

2023 TO 2024 YEAR END COMPARISON

Measure	Feb 2023	Feb 2024	Difference
Veteran Interactions	497	432	-65
Total Retroactive received	\$500,268.58	\$728,751.55	+\$228,482.97
Total Monthly Assistance	\$69,608.34	\$105,103.52	+\$35,495.18
Claims Submitted	153	194	+40
College Fee Waivers Granted	2	2	0
College Fee's Waived	\$15,630.00	\$15,630.00	0

133 Customer Satisfaction Surveys – 98% Satisfaction rate



- Public Service Career Fair –
 March I, 2024 Completed!
 200 Registered
- Thank you for your assistance

UPDATE ON VSO ACTIVITIES



2024

VA UPDATES

VA ANNOUNCES STEPS TO INCREASE LIFE-SAVINGS SCREENING

- VA is making urethral cancers presumptive for service connection for eligible Gulf War and post-9/1 I Veterans.
- VA is beginning the process to formally evaluate urinary bladder and ureteral cancers for presumptions of service connection for eligible Gulf War and post-9/11 Veterans - VA will evaluate whether there is a relationship between urinary bladder and ureteral cancers and toxic exposures for Gulf War and post-9/11 Veterans who served in the entire Southwest Asia theater of operations.
- VA is expanding access to genetic, lung, and colorectal cancer screening for Veterans. By
 the end of this year, VA will offer genetic testing to every Veteran who may need it, which
 will help VA understand, treat, and ultimately cure patients with cancer by reading the
 code locked in their DNA

- VA is expanding health care eligibility to millions of Veterans

 including all Veterans who served in the Vietnam War, the
 Gulf War, Iraq, Afghanistan, or any other combat zone after
 9/11 years earlier than called for by the PACT Act
- All Veterans who were exposed to toxins and other hazards while serving in the military at home or abroad will be eligible to enroll directly in VA health care beginning March 5, 2024.
- Start by taking a Toxic Exposure Screening.VA will assess current indicators and records of service for potential exposures
- VA is building on an already large database of known toxic exposures (domestic and abroad)



QUESTIONS?