DO YOU HAVE A PAST-DUE WATER BILL?



You May Be Eligible for a Credit on Your Water Bill of Up To \$2,000!

Central Coast Energy Services is the provider for the Low-Income Home Water Assistance Program (LIHWAP) for the counties of Monterey, Santa Cruz, San Mateo, and the city and county of San Francisco. LIHWAP provides a one-time payment assistance benefit of up to \$2,000 on past-due residential water and wastewater bills for low-income households. Eligibility is based on household size, income, and Water Service Agency participation.

Here's What You Need to Submit To Begin Your Application For Assistance:



LIHWAP Application



Government-Issued Photo Identification



Income Documents for the Last 30 Days for All Adults in the Household



All Pages of the Most Recent Past-Due Water Bill, Wastewater and/or Shutoff Notice

*Also submit a copy of your most recent energy bill to be considered for the Low-Income Home Energy Assistance program.

Household Size	1 Person	2 People	3 People	4 People	5 People	6 People	7 People	8 People
Max Monthly Income	\$2,564	\$3,353	\$4,143	\$4,932	\$5,721	\$6,510	\$6,658	\$6,806

Call Central Coast Energy Services For More Information

(831) 726-8817

Credits for LIHWAP benefits are issued by the State directly to water accounts, wastewater accounts, or to Landlord/Owners if utilities are included in the rent or sub-metered. Water Providers must enroll in LIHWAP Direct Payment Agreements for customers to participate.