

San Mateo Medical Center Dental Services

North Fair Oaks Council
May 19, 2022



SAN MATEO COUNTY HEALTH
**SAN MATEO
MEDICAL CENTER**



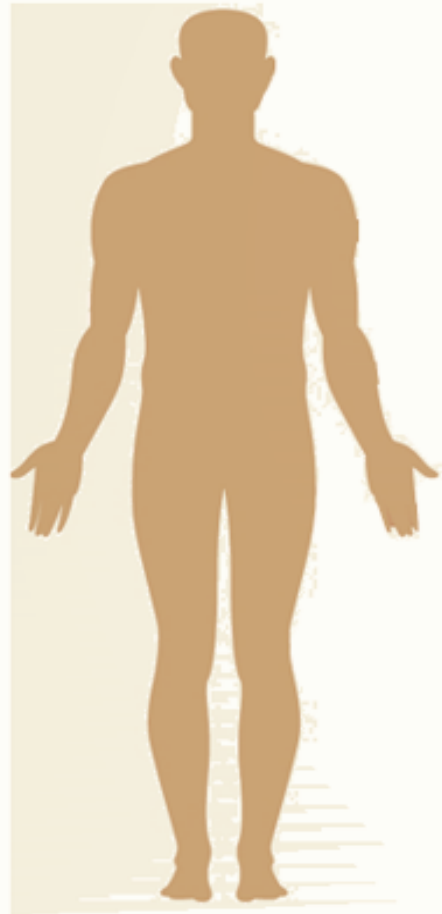
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What's in your mouth?

- A mixture of bacteria
- Too much bacteria leads to
 - oral infection
 - tooth decay or loss
 - bone loss
 - tooth mobility
 - bad effect on systemic diseases



The mouth is the gateway to a healthy body!



Oral lesions and ulcers are common in patients who have HIV/AIDS



Infection of the inner lining of the heart chambers/valves (Endocarditis)
Heart disease due to the inflammation/infections caused by oral bacteria



Pneumonia caused by bacteria traveling from the mouth into the lungs



Diabetes and periodontal disease



Osteoporosis (bone-weakening disease) increase the risk for tooth loss



Low birth weight and premature birth due to periodontitis



Gum bacteria is associated with the development of Alzheimer's disease.



Fair Oaks Health Center Dental Clinic (FOHC)

- Location - 2710 Middlefield Rd., Redwood City, third Floor.
- Mon – Fri: 8:15 am – 4:15 pm, 4th Sat: 8:15 am – 4:15 pm.
- Drop-in emergencies 8:00 am -9:00 am (No appt)
- Eight chairs



Fair Oaks Health Center Dental Clinic (FOHC)

- Three General Dentists, five Dental Assistants and one Dentist Student (UCSF)

Additionally,

- Tuesdays and Thursdays - 4 dentist students from UOP (University of the Pacific)
- Two days a month - 2 oral surgeons
- Tuesdays and Thursdays - 2 dental assistant students (College of San Mateo)
- Friday – 2 hygiene students (Foothill College)
- 4th Saturday of the month - Extra help dentist and assistant provide dental treatment for Cordilleras patients



Fair Oaks Health Center Dental Clinic (FOHC)

Changes this year:

- Dental services to Cordilleras patients
- Starting in August – 2 UCSF dentist students
- Starting in June – addition of a third oral surgeon



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Who Do We Serve?

- Adults and children for comprehensive care
- Walk-in patients with dental emergencies
- Ryan White HIV/AIDS Patients
- Patients needing dental clearances prior to undergoing surgery or starting medications
- Pre/Post natal patients referred by SMMC OBGYN
- Patients with mental health conditions



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Dental Services Provided

- Emergency dental services
- Exam / X-rays (Adult and children Comprehensive Care)
- Preventative care (Teeth cleaning, Fluoride, SDF, sealants, oral health education)
- Restorative (fillings)
- Nitrous



Dental Services Provided

Continue..

- Extractions
- Endodontic services (Root canals)
- Fixed prosthetics (Crowns and bridges)
- Removable prosthetics (partials and complete dentures)



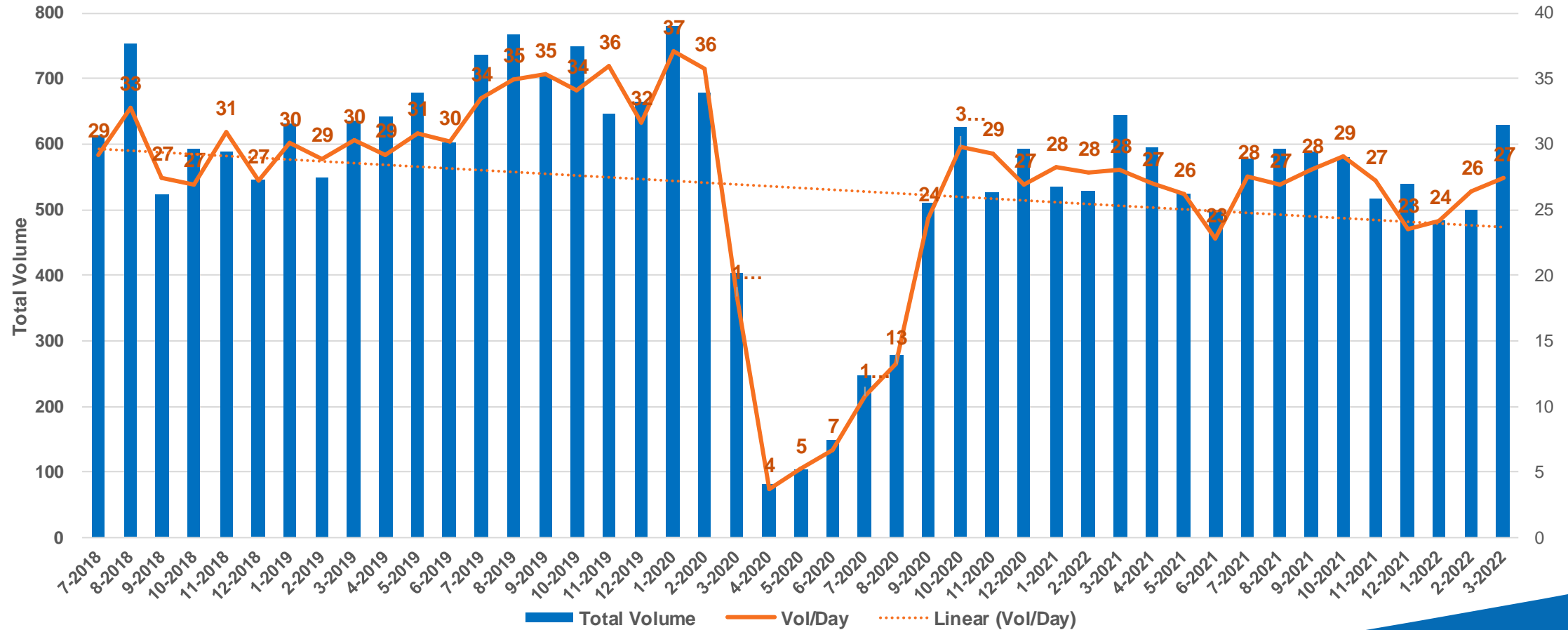
Safety Is Our #1 Priority

- Follow all infection control and OSHA guidelines for cleaning and disinfecting every surface in clinic.
- Screening and temperature check for patients and staff at the main entrance and in clinic.
- Limit visitors to parent of young children in the patient care area.
- Limit and monitor point of entry to areas where direct patient care is provided.
- Hand sanitizing and mouth rinse before treatment.
- N95 mask and full coverage face shields and practice social distancing.
- Hepa filters, Plexus barriers, polyethylene curtains, extraoral suction units.

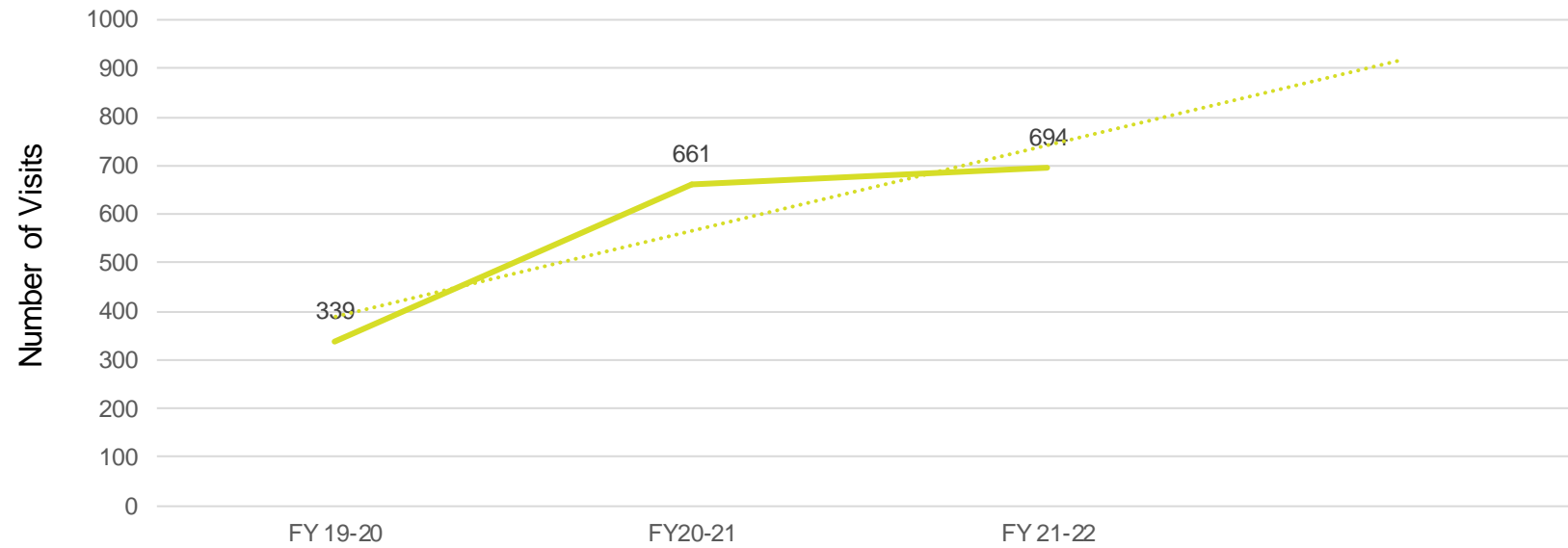


Patient Visits

Fair Oaks Dental Volume Trends - June 2018 - March 2022



FOHC Drop-in Visits



Health Coverage & Insurance

- **Medi-Cal (FQHC)**

- Full Scope Medi-Cal - Receive comprehensive dental care within Dental Clinics scope
- Pregnancy & Emergency – Receive limited dental benefits

- **ACE**

- Emergency Services
 - Emergency Dental Visit and radiographs
 - Extractions
 - Palliative Procedures
- Converted to Discounted Health for comprehensive care



Health Coverage & Insurance (Continue)

- **Healthcare for the Homeless (MDC)**

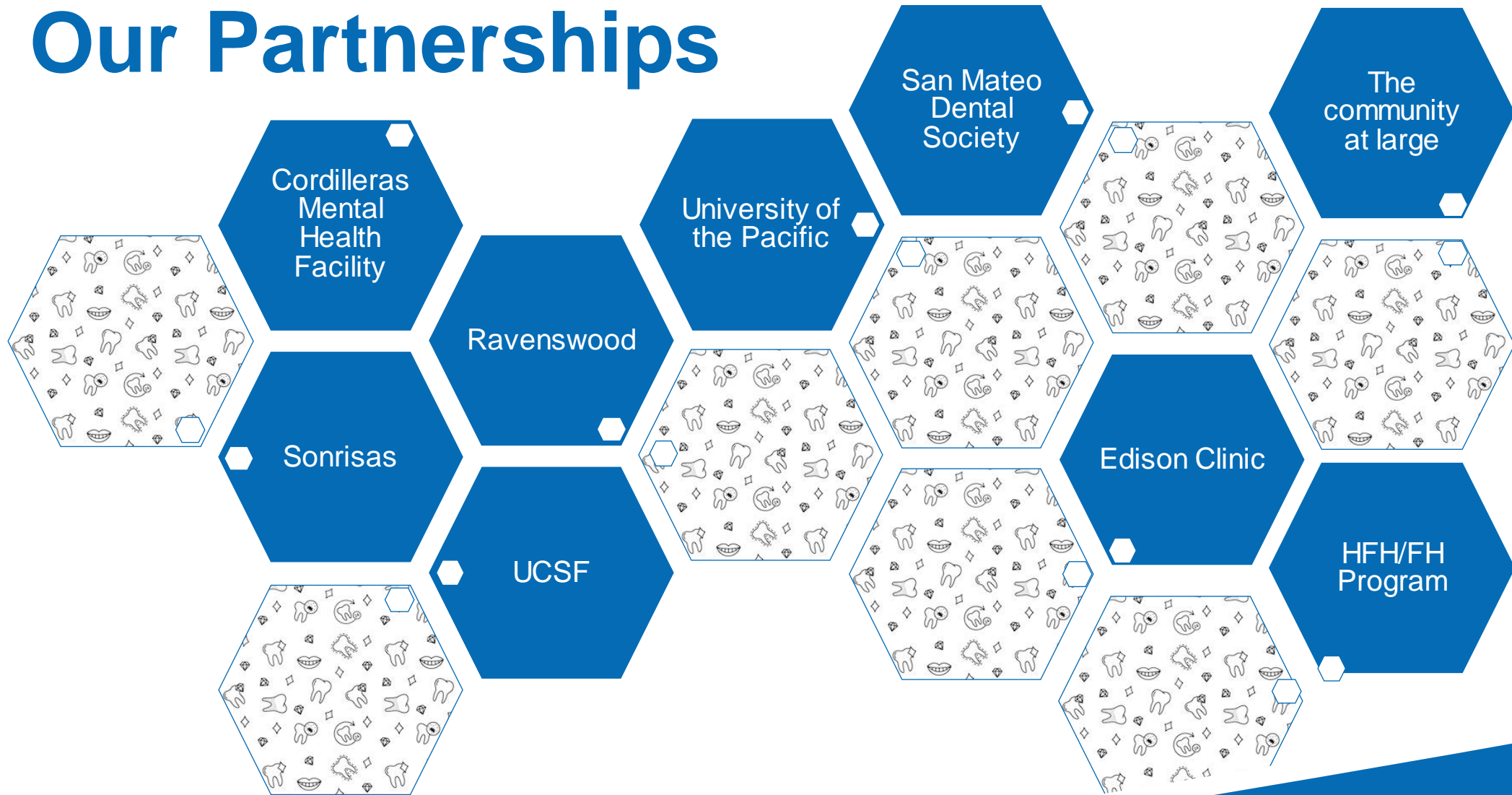
- Program exclusive to Mobile Dental Clinic
- Patients without insurance
- Patients in application process

- **Discounted Health**

- ACE or Medicare only patients receiving Comprehensive Dental Care
- Care is provided at a 65% discount



Our Partnerships



Our Challenges

- Staffing Shortage
- More patients are seeking dental services at SMMC due to limited numbers of Medi-Cal dentists in the community
- Appointments needed greater than availability
- Increase number of pregnant patient referrals (Denti-Cal coverage for OB is extended to 12 months after delivery)
- SMMC patients have greater treatment needs than private practice patients
- FOHC evening clinic has been closed since the pandemic



Questions

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