129	76	82	78		137
Percentage of all leavers who exited to a permanent situation	31%	28%	13%	25%		21%
Average length of stay for program participants (days)	172	140	130	126		143

Percentage of adult leavers who exited and stayers (who stayed for 12 months or more) with increased employment income	1.22%	0%	0%	0%		2%
Percentage of adult leavers who exited and stayers (who stayed for 12 months or more) with increased <i>non-employment</i> income	1.22%	0%	6.06%	10.71%		9%
The ratio of occupied units to the total number of available and habitable/online units	93%	91%	93%	96%		93%

Client Impact Story

“James,” a 63-year-old man originally from the Bay Area, fell on hard times late in life and needed a little help to find his way back to stability. After working for many years as a tow truck driver, James’s livelihood was severely impacted by the COVID-19 pandemic. With a sharp decline in available work and the rising cost of living, James eventually fell behind on rent. He tried to hold on, but a serious hip injury and declining health made it impossible to continue working. After a year of homelessness, James turned to El Camino House, seeking guidance and support as he navigated the world in his twilight years.

Upon entry, James was paired with a dedicated case manager who played a vital role in helping him regain stability. Together, they began the process of transitioning James from earned income to public benefits. His case manager guided him step-by-step throughout the Supplemental Security Income (SSI) application process, ensuring that James had access to steady financial support. She also helped him enroll in Medi-Cal for much-needed healthcare coverage and applied for CalFresh so he could access to nutritious food.

In addition to helping James secure benefits, his case manager worked closely with him to build financial stability. Through budgeting support and savings planning, James was able to save \$2,500 during his stay—a critical foundation for his transition to permanent housing.

After months of preparation and persistence, James was finally approved for an affordable housing unit at Arroyo Green Apartments in Redwood City, where he pays \$281 per month. He was overjoyed by the news and expressed deep gratitude for the care and support he received from his entire case management team. Now in a safe and stable home, James has also been assigned on-site case management to ensure he remains supported as he adjusts to his new chapter. Thanks to the compassionate, consistent efforts of his case manager and the El Camino House team, James is no longer unhoused—he finally has a place to call home and no longer faces life’s challenges alone.

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Casa Esperanza (formerly known as Comfort Inn)

Funding Amount: \$6,901,983.86

Project Expenditure Category: EC 2.16 Housing Support: Services for Unhoused Persons

Project Start Date: October 2021

Status: In progress

Project Overview

Casa Esperanza Apartments is a three-story affordable permanent housing development located at 1818 El Camino Real, Redwood City, California. The property consists of 49 studios, 2 one-bedroom rental units, and 1 one-bedroom employee unit.

To provide long-term affordability for the project, San Mateo County allocated \$14,897,026 to fund acquisition and rehab activities in the Casa Esperanza property, Redwood City is allocating additional ARPA funding for the operation of 4 units in the Casa Esperanza property, and San Mateo County is planning to design a new program called SMC Local Rental Subsidy to fund operation of 47 units in the Casa Esperanza property. Also, through a Predevelopment Agreement with Alta Housing, the County allocated more than \$1.7M for the Casa Esperanza Project's Operation activities.

Use of Evidence

The One Day Homeless Count and Survey from 2019 showed that there were 901 people experiencing unsheltered homelessness in San Mateo County. The same report from 2022 showed 1,092 people experiencing unsheltered homelessness. To address the large number of homeless people who are living outside in San Mateo County, the County acquired this hotel, and others, to provide permanent housing that offers supportive services for people experiencing homelessness.

Performance Report

The County acquired the property on April 12, 2022, and began renovation on June 12, 2022. Since lease up on January 25, 2023, the property has been fully occupied with 56 income-eligible, formerly homeless individuals.

Client Impact Story:

“Arnold,” age 40, is a labor union worker who was laid off during the COVID-19 pandemic and unable to find work. This brought financial and housing instability while living in his RV. Arnold isolated himself from family and his mental health began to decline. As the pandemic stretched on, Arnold's financial stability collapsed, and was faced with housing instability. Unable to secure a new job, his financial stress led to his mental health struggles and his mental well-being began to deteriorate. Over time, Arnold's emotional pain led him to abuse alcohol and drugs to cope with the overwhelming sense of loss, frustration, and anger. His substance use escalated as a way of managing the intense emotions brought on by unemployment, isolation, and the stress of living in his RV. However, things began to change when Arnold was referred to Casa Esperanza, a supportive housing program that provided a stable living environment. The transition from living in his RV to stable housing seemed like a dream. At Casa Esperanza, Arnold slowly began to open to the MHA services team. The support he received from the case management team played a crucial role in retaining housing and achieving his goals. During our case management meetings, Arnold primarily vented about his past struggles and his ongoing battles with anger, alcohol, and drug abuse. He expressed his frustrations and the emotional toll of everything he had endured. The services team approached Arnold's situation with empathy and understanding. They listened attentively, acknowledging the pain he had gone through and validating the hardships he had faced. The case management team worked with Arnold to create a tailored plan for recovery. Together, they identified key areas that required attention, such as mental health support, addiction recovery, and career development. One of the most important steps in Arnold's journey was connecting him to therapy services. Although he initially resisted, the team helped him understand the importance of therapy in managing his anger and addressing his substance use. They also helped him explore potential job opportunities, offering guidance on how to re-enter the workforce after being laid off for so long. Ultimately, Arnold's story is one of resilience and recovery. It demonstrates the profound impact that stable housing and supportive services can have on someone's mental health and well-being. With the ongoing support from his case managers offered at Casa Esperanza, Arnold is taking steps towards rebuilding his life—one that is rooted in stability, healing, and hope for the future.

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EC 2.18 Housing Support: Other Housing Assistance

Eviction Counseling/Legal Aid

Funding Allocation: \$2,250,000.00

Project Expenditure Category: EC 2.18 Housing Support: Other Housing Assistance

Project Start Date: November 1, 2022

Status: In Progress

Project Overview

The San Mateo County Department of Housing (DOH) solicited proposals from nonprofit organizations with a history of working with renters, to provide up to \$2,000,000 in eviction counseling and legal services to assist low-income tenants. DOH selected three nonprofit organizations through this solicitation process: Legal Aid Society of San Mateo County (LASSMC), Project Sentinel, and Community Legal Services of East Palo Alto (CLSEPA). Each nonprofit organization is contracted to provide eviction counseling and legal services to low-income tenants through fall 2024.

Use of Evidence

The state eviction moratorium ended June 30, 2022, and the County Core Service Agencies observed an increased need for legal assistance regarding current housing, landlord-tenant, and renter protection laws.

Performance Report

Table 7. Eviction Counseling and Legal Aid Performance Data

Provider	Two-year Performance Goal (November 2022 – October 2024)	Program Total
Community Legal Services of East Palo Alto (CLSEPA)	Provide comprehensive legal services, advice, consultation, representation, legal education, and/or rental assistance to 600 community members; distribute \$200,000 in rental assistance.	<ul style="list-style-type: none"> Legal services to 1,161 community members Rental assistance to 354 community members
Legal Aid Society of San Mateo County (LASSMC)	Provide legal services, including counsel, advice, and/or representation in negotiations with landlords and in legal proceedings for 100 clients; distribute up to \$100,000 in emergency financial assistance; provide informational and educational resources to 400 callers.	<ul style="list-style-type: none"> Opened cases for 589 households reaching 1501 persons
Project Sentinel	Provide mediation services to 264 persons; limited 100 legal consultations.	<ul style="list-style-type: none"> Counseled, conciliated 896 cases Addressed 1,288 I&R calls

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Pacifica Safe Parking Program

Funding Allocation: \$400,000

Project Expenditure Category: EC 2.18 Housing Support: Other Housing Assistance

Project Start Date: June 29, 2022

Status: In progress

Project Overview

The Pacifica Safe Parking Permit (PSPP) program assists vehicularly housed individuals at risk of homelessness who have been negatively impacted by the pandemic. On February 8, 2022, the Board of Supervisors increased its initial contribution of \$150,000 to \$400,000 for the three-year program, supplementing a \$450,000 commitment by the City of Pacifica and an additional \$150,000 raised by the Pacifica Resource Center (PRC).

The program officially launched June 29, 2022, and will run through June 30, 2025. The program supports 25 unhoused families and individuals living in motor homes and other over-sized vehicles to be temporarily housed in a designated parking site. All 25 participants will also receive housing-focused case management to support their return to permanent housing and of those 25, the goal is that 10 of those participants will return to permanent housing.

Use of Evidence

County Core Service Agencies have provided continuous support to people at risk of homelessness throughout the pandemic, and there are still many residents in need of services.

Performance Report

Table 8. Pacifica Safe Parking Permit Program Performance

Program Goals	FY 23/24 Total	Jul – Sep 2024	Oct – Dec 2024	Jan – Mar 2025	Apr – Jun 2025	FY24/25 Total
25 families and individuals living in motor homes and other over-sized vehicles temporarily housed in designated parking sites	6	4	8	4		
25 Pacifica Safe Park Permit (PSPP) participants receiving housing-focused case management to support their return to housing	3	4	8	4		
10 PSPP participants returning to housing	3	7	2	2		

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Project WeHope Dignity on Wheels Mobile Hygiene Unit

Total Expenditure: \$244,237.66

Project Expenditure Category: EC 1.14 Other Public Health Services

Project Start Date: November 2023

Status: Complete

Project Overview

This grant funded a mobile hygiene station that includes showers, bathrooms, and laundry facilities for unhoused individuals living in encampments, streets, and other facilities that lack hygiene equipment.

Use of Evidence

Throughout the COVID-19 pandemic, the County has worked hard to safely house our homeless residents, a population that has been uniquely impacted by the public health emergency and its negative economic consequences. San Mateo County continues to see high numbers of

unsheltered and vehicularly housed individuals. As a result, there is an ongoing need to identify individuals living on the streets and in vehicles, assess their housing and service needs, and facilitate connection to shelter and other supportive services like hygiene resources.

Performance Report

The grant was disbursed to Project WeHope to purchase the mobile unit in November 2023. The mobile unit was deployed to four locations: Behavioral Health and Recovery Services, Fair Oaks Community Center, Redwood City Library, and Puente Farmworkers Laundry Service.

Table 9. Project WeHope Performance Metrics

Performance Measure	Nov - Dec 2023	Jan - Mar 2024	Apr 1 – Jun 2024	July 2024	Project Total
Number of clients who utilized the mobile hygiene unit (unique count)	94	205	250	165	389
Number of visits to the unit	416	728	892	349	2,385
Number of days the mobile hygiene unit was deployed in any given location	32	64	62	23	181
Number of showers	308	540	610	247	1,705
Number of laundry loads	228	406	548	219	1,401

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Emergency Housing to Farmworker Households Displaced by Mass Shooting Event in Half Moon Bay

Total Expenditure: \$653,859.58

Project Expenditure Category: EC 2.18 Housing Support: Other Housing Assistance

Project Start Date: March 1, 2023

Status: Complete

Project Overview

On February 14, 2023, the Board of Supervisors approved an emergency contract with Abode Services to provide rapid rehousing to the 19 households displaced by the shooting that occurred in Half Moon Bay on January 23, 2023. This project is funded with ARPA funds and third-party contributions, including from nonprofits, charitable organizations, and donors, in addition to the owners of the farms where the shootings occurred.

Abode is helping the households transition into sustainable permanent housing and offering housing identification and rental and move-in assistance; payment of security deposits, utilities and furnishings; and ongoing case management services to help displaced households meet their basic needs, increase their resources (e.g., employment, public assistance programs, etc.) and connect with applicable resources.

Use of Evidence

On January 23, 2023, seven farmworkers were murdered in a mass shooting event at two farms in San Mateo County. Survivors of that horrific tragedy who lived at the farms, already dealing with unimaginable trauma, also lost their homes, which were red tagged after follow-up investigations revealed unsafe and substandard living conditions. Even before their displacement, these households were uniquely vulnerable. According to the Department of Housing and Community Development, California’s farmworkers earn, on average, approximately \$20,000 per year, which is less than 20% of San Mateo County’s area median income, making farmworkers and their families among the most economically vulnerable members of our community. This vulnerability has been exacerbated by the COVID-19 pandemic, which caused significant negative economic and health impacts for farmworkers and their families, as many have faced reduced work hours and/or reduced wages, lack access to reliable health care services, and have had to care for themselves and relatives with COVID-19.

Performance Report

Table 10. Emergency Housing to Farmworker Households: Project Performance

Performance Measure	Project Target	Performance (end of program)
Number of Households Served	20	19
Percentage of households with signed subleases by April 1, 2024	100%	89%
Percentage of households immediately moved into housing by April 1, 2023	100%	89%
Percentage of the households enrolled in the program which will move into sustainable permanent housing by April 30, 2024	100%	100%
Percentage of households who maintain housing and do not become homeless within 12 months of securing permanent housing	85%	100%

Client Impact Story

The “Garcia” family, whose name we have changed for privacy, found their way to Abode in the wake of the tragic shooting at the mushroom farm in Half Moon Bay. Among the families referred to Abode for housing assistance, they stood out with their warmth and resilience. With four children ranging from 5 to 17 years old, they faced the daunting task of rebuilding their lives after leaving behind their home at the farm and enduring the trauma of the incident.

For the Garcia’s, the prospect of uprooting from their community, leaving behind friends and teachers, was especially heart-wrenching for the children. Understanding the importance of stability in their healing process, the Abode team embarked on a mission to find a suitable home that could accommodate their large family and provide a sense of security.

Navigating the challenges of high rent and limited options in Half Moon Bay, the Abode team leaned on their network of local realtors and property owners. Through their dedication and resourcefulness, they uncovered a spacious 3-bedroom home in Moss Beach. Thanks to the goodwill of the landlord, who was moved by Abode’s mission and offered a reduction in rent. The Garcia’s found themselves with a place to call home. The moment the family laid eyes on their new residence; emotions overflowed. The children’s joy was palpable as they explored every nook and cranny of their new abode. In partnership with San Mateo County Victim’s Services, Abode continues to support the Garcia family on their journey of healing and stability. Regular check-ins and collaborative efforts ensure that the family receives the assistance they need to thrive in their home. Seeing the Garcia’s take pride in caring for their space, expressing gratitude for the safety and stability it provides, is a testament to the resilience of the human spirit.

The icing on the cake was that all the children were able to remain enrolled in their respective schools, preserving a sense of normalcy.

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Episcopal Community Services – La Quinta Inn

Total Expenditure: \$441,821.91

Project Expenditure Category: EC 2.18 Housing Support: Other Housing Assistance

Project Start Date: July 2023

Status: Complete

Project Overview

This investment funded implementation of the predevelopment scope, including architectural, design, legal and other needed services, in preparation to develop the property for La Quinta Inn at 1390 El Camino Real in Millbrae.

Use of Evidence

Throughout the COVID-19 pandemic, the County worked hard to safely house homeless residents, a population that was uniquely impacted by the public health emergency and its negative economic consequences. San Mateo County continues to see high numbers of unsheltered and vehicularly housed individuals.

Performance Report

The predevelopment work was completed.

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Working Together to End Homelessness Innovation Grants

Total Expenditure: \$1,418,022.00

Project Expenditure Category: EC 2.18 Housing Support: Other Housing Assistance

Project Start Date: January 31, 2023 for the City of Millbrae Innovation Grant; February 1, 2023 for Redwood City Innovation Grant,

Status: Complete

Project Overview

The Working Together to End Homelessness (WTEH) Innovation Grant program was created to support the piloting of bold and innovative approaches to assist the 1,092 unsheltered residents of San Mateo County in engaging with service providers, and to help them successfully transition to interim or permanent housing. Programs addressing one or more of the following focus areas were eligible for grants: unsheltered residents living on the streets and in encampments; vehicularly housed residents living in cars, vans, and RVs; and/or economic self-sufficiency.

Proposals selected for funding include:

- Redwood City's proposal to pilot multiple concepts to achieve functional zero homelessness within the city's jurisdiction and build on efforts to complement the Countywide Coordinated Entry System (CES). The city proposed to expand and intensify homeless outreach utilizing a by-name list approach; assignment of outreach workers to specific encampments; developing and deploying an inter-agency coordination of HOT

teams; providing Hotel Respite; on-demand shelter when appropriate; and working with County partners to address barriers and challenges for those hardest to serve who are still unsheltered.

- Millbrae proposed to develop and pilot a program for the unsheltered population surrounding the BART/SFO transportation corridor in their city and provide after-hours outreach, engagement, and case management services to individuals experiencing homelessness. This proposal continued after-hours services at BART/SFO transportation corridor. Proposed services included linkage to shelter services, transportation assistance, service referrals, and other supportive services with the goal to rapidly outreach and engage unsheltered individuals.

Use of Evidence

Throughout the COVID-19 pandemic, the County worked hard to safely house homeless residents, a population that was uniquely impacted by the public health emergency and its negative economic consequences. San Mateo County continues to see high numbers of unsheltered and vehicularly housed individuals. As a result, there is an ongoing need to identify individuals living on the streets and in vehicles, assess their housing and service needs, and facilitate connection to shelter and other supportive services. Outreach teams work to locate, engage, stabilize and house chronically homeless individuals and families, and outreach activities serve to facilitate entry into San Mateo County’s coordinated entry system (CES) for unsheltered persons and persons staying in vehicles. The County has also expanded medical, social, and behavioral health services for residents living on the streets and in encampments.

Performance Report

The Millbrae BART WTEH grant agreement was executed on January 31, 2023, with a program commencement date of January 31, 2023, and an end date of June 30, 2024.

Table 11. Millbrae Project Performance

Millbrae Performance Measure	Cumulative Count	Program Target	Percent Met (end of project)
Unduplicated unsheltered individuals who have received outreach and engagement services	154	150	103%
Unduplicated unsheltered individuals who have received case management services	83	36	231%
Unsheltered individuals placed in temporary housing	227	45	504%
Unsheltered individuals placed in permanent housing	5	5	100%

Redwood City WTEH grant agreement was executed on March 28, 2023, with a program commencement date of February 1, 2023, and an end date of June 30, 2024.

Table 12. Redwood City Project Performance

Redwood City Performance Measure	Cumulative Count	Program Target	Percent Met (as of 3/31/24)
Unduplicated unsheltered individuals who have received outreach and engagement services	378	185	204%
Unduplicated unsheltered individuals who have received case management services	72	103	70%
Unduplicated unsheltered individuals participating in mental health and/or substance disorder and/or recovery services	145	103	141%
Total Hotel Respite Program placements exits to shelter, housing, or ongoing services	60	65	92%

Client Impact Story:

Client “John,” a 69-year-old man who had been living on the streets of Redwood City for years, is part of the Redwood City By-name List. Prior to experiencing homelessness, John had resided in his apartment for over 25 years until his landlord notified him that he needed to vacate due to a building remodel. Unaware of his tenant rights, John swiftly moved out and established an encampment in Redwood City, determined to remain in the city where he was raised.

When John was first engaged in March 2022, he was not receptive to services. He went for about a year without engaging with outreach until he connected with the Redwood City Outreach Strategy Team in January 2023. Although John still harbored reservations, the team managed to connect him with the Street Medicine team and facilitated a CES assessment. Subsequently, he entered hotel respite with the aim of securing housing and employment. Despite weeks passing with minimal engagement from John and three weeks of client escalation and non-engagement, he was eventually discharged back to the community.

Throughout this period, the RWC OS team continued to maintain contact with John. There were moments when John expressed his exhaustion with being unsheltered; however, he remained reluctant to accept services from outreach workers. Eventually, when John’s encampment received notice of a scheduled encampment clearing, he agreed to enter hotel respite in October 2023. From there, he developed a deeper rapport with his case manager and became willing to fully engage in healthcare services, initiate a savings account, and enroll with the Institute on Aging for case management, which included exploring future housing support.

John moved into his studio apartment at Miramonte in March 2024, marking two years since his initial interaction with the homeless outreach team at his encampment. He has established a savings plan and has remained engaged with his case manager. John is now part of the subsidy program and will be considered for the Institute on Aging subsidy program to cover a portion of his rent if he continues to engage with their program. We eagerly anticipate continuing to support John over the next six months and assisting him in maintaining stable housing beyond the support provided by the subsidy programs.

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Affordable Housing Expertise for Small/Mid-sized Cities

Funding Allocation: \$125,000

Project Expenditure Category: EC 2.18 Housing Support: Other Housing Assistance

Project Start Date: July 2023

Status: Complete

Project Overview

This allocation supports start-up costs of a shared housing consultants program to provide small and mid-sized cities in the County with additional affordable housing development expertise.

Use of Evidence

The pandemic has amplified the need for safe, affordable housing for all. This program will help smaller cities build capacity to further develop affordable housing.

Performance Report

The Housing Endowment and Regional Trust of San Mateo County (HEART) implemented the Program through January 2025. HEART hired a Program Director, one Specialist, and one Fellow. HEART executed agreements with eight cities and the County for the Mobile Home Loan Program, exceeding their goal of executing agreements with six jurisdictions. Participating cities

included Brisbane, Burlingame, East Palo Alto, Menlo Park, Millbrae, Pacifica, San Bruno, San Carlos.

Multi-City Activities

HEART Consulting Services (HCS) benefited multiple communities while also meeting the specific needs of each community. Most of these efforts intended to meet goals set out in each city's housing element or contribute to the sound operation of affordable housing programs. Efforts on behalf of all communities included the following:

- Participation in 21 Elements Efforts: HEART participated in 21 Elements meetings including the meetings for Community Development Directors and Housing Managers, which serve as a clearinghouse and talk shops.
- BMR Guidelines and Manuals: HEART staff continued to work on a universal BMR Manual. This process coincided with a 21 Elements led BMR best practice working group.
- Resource and Fair Housing Guides: HEART wrapped up its initial work with several cities to improve the housing resource information available on the web. This will be an ongoing project for HEART to keep the information up to date and work with cities to update and improve their information.
- MTC-TOC Policy: MTC is implementing its Transit Oriented Communities Policy over the next 15 months. The policy would require six of our eight cities to have certain zoning, programs, and policies in place to qualify for 2026-2030 transportation funding. HEART will assist each city in putting into place programs and policies that meet the Production, Preservation, and Protection requirements of the TOC policy. MTC-ABAG announced they are working with Goldfarb and Lipman to create several model ordinances. HEART is ready to help each city take these model ordinances, craft them to the needs of each community, prepare staff reports, and provide any other assistance needed to ensure their passage.
- Grand Nexus Study: 21 Elements is coordinating a new multi-city inclusionary housing nexus study. Several HEART contracted cities are participating, with HEART playing various support roles for each city, depending on each city's needs and capacity.

City-Specific Activities

In addition to the above, HEART assisted individual jurisdictions with a range of activities:

Brisbane: HEART worked with city staff on defining the future of the Visitation Gardens project (a 14-unit senior housing development on a ground lease from Brisbane to BRIDGE Housing). In addition, HEART assumed responsibility for managing the outside contractor implementing a new, \$495,000, HUD (Housing and Urban Development) funded home repair program, and HEART advised Brisbane staff on revisions to their Inclusionary Housing Ordinance.

Burlingame: Burlingame has experienced significant staff turnover. HEART has met with the new staff to discuss the areas in which it can assist the City once they are ready to assign HEART significant work.

East Palo Alto: Due to the level of work requested of HEART, both on special projects and to cover for two staff out on parental leave, East Palo Alto entered into a supplemental hourly contract with HEART for ongoing work. Activities for this quarter included:

- Coverage of daily housing division tasks including constituent inquiries, BMR unit oversight, and invoices.
- Assisting with the coordination of efforts to remove encampments from unsafe locations.
- Completion of the successful application for a PBF fellow.

- Participation in the efforts to streamline ADUs.
- Drafting of a new preservation program policy and guidelines, which is going before the City Council in early 2025.
- Revising the Local Preference Policy (to be reviewed by the Council on January 21st), and drafting implementation guidelines.
- Assisting the City in reviewing an inclusionary development proposal.

Menlo Park: HEART staff are working with city staff on an anti-displacement strategy for Belle Haven. Community meetings were held this quarter, and a community survey will be rolled out in early 2025. .

Millbrae: HEART staff worked with Millbrae staff on updating their housing resource page; submitting an MTC/TOC Policy Implementation grant; and advised the City on MTC/TOC policy implementation.

Pacifica: HEART authored a successful application for the Partnership for the Bay’s Future Fellowship program. HEART also reviewed an in-lieu fee modification request for an inclusionary development project and recommended how to proceed.

San Bruno: HEART expects to support San Bruno in early 2025 with meeting the requirements of the MTC/TOC policy.

San Carlos: HEART is assisting new City staff in establishing a new work plan following staff turnover.

Table 13. Affordable Housing Expertise for Small/Mid-sized Cities Performance Data

Performance Measure	Program Performance (July 2023 – January 2025)
Enter into Shared Housing Team participation agreements with at least six San Mateo County jurisdictions	Executed agreements with 8 cities Executed agreement with County for the Mobile Home Loan Program
Hire and onboard Shared Housing Team (currently estimated as three (3) staff persons)	Hired Program Director on July 17, 2023 Hired Specialist on November 27, 2023 Hired Fellow on December 4, 2023
Increase staff level of services for one city	Increased staff provided to City of East Palo Alto from 0.20 to 0.70 staff
Hire two staff people	Hired two new staff (four total staff)

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EC 2.25 Education Assistance: Academic Services

Summer Enrichment Grant Program and Program Evaluation

Total Expenditure: \$2,948,000.56 grants, \$48,187.50 program evaluation

Project Expenditure Category: EC 2.25 Education Assistance: Academic Services

Project Start Date: February 8, 2022

Status: Complete

Project Overview

This grant program provided 68 summer enrichment programs with grants ranging from \$5,000 to \$260,000 to expand access for socio-economic disadvantaged (SED) students, students with special needs, and students who are English Language Learners. The geographic distribution of grant funds was based on the relative population of SED students across the County. This methodology helped to ensure the grant funding increased summer enrichment opportunities for students with the greatest need and who experienced the greatest impacts of the pandemic.

Use of Evidence

Childcare providers and educators cited the ongoing need for enrichment opportunities, particularly for socio-economic disadvantaged students. This grant program provided student scholarships and additional slots in quality summer programs. The County also contracted with an evaluation consultant, Harder+Company, to determine the impacts of the 2022 summer grant program and help inform future grant programs.

Performance Report

A full list of summer enrichment grant recipients can be found on the County Executive’s Office website: <https://www.smcgov.org/ceo/summer-enrichment-grant-recipients-april-2022>. The funding breakdown by type of grantee and geographic area are shown below.

Figure 6. 2022 Summer Enrichment Fund Disbursement by Type of Program

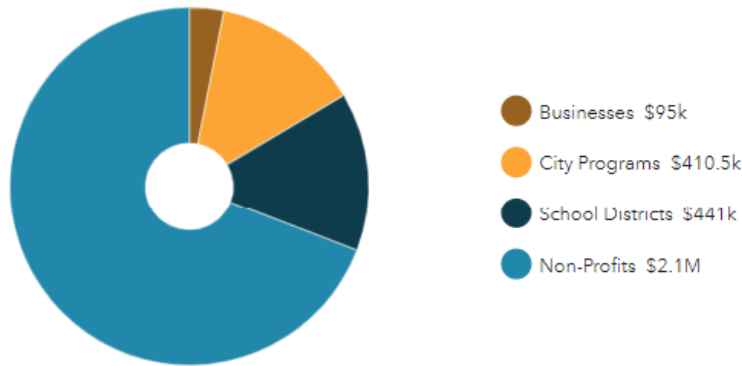
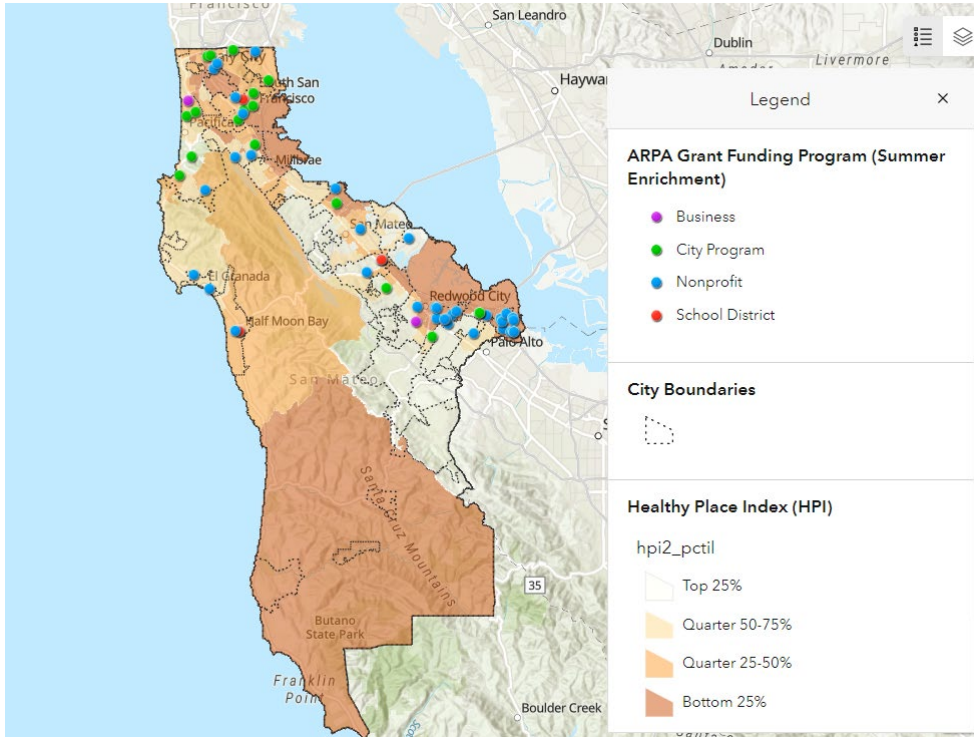


Table 14. Number of 2022 Summer Enrichment Grantees (organizations) and Programs by Region

Geographic Area	Grantees	Programs
North (Daly City, San Bruno, South San Francisco)	12	18
Central (Belmont, San Mateo)	6	8
South (East Palo Alto, Menlo Park, Redwood City)	20	32
Coastside (El Granada, Half Moon Bay, Pacifica)	6	10
Total	44	68

The geographic distribution of grantees is shown below. The map includes the Healthy Places Index (HPI), with the darker shades (bottom quartiles) representing the areas of greatest need.

Figure 7. 2022 Summer Enrichment Grant Recipients



Grantee Impact Story:

One grant recipient, CoolineKids in East Palo Alto, used the grant funds to expand their summer program for an additional 15 students. They shared camp photos and a message from the Executive Director, “*Thank you again for making this happen for our community!*”



Photo: CoolineKids Summer Camp, 2022 Summer Enrichment Grant recipient

Harder + Company conducted a program evaluation and presented the following highlights to County leadership.

Programs successfully reached the priority populations.

Priority populations served	
Students who are socioeconomically disadvantaged	51%
English Language Learners	21%
Students experiencing homelessness	2%
Students with special needs	6%



Programs successful reached the priority populations.

1,186

students were first time participants in an enrichment program

The most frequently served zip codes included 94025 (**Menlo Park**), 94015 (**Daly City**), 94080 (**South San Francisco**), 94303 (**East Palo Alto**), and 94063 (**Redwood City**).



Expanding Access

Programs expanded program offerings including program time and program staff



450 days and **65,370 additional program hours** were added across programs



327 additional staff were hired across programs

Social Emotional Development

Programs addressed various areas of social emotional learning.

Relationship/Social Skills	100%
Self-management/Emotion Regulation	93%
Responsible decision-making	85%
Self-awareness	81%
Social awareness	78%



Family Well-Being

The summer enrichment program also impacted families.

- 69%** reduced stress
- 62%** allowed **time to do other tasks**
- 54%** improved **family well-being**
- 25%** created **opportunities to pursue education, training**
- 25%** created **opportunities to pursue or change employment**

We heard from some of our parents, and they thanked us, because they said, "wow, if it wasn't for this program, I would have had to quit my job." – Program staff

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2023 Summer Enrichment Grant Program

Total Expenditure: \$2,924,815.70

Project Expenditure Category: EC 2.25 Education Assistance: Academic Services

Project Start Date: January 2023

Status: Program complete

Project Overview

On November 15, 2022, the San Mateo County Board of Supervisors approved \$3,000,000 in American Rescue Plan Act (ARPA) funds to create the San Mateo County 2023 Summer Enrichment Grant Program. This program replicated the 2022 Summer Enrichment Grant Program for the summer of 2023. The program helped expand access to summer enrichment programs for socio-economic disadvantaged (SED) students, students with special needs, and students who are English Language Learners. The geographic distribution of grant funds was based on the relative population of SED students across the County. This methodology helps ensure that grant funding benefits youth with the greatest need and who experienced the greatest impacts of the pandemic.

Use of Evidence

Childcare providers and educators cited the ongoing need for enrichment opportunities, particularly for socio-economic disadvantaged students. This grant program provides student scholarships and additional slots in quality summer programs.

Performance Report

In February 2023, 53 summer programs were selected to receive grants ranging from \$10,000 to \$100,000, depending on the number of students served. Grantees used these funds to provide scholarships, open additional program slots, extend program hours, or offer more competitive pay to new or existing staff. The breakdown of funds by type of grantee and geographic location is shown below.

Figure 8. 2023 Summer Enrichment Grant Program Fund Disbursement by Type of Program

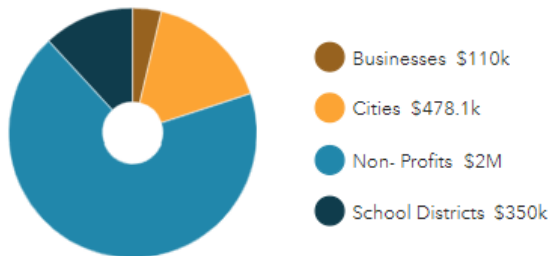
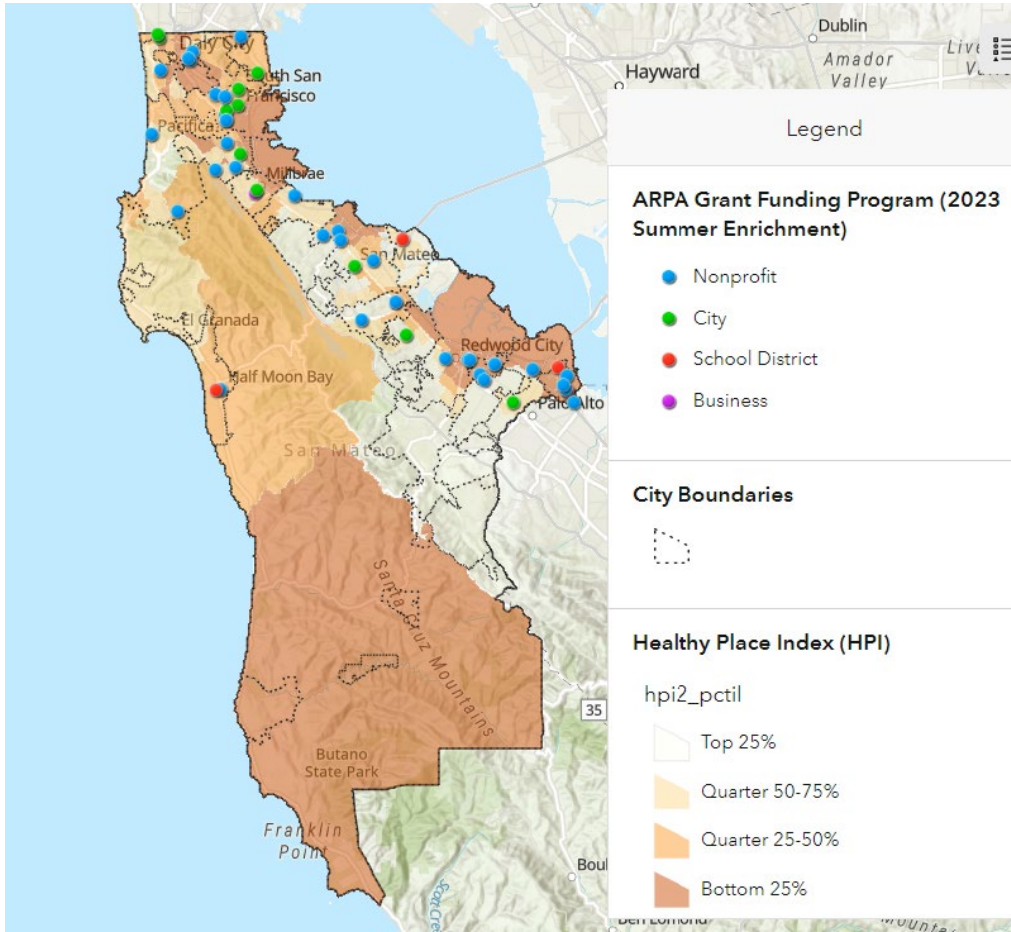


Figure 9. 2023 Summer Enrichment Grant Recipients



Providers were asked to share how these grants enhanced their summer program. Below are just a sample of the responses received.

**Samoan Solutions
Pasefika Boss Up Program**

This funding allowed for us to expand support for socio-economically disadvantaged youth participating in our Summer program. Here are the different ways we incorporated support:

- Transportation to and from program
- Meals, snacks & drinks offered for youth during the program & to take home for youth that indicated challenges to food access
- Resource connection & service referrals for youth in need of: Mental Health services, and housing services & shoes/clothing needs
- Extended hours for families who needed late pick ups due to parent/guardian employment schedules.
- College & Career training

Financial Support: This grant funding allowed for us to offer our Summer program to families at zero cost. This was vital for families with multiple youth participants from the same households and families who would not have been able to have youth participate if we had to implement the participation fee.

Funding allowed for us to offer 3 youth stipends for Middle School students who come from Single income households who were also heavily impacted by COVID-19.

In addition, we established community partnerships that offered stipends for participants that signed up for an additional 3 week College & Career training that occurred before the start of our Pasefika Boss Up program.

Funding also allowed for program to be extended 5 days.

We are thankful to have been recipients of this funding. Our youth participants were taught strategies to brainstorm ideas to start their own business, gained knowledge to start their own business, interact with local small business owners talks through work-based learning trips & talks. All our young bosses worked to either launch a small business idea OR pitch their small business idea to our community at our Nesian Night Market. It was a huge success and made possible through your financial support, and community partnership.

News Article: https://www.smdailyjournal.com/news/local/polynesian-night-market-returns-to-burlingame/article_bc2047b2-2cf8-11ee-b481-c3a398138573.html?fbclid=IwAR02wwrm2NYFOVDi-ILjGEv_AqJJMAw_vriSyjQGmeLcFZ5rHFJBG-L129Q

Fireside Recap Post:

https://www.instagram.com/p/CvJiZF4Ly_g/

Brick & Mortar Work Based Learning Recap Post:

<https://www.instagram.com/samoansolutions/>

Final Project Business Launch/Pitch Prep:

<https://www.instagram.com/p/CvLUkqCMVws/>

Ravenswood City School District Ravenswood BGCP K-5 Summer Program

Nearly 80% of Ravenswood district students qualify as socio-economically disadvantaged. Our summer program offered students and families a safe, engaging place for students to learn and have fun for a month during the summer. Our goal for the summer program was for Ravenswood students to experience fun, engaging enrichment that sparks their joy of learning.

Our program gave students an opportunity to learn and explore new interests, as well as avoid the typical summer slide that occurs for many students over the summer break. These grant funds allowed us to hire enough additional staff to offer 120 additional rising kinder-5th graders the opportunity to attend our summer program. They also allowed us to provide on-site counseling, transportation, and free snacks (in addition to free breakfast and lunch).

Sequoia High School Education Foundation / Sequoia High School Raven Fellowship Program

Recipients of this new Raven Fellowship experience were low-income, first-generation-to-go-to-college students at Sequoia High School who have been showing academic excellence and commitment to community service. This fellowship allowed these wonderful students to work for the small business or nonprofit organization of their choosing with financial backing from our school's education foundation, thanks to your San Mateo County Board of Supervisors' SMC Strong funding. This meant that their summer employer did not have to pay their salary. Raven Fellows were connected with a summer employer in a field of strong interest for the student's college studies or career interests. This was a win-win-win for everyone: small businesses and non-profits got "free" labor and the connection to new young talent; high schoolers who would have taken a low-skill/low-paying job over the summer-- a job totally unrelated to their interests for college or career-- were instead helped to create a professional resume, were given extensive career coaching and interview prep, were introduced to local employers, and were coached and mentored throughout their summer experience; and Sequoia as a school benefitted by being able to inspire and reward hard working students to re-engage with their studies with renewed interest, passion and purpose thanks to this fellowship program.

We now can happily report that these Raven Fellows are taking harder classes this year as a result of their summer experiences and are more engaged in their school and local community! We are SO excited about what our students have done and are excited to grow this program network of mentors and local non-profits to support more students in the future.

Youth Leadership Institute Youth Empowerment, Entrepreneurship, and Employment!

Funding from San Mateo County Strong Summer Enrichment supported program expansion for the Youth Empowerment, Entrepreneurship, and Employment (YEEE) Program. YEEE promotes economic development, civic engagement, career/industry awareness, and academic achievement among socio-economically disadvantaged youth in Daly City, South San Francisco, Half Moon Bay, San Bruno, Redwood City, and North Fair Oaks.

In its second year of implementation, YEEE expanded from a 6-week summer program to an 8-week (3-week job training and 5-week career academy/internship) immersive experience surrounding college & career exploration, job training, and work-based learning at an internship placement (i.e., small business or community-based organization). The program successfully reached 87 BIPOC youth. Participants completed a minimum of 120 work-based learning hours, received CPR certification and a stipend of up to \$3,200. Grant funding was used to support programming for low-income students at no cost and offered incentives for participation.

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2022-2023 Out-of-School Care Grant Program and Program Evaluation

Total Expenditure: \$2,536,682.28 grants/ \$97,550.00 program evaluation

Project Expenditure Category: EC 2.25 Education Assistance: Academic Services

Project Start Date: August 2022

Status: Complete

Project Overview

This grant program increased the availability of before-school and after-school programs for socioeconomically disadvantaged (SED) students in the County. The grant program was open to nonprofit providers, public entities (such as cities and school districts), and local businesses that committed to using grant funds to expand quality out-of-school programming for SED students.

Use of Evidence

Educators, after-school care providers and child development experts agree that children need out-of-school programs – prior to school, after school and during school vacations - that support both academic progress and social and emotional development. This need is particularly acute for SED students and families living in communities severely impacted by the pandemic.

Performance Report

The San Mateo County Out-of-School Care Grant Program provided grants in the amount of \$50,000 and \$75,000 to 28 nonprofit programs, 9 school district programs, 3 city programs, and 1 small business. Grants were distributed proportionally based on the percentage of SED students in four geographic areas of the County- north, central, south, and coastside. Grantees could use these funds to extend program hours, provide scholarships to SED youth, increase pay for existing staff or hire additional staff, purchase supplies and equipment, and provide transportation and meals.

Through the use of these grants, programs served an *additional* 2,548 students, provided 430 students with scholarships, and created 99 new jobs serving children and youth. Grant awards were distributed to successful applicants in early October 2022. A breakdown of the type of grantee and grantee location are shown below.

Figure 10. Out of School Grant Program Fund Disbursement by Program Type

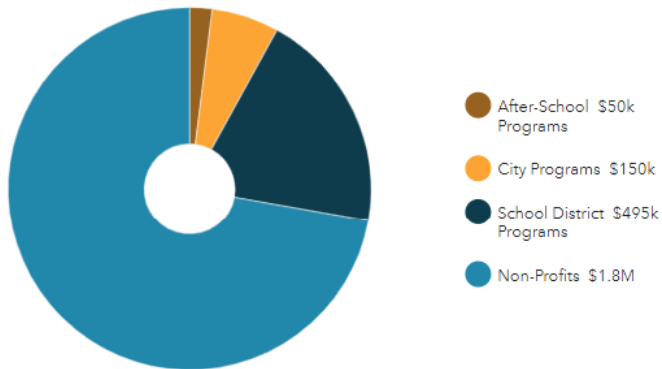
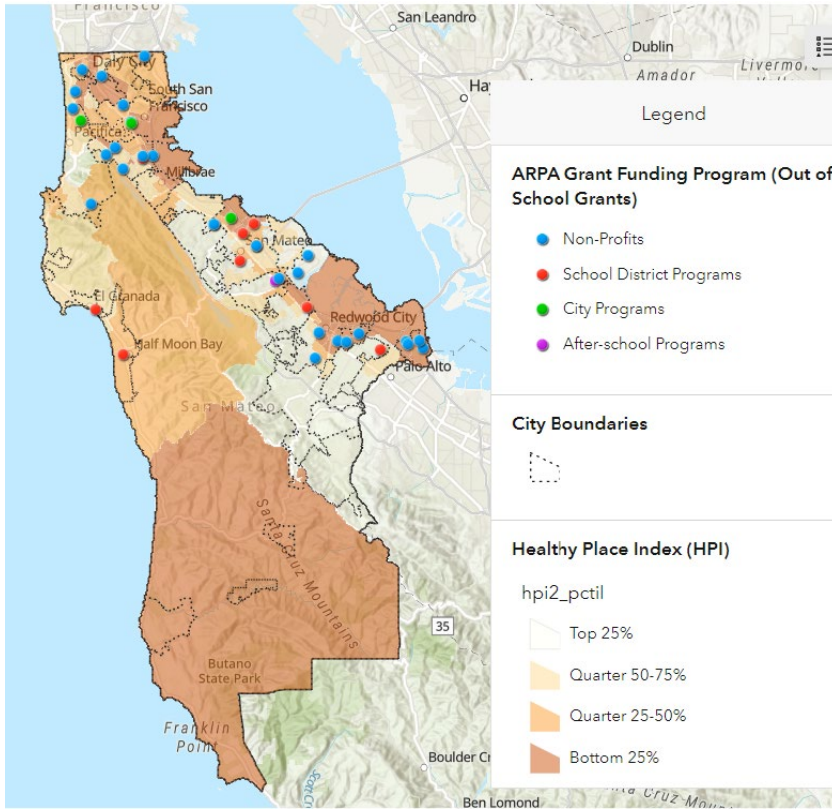


Figure 11. Out of School Grant Recipients



In 2023, Harder + Company was contracted to conduct a program evaluation. A summary of their findings is provided below.

San Mateo County Out-of-School Enrichment Program 2023 Program Evaluation Overview

Methods. San Mateo County partnered with Harder+Company Community Research to evaluate its Out-of-School Enrichment Program. The evaluation used a mixed methods approach that included the following data collected during the summer of 2023.



Grantee Survey
(n=40)



Grantee Site Observations
(n=6)



Parent/Caregiver Survey
(n=363)



Parent/Caregiver Focus Group
(n=7)

Programs used funding to increase equitable access to services.

Programs used funding to extend hours (including early morning, evening, and holiday hours), invest in staff (including hiring staff who represented the backgrounds of students, training staff, offering professional development, and providing stipends), and offering scholarships and subsidies to families. Funding was also used to improve staff to student ratios, research culturally engaging curriculum, gather input from key stakeholders (students, parents/caregivers, schools, community members), provide food for students, purchase supplies, and offer transportation to and from the program.

"The planning activities gave us a better understanding of the community we serve, thus enabling us to make any necessary changes to our program."
– Provider



2,516
additional hours
were offered



99
jobs were
created



430
scholarships were
offered

Programs offered different types of activities to support student's learning and social-emotional development.

91% academic support

80% homework assistance

91% arts & crafts

68% emotion regulation activities
(e.g., yoga, breathing
exercises)

90% STEAM enrichment

55% sports/physical activities

"We offer a strong mix of academic supports and enrichments. The academics are particularly important right now as our students have fallen even farther behind academically since the pandemic."
– Provider

Parents/caregivers observed positive changes in their child's social and emotional development.



88%
made new
friends



86%
gained a better
understanding of their
strengths



85%
increased their
confidence



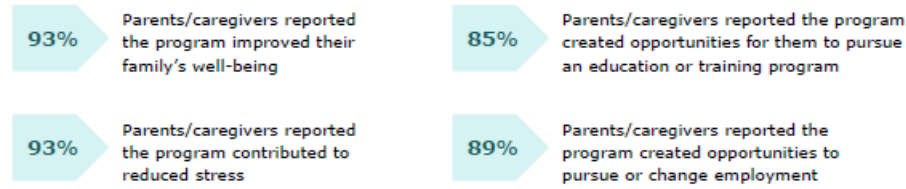
84%
gained new skills such as
listening, problem solving,
and conflict resolution



74%
gained better
strategies to manage
their emotions

"My son's emotional intelligence has developed further from attending the program. He can cope with his feelings and manage them better by learning from social interactions." – Parent/Caregiver

The out-of-school care programs had a positive impact on families of students who participated.

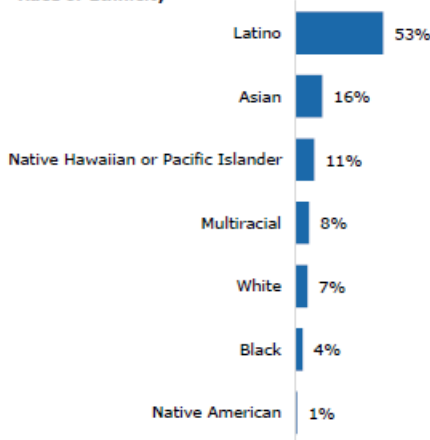


Programs successfully reached the priority student populations.

Out-of-School Enrichment Programs reached 2,548 new students in 2022-2023. Of those who participated...

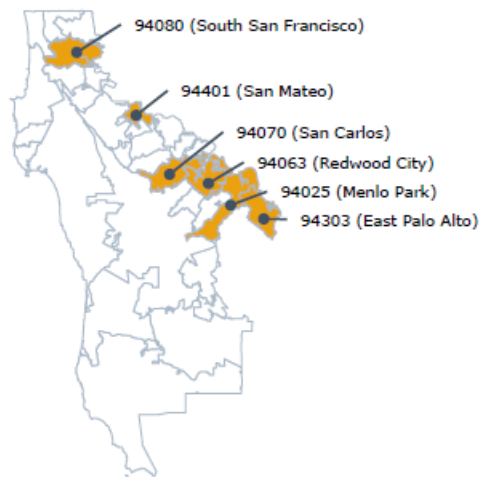


Race or Ethnicity

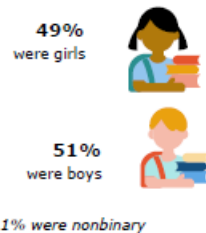


Zip Code

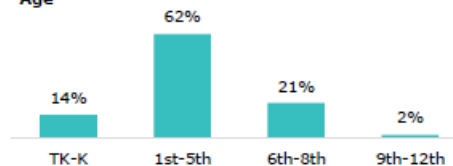
The zip codes most frequently served were:



Gender Identity



Age



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EC 2.29 Loans or Grants to Mitigate Financial Hardship

SMC Strong Small Business Assistance Program

Total Expenditure: \$2,653,248.21

Project Expenditure Category: EC 2.29 Loans or Grants to Mitigate Financial Hardship

Project Start Date: September 2021

Status: Complete

Project Overview:

In July 2021, the Board of Supervisors approved \$2,000,000 to provide grants to small businesses in San Mateo County that had been negatively financially impacted by the COVID-19 pandemic; had income of \$120,000 or less; and had not received county, state, or federal grant funds in the preceding 12 months. In October 2021, the Board of Supervisors approved an increase in the income eligibility requirement to \$1,000,000 for food-related businesses and \$500,000 for all other businesses.

Use of Evidence:

The Renaissance Entrepreneurship Center conducted a survey of local small businesses in 2021 and found that 98% of responding businesses that received grant funds during the pandemic were still in business as of December 2021. However, 73% of those respondents said they needed additional relief to sustain their business. These survey results as well as consistent communication with SAMCEDA, Renaissance, Chambers of Commerce, City Economic/Community Development Departments, and on-the-ground outreach to the most impacted communities by the Office of Community Affairs, Chinese Peninsula Business Association, and Environmental Innovations, highlighted the need for grant programs for businesses heavily impacted by the pandemic.

Performance Report:

This program provided \$10,000 grants to 248 local businesses. The geographic and demographic breakdown of grantees is shown below. The map includes the Healthy Places Index (HPI), with the darker shades (bottom quartiles) representing the areas of greatest need.

Figure 12. SMCStrong Small Business Grant Recipients

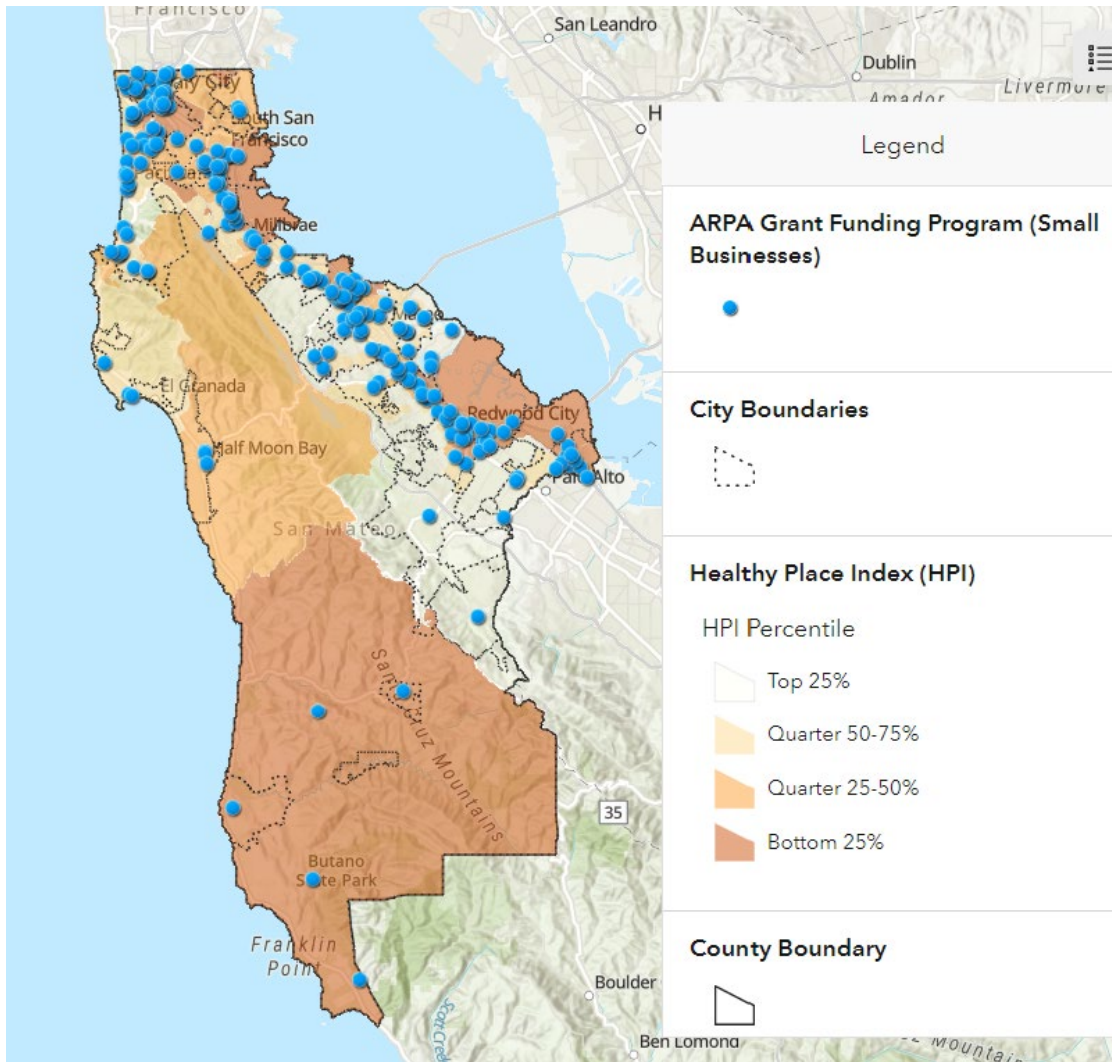


Figure 13. SMCStrong Small Business Grant Recipients by Ethnicity and Gender

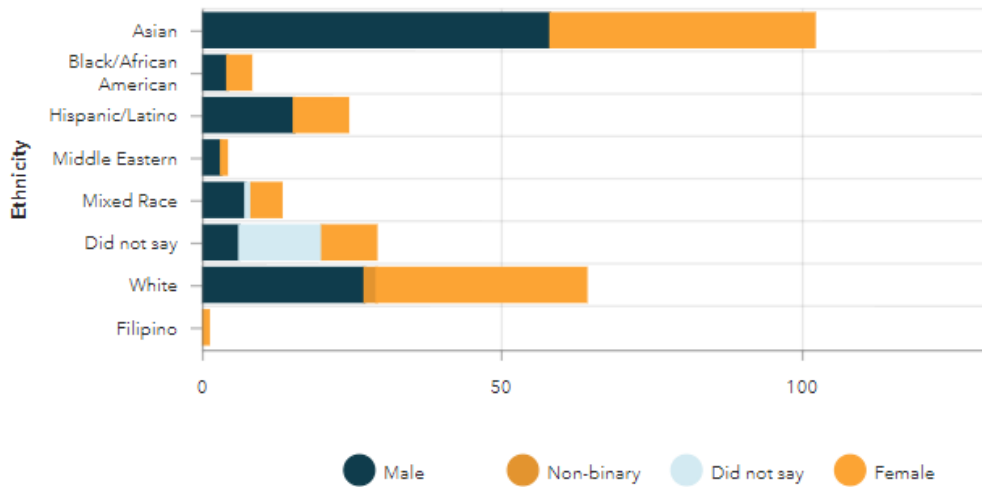
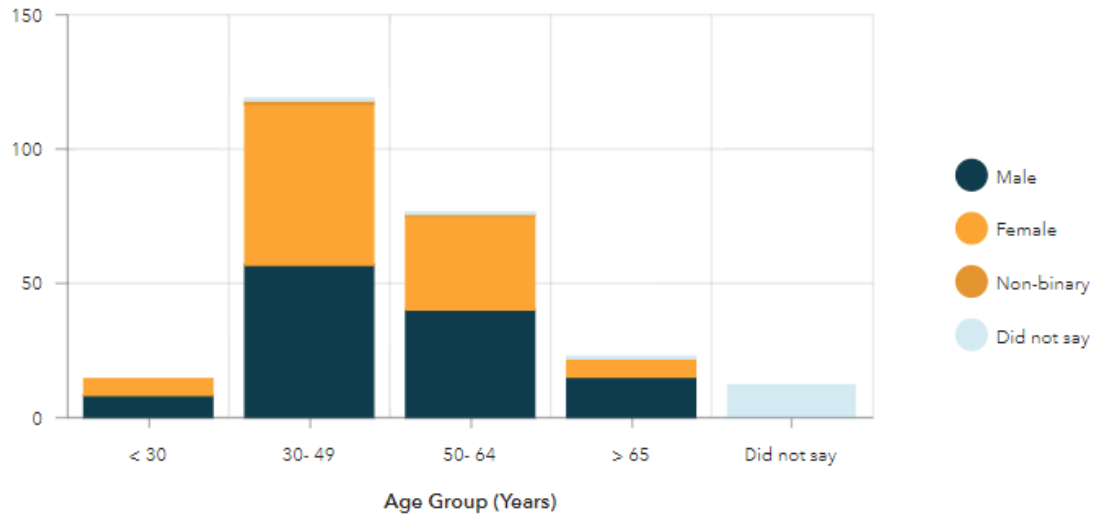


Figure 14. SMCStrong Small Business Grant Recipients by Age Group and Gender



Grantee Impact Stories:

Some of the grantees shared how the funding helped their businesses:

- Tokemoana Foods in North Fair Oaks: “The grant funds really helped my business. We paid bills, covered payroll expenses, hired administrative staff, and strategically pivoted our online presence. As a result, our sales have increased. We are so grateful.”
- Arte Azul in South San Francisco: “The grant helped us rebrand, create a web page, and purchase products to pivot from running events to selling products online. The funds also helped us to relaunch our Viva Frida event this fall, where we invited more than 30 other small businesses to sell their products, make their brand known and build community. Many of these small businesses are the ones that we also support in our online store. The idea is to see how we help each other push forward and thrive.

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North Fair Oaks (NFO) Small Business Grant Programs

Total Expenditure: \$2,247,500.00

Project Expenditure Category: EC 2.29 Loans or Grants to Mitigate Financial Hardship

Project Start Date: May 2022

Status: Complete

Project Overview

The North Fair Oaks area is a major commercial center in unincorporated San Mateo County, one of the lowest income areas in the County, and one of the communities most adversely impacted by the pandemic. Additionally, despite door-to-door, in-language outreach for many of its small business COVID-19 relief programs, participation in these programs had been lower in North Fair Oaks than in many communities. For that reason, in May 2022, this grant program was created to assist small businesses specifically in the North Fair Oaks community.

Use of Evidence

The Renaissance Entrepreneurship Center conducted a survey of local small businesses in 2021 and found that 98% of responding businesses that received grant funds during the pandemic were still in business as of December 2021. However, 73% of those respondents said they needed additional relief to sustain their business. These survey results as well as consistent communication with SAMCEDA, Renaissance, Chambers of Commerce, City Economic/Community Development Departments, and on-the-ground outreach to the most impacted communities by the Office of Community Affairs, Chinese Peninsula Business Association, and Environmental Innovations, has highlighted the need for grant programs for businesses heavily impacted by the pandemic.

Performance Report

As of September 30, 2022, all Round 1 funding was expended, which provided 103 grants to North Fair Oaks businesses.

In November 2022, the Board of Supervisors approved an additional \$750,000 in ARPA funding to provide \$5,000 to the NFO businesses that received \$5,000 grants in Round 1 and were still in business; and to provide the remaining funds for grants of \$10,000 each to businesses that did not receive grants in Round 1.

In total, the first two rounds of the program provided grants to 130 businesses in North Fair Oaks. 123 businesses received \$10,000 grants, and 7 businesses received \$5,000 grants. The 130 businesses are mapped below, along with the demographic breakdown for grantees.

Figure 15. North Fair Oaks Small Business Grant Recipients



Figure 16. Small Business NFO Grant Recipients by Ethnicity and Gender

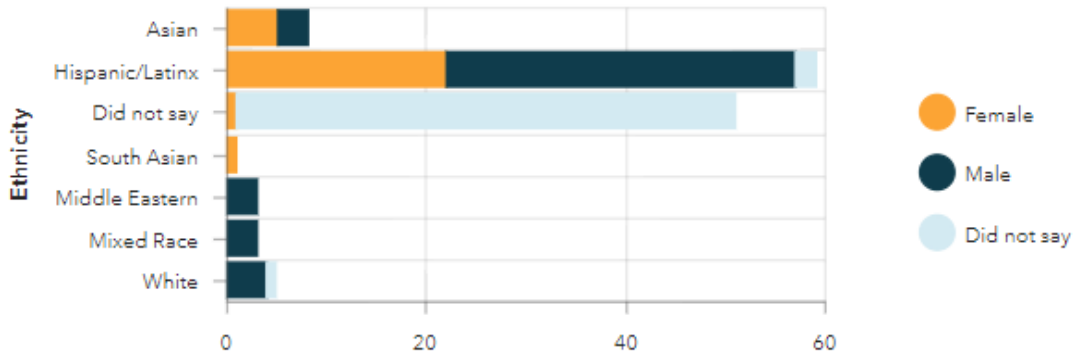
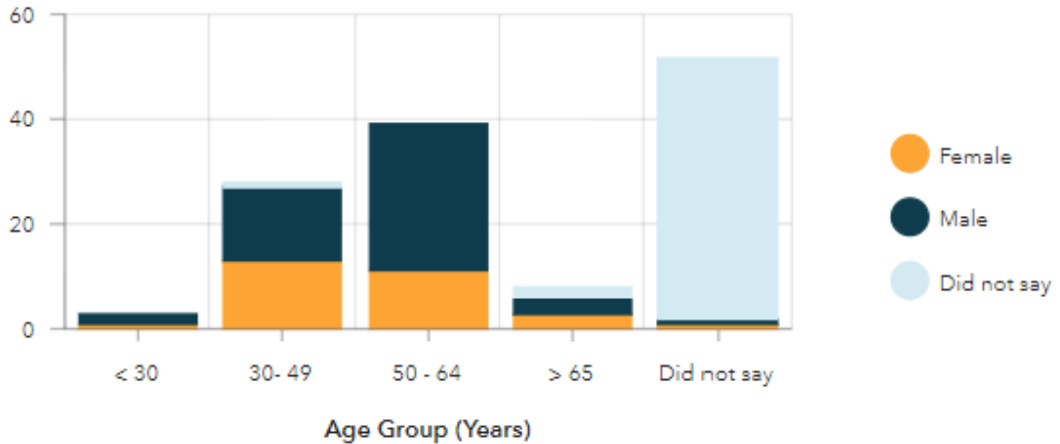


Figure 17. Small Business NFO Grant Recipients by Age Group and Gender



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Middlefield Road Small Business Assistance Grant Program

Total Expenditure: \$980,000.00

Project Expenditure Category: EC 2.29 Loans or Grants to Mitigate Financial Hardship

Project Start Date: August 2023

Status: Complete

Project Overview

Middlefield Road is the “main street” of North Fair Oaks, a principal shopping and service destination, the primary north-south route through the community, and a crucial component of community identity. Small businesses on Middlefield Road employ residents of the North Fair Oaks community, who were among those most adversely affected by the COVID-19 pandemic. Many of these small businesses were further challenged by extensive road construction causing road closures and other impacts, and small business owners cited the inability to make payroll and or pay regular utility bills.

Use of Evidence

Many small business owners struggled following the pandemic, and businesses and residents in North Fair Oaks were among the most impacted in the County.

Performance Report

This grant program provided up to \$10,000 for 98 eligible small businesses on Middlefield Road.

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Small Business Outreach and Grant Assistance

Total Expenditure: \$121,998.21

Project Expenditure Category: EC 2.29 Loans or Grants to Mitigate Financial Hardship

Project Start Date: January 2022

Status: Complete

Project Overview

Since early in the pandemic, the County of San Mateo recognized the need to provide outreach and assistance for small business owners negatively impacted by the pandemic. This funding helped ensure local business owners received assistance in applying for available grant programs.

Use of Evidence

Many County residents became unemployed or underemployed during the pandemic, and many small business owners struggled.

Performance Report

This funding provided outreach and support to local small business owners and prospective grantees.

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Technical Assistance and Grants for Small Businesses (Grants)

Total Expenditure: \$280,000.00

Project Expenditure Category: EC 2.29 Loans or Grants to Mitigate Financial Hardship

Project Start Date: January 2024

Status: Complete

Project Overview

The San Mateo County Small Business Technical Assistance program was a pilot program and partnership between the County of San Mateo and the cities of South San Francisco, San Bruno, and San Mateo in collaboration with Renaissance Entrepreneurship Center and Good City Company. The program launched in January 2024 and was completed in June 2024.

The program included small business training and technical assistance developed and delivered by Good City Company in coordination with the three participating cities, which are also providing working capital grants to local small businesses impacted by the pandemic. Each city is working

with Renaissance Entrepreneurship Center to administer \$5,000 grants to small businesses (\$100,000 total funding per city).

Use of Evidence

Small businesses, including those heavily impacted by the pandemic, often lack the expertise or resources to ensure compliance with ADA requirements. This program gives small businesses the information and support needed to comply with ADA requirements.

Performance Report

Good City, in collaboration with the cities of South San Francisco, San Bruno, and San Mateo developed a training titled "What Small Businesses Need to Know When Making Repairs or Improvements" which is available in English, Spanish, and Mandarin and covers the following topics: working with contractors; business insurance basics; local permits and licenses; potential tax implications of improvements; and, disabled access compliance requirements. The webinar is approximately 45 minutes long. Good City also developed a resource document to be shared with participating businesses following the training sessions. The training is now available on YouTube in English, Spanish, and Mandarin using the following link:

<https://youtube.com/playlist?list=PLz9tJG4x8N-QQk9hFRnjfd-de56GGZGYO&feature=shared>.

From January – June 2024, Good City staff organized and conducted outreach for 2 in-person training sessions and 9 virtual training sessions in English, Spanish, and Mandarin. Fifty-nine business owners attended the training sessions over the five-month pilot program, and about half were men and half were women. Business owners identified as Black/African American (1), Middle Eastern (3), White non-Hispanic (10), Hispanic or Latino (18), Asian (21), and 6 did not respond. Training participants represented a variety of business types, including retail, childcare, salons, bakery, deli, dental office, coffee shop, and restaurants.

Following each training session, Good City requested that businesses fill out the post-training evaluation survey. Approximately 70% of participating businesses completed the evaluation survey. All of the businesses that filled out the survey identified as small businesses, independently owned with less than 15 employees, and over 98% said the material was of interest, 98% said the presentation was easy to follow, 100% said the material was helpful, and 100% would recommend the training to another small business. Some participant feedback included:

- "Thank you for the info, I am looking to expand my business so there were a lot of things to consider when finding a space that's already appropriate for the type of business I run. Very informative."
- "I liked that the people interacted with talking about real life in construction."
- "The information is useful for us to potentially expand our business with the current space we have."
- "SUPER important for property owners. It's good basic knowledge to be well prepared. Although technical, I was able to follow."

The program also included grants to qualifying small business owners in City of San Bruno, City of San Mateo, and South San Francisco. The demographic data of grantees is shown below.

Table 15. Small Business Technical Assistance Program: Grant Program

Grant Recipient Characteristics	City of San Bruno	City of San Mateo	South San Francisco
Number of Awards	15	17	20
Business Owner Gender	Female: 8 Male: 7	Female: 7 Male:10	Female: 12 Male: 6 No response: 2

Business Owner Race/Ethnicity	Asian: 6 Greek: 1 Latinx: 3 Palestinian: 1 White: 4	Asian: 9 Latinx: 5 Other: 3	African American: 2 Asian: 7 Latinx: 7 Other: 4
Business Type	Women-owned: 8 Minority-owned: 5	Women-owned: 4 Minority-owned: 8	Women-owned: 12 Minority-owned: 8

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EC 2.30 Technical Assistance, Counseling, or Business Planning

Technical Assistance and Grants for Small Businesses (Technical Assistance)

Total Expenditure: \$86,632.75

Project Expenditure Category: EC 2.30 Technical Assistance, Counseling, or Business Planning

Project Start Date: January 2024

Status: Complete

Project Overview

The San Mateo County Small Business Technical Assistance program is a pilot program and partnership between the County of San Mateo and the cities of South San Francisco, San Bruno, and San Mateo in collaboration with Renaissance Entrepreneurship Center and Good City Company. The program launched in January 2024 and was completed in June 2024.

The program included small business training and technical assistance developed and delivered by Good City Company in coordination with the three participating cities, which are also providing working capital grants to local small businesses impacted by the pandemic. Each city is working with Renaissance Entrepreneurship Center to administer \$5,000 grants to small businesses (\$100,000 total funding per city).

Use of Evidence

Small businesses, including those heavily impacted by the pandemic, often lack the expertise or resources to ensure compliance with ADA requirements. This program gives small businesses the information and support needed to comply with ADA requirements.

Performance Report

Good City, in collaboration with the cities of South San Francisco, San Bruno, and San Mateo developed a training titled "What Small Businesses Need to Know When Making Repairs or Improvements" which is available in English, Spanish, and Mandarin and covers the following topics: working with contractors; business insurance basics; local permits and licenses; potential tax implications of improvements; and, disabled access compliance requirements. The webinar is approximately 45 minutes long. Good City also developed a resource document to be shared with participating businesses following the training sessions. The training is now available on YouTube in English, Spanish, and Mandarin using the following link:
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From January – June 2024, Good City staff organized and conducted outreach for 2 in-person training sessions and 9 virtual training sessions in English, Spanish, and Mandarin. Fifty-nine business owners attended the training sessions over the five-month pilot program, and about half

were men and half were women. Business owners identified as Black/African American (1), Middle Eastern (3), White non-Hispanic (10), Hispanic or Latino (18), Asian (21), and 6 did not respond. Training participants represented a variety of business types, including retail, childcare, salons, bakery, deli, dental office, coffee shop, and restaurants.

Following each training session, Good City requested that businesses fill out the post-training evaluation survey. Approximately 70% of participating businesses completed the evaluation survey. All of the businesses that filled out the survey identified as small businesses, independently owned with less than 15 employees, and over 98% said the material was of interest, 98% said the presentation was easy to follow, 100% said the material was helpful, and 100% would recommend the training to another small business. Some participant feedback included:

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- "I liked that the people interacted with talking about real life in construction."
- "The information is useful for us to potentially expand our business with the current space we have."
- "SUPER important for property owners. It's good basic knowledge to be well prepared. Although technical, I was able to follow."

The program also included grants to qualifying small business owners in City of San Bruno, City of San Mateo, and South San Francisco. The demographic data of grantees is shown below.

Table 16. Small Business Technical Assistance Program Grant Program

Grant Recipient Characteristics	City of San Bruno	City of San Mateo	South San Francisco
Number of Awards	15	17	20
Business Owner Gender	Female: 8 Male: 7	Female: 7 Male: 10	Female: 12 Male: 6 No response: 2
Business Owner Race/Ethnicity	Asian: 6 Greek: 1 Latinx: 3 Palestinian: 1 White: 4	Asian: 9 Latinx: 5 Other: 3	African American: 2 Asian: 7 Latinx: 7 Other: 4
Business Type	Women-owned: 8 Minority-owned: 5	Women-owned: 4 Minority-owned: 8	Women-owned: 12 Minority-owned: 8

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Certification Support for Women-owned and Minority-owned Businesses

Total Expenditure: \$200,000

Project Expenditure Category: EC 2.30 Technical Assistance, Counseling, or Business Planning

Project Start Date: July 2022

Status: Complete

Project Overview

This allocation funded a program to help women-owned businesses and minority-owned businesses impacted by the pandemic become certified under federal and state rules. This certification makes businesses more competitive for many state, local, and other organization procurements. Renaissance Entrepreneurship Center (Renaissance) implemented the program and served candidate businesses with guidance, training, and case management to help them secure certifications.

The project was initiated to foster approaches that integrate greater equity into meeting the needs of the most vulnerable and diverse populations in San Mateo County, and qualify business owners who are lower-income, persons of color and women residents of San Mateo County to bid on and secure contracts with corporations and government entities.

Use of Evidence

Many businesses struggled during the pandemic. This program helps women-owned and minority-owned businesses that were disproportionately affected become more competitive for future procurement opportunities.

Performance Report

Table 17. Certification Support for Women-owned and Minority-owned Businesses Performance

Performance Goal (July 2022 – May 2024)	Project Total
35 businesses receiving certification, capacity building, and industry-specific assistance	146
30 businesses securing WBE, MBE or Section 3 business certification	20
25 businesses securing new contracting opportunities	6

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North Fair Oaks Economic and Employment Center: Small Business Support

Funding Allocation: \$713,367.25

Project Expenditure Category: EC 2.30 Technical Assistance, Counseling, or Business Planning

Project Start Date: January 2023

Status: In progress

Project Overview

In 2021, the County contributed \$200,000 to help establish an Economic Advancement Center (EAC) in downtown South San Francisco. The EAC offers coaching, classes, and business assistance to small business owners and assistance with resumes, interviewing, career planning, and other support to job seekers.

Given the success of the EAC, the Board of Supervisors approved \$5,000,000 for start-up costs and two years of operation for two additional small business and job seeker centers, one in North Fair Oaks and a second in Half Moon Bay to serve Coastside residents. Both new centers are located in communities most impacted by the pandemic.

Use of Evidence

Many County residents became unemployed or underemployed during the pandemic, and many small business owners struggled. These two new facilities, modeled on the success of the South San Francisco EAC, will provide easily accessible resources for many business and job seekers in North Fair Oaks and Coastside communities that were heavily impacted by the pandemic.

Performance Report

In January 2023, the County contracted with service providers for the new North Fair Oaks Economic and Employment Center (NFO EEC). Renaissance Entrepreneurship Center (Renaissance) provides services to small business owners and entrepreneurs and JobTrain provides services to job seekers (job seeker services are categorized under EC 2.37).

Table 18. North Fair Oaks Economic and Employment Center - Renaissance Quarterly Performance Metrics

Metric	Jan – Mar 2024	Apr – June 2024	July – Sept 2024	Oct – Dec 2024	2024 Total	Jan – Mar 2025
Number of clients that received technical assistance or consultations	6	8	11	6	31	10
Number of clients who received technical assistance and training (both)	3	8	23	6	40	7
Number of training participants in classes and workshops	29	17	24	18	88	31

Table 19. North Fair Oaks Economic and Employment Center - Small Business Owner and Entrepreneur Services Client Demographics (January – March 2025)

Service Type	Client Gender			
	Female	Male	Chose not to disclose	Total
Technical Assistance/ Consultations	10	0	-	10
Technical Assistance & Training (Both)	3	4	-	7
Training (Classes or Workshops)	22	9	-	31
Total	35	13	-	48

Service Type	Client Race/Ethnicity					
	Asian	Black/ African American	Other Races or Biracial	Pacific Islander	White	Latino
Technical Assistance/ Consultations	1	1	-		1	7
Technical Assistance & Training (Both)	-	-	-	1	-	6
Training (Classes or Workshops)	-	8	-	-	1	22
Total	1	9	-	1	2	35

Income	Client Income and Place of Residence				
	Atherton	Menlo Park	North Fair Oaks	Redwood City	East Palo Alto
Extremely low to moderate income	1	13	12	5	15
Above moderate income	-	-	-	-	-
Choose not to disclose	-	-	-	-	-
Total	1	13	12	12	15

Client Impact Story:

María del Carmen Sánchez owns Bambi Daycare, a home-based childcare business in North Fair Oaks that she has operated since 2017. A dedicated Renaissance client for over a year, María del Carmen brings deep care and commitment to her work with children while navigating the complex realities of running a small business. Like many providers, she faces challenges such as setting boundaries with clients, pricing her services appropriately, and maintaining financial sustainability while delivering high-quality care. Maria has participated in several Renaissance workshops and especially enjoyed learning marketing strategies to better promote her services. Currently, she is enrolled in two of our intensive programs—Business Prep and Growing at Home—where she is engaging with the All Our Kin curriculum, developing a business plan, and receiving one-on-one advising tailored to her goals as a childcare entrepreneur. In the coming weeks, Maria will apply for the Growing at Home grant to continue strengthening and expanding Bambi Daycare’s impact in the North Fair Oaks community.

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EC 2.33 Enhanced Support to Microbusinesses

Microfood business grant program

Total Expenditure: \$238,000.00

Project Expenditure Category: EC 2.33 Enhanced Support to Microbusinesses

Project Start Date: December 2021

Status: Complete

Project Overview

This allocation provided grants of up to \$10,000 to microfood businesses permitted in San Mateo County that experienced economic hardship due to the COVID-19 pandemic. The program supported cottage food operators, caterers, food trucks, food carts, commissaries, and incubator kitchens in an effort to offset losses in revenue due to the COVID-19 pandemic, ensure continued operation, and assist in covering current business operating expenses. Applicants who were members of a household that had a 2020 gross household income at or below 100% of Area Median Income (“AMI”) were prioritized upon selection.

Use of Evidence

The Renaissance Entrepreneurship Center conducted a survey of local small businesses in 2021 and found that 98% of responding businesses that received grant funds during the pandemic were still in business as of December 2021. However, 73% of those respondents said they needed additional relief to sustain their business. These survey results as well as consistent communication with SAMCEDA, Renaissance, Chambers of Commerce, City

Figure 19, Microfood Business Grant Recipients by Ethnicity and Gender

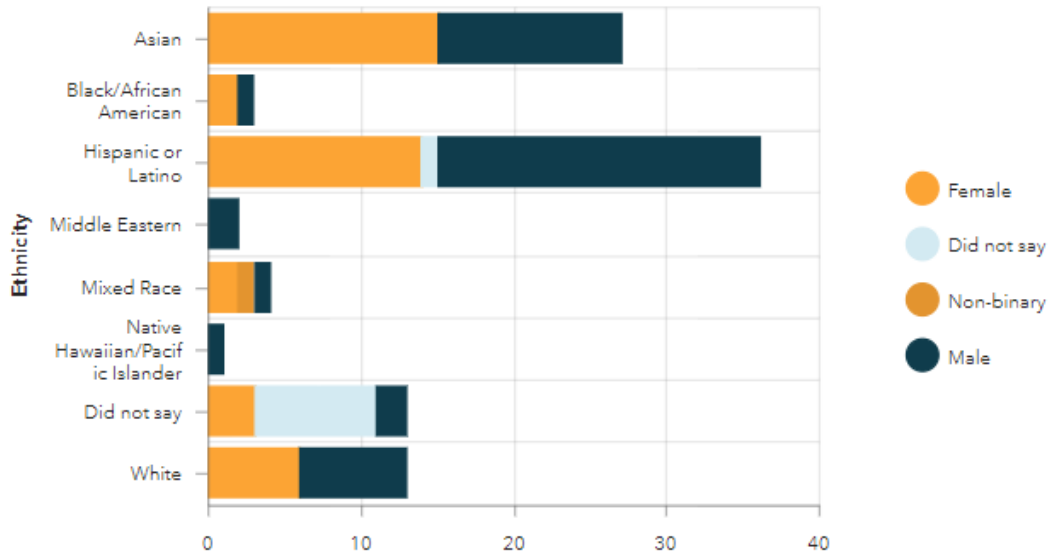
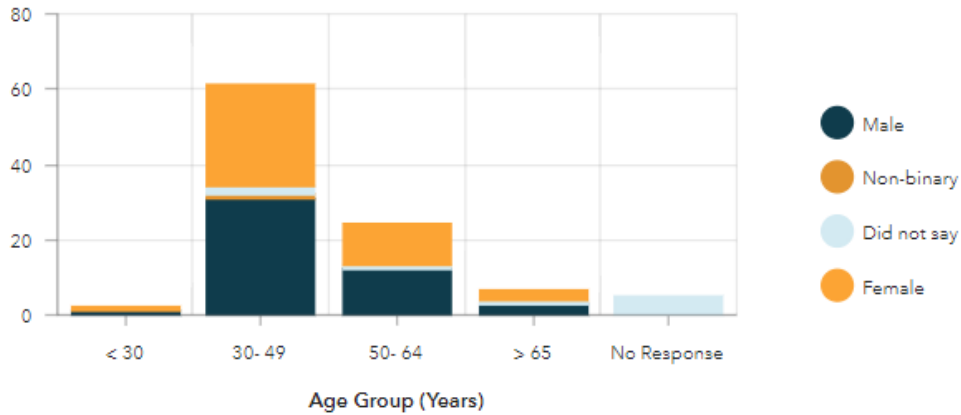


Figure 20. Microfood Business Grant Recipients by Age Group and Gender



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Microenterprise Home Kitchen Ordinance (MEHKO)

Total Expenditure: \$64,062.50

Project Expenditure Category: EC 2.33 Enhanced Support to Microbusinesses

Project Start Date: January 2022

Status: Complete

Project Overview

This allocation provided \$2,500 grants to each newly permitted microenterprise home kitchen operator (MEHKO) in San Mateo County. The intent of the grant was to offset the negative financial impact of COVID-19 on their business and household.

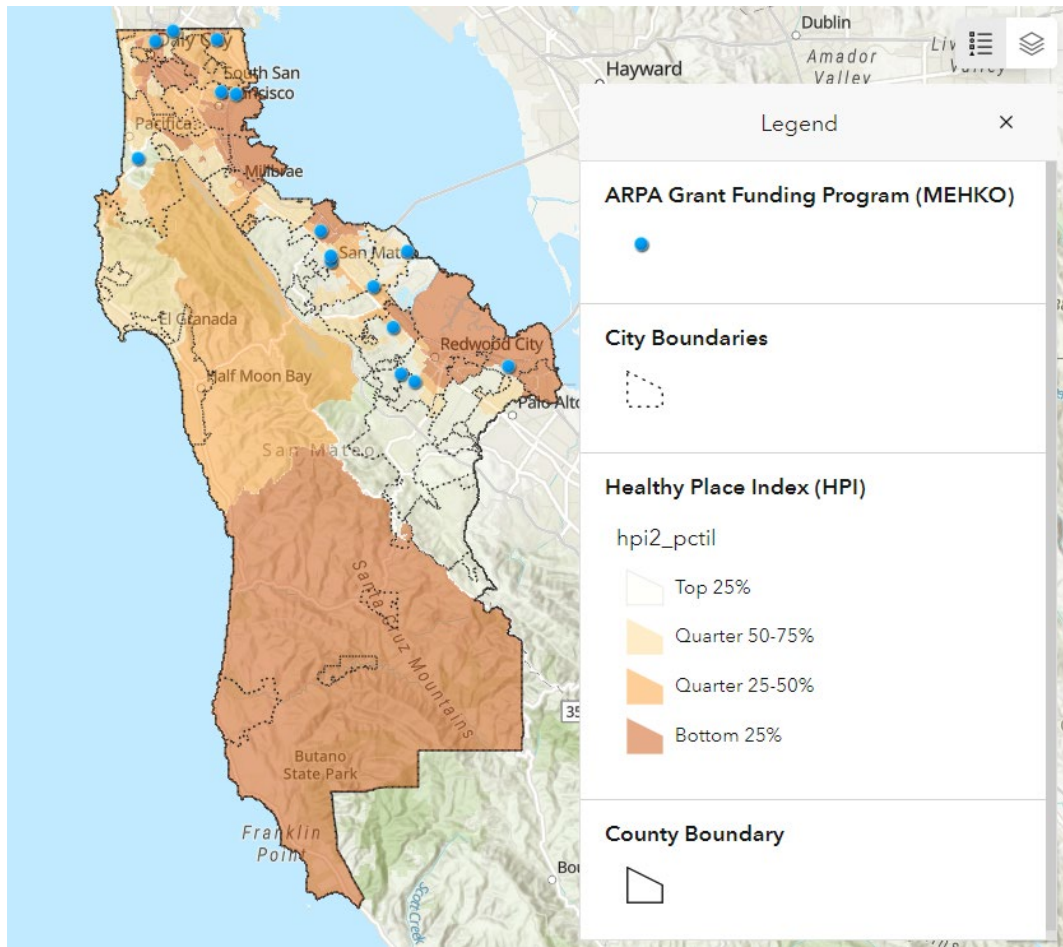
Use of Evidence

The Renaissance Entrepreneurship Center conducted a survey of local small businesses in 2021 and found that 98% of responding businesses that received grant funds during the pandemic were still in business as of December 2021. However, 73% of those respondents said they needed additional relief to sustain their business. These survey results as well as consistent communication with SAMCEDA, Renaissance, Chambers of Commerce, City Economic/Community Development Departments, and on-the-ground outreach to the most impacted communities by the Office of Community Affairs, Chinese Peninsula Business Association, and Environmental Innovations, has highlighted the need for grant programs for businesses heavily impacted by the pandemic.

Performance Report

The County Environmental Health Department approved 26 businesses with the MEHKO permit and began the grant program in January 2022. All 26 permitted microenterprise home kitchens were notified of the grant opportunity and 15 were awarded the grant. The geographic distribution of grantees is shown below. The map includes the Healthy Places Index (HPI), with the darker shades (bottom quartiles) representing the areas of greatest need.

Figure 21. Microenterprise Home Kitchen (MEHKO) Grant Recipients



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EC 2.34 Assistance to Nonprofits

Thrive Alliance

Total Expenditure: \$35,000

Project Expenditure Category: EC: 2.34 Assistance to Nonprofits

Project Start Date: June 2023

Status: Complete

Project Overview

Thrive Alliance promotes and supports the nonprofit sector and brings together nonprofit organizations serving San Mateo County to provide a strong voice to the vital work performed by these organizations. The County's ARPA investment contributed to Thrive Alliance's work coordinating nonprofits that served communities hardest hit by the pandemic.

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Second Harvest of Silicon Valley (2023/24)

Total Expenditure: \$2,000,000

Project Expenditure Category: EC: 2.34 Assistance to Nonprofits

Project Start Date: August 2023

Status: Complete

Project Overview

Second Harvest of Silicon Valley Food Bank reported that, during the COVID-19 pandemic, the demand for food rose 40% in San Mateo County. This funding has helped meet ongoing food needs to prevent food insecurity for the County's most vulnerable residents.

From December 2021 to December 2022, San Mateo County provided \$4,550,000 in ARPA funding to help provide food to an average of 36,000 households per month. In August 2023, the Board of Supervisors allocated an additional \$2,000,000 in ARPA funding to support Second Harvest of Silicon Valley Food Bank in its mission to provide food assistance to residents in need through July 31, 2024.

Use of Evidence

The Second Harvest of Silicon Valley Food Bank experienced a surge of demand for food since the onset of the pandemic. This funding helps provide meals to low-income households.

Performance Report

Table 20. Second Harvest of Silicon Valley Food Assistance Performance (2024)

Performance Measure	January 2024	February 2024	March 2024	April 2024	May 2024	June 2024	July 2024
Pounds of food distributed in San Mateo County	3,048,915	2,930,321	2,944,984	3,192,298	2,939,260	2,552,697	3,071,530
Households served in San Mateo County	39,561	41,551	41,149	42,297	39,848	38,860	38,433

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EC 2.37 Other Economic Support

Environmental Health Fee Waiver/Grants for Businesses

Total Expenditure: \$5,397,865.80

Project Expenditure Category: EC 2.37 Other Economic Support

Project Start Date: July 2021

Status: Complete

Project Overview

This allocation provided one-time support to businesses to offset revenue losses incurred due to restrictive COVID-19 Health Orders.

Use of Evidence

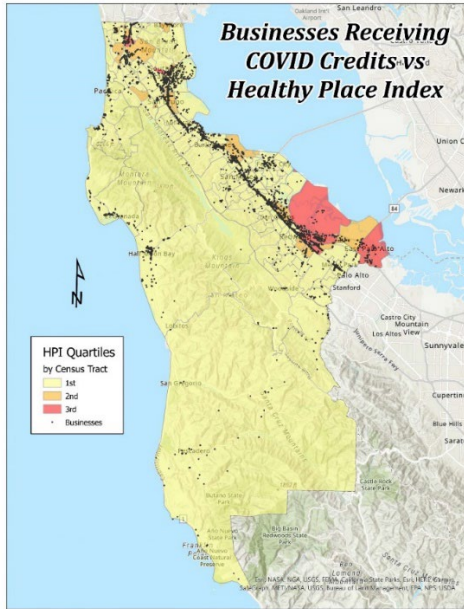
Throughout the pandemic, lock-down orders, reduced hours, and cost of PPE and other supplies put a financial burden on businesses. Waiving permitting fees for businesses was one way to provide relief to businesses impacted by the pandemic.

Performance Report

6,737 businesses benefited from the ARPA-funded one-year Fee Credit in FY 2021-22 and 78% of businesses that received the ARPA funded Fee Credit remained open throughout the pandemic. The CA Healthy Places Index map shows the breakdown of businesses benefiting from this specific program:

- Quartile 1 (75-100%): 4,253 (63%)
- Quartile 2 (50-75%): 1,479 (22%)
- Quartile 3 (25-50%): 1,005 (15%)
- Quartile 4 (0-25%): 0

Figure 22: Environmental Health Fee Waiver/Grant Recipients



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South San Francisco Economic Advancement Center

Total Allocation: \$200,000.00

Project Expenditure Category: EC 2.37 Other Economic Support

Project Start Date: TBD

Status: Not yet started

Project Overview

This allocation would provide funding to the South San Francisco Economic Advancement Center, which provides training and support services for job seekers and small business owners.

Use of Evidence

Many County residents became unemployed or underemployed during the pandemic, and many small business owners struggled.

Performance Report

No performance to report at this time.

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Choose Local San Mateo

Funding Amount: \$121,927.62

Project Expenditure Category: EC 2.37 Other Economic Support

Project Start Date: November 2021

Status: Complete

Project Overview

In November 2021, the County partnered with Colu Technologies to develop the Choose Local San Mateo County app to support local businesses. This project was funded in part with ARPA funds. The program provided critical boosts for business districts and celebrated the diversity of small business owners and operators. While many cities launched similar initiatives, the County of San Mateo was the first jurisdiction to take a countywide, regional approach to economic recovery and leverage mobile app technology.

Choose Local was designed to empower community members to shop local and support hard-working small business owners and employees in their neighborhood and surrounding communities. The easy-to-use Choose Local San Mateo County mobile app enabled shoppers to earn rewards automatically at hundreds of participating local businesses, which included restaurants, cafes, spas, boutiques, yoga studios, and more impacted by pandemic-related public health shutdowns and operating restrictions. Through profiles and stories within the app, Choose Local San Mateo County shined a spotlight on local businesses and allowed them to attract more customers. App users were able to discover the diversity of local businesses, get to know the stories about owners, employees and services, and earn SMC Points, which could be redeemed later at select businesses around town.

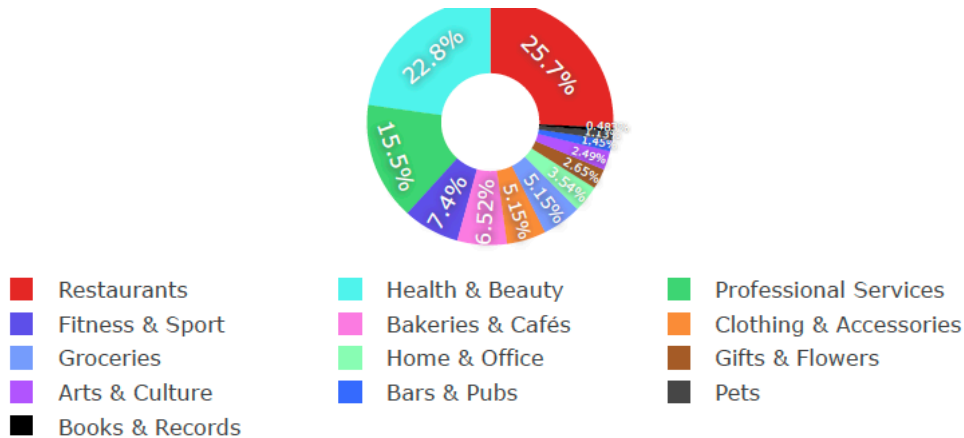
Use of Evidence

The Renaissance Entrepreneurship Center conducted a survey of local small businesses in 2021 and found that 98% of responding businesses that received grant funds during the pandemic were still in business as of December 2021. However, 73% of those respondents said they needed additional relief to sustain their business. These survey results as well as consistent communication with the San Mateo County Economic Development Association (SAMCEDA), Renaissance, Chambers of Commerce, City Economic/Community Development Departments, and on-the-ground outreach to the most impacted communities by the Office of Community Affairs, Peninsula Chinese Business Association, and Environmental Innovations, has highlighted the need for financial assistance programs for businesses heavily impacted by the pandemic.

Performance Report

The Choose Local app had 3,871 registered users download the app (1,020 users linked a credit card). 1,243 businesses signed up to redeem points. The types of businesses that participated in the program are shown below.

Figure 23. Choose Local Participating Businesses by Category



The app facilitated users to shop local at the 1,243 participating small businesses and earned \$46,331 in SMC points. The economic impact of these transactions equated to \$806,610 in economic activity across the County between November 2021 and October 2022. A city-by-city breakdown is shown in the table below.

Table 21. Number of Choose Local Participating Businesses and Economic Activity by City

City	Businesses	Economic Activity
Belmont	193	\$87,359.05
Brisbane	1	\$754.77
Burlingame	13	\$2,148.73
Daly City	46	\$3,542.95
East Palo Alto	93	\$341.56
Half Moon Bay Coastside	10	\$4,612.44
Menlo Park	238	\$34,477.65
Millbrae	58	\$52,877.36
North Fair Oaks	53	\$11,815.35
Pacifica	6	\$356.59
Redwood City	69	\$112,953.72
San Bruno	6	\$3,015.93
San Carlos	62	\$176,615.27
San Mateo	344	\$280,422.13
South San Francisco	51	\$35,317.13

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Opportunity Center of the Coastside: Small Business and Job Seeker Center

Funding Allocation: \$2,500,000

Project Expenditure Category: EC 2.37 Other Economic Support

Project Start Date: Spring 2024

Status: In progress

Project Overview

In 2021, the County contributed \$200,000 to help establish an Economic Advancement Center (EAC) in downtown South San Francisco. The EAC offers coaching, classes, and business

assistance to small business owners and assistance with resumes, interviewing, career planning, and other support to job seekers.

Given the success of the EAC, the Board of Supervisors approved \$5,000,000 for start-up costs and two years of operation for two additional small business and job seeker centers, one in North Fair Oaks and a second in Half Moon Bay to serve coastsiders. Both new centers are located in communities most impacted by the pandemic.

Use of Evidence

Many County residents became unemployed or underemployed during the pandemic, and many small business owners struggled. These two new facilities, modeled on the success of the South San Francisco EAC, will provide easily accessible resources for many business and job seekers in North Fair Oaks and Coastsiders communities that were heavily impacted by the pandemic.

Performance Report

The Opportunity Center of the Coastsiders on Main Street in Half Moon Bay launched in Spring 2024. Renaissance Entrepreneurship Center (Renaissance) provides services to small business owners and entrepreneurs, such as training classes, access to markets, technology and digital marketing training, legal assistance, and networking. JobTrain provides services to job seekers, including career training, online classes, and job readiness workshops. The American Energy Society runs the Center’s Coastsiders Ventures Studio (CSVS), which supports high-potential pre-seed and seed-stage startups in three primary resiliency tech (or “res-tech”) sectors: agriculture, water, and the build environment.

Table 22. Opportunity Center of the Coastsiders - JobTrain Quarterly Performance Metrics

Performance Metric	Jul – Sep 2024	Oct – Dec 2024	Jan-Mar 2025	Apr – Jun 2025	FY24/25 Total
Newly enrolled job seekers	31	18	38		
Job seeker services provided	125	74	237		
Job seeker placements	12	10	9		

Table 23. Opportunity Center of the Coastsiders: JobTrain Client Demographics (FY2024)

Service Type	Client Gender		
	Female	Male	Declined to Answer
OCC Career Center	39%	61%	-

Service Type	Preferred Language		
	English	Spanish	Mandarin
OCC Career Center	35%	65%	-

Service Type	Client Race/Ethnicity								
	American Indian/ Alaska Native	Asian	Black/ African American	Other or Multi-racial	Pacific Islander	Middle Eastern	White Not Latino	Latino	Declined to Answer
OCC Career Center	-	-	-	-	-	-	12%	86%	2%

Service Type	Client Income			
	Extremely Low	Very Low	Low	Not Low

OCC Career Center	40%	60%	-	-
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Table 24. Opportunity Center of the Coastside – American Energy Society Quarterly Performance Metrics

Performance Metric	Jan – Mar 2025	Apr – June 2025	Jul – Sep 2025	Oct – Dec 2025
Number of startups engaged/ under consideration	10			
Number of startups selected for cohort	8			

Table 25. Opportunity Center of the Coastside - Renaissance Quarterly Performance Metrics

Performance Metric	Jul – Sep 2024	Oct – Dec 2024	Jan – Mar 2025		FY24/25 Total
Number of clients who received technical assistance or consultations	2	7	6		
Number of clients who received technical assistance and training (both)	9	3	6		
Number of training participants in classes and workshops	21	5	16		
Grant Recipients	-	3	-		

Table 26. Opportunity Center of the Coastside - Small Business Owner and Entrepreneur Services Client Demographics by class/workshop (training), consultations (technical assistance) and grant assistance (April – June 2024)

Service Type	Client Gender			
	Female	Male	Did not Disclose	Total
Technical Assistance (Consultations)	3	3	-	6
Technical Assistance & Training (Both)	5	1	-	6
Training (Classes or Workshops)	10	6	-	16
Total	18	10	-	28

Service Type	Client Race/Ethnicity					
	Asian	Black/ African American	Other Races or Biracial	Pacific Islander	White	Latino
Technical Assistance/ Consultations	-	-	2	-	1	3
Technical Assistance & Training (Both)	-	1	-	-	-	5
Training (Classes or Workshops)	-	-	-	1	2	13
Total	-	1	2	1	3	21

Client Income	Client Place of Residence						
	EI Granada	Half Moon Bay	La Honda	Montara	Moss Beach	Pescadero	San Gregorio
Extremely low to moderate income	-	16	-	1	9	1	-
Above moderate income	1	-	-	-	-	-	-

Chose not to respond	-	-	-	-	-	-	-
Total	1	16	-	1	9	1	-

Client Impact Story:

Teela Zola, founder of Le Eat Sharing Ohana Cuisine, brings her multicultural heritage to life through a home-based food business rooted in community. Her vision is not just to offer delicious meals but to create a space of inclusivity and community, truly embracing the spirit of ohana, which means family in Hawaiian culture. Her goal is to grow her business beyond her kitchen by participating in local markets and events. Like many food entrepreneurs, Teela faced challenges navigating licensing and permitting requirements. With support from Renaissance, she clarified the steps she needed to take, completed key applications, and connected with local agencies to move her vision forward. Additionally, we helped Teela identify the right marketplaces and events that aligned with her vision, ensuring her food offerings would resonate with diverse audiences. Teela has since secured two of the four required permits and continues working with our consulting team to complete the process. Teela is preparing to participate in the upcoming Coastside Community Fair, where she will share her cuisine with a broader audience. Her progress reflects the value of hands-on support and culturally grounded entrepreneurship in the Coastside community.

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North Fair Oaks Economic and Employment Center: Job Seeker Services

Funding Allocation: \$900,000

Project Expenditure Category: EC 2.37 Other Economic Support

Project Start Date: January 2023

Status: In progress

Project Overview

In 2021, the County contributed \$200,000 to help establish an Economic Advancement Center (EAC) in downtown South San Francisco. The EAC offers coaching, classes, and business assistance to small business owners and assistance with resumes, interviewing, career planning, and other support to job seekers.

Given the success of the EAC, the Board of Supervisors approved \$5,000,000 for start-up costs and two years of operation for two additional small business and job seeker centers, one in North Fair Oaks and a second in Half Moon Bay to serve coastside residents. Both new centers are located in communities most impacted by the pandemic.

Use of Evidence

Many County residents became unemployed or underemployed during the pandemic, and many small business owners struggled. These two new facilities, modeled on the success of the South San Francisco EAC, will provide easily accessible resources for many business and job seekers in North Fair Oaks and Coastside communities that were heavily impacted by the pandemic.

Performance Report

In January 2023, the County contracted with service providers for the new North Fair Oaks Economic and Employment Center (NFO EEC). Renaissance Entrepreneurship Center

(Renaissance) provides services to small business owners and entrepreneurs and JobTrain provides services to job seekers.

Table 27. North Fair Oaks Economic and Employment Center - JobTrain Quarterly Performance Metrics

Metric	Jan – Mar 2024	Apr – June 2024	July – Sept 2024	Oct – Dec 2024	2024 Total	Jan – Mar 2025
Newly enrolled job seekers	44	41	71	63	219	87
Job seeker services provided	261	223	395	364	1,243	528
Job seeker placements	18	22	22	20	82	30

Table 28. North Fair Oaks Economic and Employment Center: JobTrain Client Demographics (January – March 2025)

Service Type	Client Gender		
	Female	Male	Declined to Answer
NFO Career Center	50%	50%	-
NFO Residents of CTE Program	72%	28%	-

Service Type	Preferred Language			
	English	Spanish	Mandarin	Persian
NFO Career Center	20%	79%	-	1%
NFO Residents of CTE Program	100%	-	-	-

Service Type	Client Race/Ethnicity								
	American Indian/ Alaska Native	Asian	Black/ African American	Other or Multi-racial	Pacific Islander	Middle Eastern	White Not Latino	Latino	Declined to Answer
NFO Career Center	-	2%	-	1%	-	1%	5%	91%	-
NFO Residents of CTE Program	-	-	11%	6%	-	6%	6%	72%	-

Service Type	Client Income			
	Extremely Low	Very Low	Low	Not Low
NFO Career Center	60%	36%	3%	1%
NFO Residents of CTE Program	44%	44%	6%	6%

Client Impact Story:

Ms. A. exemplifies perseverance and preparation, she excelled at her job until her contract ended. Rather than be discouraged, she pursued a higher role—Executive Assistant—within the same company. Knowing the competition, she sought help from our Career Center, where she received resume assistance, interview coaching, and confidence-building strategies. Through mock interviews and personalized feedback, she refined her responses and improved her presentation skills. After eight rigorous interviews, her persistence paid off—she landed the job.

Grateful for the support, she credited the career services for her success. Now, she is excited to begin this new chapter, inspiring others to utilize available resources to achieve their goals.

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North Fair Oaks Economic and Employment Center: Operations

Funding Allocation: \$1,600,000.00

Project Expenditure Category: EC 2.37 Other Economic Support

Project Start Date: January 2023

Status: In progress

Project Overview

In 2021, the County contributed \$200,000 to help establish an Economic Advancement Center (EAC) in downtown South San Francisco. The EAC offers coaching, classes, and business assistance to small business owners and assistance with resumes, interviewing, career planning, and other support to job seekers.

Given the success of the EAC, the Board of Supervisors approved \$5,000,000 for start-up costs and two years of operation for two additional small business and job seeker centers, one in North Fair Oaks (NFO EEC) and a second in Half Moon Bay (OCC) to serve coastside residents. Both new centers are located in communities most impacted by the pandemic.

Use of Evidence

Many County residents became unemployed or underemployed during the pandemic, and many small business owners struggled. These two new facilities, modeled on the success of the South San Francisco EAC, will provide easily accessible resources for many business and job seekers in North Fair Oaks and Coastside communities that were heavily impacted by the pandemic.

Performance Report

This investment funds operations of the NFO EEC located at 3009 Middlefield Road in Redwood City.

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EC 3.4 Public Service Capacity

Program and Service Delivery Support

Total Expenditure: 250,006.55

Project Expenditure Category: EC 3.4 Public Service Capacity

This funding supports effective service delivery.

EC 5.5 Clean Water: Other Sewer Infrastructure

North Fair Oaks Infrastructure Plan

Total Expenditure: \$1,416,453.39

Project Expenditure Category: EC 5.5 Clean Water: Other Sewer Infrastructure

Project Start Date: February 8, 2022

Status: Funds expended

Project Overview

The Department of Public Works contracted with Woodard & Curran to update the Fair Oaks Sewer Maintenance District's (FOSMD) Sewer Master Plan. The FOSMD sewer system serves approximately 7,200 customers in the unincorporated San Mateo County communities of North Fair Oaks and Sequoia Tract, and portions of the Cities of Redwood City and Menlo Park and the Towns of Atherton and Woodside.

Use of Evidence

In 2016, the County conducted sewer inspections of approximately 30 percent of the system as part of the initial phase of updating the Sewer Master Plan for the District. The Expanded Sewer Master Plan will include inspection of the remaining pipes and sewer holes in the FOSMD system.

Performance Report

As of 2024, all ARPA funds have been expended, but the project is ongoing with additional funding.

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EC 6.1 Provision of Government Services

Revenue Replacement

Total Expenditure: \$10,000,000

Project Expenditure Category: EC 6.1 Provision of Government Services

This investment replaces lost revenue due to the pandemic.

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EC 7.1 Administrative Expenses

Administrative and Other Expenses

Funding Amount: \$365,825.00

Project Expenditure Category: EC 7.1 Administrative Expenses

This investment increases public service capacity.

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