Bus Stop Improvement Plan (BSIP)





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Project Scope

- Goal: Provide a comfortable, convenient, and dignified experience for passengers at bus stops.
 - BSIP is focused on the amenities and features of bus stops.
- Stop placement is governed by SamTrans Service Policy Framework.
- Another project is underway to study accessibility (ADA) improvements at bus stops.
 - The BSIP project team will relay accessibility-related feedback received through the course of the project.

Current State of Bus Stops

2

Increase in funding opportunities and community interest **Opportunity to update** bus stop designs **and** policies Complex/unclear ownership and maintenance responsibilities

3

Project Outcomes



EXPANDED INVENTORY OF EXISTING BUS STOPS



CLEAR DESIGN GUIDELINES



IMPLEMENTATION PLAN

Stakeholder Engagement Plan

	Riders	Cities	Orgs, agencies, and committees
GOAL	Understand rider preferences and priorities	Understand existing processes and identify barriers	Spread awareness and gather feedback
TOOL	Listening sessions w/ CBO coordination, rider survey	Public Agency Working Groups	Presentations to transportation-oriented orgs

Project Schedule

2023

Winter-Spring

Existing Conditions 2022

- Literature review
 - Peer agency interviews

Summer-Winter

• Bus stop inventory

Stakeholder Engagement:

• Public Agency Working Group #1

Bus Stop Guidelines

- Policy review
- Bus stop typologies
- Design specs
- Stakeholder Engagement:
- Rider listening sessions
- *Rider survey*
- Stakeholder presentations

2023 Improvement Analysis

- Spring-Summer Identify needed improvements
 - Prioritize improvements

Implementation Plan

- Phasing approach
- Funding strategy
- Final plan

2023

r-Fall

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Stakeholder Engagement:

• Public Agency Working Group #2





Summary of Work to Date

Typical Stop Conditions



No amenities	A place to sit	Shelter and a place to sit
68% of stops	16% of stops	13% of stops

1

Key Feedback from City Staff

Cities seek SamTrans' leadership

Maintenance costs are challenging

2

SamTrans stop improvement processes are unclear

3

Next Steps

Develop Stop Typologies

• Will help us determine a right-sized investment approach to providing amenities at each stop.

Revise Bus Stop Guidelines

- Easy-to-use design guidelines for SamTrans and City staff and development partners
- Guidance on bus stop amenities, operational improvements, and complete streets design principles (ped/bike access)

Upcoming Outreach Activities

Project Website: www.samtrans.com/BSIP

Outreach Events & Timeline:

- Online Survey live until April 30th <u>www.samtrans.com/BusStopSurvey</u>
- Listening Sessions with CBOs
- Multilingual Virtual Community Meeting completed, recording soon
- Bus Stop Outreach
- Onboard Rider Outreach
- Stakeholder Presentations

Thank You



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Please email <u>shockleyd@samTrans.com</u> with any questions.