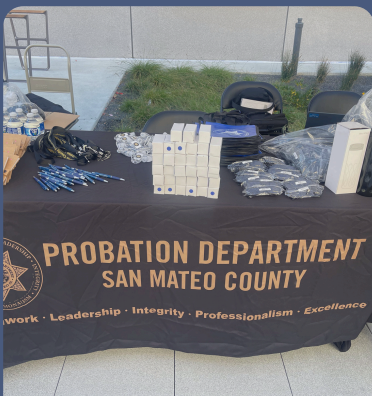


COUNTY OF SAN MATEO
PROBATION DEPARTMENT

2024 ANNUAL REPORT





COUNTY OF SAN MATEO PROBATION DEPARTMENT

Administrative Services
Juvenile Services
Institutions
222 Paul Scannell Drive
San Mateo, CA 94402

Adult & Pretrial Services
400 County Center, 5th Floor
Redwood City, CA 94063

Adult & Pretrial Services
999 Grand Ave
South San Francisco, CA 94080

smcgov.org/probation
x.com/smcprobation

TABLE OF
CONTENTS

- 1 CHIEF'S MESSAGE
- 3 ADMINISTRATIVE SERVICES DIVISION
- 8 ADULT & PRETRIAL SERVICES DIVISION
- 13 JUVENILE SERVICES DIVISION
- 19 INSTITUTIONS DIVISION
- 23 COMMUNITY BASED ORGANIZATIONS PARTNERS





CHIEF'S MESSAGE

I am honored to present the **2024 San Mateo County Probation Department Annual Report**. This report highlights the **achievements** of our staff amidst the challenges we face, both at the local and state levels. It serves to highlight the services we provide our clients to assist them on their path of **rehabilitation** as well as to assist in **victim restoration** and **supporting community safety**. Much of this report features data and statistics that represent the work we've done in the past year.

2024 moved our department fully into our new working realities. This was marked by significant shifts in staffing numbers, the creation of new court programs leading to increasing strain on our infrastructure, and the early indications of looming economic challenges ahead. Most of the priorities of **2024** centered around the examination of our department workflows, however there were five "core priorities" that were focused on. Those five priorities areas were

Recruitment, Succession Planning and Retention, Continue Advancements in the Evaluation and Analysis of Workload throughout the Organization, Continued Implementation and Enhancement of the Secure Track Program/Transition

of Facility to Support Longer Term Commitments and those with Complex Needs, Ongoing Enhancements of Computer Systems Departmentwide and continued Advancement in our Data Collection Processes and Capabilities, and Reshape our Employee Training Focus to Mirror our Current and Future Workforce.

While these complex areas occupied the lion share of our resources, we were also able to make additional strides in other areas of concern that directly benefited those we serve and highlight the importance of system and non-system partnerships and community connections. These included:

- **Mobile Probation Services Centers Grant Program**, this is an ongoing program from the prior year that is focused on reaching those we serve in their natural communities. While we can definitely do more in this area, this program is an important starting point towards a new way of delivering services within our community. As I mentioned last year, this program helps balance our mission of public safety and rehabilitation. Particularly to the most vulnerable members of those we serve.
- **Juvenile Hall SOARR (Success and Opportunities Aspiring Readiness for Reentry) Program** is dedicated to delivering evidenced-based, individualized programming for youth while in custody. We partnered with multiple community based organizations to delivery services designed to meet the needs of our youth and prepare them for reentry back into the community. The program also has an eye on the future of programming in custodial setting as it creating

programs focused on offering education alternatives like CTE (Career Technical Education) which prepares students for skilled, high-demand careers through a combination of Classroom instruction and real world, hands on experiences

- **CalAIM** is a new emerging state and county initiative focused on delivering **enhanced services** to those we serve, in both Adult and Juvenile Services, in the community in partnership with system partners using advanced healthcare based protocols.
- **Expansion of Diversion and Programs** in the Adult Services space has been a area of need for some time to further assist the rehabilitative process of adult offenders. These programs create significant opportunities to reduce deeper penetration into the criminal justice system by **low and moderate level offenders**.

In addition to the “nuts and bolts” planning and implementation of the year we also spent significant time considering the future state of our work. Issues like **artificial intelligence (AI), online payment options and in office payment kiosks** are all a part of the future of probation in San Mateo County with the goal of improving service delivery and supporting our staff’s workload.

As always, I remain committed to our mission of providing quality services and doing our part to contribute to community safety. What makes us great is our heart for this profession and those we have the privilege of serving. **Excellence, Professionalism, Leadership, Integrity and Teamwork** are not just words on a letterhead or business card. It is **“who”** and **“what”** we are as an organization.

Your support of the San Mateo County Probation Department is **valued** and **appreciated!**

JOHN T. KEENE

Chief Probation Officer

COMMAND STAFF



Christopher Abalos,
Deputy Chief Probation Officer
Adult and Pretrial
Services

Jehan Clark,
Deputy Chief Probation Officer
Juvenile Services
and Institutions

John T. Keene,
Chief Probation Officer

Michelle Kozul,
Assistant Chief
Probation officer

Hong Liu,
Deputy Director
of Administration

Moniay Wade,
Deputy Chief Probation Officer
Administrative Services

Administrative Services Division

Department Budget

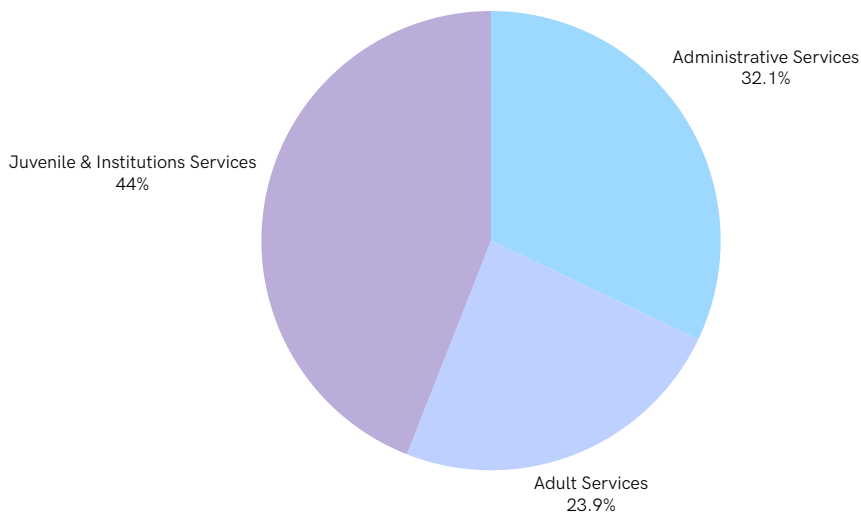
The Department's budget has been and will continue to be a challenge, as it relies heavily on the County's general fund and capped State revenues with designated purposes. The Department meets this challenge by maximizing resources to maintain core services and meet expanded service needs.

In FY 2023-24, the division managed the Department's total budget of \$134,691,815, supporting 327 funded positions.

FY 23-24 Budget vs. Actual

	Budget	Actual
Total Requirements	\$134,691,815	\$112,953,961
Total Funding Sources	\$85,808,373	\$81,216,943
Net County Cost	\$48,883,442	\$31,737,018
Funded Positions	327	329

The graph below provides the FY 23-24 actuals by division.



The Administrative Services Division provides department-wide leadership and support in key areas including fiscal services, budget and performance, data collection and analysis, procurement and contract management, internal affairs, public relations, IT services, background investigations and training, risk management, and payroll and personnel services.

The division is led by a Deputy Director of Administrative Services and a Deputy Chief Probation Officer. They supervise about 30 management and line-level employees.

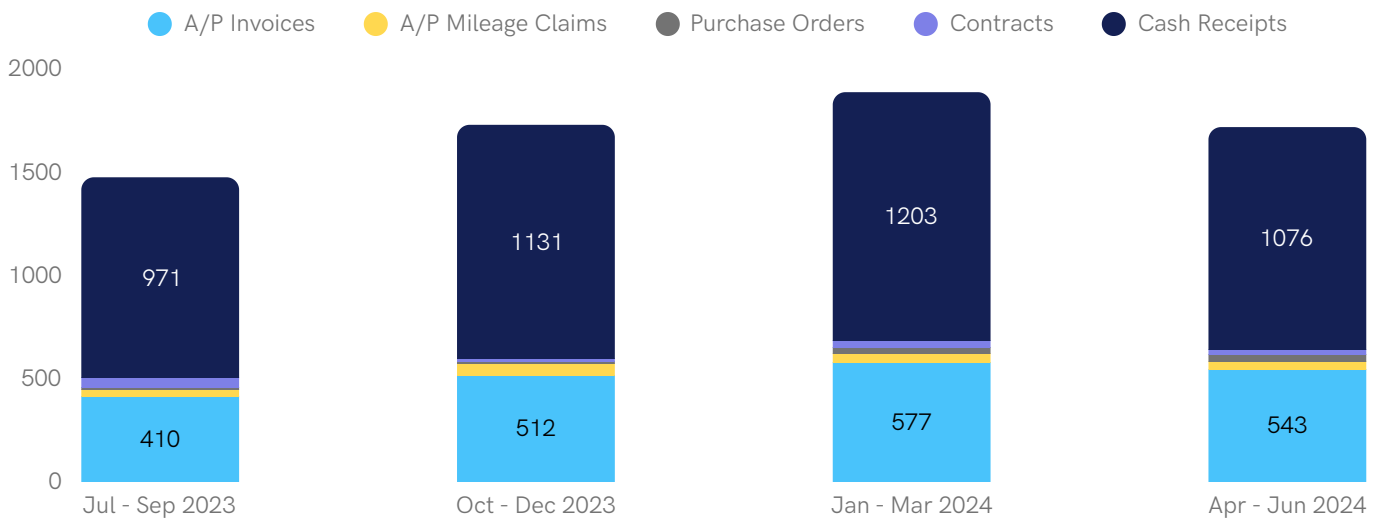


Fiscal Services

The Fiscal Services Unit is led by one Financial Services Manager, one Senior Accountant, two Accountant IIs, and four Fiscal Office Specialists. The unit handles accounts payable (A/P), accounts receivable, claims processing, cash management, and general accounting. In FY 2023-24, the unit processed 2,042 invoices, 4,381 cash receipts, 174 mileage claims, 119 contracts or contract amendments, and 81 purchase orders.

Administrative Services Division

Fiscal Services: Number of Invoices/Mileage Claims Processed in FY 2023-24



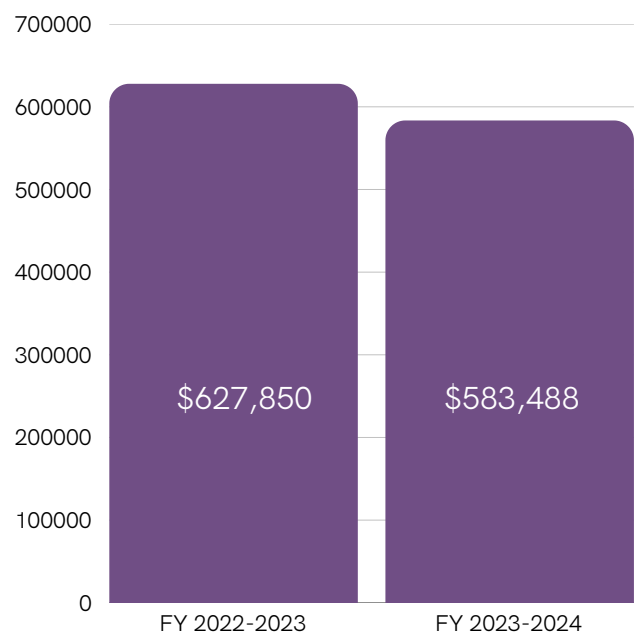
Collection Unit

The Collection Unit is led by one Revenue Collection Supervisor and one Revenue Collector II. This unit's primary objective is to assist in the recovery of victim restitution revenue, as well as collecting any remaining fines and fees. The unit collaborates with Deputy Probation Officers to evaluate the defendants who owed victim restitution and set them up on payment plans so that the victims could be made whole.

In FY 23-24, Restitution Court handled a total of 49 cases. \$144,700 was collected from defendants who appeared in Restitution Court (a 36% increase from last FY) and \$142,693 was collected from defendants who avoided going to Restitution Court (a 78% increase from last FY).

The Collection Unit collected approximately \$569,000 in restitution, fines, and fees from Adult cases and \$14,000 from Juvenile cases in FY 23-24.

Total Amounts Collected



Administrative Services Division

Information Technology

The Information Technology (IT) Unit oversees the installation and maintenance of computer network systems within the Department, ensuring that all hardware and software run smoothly. The unit is led by an IT Manager who supervises one IS Application Support Analyst II, one Departmental Systems Analyst, and one IT Technician.

The IT Unit works collaboratively with the County's Information Services Department (ISD), industry-leading vendors, and partner agencies to ensure seamless delivery of technical support, development of new case management systems and innovative technology solutions, and integration between criminal justice business systems for maximum information sharing and delivery.

In FY 2023-24, the IT Unit closed 458 Service Now Tickets and completed the following on-going projects and new projects:

- eProbation development, configuration, training, maintenance
- eProbation and eTraffic financials configuration
- Maintenance of public-facing website
- Maintenance of Department SharePoint sites
- Networking and telephone services site walk-throughs
- Probation FileServer and Printserver maintenance
- PIMS Server Patching

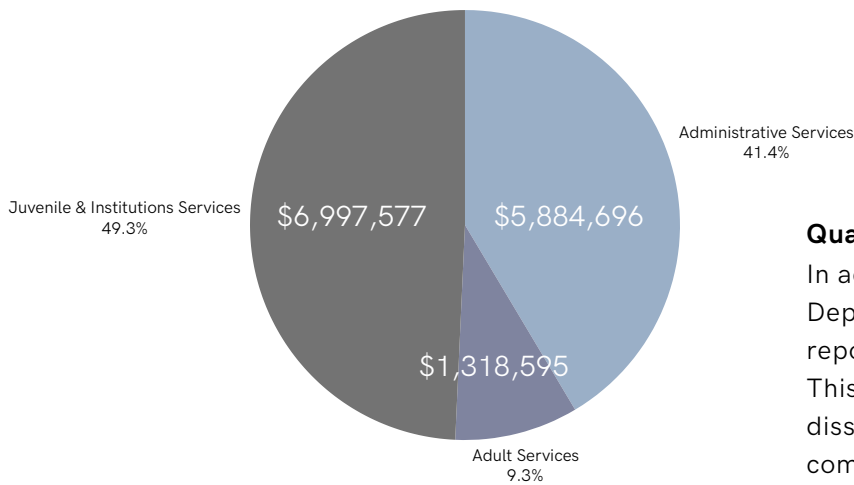
- SQL Server Maintenance
- Maintain Outlook/Teams distribution lists
- Maintain Hardware inventory: Workstations and laptops
- Maintain mobile device inventory
- Computer Hardware Refresh
- SSF VoIP migration
- SSF Office Move
- eInstitutions/Facility management go live



Quality Assurance and Communications

The Quality Assurance (QA) Unit is led by the Manager of Research and Performance Outcomes, with a team of one Senior Management Analyst, three Management Analysts, and two Administrative Assistants. The unit oversees contract management, data collection and reporting, departmental communications, and handles much of the Department's procurement needs. In FY 2023-24, the unit managed 55 contracts totaling more than \$14.2 million in budgeted services, including 22 contracts with community-based organizations secured by state grants

Administrative Services Division



Quality Assurance and Communications

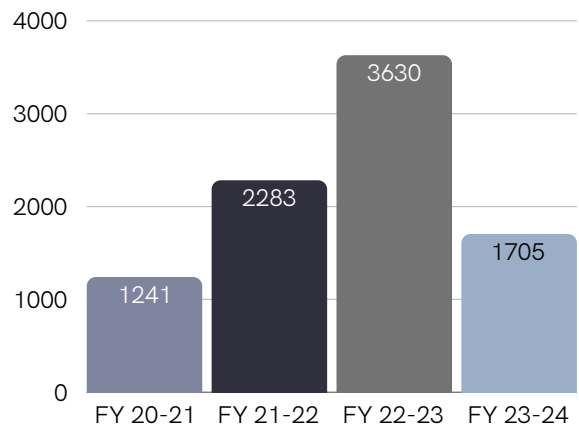
In addition, the unit collects and evaluates data on Department programs and prepares pertinent reports for both internal and external stakeholders. This unit is also responsible for the development and dissemination of internal and external communications for the Department.

Professional Standards Unit

The Professional Standards Unit is led by one Assistant Deputy Chief Probation Officer with a Management Analyst and an Administrative Assistant I-Confidential. The unit conducts thorough background checks as part of the Department's hiring process, ensuring candidates meet the highest professional and ethical standards.

The unit also coordinates and conducts mandated training for sworn officers as well as administrative professionals. In FY 23-24, the unit delivered 1,705 hours of cultural sensitivity/diversity-related training hours, reinforcing the staff's ability to interact with different populations of people especially when managing conflict.

Cultural/Diversity training completed by sworn staff



Adult & Pretrial Services Division

Adult & Pretrial Services Division

The Adult & Pretrial Services Division supports community safety through the collective efforts of the County's criminal justice system. This division is led by a Deputy Chief Probation Officer and two Assistant Deputy Chief Probation Officers. There are 8 Probation Services Managers and 50 Deputy Probation Officers (DPOs) assigned to the division.

The professional services staff is led by a Legal Office Services Manager, four Legal Office Services Supervisors, 17 Legal Office Specialists, five Pre-Trial Specialists, two Public Services Specialists and two Legal Office Assistants.



The professional staff is the division's primary source of administrative support. Most of the professional staff support units that prepare investigative reports and court documents, including units that handle probation supervision matters, such as AB 109/Post-Release Community Supervision & Mandatory Supervision (PRCS/MS), Intensive Supervision, Domestic Violence, Proposition 63, and Specialty Courts. In addition to processing a high degree of legal documentation, providing reception coverage in two office locations, and managing supplies, the professional staff is also responsible for updating the California Law Enforcement Telecommunication Systems (CLETS) on behalf of the Department, including entering warrants. They also process audits and state reports mandated by the Department of Justice.



Adult & Pretrial Services Division

Adult & Pretrial Services Division

The table below provides the average number of clients in each unit for FY 2023-24. These numbers do not include clients with active warrants over 30 days old. In FY 2023-24, 52% of adult offenders successfully completed probation.

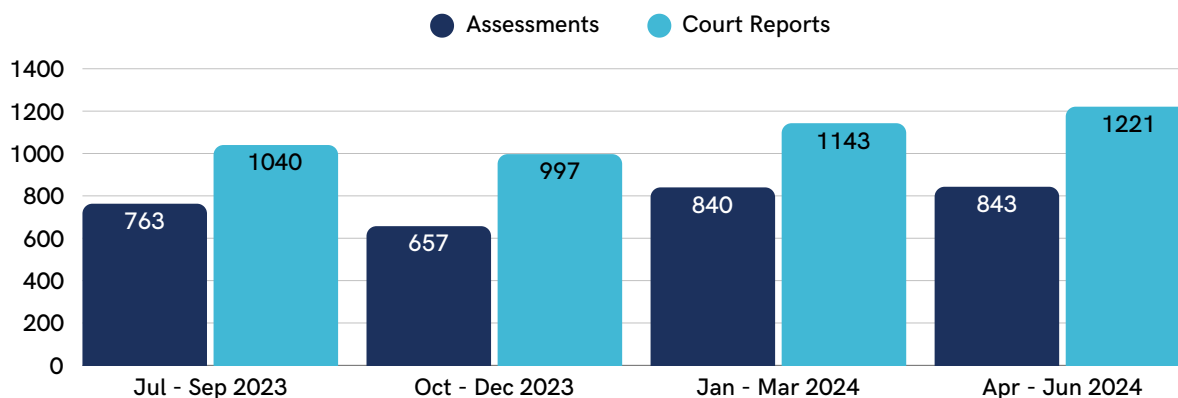
Unit	Average # of clients supervised in FY 2023-24
Computer Assisted Supervision Team (CAST)	731
AB 208 Diversion	260
Domestic Violence	272
Drug Court	4
Multiple DUI Court	82
Intensive	630
Intensive Mental Health Diversion (IMHD)	8
Military Diversion	12
Narcotics Task Force	4
Pathways	23
Post Release Community Supervision (PRCS) & Mandatory Supervision (MS)	143
Restitution Court	9
Sex Offender	97
Veterans Treatment Court	26
Total Supervised	2,431

Adult & Pretrial Services Division

Pretrial Services

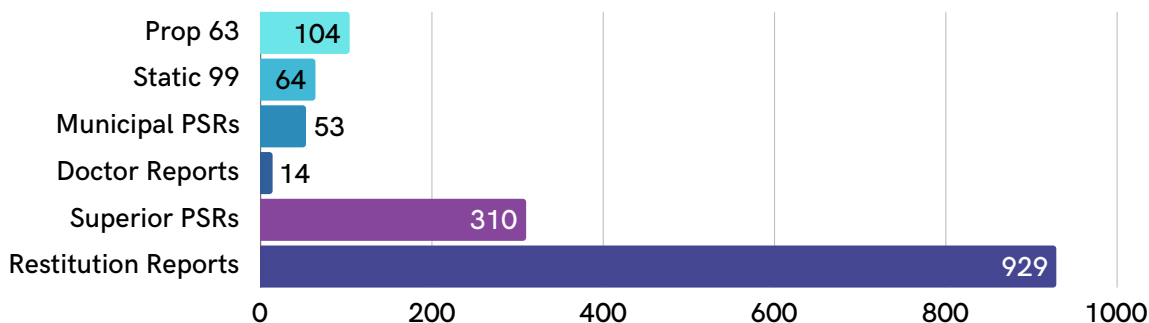
Pretrial Services provides the courts with pertinent background information on defendants accused of a law violation. Services include monitoring defendants who are released from custody on their own recognizance to support community safety and ensure their return to court. In FY 2023-24, an average of 848 clients were on monitored release for an average of 55 days.

This population is assessed using the Virginia Pretrial Risk Assessment Instrument-Revised (VPRAI-R) to determine the most appropriate type of release for the client. In FY 2023-24, Pretrial Services completed 3,103 assessments.



Court Services

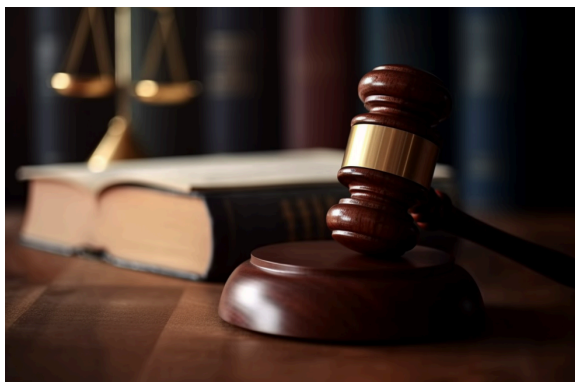
The Court Services Unit provides sentencing and treatment recommendations to the Courts when ordered as required by statute. Approximately 1,474 court reports were submitted to the Courts in FY 2023-24. The chart below describes the types of reports completed by the unit.



Adult & Pretrial Services Division

Multiple Driving Under the Influence (MDUI) Court

The Multiple Driving Under the Influence (MDUI) program is a collaboration between the Superior Court, Probation, Behavioral Health and Recovery Services, the District Attorney's Office, the Private Defender Program, and other partners



Its goal is to reduce alcohol-related incidents, accidents, injuries, and death by repeat-DUI offenders. This is accomplished by applying best practices when referring participants to treatment and counseling, in conjunction with intensive supervision. The program's target population includes medium- to high-risk individuals convicted of two or more DUI offenses within a 10-year period.

In FY 2023-24, 85 new participants were admitted to MDUI Court and 64 successfully graduated from the program.

Pathways Client Story:

Success through perseverance and support from the Pathways team

MB was ordered into the Pathways program in January 2022. He had struggled heavily with substance use and mental health issues while being homeless in San Mateo County. He was immediately placed in Our Common Ground to address his substance use and mental health issues. While at Our Common Ground, MB excelled in everything he did. He struggled at times with the long process but always kept a positive attitude and prioritized his sobriety over everything. MB graduated from Our Common Ground in August 2023.

He continued to focus on his sobriety, attending multiple 12 step meetings a week including becoming the secretary at one of the meetings. MB also consistently attended court-ordered Pathways groups and became a valued member of his peers and the Pathways community. His positive attitude and willingness to always help his peers in need became an inspiration to many including the Pathways team.

In January 2025, MB graduated from the Pathways program. He expressed that he is focused on maintaining his sobriety and wants to focus on finding work, possibly even helping others through their journey in achieving sobriety.

Adult & Pretrial Services Division

Prob2Go: San Mateo County Probation's Mobile Services vehicle

In May 2023, the Board of State and Community Corrections (BSCC) awarded San Mateo County Probation, along with 24 other probation departments across California, a nearly \$1 million grant to establish mobile probation service centers.

The Department purchased two camper vans to provide mobile services to clients who are unhoused and/or transportation disadvantaged in San Mateo County. The vans serve as additional sites where unhoused clients can report to Probation and receive services like orientation, supervision, referrals, and greater access to outside resources and services (e.g. mental health, health, housing, substance abuse counseling, and employment).

Bringing mobile services to the community helps unhoused clients meet their probation requirements, reduces failure to report and other technical violations, and improves outcomes by increasing equity for probationers experiencing homelessness, reducing disparities in outcomes, and improving community safety.

In FY 2023-24, the vans were used at county offices, homeless shelters, and public areas for probation office visits and for information and resource dissemination at community events.

As of June 30, 2024, there were approximately 215 probationers who were homeless. Eighty-seven percent were male. Fifty-four percent were between the ages of 31 and 50 years.



Adult & Pretrial Services Division

Ohio Risk Assessment System (ORAS) Tool

San Mateo County Probation implemented the Ohio Risk Assessment System (ORAS) to assist with developing, monitoring, and modifying case plans which target identified risk factors that contribute to criminal behavior, while identifying criminogenic needs to assist with providing resources, services and programs to support clients.

The Community Supervision Tool (CST) is conducted on all clients assigned to an intensive supervision caseload and shall be completed within 30 days of case assignment or release from custody. The table to the right shows the percentage of ORAS CST scores by risk level and gender (excluding reassessments).

Males	Percent
Low Risk Level	65%
Moderate Risk Level	27%
High Risk Level	8%
Very High Risk Level	0%
Grand Total	100%

Females	Percent
Low Risk Level	63%
Low/Mod Risk Level	31%
Moderate Risk Level	5%
High Risk Level	1%
Grand Total	100%

Juvenile Services Division

Juvenile Services Division

The Juvenile Services Division serves the community by conducting individualized intake assessments, court investigations, prevention and intervention, and community supervision services for youth and their families. Services are evidence-based and advance the principles of restorative justice to meet the needs of victims and achieve offender accountability and family stability.

The division was led by a Deputy Chief Probation Officer (who also oversees the Professional Services staff), an Assistant Deputy Chief Probation Officer, and two Probation Services Managers.

There was an average of nine Deputy Probation Officers (DPOs) supervising an average of 354 youth in the community and youth receiving specialized services through the Diversion and Court Investigations Units.

Professional Staff

The professional staff is the division's primary source of administrative support. The Legal Office Specialists manage workflow related to data entry into Probation's case management systems and the California Law Enforcement Telecommunication Systems (CLETS). They also process court documents, seal youth records, and track referrals for services provided by Probation's community partners, in addition to providing translation services for Spanish-speaking clients. The Public Services Specialist manages the reception area by handling phone calls and directing in-person visits.

The professional services staff includes two Legal Office Services Supervisors, nine Legal Office Specialists, and a Public Services Specialist.

During fiscal year 2023-24, the Legal Office Specialists completed approximately 15,339 tasks with data entry into Probation's case management systems and CLETS representing 56% of tasks.

Juvenile Traffic Court

In San Mateo County, the Juvenile Traffic Court is operated by the Probation Department. Legal Office Specialists in the Juvenile Services Division handle a variety of duties including processing traffic citations, scheduling court appearances, preparing files for the Traffic Court Hearing Officer, reporting convictions, driver license delay/suspension, traffic school dismissal to DMV Direct, and collecting fines/fees. During fiscal year 2023-24, Traffic School Assignments increased by 42% from 88 assignments in the prior year.

Juvenile Traffic Court Statistics	FY23-24
Traffic Citations Processed	710
Completed Hearings	674
Traffic School Assignments	125
Fines Collected	\$225,461

Juvenile Services Division

Diversion & Court Services

Utilizing a needs and barriers assessment system and a multidisciplinary team approach, DPOs determine the course each case should follow from diversion and informal probation programs to direct referrals to the District Attorney's Office.

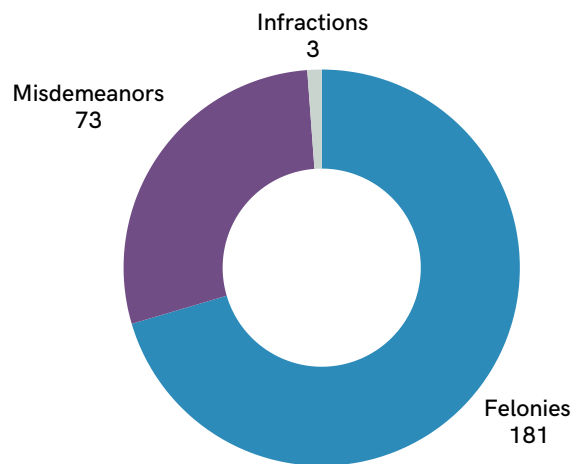
During fiscal year 2023-24, the monthly average cases receiving court services was 121, and diversion services was 57.

Diversion Cases Assigned	Count
Letter of Reprimand	27
Mediation	2
Petty Theft	14
Victim Impact Awareness	30
Informal Contracts	1
Intervention 90 Day	9
Total	83

Court Reports Written	Count
Detention Report	102
Disposition Reports	108
654.2 WIC Suitability	77
Transfer Out	38
DEJ Suitability	5
Addendums	2
Total	332



Referrals to District Attorney's Office: 257



Juvenile Services Division

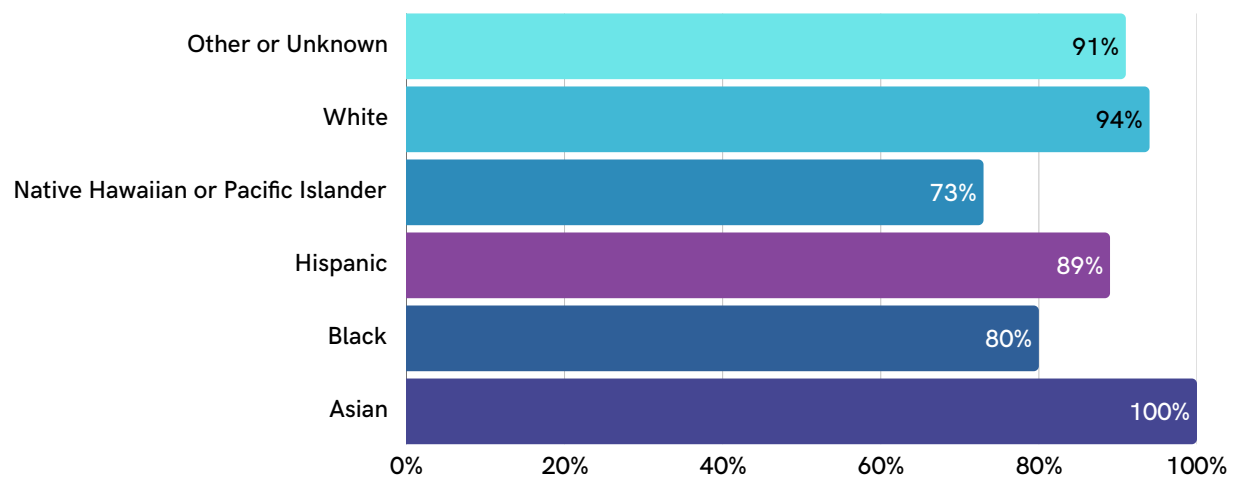
Supervision Services

DPOs supervise youth based on their probation conditions, the offense's severity, and their assessed risk level of re-offending.

The chart below shows the average number of active cases by type of supervision.

Supervision Units	Average Cases in FY 23-24	Percent
Placement & AB12 Extended Foster Care	1	1%
GIRLS & Commercial Sexual Exploitation of Children	4	2%
Family Preservation Program & Wraparound	8	5%
Gang & DJJ Re-Entry	8	5%
Intensive Supervision	14	8%
General Supervision	140	80%
Total	176	100%

In fiscal year 2023-24, there were 125 youth who terminated. Of those who terminated, 110 or 88% completed the program successfully. The chart below shows the success rate of youth who completed the program by race/ethnicity.



Juvenile Services Division

Ohio Youth Assessment System (OYAS) Tool

The OYAS assessment tools are implemented by the San Mateo County Probation Department to develop case plans that target the identified criminogenic needs and provide resources to assist youth and their families with overcoming barriers to services and programs.

The OYAS Diversion assessment helps determine if cases will be submitted to the District Attorney's Office for filing a petition or handled informally.

Diversion	Percent
Low-Risk Level	55%
Moderate Risk Level	45%
Total	100%

The OYAS Disposition assessment is completed before the initial social studies report or 30 days after disposition to assist with formulating a case plan.

Disposition	Percent
Low-Risk Level	78%
Moderate Risk Level	22%
Total	100%

Client Story:

Engagement and Perseverance Lead to Success

A youth was referred to the Probation Department after having contact with law enforcement for threatening a teacher. He initially presented as anxious and blamed his mother for being harsh and strict. Before his intervention contract, he had two incidents where he threatened to kill another student. He communicated poorly with his mother and did not follow the rules at home.

He was open to participating in the Youth Outreach program and received counseling services. He and his mother met during dyadic therapy sessions to increase positive communication and met regularly with the assigned community worker.

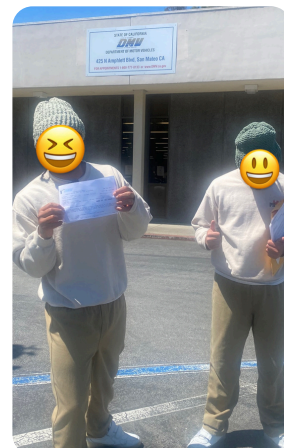
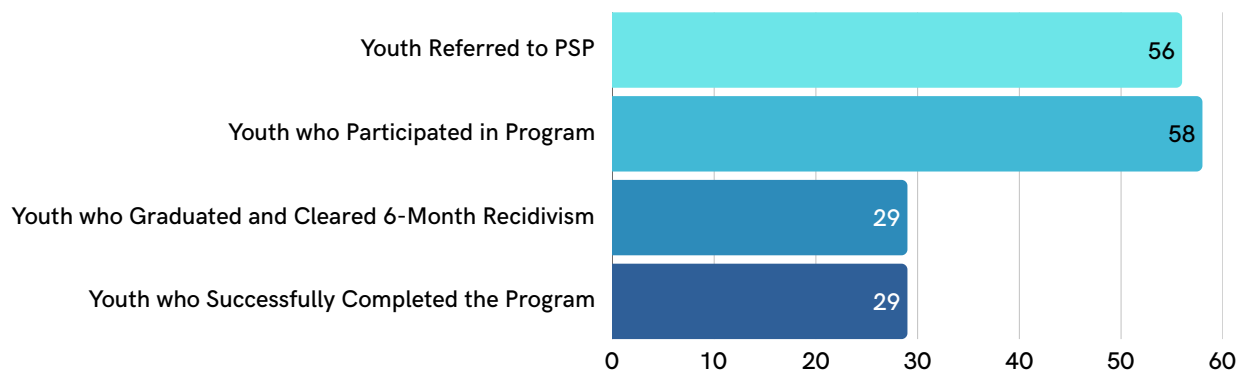
As a result of the program, he improved his relationship and communication with his mother and siblings. He obtained a part-time job and is on track to graduate successfully from high school.



Juvenile Services Division

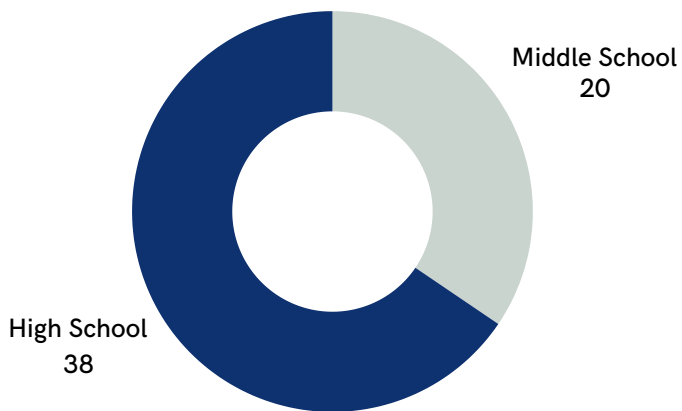
Juvenile Prevention Services Program: A Partnership with San Mateo Police Department

The Juvenile Prevention Services Program (PSP) is a community-based program offered in partnership with the City of San Mateo Police Department's Youth Services Unit. The PSP provides early intervention services targeting youth ages 11 through 17 and their families. The services consist of an educational curriculum, outside resources such as medical or mental health professionals, oversight of school attendance, community service, and parental support. The PSP received a total of 56 referrals in fiscal year 2023-24, with 58 youth who were assessed and received specialized services. Of those who participated, 29 or 50% completed the program successfully.

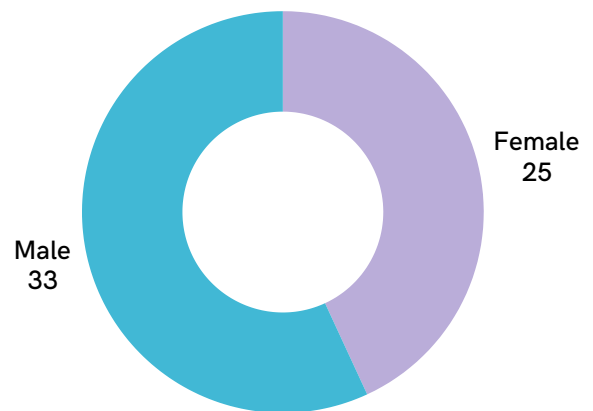


Juvenile Services Division

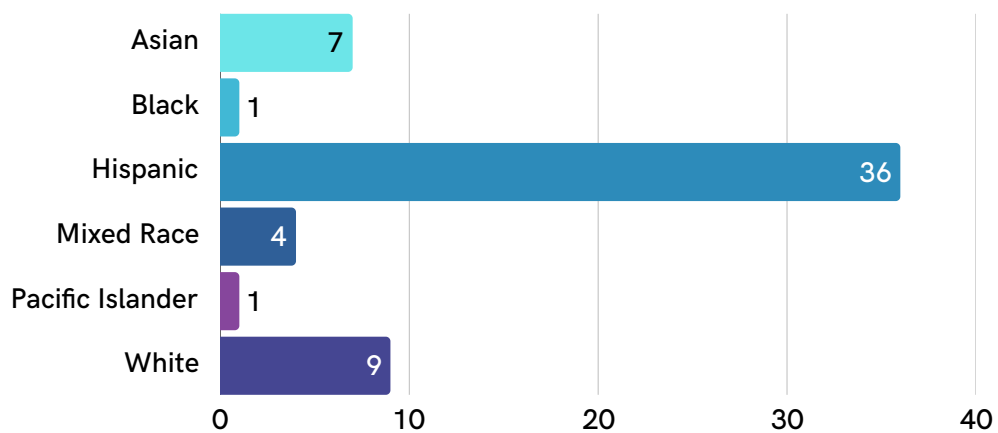
Grade Level of Youth who Participated



Gender of Youth who Participated



Race/Ethnicity of Youth who Participated



Institutions Division

Institutions Division

The Institutions Division oversees the Youth Services Center-Juvenile Hall and the Margaret J. Kemp Camp for Girls (which suspended operations in April 2024). Led by a Superintendent and seven Institution Services Managers (ISMs), these facilities housed 194 minors/nonminors in fiscal year 2023-24, with an average daily population of 29.

ISMs manage daily operations and supervise approximately 35 full-time Group Supervisors (GSs) at the Juvenile Hall in unincorporated San Mateo County. The GSs provide direct care, supervision, and support for detainee education, counseling, and rehabilitation. The facilities include onsite schools, a medical and dental office, gymnasiums, recreational areas, program rooms, and a multi-sensory de-escalation room featuring a youth mural project.

Medical and behavioral health services are provided through San Mateo County Correctional Health and Behavioral Health and Recovery Services. Community-based organizations support therapeutic, rehabilitative, and reentry programs, and the County Office of Education partners with the San Mateo County Community College District to provide college-level courses to eligible students.

Phoenix Reentry Program (PREP)

Launched in 2019, PREP helps eligible minors/nonminors transition back to the community by offering case management, mentoring, and step-down incentives. Participation in PREP requires court approval, and qualifying individuals may qualify for community services or home passes before release. The program focuses on improving public safety and reducing recidivism for individuals committed to more than 90 days.



Institutions Division

DJJ Realignment / SOARR Program

With the 2020 closure of California’s Division of Juvenile Justice (DJJJ) under SB 823, counties assumed responsibility for serious youth offenders. In response, the Department created the Success and Opportunities Aspiring Readiness for Reentry (SOARR) program for youth and young adults who would have previously been DJJJ-eligible.

In fiscal year 2023-24, the Department expanded services at the Juvenile Hall and SOARR, introducing therapeutic hip-hop workshops, reentry and employment support, writing workshops, mindfulness meditation, job-readiness training, and computer literacy classes. Future efforts will focus on further enhancing secure-track services for this population.

New Programs & Initiatives

- **Community Overcoming Relationship Abuse:** Workshops on healthy relationships and mental health support for youth and their parents.
- **Addiction Education Society, Inc.:** “Neuroscience of Addiction” class on drug and alcohol prevention.
- **Live In Peace:** Life coaching, mentoring, and job-readiness training.

Average Daily Population

During fiscal year 2023-24, the average daily population at Juvenile Hall increased from 24 to 28. In contrast, Margaret J. Camp for Girls has had no in-custody population since November 2023. The following charts illustrate the monthly average daily population at each facility.

FY 2023-24 Juvenile Hall Average Daily Population

Gender	Jul 23	Aug 23	Sep 23	Oct 23	Nov 23	Dec 23	Jan 24	Feb 24	Mar 24	Apr 24	May 24	Jun 24	Total
Male	19	19	17	19	26	29	31	34	30	29	29	27	26
Female	0	1	2	2	2	1	1	4	3	3	4	1	2
Total	19	20	19	21	28	30	32	38	33	32	33	28	28

Institutions Division

FY 2023-24 Margaret J. Kemp Camp for Girls Average Daily Population

Jul 23	Aug 23	Sep 23	Oct 23	Nov 23	Dec 23	Jan 24	Feb 24	Mar 24	Apr 24	May 24	Jun 24	Total
2	2	2	2	1	0	0	0	0	0	0	0	1

Alternatives to Detention

The Institutions staff manages two detention alternatives:

- **Community Care Program** - Provides minors/nonminors with an option to complete weekend landscaping and improvement projects instead of detention. In fiscal year 2023-24, 77% of participants successfully completed the program.
- **Electronic Monitoring Program** - Allows early release with monitoring or serves as an alternative for pre-adjudicated minors/nonminors. Participants can attend school, work, and community programs. In fiscal year 2023-24, 97% successfully completed the program.

Community Care Program

FY 23-24	Jul 23	Aug 23	Sep 23	Oct 23	Nov 23	Dec 23	Jan 24	Feb 24	Mar 24	Apr 24	May 24	Jun 24	Total
Successful	7	4	0	5	3	5	1	3	5	3	0	4	40
Unsuccessful	1	1	0	4	0	0	0	0	2	2	0	2	12

Institutions Division

Electronic Monitoring Program

FY 23-24	Jul 23	Aug 23	Sep 23	Oct 23	Nov 23	Dec 23	Jan 24	Feb 24	Mar 24	Apr 24	May 24	Jun 24	Total
Successful	12	7	3	4	6	8	9	8	14	7	10	6	94
Unsuccessful	0	1	0	0	0	0	1	0	0	0	0	1	3

Client Success Story: Phoenix Reentry Program

“Felix” arrived at the Youth Services Center-Juvenile Hall angry, confused, and unwilling to change.

Enrolling in PREP in January 2024, he pursued his goal of becoming an HVAC mechanic. With the program’s support, he earned multiple HVAC certifications, graduated from high school, received family therapy, completed community service, and secured his driver’s permit and first bank account.

Since his release in June 2024, “Felix” has successfully reintegrated into the community and has worked as an HVAC apprentice. His journey highlights the vital role PREP plays in supporting youth rehabilitation and reentry.



Community-Based Organizations

The following organizations partnered with the Juvenile and Institutions Services Division in 2024. They are valued collaborators, providing essential programs and interventions to justice-involved and at-risk youth both in the community and at Juvenile Hall.



Acknowledge Alliance Provides counseling and case management for at-risk students in the Sequoia Union High School District.



Addiction Education Society, Inc. Offers "Neuroscience of Addiction," a drug and alcohol prevention class, at Juvenile Hall.



Airballin Conducts airbrushing and other art classes at Juvenile Hall.



The Art of Yoga Teaches yoga and creative arts at Juvenile Hall.



Boys & Girls Clubs of the Peninsula Provides mentoring, academic support, and case management for at-risk students, plus afterschool services in East Palo Alto and Redwood City.



Community Overcoming Relationship Abuse Offers healthy relationships workshops and mental health support for youth and young adults at Juvenile Hall. Additionally, separate workshops are provided for parents outside of the facility.



Fresh Lifelines for Youth Delivers law-related education, case management, advocacy, and leadership training for justice-involved and at-risk youth and young adults.



Live In Peace Offers life coaching, mentoring, and job-readiness training at Juvenile Hall.



Mind Body Awareness Project Conducts mindfulness workshops at Juvenile Hall to promote emotional regulation and positive behavior.



STAR VISTA

StarVista Provides counseling, substance abuse prevention, case management, victim impact awareness, and mental health services for justice-involved youth and at-risk students.



SUCCESS CENTERS
Empowerment through
Education, Employment & Art

Success Centers Offers job-readiness training for at-risk and justice-involved youth and young adults in the community and at Juvenile Hall.



Therapeutic Beat Making, LLC Runs therapeutic hip-hop workshops for youth at Juvenile Hall.

**UC
CE**

University of California Cooperative Extension Provides a culinary arts program at Juvenile Hall, emphasizing healthy, culturally relevant food and food handler certification.



Urban Services YMCA of San Francisco Implements middle school violence prevention, victim impact awareness, and sexual violence prevention programs. Additionally, an anger management group program is offered at Juvenile Hall.

