



Got Wheels!

Presented by:

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Program Manager

Got Wheels!

Older Adult Services



WHAT IS *Got Wheels!*

- No-cost membership taxi program
- Currently funded by CalTrans/MTC – San Mateo County
- \$5 + optional tip per one-way ride point-to-point in service area
- Service area includes San Francisco International Airport
- Up to 6 one-way rides a month
- Partnership with Serra Yellow Cab
- 24/7 service



Got Wheels! ELIGIBILITY REQUIREMENTS

- Must be 70 years or older
- Live in the 12 - city service area:
 - ✓ Daly City*
 - ✓ Colma
 - ✓ Brisbane
 - ✓ South San Francisco
 - ✓ San Bruno
 - ✓ Millbrae
 - ✓ Burlingame
 - ✓ Hillsborough,
 - ✓ Half Moon Bay
 - ✓ El Granada
 - ✓ Moss Beach
 - ✓ Montara



Every member is a story

- Denise of Daly City

“After my car was totaled in an accident, I was afraid to drive again. I let my license lapse and started taking a bus to my appointments. It was not easy, especially on cold foggy days. I stopped going to my exercise and art classes at Doelger Center.”

- John of Millbrae

“Our daughter had been inviting us to spend weekends with her and our grandchildren at their home in Half Moon Bay. The drive was long and traffic can be awful. We really wanted to enjoy quality time with the family in a beautiful setting.”

- James of Half Moon Bay

“A \$5 ride to the airport? You can’t beat that.”



WHY *Got Wheels!*

- To free older adults from loneliness and isolation
- Isolation a major factor in depression.
- Depression affects mental and physical health.
- Transportation a top unmet need among older adults.
- Accessible transportation encourages engagement.
- Accessible affordable transportation offers mobility.



Got Wheels! PARAMETERS

- Two memberships per couple
- Member must have card to show driver.
- Card is swiped through the card reader track number of rides.
- Member may request a receipt.
- Card must be used at least 2x in 6 months to keep card active.

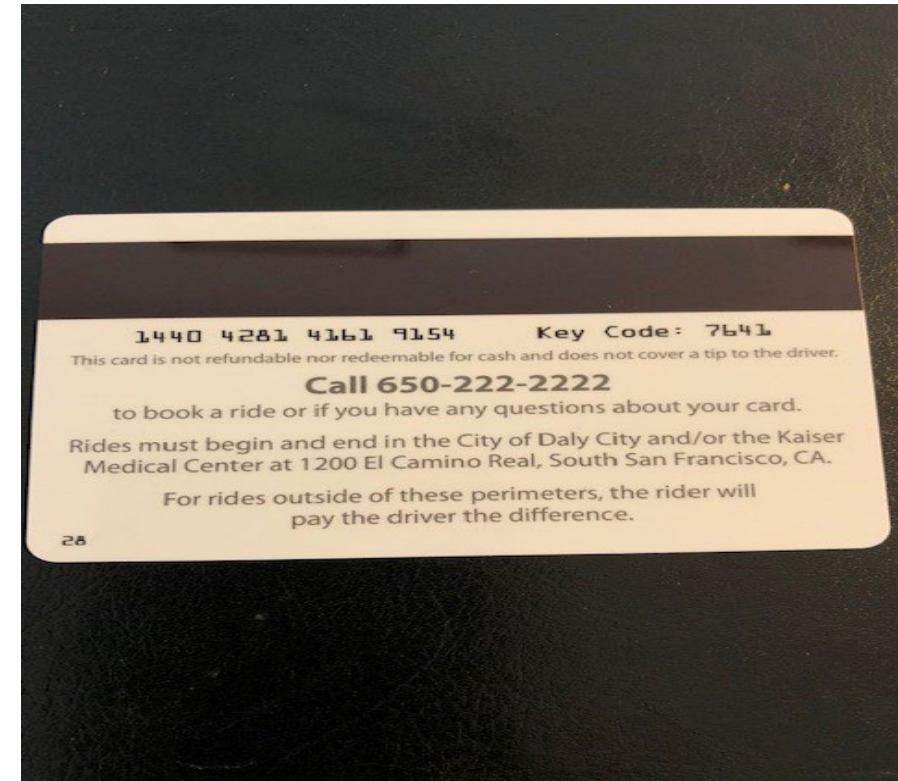


Got Wheels! APPLICATION PROCESS

- Complete and sign application form
- Form accessible on PFS website or by request from GW.
- Applicant gets a callback for brief interview to discuss program parameters, procedure.
- Applicant receives activated membership card and Fact Sheet.
- Process takes about 5-10 business days.
- Card is valid for as long as membership is active.



Got Wheels! MEMBERSHIP CARD



Got Wheels! CARDS

- Each card corresponds to unique membership number.
- In case of card loss, immediately inform Got Wheels! Manager.
- Lost card will be inactivated.
- Membership card may be replaced for \$5.



ARRANGING A RIDE ON *Got Wheels!*

- Call number on back of card – 650-222-2222 – to reach Serra Yellow Cab dispatcher.
- Identify self as Got Wheels! member needing a ride.
- Be ready to give exact address.
- Give 20-30 minutes for ride to arrive.
- Rides may be arranged in advance.
- Wheelchair – accessible vehicles available.



Got Wheels! MEMBERS' FEEDBACK

“Got Wheels! rides are easy to arrange. Just one call is all it takes.”

- Lourdes T, member since 2019

“My wife and I appreciate the wonderful service. Now we can go on date nights without worrying about traffic or parking.”

- Jose F. D., member since 2020

“Drivers are friendly and courteous. I feel safe on each ride.”

- Perla I., member since 2021



Got Wheels! PROGRAM UPDATE

- Registration in Daly City closed July 1, 2024, due to capacity.
- Wait List has opened.
- Wait-listed applicants will be notified when a slot is available or registration reopens.....



Got Wheels! PROGRAM UPDATE

- Exciting changes coming up with program expansion:
- Service area will be expanded.
- Participant eligibility will be broadened.

SO STAY TUNED!!!



PFS Older Adult Services

We change lives by providing opportunities for older individuals in our community to connect and thrive.



- Transportation
- Older Adult Resource Hotline
- Peer Counseling
- Fair Oaks Adult Activity Center
- Help@Hand
- Second Careers
- Financial Empowerment



PFS Older Adult Services

- Older Adult Resource Hotline
650.780.7542
- Peer Counseling
- Fair Oaks Adult Activity Center
- Help@Hand Technology Workshops
- Financial Empowerment



PFS 75th birthday: April 24, 2025



Established in 1950

We envision a community where opportunity, financial stability, and wellness are secured for all.



For more information on transportation, please contact:

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Older Adult Services

Got Wheels!

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Thank You! Gracias! Salamat!

If you or someone you know would benefit from our programs,
please contact us at:

www.pfso.org



Peninsula
Family Service



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