



Office of Community Affairs: Immigrant Services

2024



Immigrant Services

Agenda

- Immigrant Services Work
- Resources & Know Your Rights Information
- Stay Connected

Our Work

County-Related:

- Language Access Services
- Legal Services
- Subject-Matter Experts
- Strategic Planning
- Certified Welcoming County

Community Work:

- Immigrant Forum
- Spotlight Series
- Resource Guides
- Community Events
- Outreach
- Connecting CBO's to current resources



Updated County Website

COUNTY OF SAN MATEO

Residents Business County Government Emergency Services

What can we help you find?

County Executive's Office

Divisions Clerk of the Board Budget Central Commissions Reports Communications About Us

County Executive's Office

Office of Community Affairs

Rapid Response Hotline
If immigration comes to your home, work, or neighborhood, or if there are ICE raids nearby, call the San Mateo County Rapid Response Hotline at 203-666-4472 (203-NO-MIGRA). Si la migración viene a su casa, trabajo, o vecindario, o si hay redadas de ICE cercanas, llame a la línea de respuesta rápida del Condado de San Mateo al 203-666-4472 (203-NO-MIGRA). [Learn More / Más información](#)

Learn About Tenant Protections Under California Law / Conozca las protecciones para inquilinos en virtud de la ley de California / 了解加州法律规定的租户保护情况 [Learn About / Más información / 了解更多](#)

About Us

Our services and projects are all designed with one thing in mind - those who live in our community. Through our civic engagement, we make sure we capture your voice. [Read more](#) →

Immigrant Services Know Your Rights Immigration/Legal Services Community Resources Policies, public charge & updates	→	Community Engagement Volunteer Opportunities Civic Engagement & Outreach Illegal Dumping/Beautification	→
COVID-19 What is it What SMC is doing	→	Special Projects North Fair Oaks Middlefield Road project Rezoning	→

Contact
500 County Center
5th Floor
Redwood City, CA 94063
[Get Directions](#) →

Phone:
(650) 363-1800

Email:
communityaffairs@smcgov.org

[Twitter](#)
[Facebook](#)
[Instagram](#)

Learn more about your rights and pathways to citizenship!

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Immigrant Services

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Contact
500 County Center
5th Floor
Redwood City, CA 94063
[Get Directions](#) →

Phone:
(650) 363-4194

Email:
immigrantservices@smcgov.org

[Twitter](#)
[Facebook](#)
[Instagram](#)

The Office of Community Affairs' Immigrant Services team works with County departments and community-based organizations to connect immigrant residents to information, resources, and services.

Resources and Information

Know Your RIGHTS Information for immigrant communities, including Red Cards and a Family Preparedness Plan template.	Find Legal ASSISTANCE Find a legal service provider, USCIS links, DACA, and access to benefits.	Immigrant RESOURCE GUIDE Available in English, Chinese Spanish, food access, healthcare, housing and more.	Pathways to CITIZENSHIP Find classes and workshops to help find your path to citizenship!
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Visit us at:
www.SmcCommAffairs.org

Updated County Website

The screenshot shows the County of San Mateo website with the following structure:

- Header:** County of San Mateo logo, navigation links (News, Events, Board of Supervisors, Translate), and a search bar.
- Sub-Header:** County Executive's Office with links to Divisions, Clerk of the Board, Budget Central, Commissions, Reports, Communications, and About Us.
- Breadcrumbs:** Home > County Executive's Office
- Main Section:** Immigrant Services Resources and Information
- Grid of Resources:**
 - Certified WELCOMING:** The County of San Mateo is a Certified Welcoming Place! Learn more about this distinction.
 - Community RESOURCES:** Connect to resources like food and shelter, public benefits, educational resources, and the California Real ID.
 - Data & DEMOGRAPHICS:** Learn about the demographics of San Mateo County, including race and ethnicity, and languages spoken.
 - Find Legal ASSISTANCE:** Find a legal service provider, USCIS links, DACA, and access to benefits.
 - Immigrant FORUM:** A convening of immigrant-serving providers to share updates and resources and collaboration opportunities.
 - Immigrant RESOURCE GUIDE:** Available in English, Chinese Spanish: food access, healthcare, housing and more.
 - Know Your RIGHTS:** Helpful information created by legal service and community providers for immigrant communities, including Red Cards, and a Family Preparedness Plan template.
 - Mental Health RESOURCES:** During moments of stress and uncertainty, there are resources available to assist and support your mental and emotional well-being.

This grid features eight service tiles:

- News and UPDATES:** Policies and current events affecting immigrants and refugees such as TPS, and Title 42.
- Pathways to CITIZENSHIP:** Find classes and workshops to help find your path to citizenship!
- Rapid Response HOTLINE:** Find out how to prepare for or report immigration or ICE raids - keep the San Mateo County Rapid Response Hotline handy.
- Spotlight SERIES:** We host Spotlight Series virtual events to share information and resources with the community. These are held live on County of San Mateo's Facebook page.
- Translation & INTERPRETATION:** Learn about the County's Language Access Policy, translation and interpretation initiatives and language access service usage.
- USCIS FEE WAIVER:** You may qualify for a fee waiver for applying for citizenship or another adjustment of status. Learn more here.

The Community Calendar for December 2024 shows the following events:

SUN	MON	TUE	WED	THU	FRI	SAT
Dec 1	2 • 5pm Citizenship Study Gro	3 • 5pm Online English Conven 2 more	4 • 9am Online Citizenship Cla 2 more	5 • 130pm Cantonese US Citiz • 6pm In-Person Citizenship	6 • 130pm Chinese Health Init	7
8	9 • 5pm Citizenship Study Gro	10 • 9am Free Citizenship Works 2 more	11 • 9am Online Citizenship Cla 2 more	12 • 130pm Cantonese US Citiz • 6pm In-Person Citizenship	13	14
15	16 • 5pm Citizenship Study Gro	17 • 5pm English Conversation 1 2 more	18 • 9am Online Citizenship Cla 2 more	19 • 10am Immigrant Forum Mex 2 more	20	21
22	23 • 5pm Citizenship Study Gro	24 • 5pm U.S. Citizenship Test Cl • 5pm US Citizenship Study C	25 • 9am Online Citizenship Cla 2 more	26 • 6pm In-Person Citizenship	27	28
29	30 • 5pm Citizenship Study Gro	31 • 5pm U.S. Citizenship Test Cl • 5pm US Citizenship Study C	Jan 1 • 9am Online Citizenship Cla 2 more	2 • 6pm In-Person Citizenship	3 • 130pm Chinese Health Init	4

Events shown in time zone: (GMT-08:00) Pacific Time - Los Angeles
Add to Google Calendar

Useful Resources & Know Your Rights Videos

For Immigration Consultations

- Call Community Legal Services in East Palo Alto (CLSEPA) at 650-326-6440
- Call Catholic Charities Immigration Services at 650-295-2160
- Call the Legal Aid Society of San Mateo County at 650-558-0915

For DACA Recipients and other Dreamers

- Schedule a consultation with Path2Papers, a project that helps DACA recipients pursue work visas and other pathways to legal permanent residency.

For residents Preparing for Naturalization

- Find a citizenship Test class on our calendar
- Attend a citizenship workshop with Immigration Institute of the Bay Area, call 650-780-7530 for more information.



Resources: Know Your Rights

County of San Mateo funds:
Faith in Action Rapid Response Line

LLAME AL (203) 666-4472

LINEA DE RESPUESTA COMUNITARIA

**PARA REFERIRLO CON ABOGADOS
Y PREGUNTAS GENERALES DE:**

- PROBLEMAS MIGRATORIOS
- AUMENTO DE RENTA, DESALOJO,
CONDICIONES DE VIVIENDA
- DERECHOS DE TRABAJADORES


**CONOZCA SUS DERECHOS
Y PROTEJA A SU COMUNIDAD**



**FAITH
IN ACTION
BAY AREA**



REPORT ICE ACTION!
(203) NO-MIGRA
(203) 666-4472



**IF ICE COMES TO
YOUR HOME,
WORKPLACE, OR
NEIGHBORHOOD,
REPORT THIS
ACTION BY
CALLING THE
HOTLINE AND
SEND HELP TO
THOSE
IMPACTED**

**HELP PROTECT
YOUR COMMUNITY**

Red Cards: Know Your Rights

Instructions for the user, in their preferred language

Usted tiene derechos constitucionales:

- NO ABRA LA PUERTA si un agente de inmigración está tocando la puerta.
- NO CONTESTE NINGUNA PREGUNTA de un agente de inmigración si el trata de hablar con usted. Usted tiene el derecho de mantenerse callado.
- NO FIRME NADA sin antes hablar con un abogado. Usted tiene el derecho de hablar con un abogado.
- Si usted está afuera de su casa, pregunte al agente si es libre para irse y si dice que sí, váyase con tranquilidad.
- ENTREGUE ESTA TARJETA AL AGENTE. Si usted está dentro de su casa, muestre la tarjeta por la ventana o pásela debajo de la puerta.

Línea de respuesta comunitaria: 203-666-4472



We added the Rapid Response Hotline phone number

Statement to Immigration agent, police, or law enforcement officer

- I do not wish to speak with you, answer your questions, or sign or hand you any documents based on my 5th Amendment rights under the United States Constitution.
- I do not give you permission to enter my home based on my 4th Amendment rights under the United States Constitution unless you have a warrant to enter, signed by a judge or magistrate with my name on it that you slide under the door.
- I do not give you permission to search any of my belongings based on my 4th Amendment rights.
- I choose to exercise my constitutional rights.

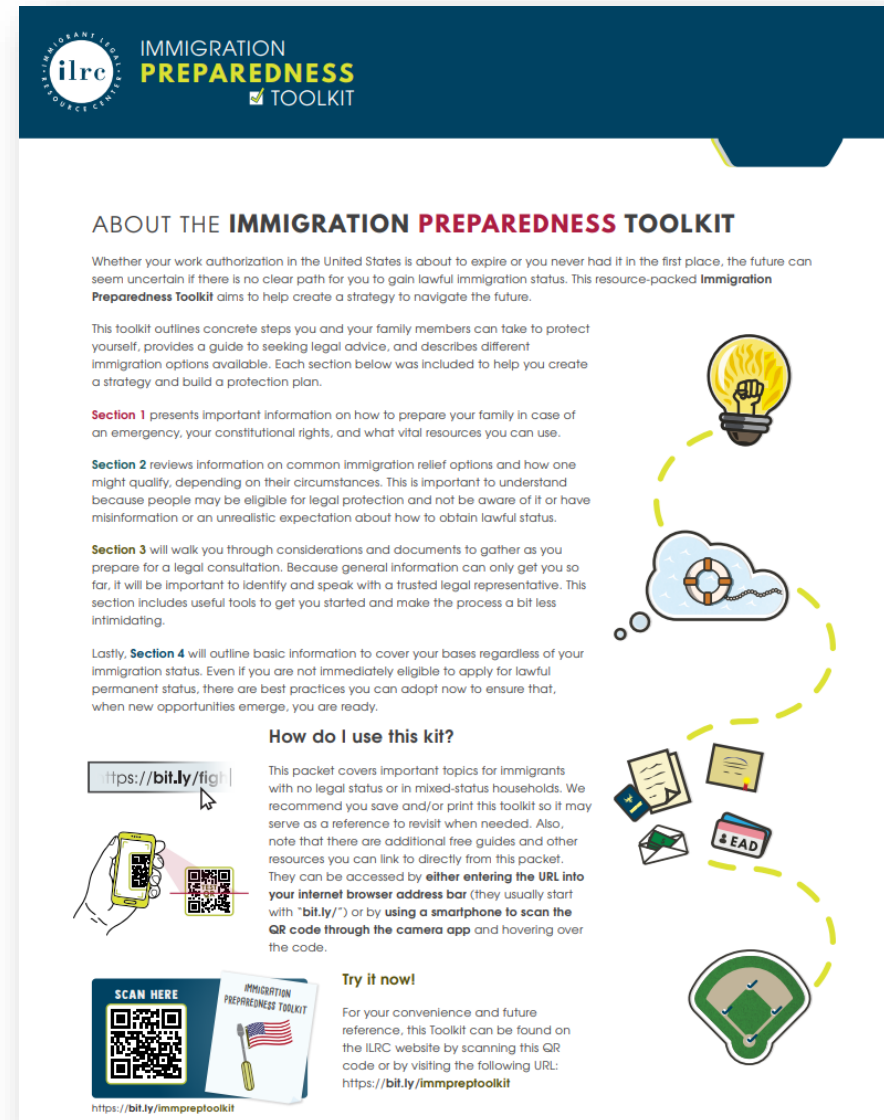
These cards are available to citizens and noncitizens alike.

**Nonprofits can order their copies free from
Immigrant Legal Resource Center (ILRC)!**

Immigration Preparedness Toolkit

Why use the toolkit?

- Use the toolkit to find strategies to help you navigate for the future.
- You can learn how to put together important information to prepare your family in case of an emergency.
- Learn about what documents you need to gather.
- Learn about Know Your Rights information.



The infographic features a dark blue header with the ILRC logo and the title 'IMMIGRATION PREPAREDNESS TOOLKIT'. The main content is on a white background with a yellow dashed line winding through various icons: a lightbulb, a life preserver in a cloud, a smartphone with a QR code, a document with 'EAD', and a baseball field. The text is organized into sections: 'ABOUT THE IMMIGRATION PREPAREDNESS TOOLKIT', 'How do I use this kit?', and 'Try it now!'.

ilrc IMMIGRATION PREPAREDNESS TOOLKIT

ABOUT THE IMMIGRATION PREPAREDNESS TOOLKIT

Whether your work authorization in the United States is about to expire or you never had it in the first place, the future can seem uncertain if there is no clear path for you to gain lawful immigration status. This resource-packed **Immigration Preparedness Toolkit** aims to help create a strategy to navigate the future.

This toolkit outlines concrete steps you and your family members can take to protect yourself, provides a guide to seeking legal advice, and describes different immigration options available. Each section below was included to help you create a strategy and build a protection plan.

Section 1 presents important information on how to prepare your family in case of an emergency, your constitutional rights, and what vital resources you can use.

Section 2 reviews information on common immigration relief options and how one might qualify, depending on their circumstances. This is important to understand because people may be eligible for legal protection and not be aware of it or have misinformation or an unrealistic expectation about how to obtain lawful status.

Section 3 will walk you through considerations and documents to gather as you prepare for a legal consultation. Because general information can only get you so far, it will be important to identify and speak with a trusted legal representative. This section includes useful tools to get you started and make the process a bit less intimidating.

Lastly, **Section 4** will outline basic information to cover your bases regardless of your immigration status. Even if you are not immediately eligible to apply for lawful permanent status, there are best practices you can adopt now to ensure that, when new opportunities emerge, you are ready.

How do I use this kit?

This packet covers important topics for immigrants with no legal status or in mixed-status households. We recommend you save and/or print this toolkit so it may serve as a reference to revisit when needed. Also, note that there are additional free guides and other resources you can link to directly from this packet. They can be accessed by **either entering the URL into your internet browser address bar** (they usually start with "bit.ly/") or by **using a smartphone to scan the QR code through the camera app and hovering over the code.**

Try it now!

For your convenience and future reference, this Toolkit can be found on the ILRC website by scanning this QR code or by visiting the following URL: <https://bit.ly/immpretoolkit>

<https://bit.ly/fig>

SCAN HERE

<https://bit.ly/immpretoolkit>

Family Preparedness Toolkit

- Every family should have a Family Preparedness Plan in case of an emergency.
- This toolkit is divided into different sections:
 - Make a Child Care Plan
 - Find out About Your Immigration Options
 - Know Your Rights
- It gives additional advice to undocumented and/or mixed status families.

ILRC.ME/FAMPREP'. Below this, it says: 'Para obtener más recursos comunitarios de inmigración, visite [ilrc.me/resources](\"http://ilrc.me/resources\").' The section title is 'PARTE I: HAGA UN PLAN DE CUIDADO INFANTIL' (PART I: MAKE A CHILD CARE PLAN). The text continues: 'Es importante tener un plan para que un adulto de confianza pueda cuidar a su hijo si usted no puede hacerlo. Este plan debe incluir números de emergencia, una lista de información de contactos importantes y un archivo con documentos importantes. Ya sea que desee que su hijo lo acompañe a su país de origen en caso de que enfrente' (It is important to have a plan so that a trusted adult can care for your child if you cannot do so. This plan should include emergency numbers, a list of important contact information, and a folder with important documents. Whether you want your child to accompany you to your country of origin in case you face). At the bottom, it says 'ILRC.ORG PG. 1' and 'continuado en la siguiente pagina' (continued on the next page)." data-bbox="616 176 903 888"/>

 **TEACHING, INTERPRETING,
& CHANGING LAW SINCE 1979**

 **CAJA DE
HERRAMIENTAS
COMUNITARIAS**

PLAN DE PREPARACIÓN FAMILIAR

Cómo las familias inmigrantes pueden prepararse de manera más proactiva para las emergencias migratorias que surjan

NOVIEMBRE 2024

Cada familia debe tener un Plan de Preparación Familiar en caso de una emergencia. Es fundamental que las familias inmigrantes piensen en el futuro y establezcan planes más concretos para las emergencias que puedan surgir. Por ejemplo, este paquete detalla las diferentes opciones de cuidado infantil disponibles en caso de que un padre este ausente, dónde encontrar servicios de inmigración de confianza en su comunidad y cuáles son sus derechos constitucionales en presencia de un oficial de inmigración.

Este paquete está dividido en diferentes secciones que brindan orientación sobre la preparación familiar, independientemente de estatus migratorio. También brinda asesoramiento adicional a familias indocumentadas y/o de estatus mixto.

NOTA

TENGA EN CUENTA QUE HEMOS CREADO UNA VERSIÓN MÁS BREVE Y CONDENSADA DE ESTE PLAN DE PREPARACIÓN FAMILIAR Y SE PUEDE ENCONTRAR EN: ILRC.ME/FAMPREP

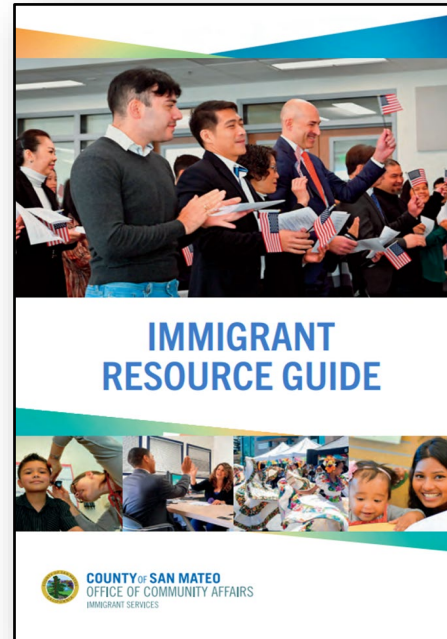
Para obtener más recursos comunitarios de inmigración, visite ilrc.me/resources.

PARTE I: HAGA UN PLAN DE CUIDADO INFANTIL

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ILRC.ORG PG. 1 continuado en la siguiente pagina

Resources: Immigrant Resource Guides



You can request our latest edition (2023) [Resource Guide](#) at our Immigrant Services website or view online:

