

**HOPE Interagency Council (IAC) Meeting Minutes
February 9, 2022**

Present: Supervisor Slocum, Paul Bains, Mary Bier, Matthew Chidester, Sandy Council, Brian Greenberg, Raymond Hodges, Kate Comfort Harr, Ken Cole, Melissa Platte, Diana Reddy, Mariana Rocha, Supervisor Horsley, Aubrey Merriman, Teri Chin, Laura Bent, Peggy Jensen

Guests: Carrie Dallman, Marci Dragun, Tracy Choi, Selina Toy Lee, Jessica Silverberg, Tammie Sweetser, Matthew Hayes, Khalia Parish, Rozeena Jhinnu, Jennifer Wang, Marianne Tessier, Alex Clark, Irene Pasma, Lee Harrison, Liz Lange, Maia Kosek, Matty Shirer, Andrea Jones, Ana Morales, Alicia Garcia, Cynthia Luzod, Erica Pulido, Nevada Merriman

Topic	Discussion
Zoom overview and meeting logistics	A brief overview of using Zoom videoconferencing was given.
Welcome	Supervisor Slocum called the meeting to order at 10:06 a.m.
Resolution Authorizing Virtual HOPE IAC Meeting Jessica Silverberg (Human Services Agency)	<p>Adopt a resolution finding that, as a result of the continuing COVID-19 pandemic state of emergency, meeting in person for HOPE IAC would present imminent risks to the health or safety of attendees. (See Attachment 1a and Attachment 1b)</p> <p>Motion made by Matthew Chidester to approve resolution; motion seconded made by Diana Reddy.</p> <p>Vote: Paul Bains – yea Laura Bent- not present Mary Bier – yea Matthew Chidester – yea Teri Chin- not present Ken Cole – yea Kate Comfort Harr – yea Sandy Council – yea Brian Greenberg – yea Judith Guerrero- not present Raymond Hodges – yea Don Horsley – yea Aubrey Merriman – yea Peggy Jensen- yea Mark Nagales- not present Melissa Platte – yea Diana Reddy – yea Warren Slocum – yea Juslyn Manalo -not present</p> <p>Motion passed.</p>

Public Comment	<p>Public comment received 2/8/22 was emailed to HOPE IAC Board for review and also read out loud at the HOPE IAC Board Meeting 2/9/22.</p> <p>Public comment from Chris Sturken:</p> <p><i>My name is Chris Sturken, my pronouns are he/him/his, and I am the Events Coordinator at HIP Housing and a member of the City of Redwood City Transportation Advisory Committee, but today I am speaking as an individual.</i></p> <p><i>My comment has to do with the Navigation Center under Updates. Has the County conducted a transportation demand analysis for the Navigation Center to anticipate increased traffic, bicyclists, and pedestrians on Maple St. as a result of the building the Center? How do you plan to connect residents with existing transportation infrastructure (i.e. Redwood City Caltrain Transit Center) so that they can access services and jobs efficiently? What transportation infrastructure or programs will be part of the project? (i.e. commuter shuttle, new bus stop, bicycle storage, etc.)</i></p> <p>No other public comments</p>
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<p>Action to Set Agenda and Approve Minutes</p>	<p>Motion made by Matthew Chidester to set the agenda, and to approve November 10, 2021 minutes; motion seconded made by Diana Reddy.</p> <p>Member vote: Paul Bains – yea Laura Bent - not present Mary Bier – yea Matthew Chidester – yea Teri Chin - not present Ken Cole – yea Kate Comfort Harr – yea Sandy Council – yea Brian Greenberg – yea Judith Guerrero- not present Raymond Hodges – yea Don Horsley – yea Aubrey Merriman - yea Peggy Jensen- yea Mark Nagales – not present Melissa Platte – yea Diana Reddy – yea Mariana Rocha – yea Warren Slocum – yea</p> <p>Motion passed.</p>
<p>Shores Landing Overview Raymond Hodges (DOH), and Nevada Merriman, Janet Anderson, and Cynthia Luzod (MidPen Housing)</p>	<ul style="list-style-type: none"> • Since launch of Project Homekey, County has acquired a number of hotels to be used for shelter or housing for people experiencing homelessness. • Shores Landing is a recent acquisition <ul style="list-style-type: none"> ○ 95 units, bathroom & kitchen • MidPen and Mental Health Association (MHA) operate the program and provide services to the residents • Timeline <ul style="list-style-type: none"> ○ April 2020 Governor Newsom established Project Roomkey ○ June 2020 Governor Newsom established Project Homekey (more long-term) ○ Dec 2020 SMC purchased Shores Landing using Homekey funds ○ Feb 2021 MidPen and MHA selected as operator & service provider ○ May 2021 residents began moving in ○ May 2021 50% occupancy milestone ○ Oct 2021 90% occupancy milestone

- At-a-glance
 - 95 homes
 - Referrals
 - 59 households living in non-congregate shelter programs
 - 15 medically fragile seniors
 - 19 households in Coordinated Entry System (CES)
- Services Programming
 - Our approach: evidence-based services, harm-reduction strategies, motivational interviewing coaching, wrap-around services
 - Robust service staffing
 - 2FTE case managers (MHA) and 3FTE case managers (MidPen)
 - Holistic supportive services
 - Case management / ongoing needs assessment
 - Individual service plan development
 - Community-based social/healthcare service linkage
 - Housing stability support / housing re(integration
 - Conflict Resolution and mediation
 - referral to and coordination with external partners
 - health education and wellness services
- Partner agencies
 - MHA
 - BHRS
 - Brilliant Corners
 - Bridges to Wellness / Whole Person Care
 - Institute of Aging
 - Samaritan House, LifeMoves, WeHOPE
 - Fair Oaks Community Center
- Most common resident needs
 - Benefit assistance/referrals
 - Linkage to healthcare services
 - Mental health services – referrals and support
 - Food assistance
 - Transportation – referrals and support
- Service impact
 - Housing retention
 - Supports for self-care during COVID via COVID Wellness Checks or socially distanced in-person, where possible

	<ul style="list-style-type: none"> <ul style="list-style-type: none"> ▪ Many residents are vaccinated and boosted ▪ Have socially-distanced social events ○ Increased linkage/collaboration opportunities with community partners when residents have permanent homes and can be reached consistently • Questions/comments: <ul style="list-style-type: none"> ○ Diana Reddy: Some concerns from Redwood City residents about this program opening up in this location. Transparency about what the program is and what services are provided to residents has helped assuage fears. ○ Paul Bains: What have you seen as the greatest challenges in this program? <ul style="list-style-type: none"> ▪ Answers: <ul style="list-style-type: none"> • New program, figuring out agreements on the development side. • Some of the residents have many needs, so it takes time to connect them to all the appropriate services. • Continuing funding to continue the supportive services • Some residents took awhile to understand that this is permanent housing, that they did not have to move/leave. And it takes time to built trust of the residents. ○ Ken Cole: To being a program like this and so quickly move in almost a hundred people is a complex, multi-faceted process. Impressive work by all involved. ○ Irene Pasma: what are the predominant health issues and who are your partners? <ul style="list-style-type: none"> ▪ Answers: <ul style="list-style-type: none"> • Some residents need support with some daily activities, such as cooking. • Some common heath issues include heart and lung issues. • Program works to connect people to applicable service providers, which may include primary care providers, mental health providers, and other specialists. ○ Laura Bent: If there is a need, Samaritan House’s medical services may be able to assist through our clinic in Redwood City. Also, Samarian House may be able to assist with prepared meals if that is a need as well.
<p>San Mateo County COVID-19 Recovery Initiative updates Peggy Jensen (County Manager’s Office)</p>	<p>American Rescue Plan Act (ARPA) - SMC is receiving \$148M of ARPA funds in two installments</p> <ul style="list-style-type: none"> ▪ Tranche 1: \$74M received May 2021 <ul style="list-style-type: none"> ○ \$10M was set aside for community programs ▪ Tranche 2: \$74M expected May 2022 <p>Permitted uses of ARPA funds</p> <ul style="list-style-type: none"> ▪ Assistance to households, small businesses, and nonprofits and impacted sectors ▪ Premium pay to essential workers ▪ Public sector revenue loss due to pandemic ▪ Investments in water, sewer, and broadband infrastructure

	<p>ARPA plan development process</p> <ul style="list-style-type: none"> ▪ Review 2020 Recovery Initiative Strategic Plan and focus areas ▪ 2021 update of recovery priorities from most impacted communities with Gardner Center ▪ Gather partner and provider input on most effective investments with Boston Consulting Group ▪ Draft preliminary allocation plan for \$84M ▪ Lift up immediate opportunities for the \$10M remaining in Tranche 1 <p>Funding allocation principles</p> <ul style="list-style-type: none"> ▪ Align with community priorities and needs ▪ Advance equity and help those most impacted by COVID ▪ Contribute to improved physical and mental well-being ▪ “Test and Learn” <p>\$4,675,000 for Children and Families</p> <ul style="list-style-type: none"> ▪ Investments to stabilize child care field, prevent child care provider closures, and support children’s social-emotional development ▪ \$870,000: Family Child Care Provider Grants ▪ \$3,300,000: summer 2022 enrichment programs ▪ \$505,000: Big Lift summer 2022 expansion <p>\$2,400,000 for vulnerable population support – basic needs</p> <ul style="list-style-type: none"> ▪ Investments to prevent homelessness, support low-income residents, create new affordable housing opportunities ▪ \$400,000: Pacifica Safe Parking program ▪ \$1,500,000: modular housing pilot ▪ \$500,000: unincorporated area financial aid <p>\$400,000 for vulnerable population support – mental health</p> <ul style="list-style-type: none"> ▪ Investments to promote mental health awareness and provide support to individuals serving our most vulnerable residents ▪ \$200,000: Mental Health First Aid pilot ▪ \$200,000: homelessness provider mental health and wellness grants <p>\$1,000,000 for economic recovery</p> <ul style="list-style-type: none"> ▪ Investments that support workforce development and local small businesses ▪ \$400,000: whole-person workforce pilot ▪ \$200,000: woman- and minority-owned business certification ▪ \$400,000: ADA technical assistance for small business <p>\$1,525,000 for infrastructure</p> <ul style="list-style-type: none"> ▪ Investments to develop an infrastructure plan for the unincorporated North Fair Oaks area and provide the County match for State grant to design of traffic improvements on Highway 1 in the Mid-Coast
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	<ul style="list-style-type: none"> ▪ \$1,400,000: North Fair Oaks infrastructure plan ▪ \$125,000: coastside infrastructure planning support <p>Board action on Feb 8 Approved \$4,530,000</p> <ul style="list-style-type: none"> ▪ \$3,300,000: summer 2022 enrichment programs ▪ \$505,000: Big Lift summer 2022 expansion ▪ \$200,000: homelessness provider mental health and wellness grants ▪ \$200,000: Mental Health First Aid pilot ▪ \$200,000: woman- and minority-owned business certification ▪ \$125,000: coastside infrastructure planning support <p>Future Board action</p> <ul style="list-style-type: none"> ▪ \$400,000: whole-person workforce pilot ▪ \$400,000: ADA technical assistance for small business ▪ \$1,400,000: North Fair Oaks infrastructure plan ▪ \$1,500,000: modular housing pilot ▪ \$500,000: unincorporated area financial aid ▪ \$400,000: Pacifica Safe Parking program ▪ \$870,000: Family Child Care Provider Grants
<p>Working Together to End Homelessness Peggy Jensen (County Manager's Office)</p>	<p>Original plan was to have a two-day in-person event, due to surge, plans have shifted to 3 virtual learning events (April 22, May 20, June 3) Target audience: all sectors, broad array of stakeholders Presentations, panels, videos, possible breakout groups Content for first event</p> <ul style="list-style-type: none"> ▪ The housing challenge ▪ Impacts of homelessness ▪ Making it real: client videos ▪ Overview of current services ▪ Staff/provider recognition ▪ Preview of upcoming sessions <p>Progress seminar breakout session (Apr 30, May 1) Tours and volunteer opportunities in Summer 2022 In-person convening Sept 2022</p> <p>Please share widely with your communities. All are welcome!</p>

<p>Omicron/COVID Update Jessica Silverberg (HSA)</p>	<p>All homeless service providers and agencies have continued to provide services since start of pandemic, however programs have had to implement many changes to minimize COVID-19 risk. During January, shelters and other programs were significantly impacted by the Omicron surge and had to make many shifts in their operations in order to continue providing services. HSA and Health worked closely with the shelter providers throughout this time. HSA would like to acknowledge the tremendous work by homeless and safety net services throughout the pandemic and the Omicron surge.</p>
<p>Continuum of Care's Committee on Racial Equity Lody Saba (HSA)</p>	<p>Racial equity is an important topic within the homeless crisis response system, given the large racial and ethnic disparities that we know exist systemically and within the homeless system.</p> <p>Last year, the Continuum of Care (CoC) had a preliminary planning committee on racial equity and developed initial recommendations for advancing racial equity across the San Mateo county homeless system. One of the recommendations was to establish an ongoing CoC committee on racial equity, continuing the important work on racial equity. HSA is currently forming this new ongoing committee.</p> <p>If anyone is interested in joining the ongoing committee on racial equity, or knows of someone who would be interested in joining this committee, please reach out to the Center on Homelessness to let us know.</p>
<p>One Day Homeless Count Lody Saba (HSA)</p>	<p>The One Day Homeless Count is taking place on February 24, 2022</p> <p>Center on Homelessness staff are in the midst of significant preparation and planning work as the day approaches'</p> <p>We have not reached our target number of volunteers yet, so volunteer recruitment is continuing. Please sign up or share with family, friends, and colleagues who might be interested.</p>
<p>Homekey 2 and the Navigation Center Ray Hodges and Tracy Choi (DOH) and Matthew Hayes (HSA)</p>	<p>The state opened a second round of competitive Homekey grants.</p> <p>San Mateo County has submitted three applications in this round of Homekey.</p> <ul style="list-style-type: none"> • Application 1- Navigation Center. Was awarded by the state. Funds will be used toward building the Navigation Center, which is planned to be open in late 2022. • Application 2- Stone Villa. Was awarded by the state. Funds will be used toward the acquisition and rehab of Stone Villa. The County plans to convert from shelter to permanent housing in the future • App 3- Comfort Inn. State has not made/announced a decision on this application.

<p>Emergency Rental Assistance Program Updates Rozeena Jhinnu (HSA)</p>	<p>Based on the latest State data received on February 7th. Our County's Rental Assistance Pipeline shows: Applications in Progress: 508 (This number is those who started application in system, not yet submitted).</p> <ul style="list-style-type: none"> • Total Active Cases: 9,404 • Total Funds Obligated, but not yet paid: \$60.8 Million • Total Rent Paid \$59.3 Million • Total Households Assisted: 4,237 Households <p>California advocated for and in January received a total of \$62 Million from the US Treasury in reallocation funds</p> <ul style="list-style-type: none"> • California received more reallocation than any other State. It received more than 30% of total federal funds that Treasury recaptured and reallocated across the country. • The funding will be used to issue payments and the State is continuing to prioritize those who are at highest risk of eviction and lowest income. <p>The U.S. Treasury is currently developing their guidance for the reallocation of ERA2 funds, and the State will work with the Treasury to submit their updated request</p>
<p>Roundtable Announcements</p>	<p>Matthew Chidester thanked the partners at the County/HSA for their collaboration and support during a winter storm where flooding impacted people living in an encampment. The close partnership that the City has with HSA and service providers was very impactful.</p> <p>Sandy Council announced that she is retiring, this is her last HOPE IAC meeting.</p> <p>Paul Bains shared that Project WeHOPE was selected for the Tall Tree Award.</p>
<p>Closure</p>	<p>Meeting Adjourned at 11:41 a.m.</p>
<p>Next Meeting</p>	<p>May 11, 2022</p>