



Bus Stop Improvement Plan (BSIP)



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Project Scope

- Goal: Provide a comfortable, convenient, and dignified experience for passengers at bus stops.
 - BSIP is focused on the amenities and features of bus stops.
- Stop placement is governed by SamTrans Service Policy Framework.
- Another project is underway to study accessibility (ADA) improvements at bus stops.
 - The BSIP project team will relay accessibility-related feedback received through the course of the project.

Current State of Bus Stops

1

Increase in funding opportunities and community interest

2

Opportunity to update bus stop designs and policies

3

Complex/unclear ownership and maintenance responsibilities

Project Outcomes



**EXPANDED INVENTORY OF EXISTING
BUS STOPS**

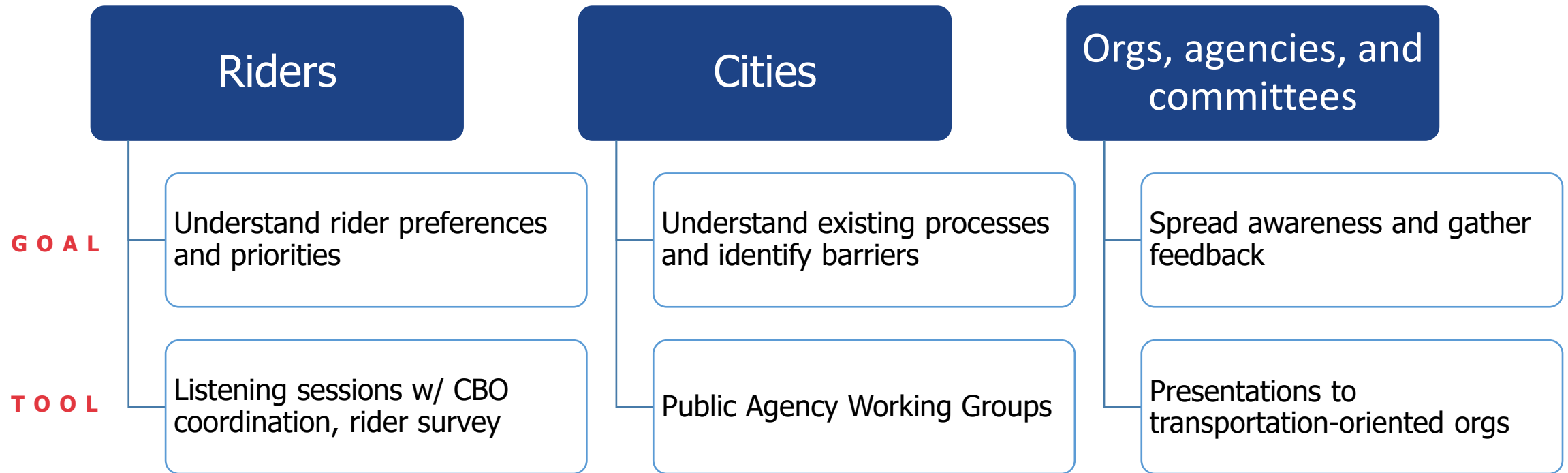


CLEAR DESIGN GUIDELINES

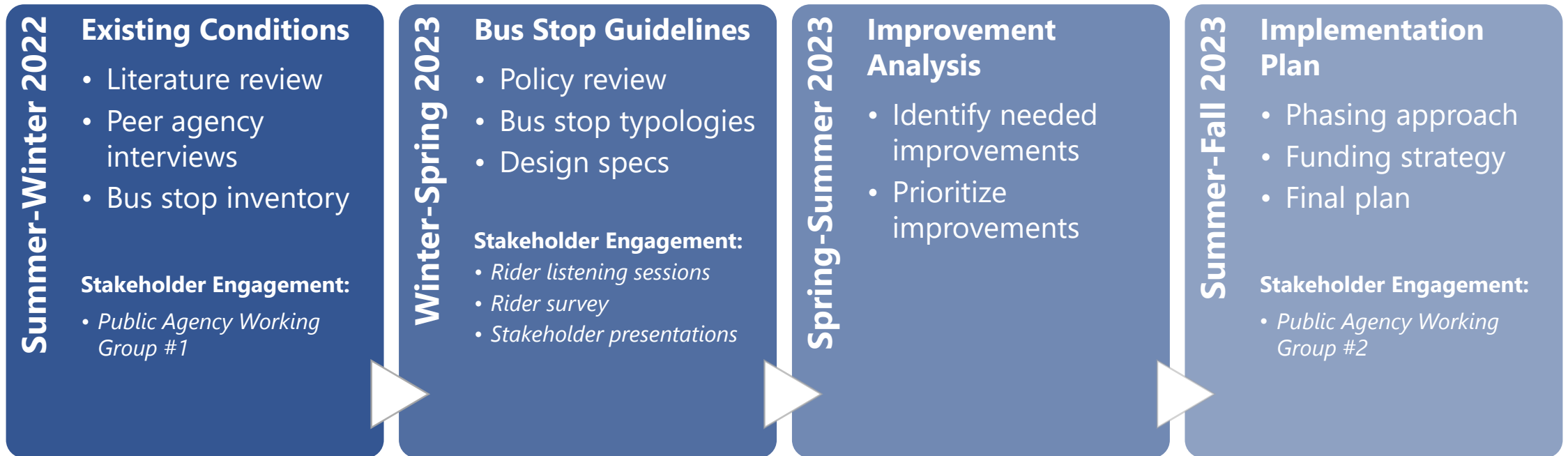


IMPLEMENTATION PLAN

Stakeholder Engagement Plan



Project Schedule



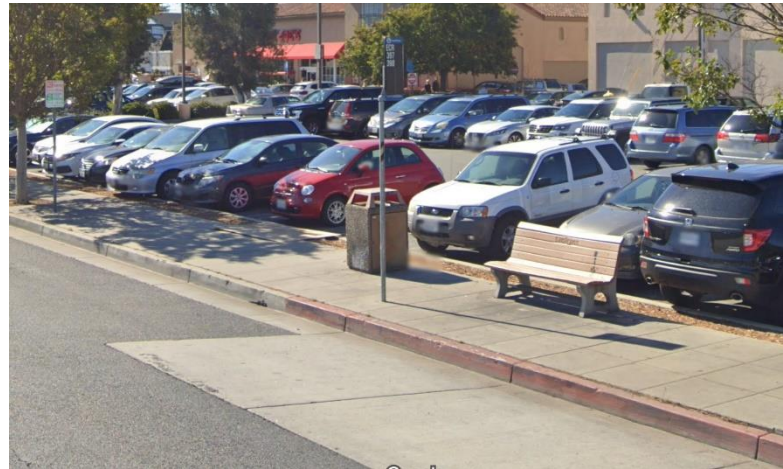
Summary of Work to Date

Typical Stop Conditions



No amenities

68% of stops



A place to sit

16% of stops



Shelter and a place to sit

13% of stops

Key Feedback from City Staff

1

Cities seek SamTrans' leadership

2

Maintenance costs are challenging

3

SamTrans stop improvement processes are unclear

Next Steps

- **Develop Stop Typologies**

- Will help us determine a right-sized investment approach to providing amenities at each stop.

- **Revise Bus Stop Guidelines**

- Easy-to-use design guidelines for SamTrans and City staff and development partners
- Guidance on bus stop amenities, operational improvements, and complete streets design principles (ped/bike access)

Upcoming Outreach Activities

Project Website: www.samtrans.com/BSIP

Outreach Events & Timeline:

- Online Survey live until April 30th www.samtrans.com/BusStopSurvey
- Listening Sessions with CBOs
- Multilingual Virtual Community Meeting - completed, recording soon
- Bus Stop Outreach
- Onboard Rider Outreach
- Stakeholder Presentations



Thank You



Please email shockleyd@samTrans.com with any questions.