

COUNTY OF SAN MATEO
PROBATION DEPARTMENT

2021 ANNUAL REPORT





COUNTY OF SAN MATEO PROBATION DEPARTMENT

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Juvenile Services
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CHIEF'S MESSAGE

I am honored to present the *2021 San Mateo County Probation Department Annual Report*. This report highlights the continued great work and resiliency of our staff amidst the challenges we face, both at the local and state levels. It serves to highlight the services we provide our clients to assist them on their path of rehabilitation as well as to assist in *victim restoration* and *supporting community safety*. Much of this report features data and statistics that represent the work we've done in the past year.

As we entered *2021* the universal hope was that we would be *"returning to normal"* in our day-to-day activities. However, it quickly became apparent that establishing a *"new normal"* was a more accurate description of what the year would hold. *2021* became more about *innovation* and less about a return to our pre-pandemic

world. The lessons from 2020 helped to push the boundaries of what was possible. Our staff began to see the benefits of using technology to *support* and *enhance* supervision practices. While nothing ever will replace the *value* of a face-to-face interaction with clients, 2021 helped to demonstrate how, when done with *care* and *positive intention*, alternative interactions such as video calls and text messaging can

The lessons from 2020 helped to push the boundaries of what was possible.

be great additions to the way we deliver *quality service*. I commend our staff for their continued commitment to *customer service* as they endeavor to balance the dual responsibilities of *rehabilitation* and *public safety*.



2021 also continued the *fast-paced legislative cycles* established in recent years. Criminal justice reform bills focused around increasing transparency, reducing the amount of time defendants spend on probation, and reducing - or in some cases outright eliminating - fines or fees stood out this cycle. However, no legislative decision implemented in **2021** will have a more lasting impact than **SB 823** which officially transitioned the care, custody and control of youthful offenders who would have been addressed at the state level (DJJ-Division of Juvenile Justice) to counties. With incredible *support* from our amazing Youth Services Center-Juvenile Hall leadership and staff, system partners, and community partners, a *comprehensive plan* was developed to support the implementation of SB 823.

Looking to the future, I remain committed to our mission of providing quality services and doing our part to contribute to community safety. What makes us great is our heart for this profession and those we have the privilege of serving. *Excellence, Professionalism, Leadership, Integrity and Teamwork* are not just words on a letterhead or business card. It is *"who"* and

COMMAND STAFF

(PICTURED ABOVE LEFT TO RIGHT)

MICHELLE KOZUL, DEPUTY CHIEF PROBATION OFFICER, JUVENILE SERVICES & INSTITUTIONS

CHRISTOPHER ABALOS, DEPUTY CHIEF PROBATION OFFICER, ADMINISTRATIVE SERVICES

JOHN T. KEENE, CHIEF PROBATION OFFICER

MICHAEL LEON, DEPUTY CHIEF PROBATION OFFICER, ADULT & PRETRIAL SERVICES

HONG LIU, DEPUTY DIRECTOR OF PROBATION-ADMINISTRATION

BONNIE MACASKILL, ASSISTANT CHIEF PROBATION OFFICER

"what" we are as an organization. Your support of the San Mateo County Probation Department is *valued* and *appreciated!*

JOHN T. KEENE

Chief Probation Officer

Administrative Services Division

- Fiscal Services
- Payroll and Personnel
- Information Technology
- Quality Assurance
- Communications
- Background Investigations
- Training
- Internal Affairs
- Contracts
- Procurement
- Facilities Management
- Ergonomics
- Safety Equipment

Department Budget

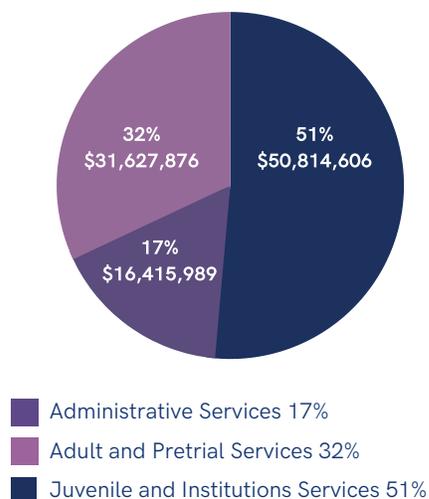
In FY 2020-21, the Administrative Services Division managed the Department's total budget of \$9.8 million, supporting 383 funded positions. The breakdown is seen below:

FY 2020-21 Actuals

Total Sources (non-county)	\$55,795,816
Total Requirements	\$98,858,471
Net County Cost	\$43,062,656
Funded Positions	383

The effects of previous legislation are evident in Probation's budget. In the previous fiscal year (2019-20), legislation such as SB190 drove down total sources, eliminating juvenile fines and fees. Conversely, total budget requirements increased, reflecting labor negotiations and the ongoing need for more evidence-based programming and resources to aid clients in their rehabilitation and community reentry.

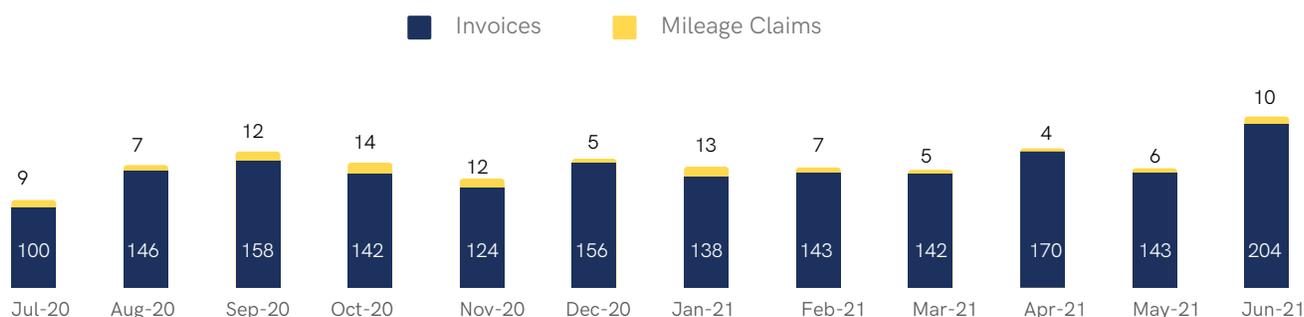
FY 2020-21 Actuals by Division



Fiscal Services

The Fiscal Services Unit is staffed by one Financial Services Manager, two Accountants, and three Fiscal Office Specialists. Together, the unit supervises the operation of the accounting system, working with the Controller's Office to process all of the Department's financial transactions while ensuring internal controls are met. Fiscal Services handles accounts payable, accounts receivable, claims processing, cash management, general accounting, and the collection of court-ordered fines, fees, and restitution payments. In FY 2020-21, the unit processed a total of 1,766 invoices and 104 mileage claims (156 per month on average).

Fiscal Services: Number of Invoices/Mileage Claims Processed in FY 2020-21



Administrative Services Division



Payroll & Personnel

Staffed by a Payroll Services Supervisor and a Payroll/Personnel Specialist, this unit performs all Human Resources functions for the Department. The unit supports 310 paid employees. Support activities performed include maintenance of personnel records, processing of personnel and payroll-related transactions as well as of newly hired, promoted, or separated employees.



Information Technology

The Information Technology (IT) Unit oversees the installation and maintenance of computer network systems within the Department, ensuring that all hardware and software run smoothly. The unit is led by the Deputy Chief Probation Officer of Administrative Services, two Department Systems Analysts, one Senior IT Analyst, one Applications Support Analyst, and one IT Technician.

IT works collaboratively with the County's Information Services Department, industry-leading vendors, and partner agencies to ensure seamless delivery of technical support, development of new case management systems and innovative technology solutions,

and integration between criminal justice business systems for maximum information sharing and delivery.

In 2021, the IT Unit completed the following projects:

- Completed server upgrades for the existing case management system
- Initiated development of the Ultimate Kronos Group (UKG) shift scheduling system
- Transitioned department-wide VPN services to Palo Alto Networks
- Completed pilot testing of Visual Labs body camera solution

Quality Assurance and Communications

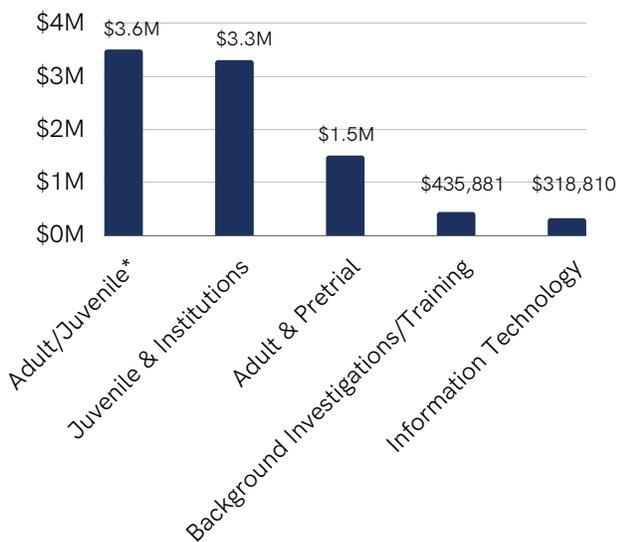
The Quality Assurance and Communications Unit includes three Management Analysts who support all Department divisions. In FY 2020-21, the unit managed 65 contracts totaling more than \$9 million. The Management Analysts are responsible for the solicitation, execution, and monitoring of all these contracts. In addition, the unit collects and evaluates data on departmental programs and prepares pertinent reports for both internal and external stakeholders. The Management Analysts are also responsible for executing a wide array of special projects and writing grant applications that support various Department programs.

The graph on the next page shows a breakdown of the total sum of contract amounts per division in FY 2020-21.

Administrative Services Division



Contract Management by Division FY 20-21



*Includes contracts with services for both Adult and Juvenile divisions.

Many of the Department's contracts are funded by the State of California and other outside grants. The majority of contracts within the Juvenile Services and Institutions divisions are funded by the Juvenile Justice Crime Prevention Act (JJCPA), Juvenile Probation and Camps Funding (JPCF), and Youthful Offender Block Grant (YOBG). In FY 2020-21, these three grants funded more than \$1.5 million in services from community-based organizations.

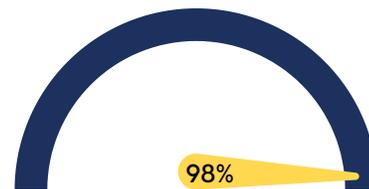
Background Investigations, Training, and Internal Affairs

The Background Investigations, Training, and Internal Affairs Unit is committed to providing the community with the highest quality of Probation Department employees.

The unit conducts thorough background checks as part of the Department's hiring process, ensuring candidates meet the highest professional and ethical standards.

The unit also oversees Department training, ensuring sworn staff are up to date on the latest trends and techniques in Probation while meeting state training standards -- 40 hours annually for Deputy Probation Officers and 24 hours annually for Group Supervisors. In addition, the unit coordinates the County's 20-hour annual training target for all sworn and non-sworn employees.

Staff Meeting 20-Hr Training Target FY 20-21



Facilities Management/Safety Equipment

Staff assigned to this unit are responsible for a variety of facility-related issues such as the management of card keys, hard keys, and ergonomic equipment. This unit also maintains an inventory of safety equipment purchased for the sworn staff.

Number of Facilities Issues Addressed



Adult & Pretrial Services Division

Gangs	Court Services
Sex Offenders	Pretrial
Domestic Violence	Specialty Courts (MDUI, Veterans, IMHD, Drug Court)
Narcotics Task Force	Intensive Supervision
Military Diversion	Reentry
Restitutions Court	Pathways
Computer Assisted Supervision Team (CAST)	Post-Release Community Supervision & Mandatory Supervision (PRCS/MS)

Adult & Pretrial Services Division

The Adult & Pretrial Services Division supports community safety through the collective efforts of the County’s criminal justice system. This division is led by one Deputy Chief Probation Officer and two Assistant Deputy Chief Probation Officers. There are 70 Deputy Probation Officers (DPOs) and 10 Probation Services Managers assigned to the division. Fifty-two DPOs supervise 2,173 clients, while 13 DPOs provide court investigations, and five DPOs provide pretrial monitoring for about 615 clients. There are 37 professional staff and five Legal Office Services Supervisors to support the division. They are managed by two Legal Office Services Managers (LOSMs). An additional LOSM was assigned to the County’s COVID-19 contact tracing team during this reporting period.

The professional staff is the division's primary source of administrative support. Most of the professional staff supports units that prepare investigative reports and other documents for the courts, as well as units that handle probation supervision matters, such as AB 109, intensive supervision, domestic violence, and specialty courts. In addition to processing a high degree of legal documentation, providing reception coverage in three office locations, and managing supplies, the professional staff is also responsible for updating the California Law Enforcement Telecommunication System (CLETS) on behalf of the Department. They also process audits and state reports mandated by the Department of Justice.

The table below provides a snapshot of the number of clients supervised in each unit as of June 30, 2021 (these numbers do not include clients with active warrants over 30 days old). In FY 2020-21, 71 percent of adult offenders successfully completed probation.

Adult Clients on Supervision as of June 30, 2021

Unit	Clients
CAST	625
DEJ	16
Diversion	284
Domestic Violence	272
Drug Court	5
MDUI Court	82
Gang	76
Intake*	36
Intensive	427
Military Diversion	9
Narcotics Task Force	4
Pathways	26
PRCS & MS	143
Restitution Court	48
Sex Offender	111
Veterans Treatment Court	9
Total Supervised	2,173

*The Intake Unit was dissolved in July 2021.

Adult & Pretrial Services Division



Pretrial Pilot Program

In January 2020, Probation launched the Pretrial Pilot Program. This program is funded through a \$6 million grant that the County of San Mateo received from the Judicial Council of California and is a collaborative effort of the San Mateo County Superior Court, Probation, Sheriff's Office, District Attorney's Office, Private Defender Program, and the Information Services Department. Its goals are to increase the safe and efficient release of arrestees before trial; use the least restrictive monitoring practices possible while protecting public safety and ensuring court appearances; validate and expand the use of risk assessment tools; and assess any bias.

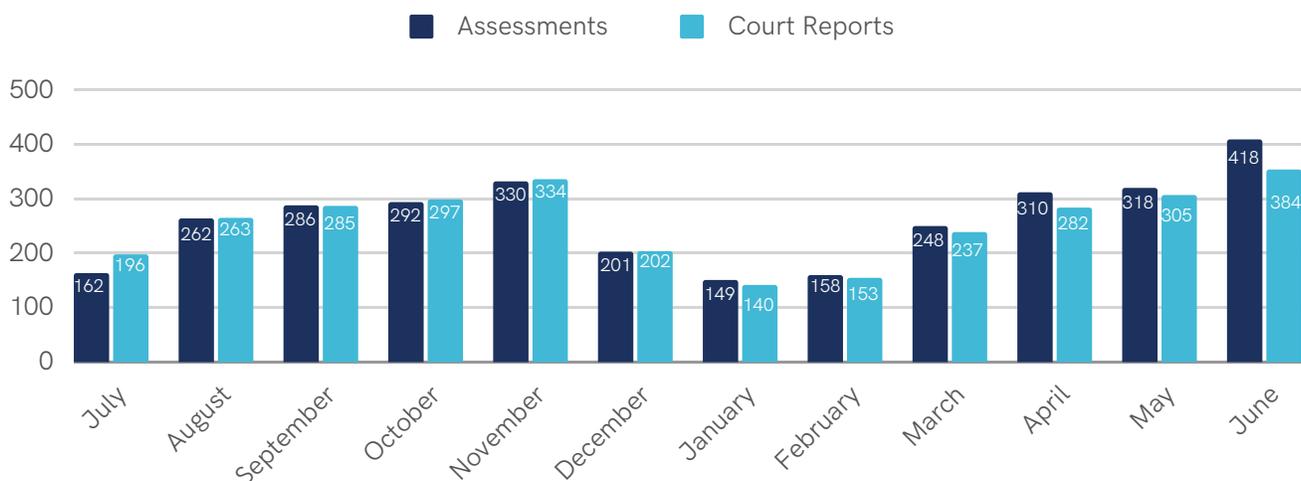
When an individual is eligible for pretrial release, Probation staff use the Virginia Pretrial Risk Assessment Instrument-Revised

(VPRAI-R) to determine the type of release that is most appropriate for the defendant. Generally, Probation staff can recommend release on one's own recognizance, release with monitoring, or denial of release. In FY 2020-21, the Pretrial Services Unit completed 3,541 VPRAI-R assessments and completed 3,430 court reports. An average of 457 pretrial clients were on monitored release at any given time, and clients were on monitored release for an average of 57 days.

Court Services

In the Court Services (Investigations) Units, DPOs provide sentencing and treatment recommendations to judges on a regular basis as required by statute. Approximately 2,607 court reports were written in FY 2020-21, a 25 percent decrease from FY 2019-20. The chart on the next page describes the categories of reports assigned to the unit.

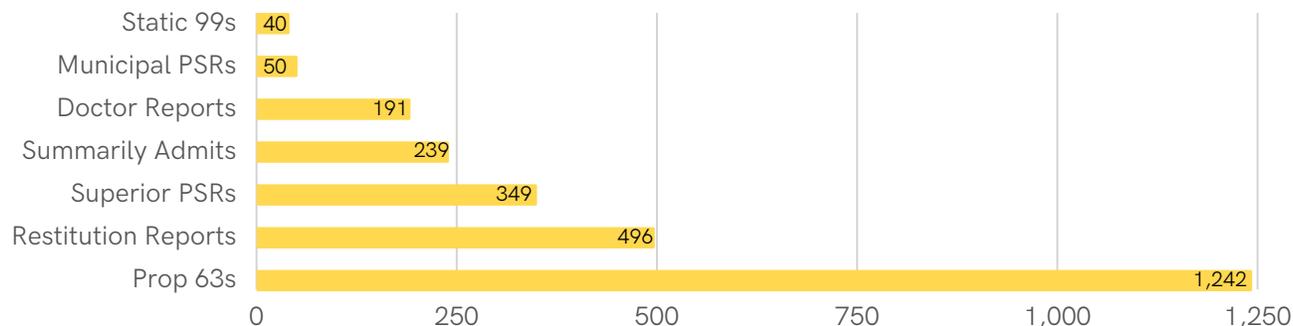
Number of VPRAI-R Assessments and Court Reports Completed per Month in FY 2020-21



Adult & Pretrial Services Division



Court Services: Referrals in FY 2020-21



Restitution Court

Restitution Court is a collaborative effort of Probation, the District Attorney’s Office, the Private Defender Program, and the Superior Court. Its focus is to improve victim restitution in cases where defendants owe \$5,000 or more, have the ability to pay, but have failed to comply with restitution orders. A DPO is assigned to handle all cases admitted to Restitution Court. The DPO focuses on collecting restitution by establishing monthly payment plans, monitoring payments, and reporting progress or lack of compliance. In 2021, approximately **\$792,000** was collected from defendants who were assigned to Restitution Court. This is an increase from \$318,000 in the previous year. Additionally, in 2021, approximately **\$50,000** was collected from defendants who had been identified as potential participants for the program, but improved compliance with restitution orders to avoid being referred. This was an increase from \$16,000 in the previous year.

Intensive Mental Health Diversion

In April 2021, the Intensive Mental Health Diversion (IMHD) Program was launched as a collaborative effort of the Superior Court, Probation, the District Attorney’s Office, the Private Defender Program, the Sheriff’s Office, Correctional Health, and Behavioral Health and Recovery Services, following a grant to the county from the Department of State Hospitals in 2020.

Its focus is to improve outcomes for seriously mentally ill and dually diagnosed offenders through judicial reviews, intensive monitoring, and referrals to treatment to address the mental health issues that have contributed to the client’s involvement in the criminal justice system.

Each client receives a treatment plan and support services that may include high levels of clinical care in a residential treatment setting, and chemical dependency treatment/programming. Additionally, each client is assigned a DPO to ensure they adhere to program rules and expectations.

Adult & Pretrial Services Division



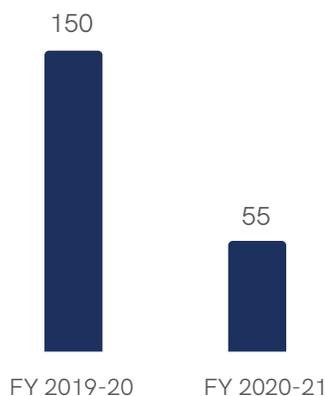
Multiple Driving Under the Influence (MDUI) Court

The MDUI Court program is a collaboration between the Superior Court, Probation, Behavioral Health and Recovery Services, the District Attorney’s Office, the Private Defender Program, and other partners.

Its goal is to reduce alcohol-related incidents, accidents, injuries and death by repeat-DUI offenders. This is accomplished by applying best practices when referring participants to treatment and counseling, in conjunction with intensive supervision. The program’s target population includes medium- to high-risk individuals convicted of two or more DUI offenses within a 10-year period.

In FY 2020-21, 69 new participants were admitted to MDUI Court and 55 graduated from the program, a 63 percent decrease from FY 2019-20. The COVID-19 pandemic impacted the number of program referrals.

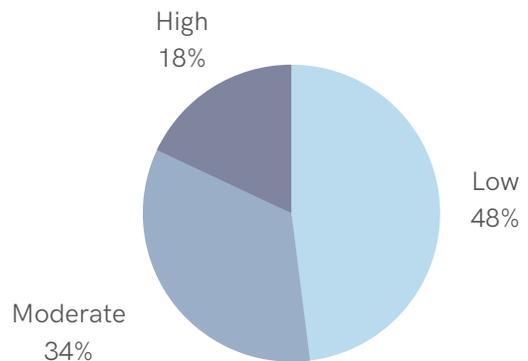
DUI Court Graduates



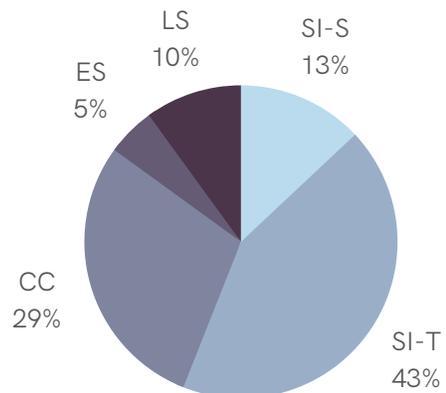
Correctional Assessment and Intervention System (CAIS)

DPOs administer an evidence-based risk assessment tool called the Correctional Assessment and Intervention System (CAIS). This tool is used to assess the different levels of supervision based on risk strategies to re-offend. With the results of the risk assessment, DPOs develop individualized case plans that address the offenders’ criminogenic needs.

CAIS Risk Levels



CAIS Supervision Strategies (See next page)



Adult & Pretrial Services Division



CAIS Supervision Strategies

SI-S	<ul style="list-style-type: none"> • 13% of San Mateo County probationers in FY 2020-21 • Offenders have pro-social value structures and experience sufficient stability in their lives. • Often, their involvement with the system is limited or an isolated event related to extenuating circumstances (e.g., stress). • Offenders in this group require low levels of contact.
SI-T	<ul style="list-style-type: none"> • 43% of San Mateo County probationers in FY 2020-21 • Offenders have similar characteristics to the SI-S group, however they may experience any of the following: ongoing drug or alcohol abuse, sexual offense history, or serious emotional disturbance. • These offenders may require treatment to deal with the specific issues listed above.
CC	<ul style="list-style-type: none"> • 29% of San Mateo County probationers in FY 2020-21 • Offenders experience general instability in their life (changing jobs frequently, family problems, chemical dependency). This group commonly experience alcohol and drug abuse. • Offenders may react negatively to those in positions of authority.
ES	<ul style="list-style-type: none"> • 5% of San Mateo County probationers in FY 2020-21 • Offenders generally lack social and vocational skills. They have difficulty with cause-and-effect thinking and lack insight. • Offenders need to improve social skills (e.g., assertiveness, ability to judge character, and ability to empathize).
LS	<ul style="list-style-type: none"> • 10% of San Mateo County probationers in FY 2020-21 • Highest level of engagement in criminal behavior. Offenders often view being a "successful criminal" as a major goal in their lives. • Offenders in this group need to have firm limits set with detailed consequences, and these consequences must be enforced consistently.

Juvenile Services Division

- Assessment Center
- Investigations
- General Supervision
- Intensive Supervision
- Family Preservation Program
- Wraparound
- GIRLS Program
- Placement/AB12
- DJJ Reentry
- CSEC
- Gangs

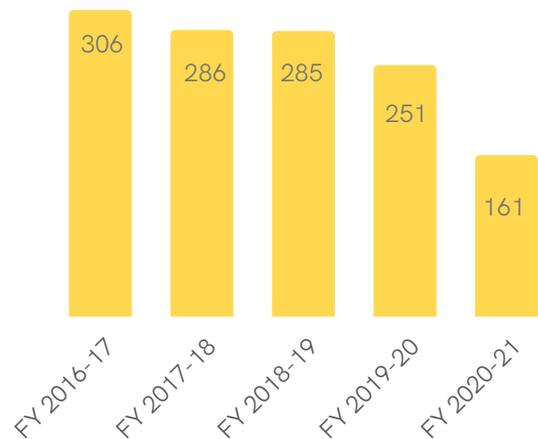
Juvenile Services Division

The Juvenile Services Division serves the community and the Juvenile Court by conducting intakes and investigations and providing community supervision services. The Department advances the principles of restorative justice to meet the needs of victims, facilitate treatment options for youth and their families, and achieve offender accountability and family stability. The division is led by one Deputy Chief (who also oversees the Institutions Division), one Assistant Deputy Chief, and three Probation Services Managers. As of June 30, 2021, 12 DPOs supervised 161 youth in the community and six DPOs oversaw 64 youth receiving other specialized services through the Assessment Center/Investigations Unit.

Youth on Supervision as of June 30, 2021

Unit	Clients
GIRLS Program	6
Commercial Sexual Exploitation of Children (CSEC)	2
DJJ Reentry	2
Family Preservation Program	12
Gangs	12
General Supervision	79
Intensive Supervision	33
Placement/AB12	12
Wraparound	3
Total Supervised	161

Youth on Supervision by Fiscal Year



Assessment Center/Investigations Unit

The Assessment Center/Investigations Unit conducts intakes of youth entering the juvenile justice system. Using a multidisciplinary-team approach, DPOs determine the route each case should take, from diversion programs to referrals to the District Attorney's Office. For cases going through the juvenile court process, the unit writes reports for the judge to consider in rendering dispositional decisions. The reports provide valuable background details such as a youth's entire social, educational, health, and family history.

By the Numbers: Assessment Center/Investigation FY 2020-21

- 254** Intakes
- 191** Referrals to DA's Office
- 35** Diversion program completions
- 92%** Youth completing diversion without new sustained law violation
- 169** Court reports written

Juvenile Services Division



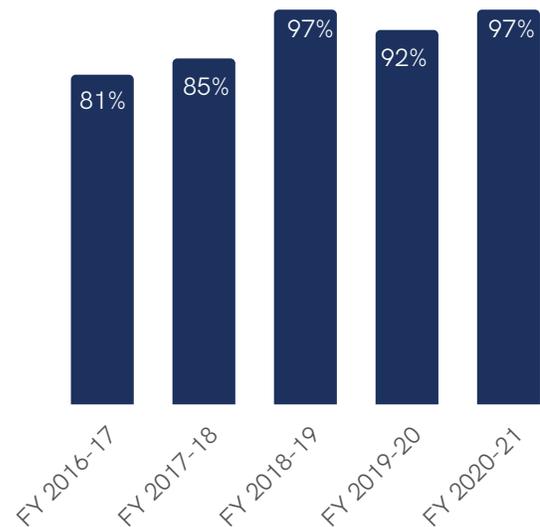
Juvenile Court Reports FY 2020-21

Category	Quantity
654.2 WIC Suitability	50
DEJ Suitability	15
Dispositional Reports	70
Continuances	1
Addendum 241.1	1
Transfer Out	6
Detention Reports	21
Addendums	2
Section 778 Motions	1
Post Court Reports	2
Total Court Reports	169

General & Intensive Supervision

DPOs assigned to General Supervision work with youth on probation who are considered low-risk to reoffend, requiring minimal supervision. DPOs assigned to Intensive Supervision work with youth considered moderate- to high-risk to reoffend, requiring more intensive supervision such as weekly or bi-weekly visits. All youth under general and intensive supervision receive conditions of probation and may be ordered to do community service, enroll in victim-impact awareness classes, serve time on electronic monitoring, or serve therapeutic detention time in the Youth Services Center-Juvenile Hall based on the nature of the offense. In addition to supervising youth, DPOs provide referrals to counseling and other resources to support youth and families.

Juveniles Completing Probation w/out a New Sustained Law Violation



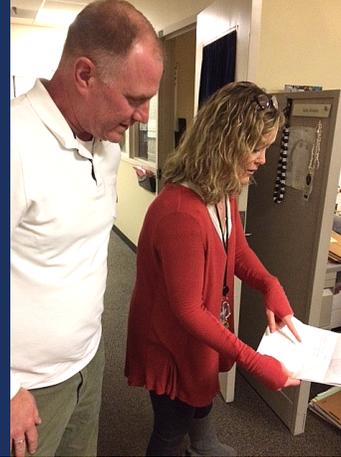
Placement

When necessary, the Juvenile Court may remove a youth from their home and place them into a foster care setting which may include a resource family or a short-term residential therapeutic program within the state of California. Placement DPOs locate out-of-home placement options for these youth and develop comprehensive case plans with the goal of family reunification.

Family Preservation Program (FPP)

FPP supports youth who are at risk of being removed from their homes. The program offers support and family counseling to youth and families to ensure a stable home environment. Parents receive a family partner through Behavioral Health and Recovery Services.

Juvenile Services Division



Wraparound Program

The Wraparound Program is designed to support youth with significant mental health issues. Services are provided by the Edgewood Center for Children and Families in San Francisco. Youth receive mental health services and a mentor while families receive family counseling. Like FPP, Wraparound's goal is to strengthen families and prevent out-of-home placements.

Placement, FPP, Wraparound Cases FY 20-21

Placement	12
FPP	22
Wraparound Program	7
Total Supervised	41

Percentage of FPP, Wraparound Youth Who Remained in Their Home in FY 20-21



Juvenile Traffic Court

In San Mateo County, Juvenile Traffic Court is operated by the Probation Department as opposed to the Superior Court. Legal Office Specialists (LOSs) in the Juvenile Services Division process traffic citations, schedule court appearances and prepare files for the Traffic Court Hearing Officer, LOSs also collect Traffic Court fines and report traffic school completions to the DMV.

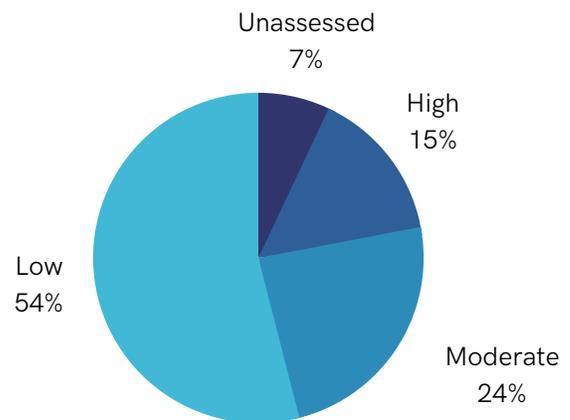
By the Numbers: Traffic Court FY 2020-21

920	Traffic citations processed
786	Court hearings
189	Traffic school assignments
\$196,163	Fines collected

Juvenile Assessment and Intervention System (JAIS)

JAIS is a gender-specific, strengths-and-needs assessment system designed to provide supervision strategies for youth in the juvenile justice system. JAIS consists of a prescreen assessment known as pre-JAIS which indicates a youth's likelihood to reoffend. The pre-JAIS is followed by a full assessment and subsequent reassessments for each youth in the system. The chart below shows the percentage of youth found to be low, moderate, or high risk based on their pre-JAIS assessments.

JAIS Risk Levels FY 2020-21



JAIS Supervision Strategies

JAIS provides the following supervision strategies for youth: Selective Interventions (SI), Casework Control (CC), Environmental Structure (ES), and Limit Setting (LS). The table on the next page defines these strategies and shows the percentage of youth under each strategy.

Juvenile Services Division



JAIS Supervision Strategies

SI-S	<ul style="list-style-type: none"> • 35% of San Mateo County juvenile probationers • Youth have pro-social value structures and experience sufficient stability in their lives. • Often, their involvement with the system is limited or an isolated event related to extenuating circumstances (e.g., stress). • Youth in this group require low levels of contact.
SI-T	<ul style="list-style-type: none"> • 29% of San Mateo County juvenile probationers • Youth have similar characteristics to the SI-S group; however, they may experience any of the following: ongoing drug or alcohol abuse, sexual offense history, or serious emotional disturbance. • These youth may require treatment to deal with the specific issues listed above.
CC	<ul style="list-style-type: none"> • 8% of San Mateo County juvenile probationers • Youth have experienced chronic instability that may be the byproduct of chaotic or abusive home environments. • Youth commonly experience emotional disorders and substance use and may react negatively to those in positions of authority.
ES	<ul style="list-style-type: none"> • 7% of San Mateo County juvenile probationers • Youth generally lack social, intellectual, and vocational skills. • Youth need management that is direct and concrete and that promotes the development and understanding of social skills.
LS	<ul style="list-style-type: none"> • 21% of San Mateo County juvenile probationers • Highest level of engagement in criminal behavior. • Youth have engaged in violent and aggressive behavior. • Youth in this group need to have firm limits set with detailed consequences, and these consequences must be enforced consistently.

Juvenile Services Division



San Mateo Police Department Juvenile Diversion Program

Statistics have shown that once youth are introduced into the juvenile justice system, they are more likely to be involved in future criminal activity and school truancy. To help mitigate these effects, the San Mateo Police Department created a diversion program to hold at-risk youth and low-level offenders accountable while allowing them to avoid formal justice system involvement. The program serves youth ages 11 through 17. Referrals come from police, school officials and families and are screened by the San Mateo Police Department.

Each youth's diversion contract is individualized to meet their needs. The contract may consist of school attendance requirements, counseling for the youth and their family, utilization of outside resources such as medical or mental health

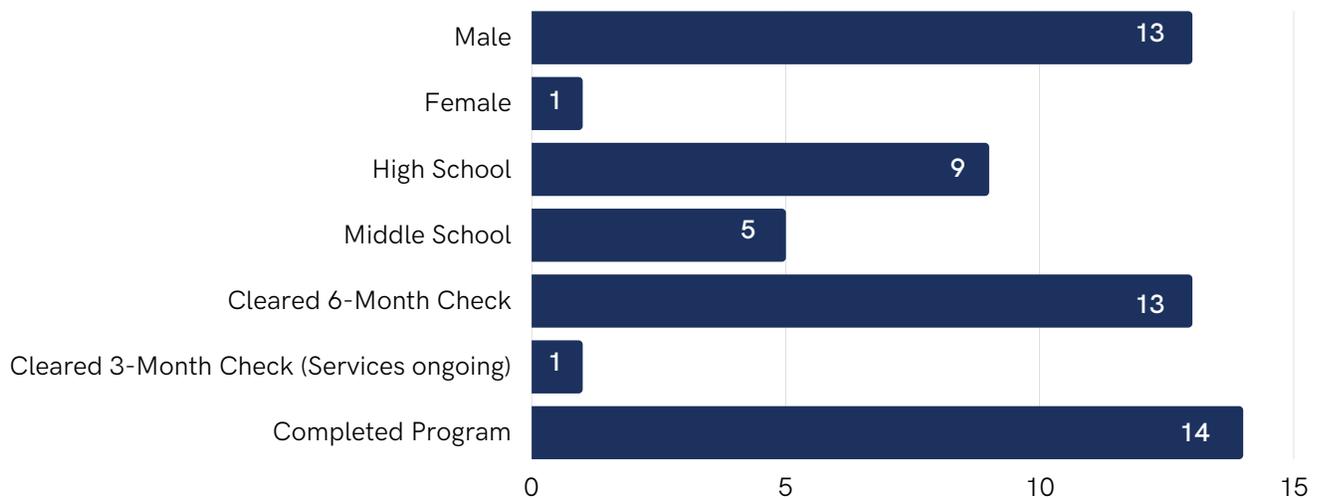
By the Numbers: San Mateo Police Dept. Diversion Program FY 2020-21

- 31** Referrals
- 93%** Youth cleared six-month recidivism check
- 7%** Youth cleared three-month recidivism check
- 100%** Youth who completed intervention services

professionals, and community service. The program is overseen by a DPO, a juvenile detective, a Youth Services Bureau case worker and the staff of the San Mateo Police Activities League.

The program served 31 youth in FY 2020-21, including 14 youth who were referred into the program because of a law violation. All 14 of those referrals completed the program, as seen in the chart below.

Youth referred into San Mateo Police Department Diversion Program via law violation in FY 2020-21



Institutions Division



Institutions Division

The Institutions Division operates the YSC-Juvenile Hall and Margaret J. Kemp Camp for Girls (Camp Kemp) and is led by the Superintendent. Both facilities are staffed 24-hours a day, 7-days a week by 9 Institution Services Managers (ISMs) and 80 Group Supervisors (GSs). ISMs plan and coordinate daily activities and supervise the GSs on the living units. The GSs work directly with the youth in custody to ensure their health and welfare and oversee individual educational, counseling, and other programmatic needs. The Institutions Division offers an array of programs led by staff as well as volunteers and community-based organizations. All youth in detention have access to evidence-based and curriculum-based programming and services based on promising practices.

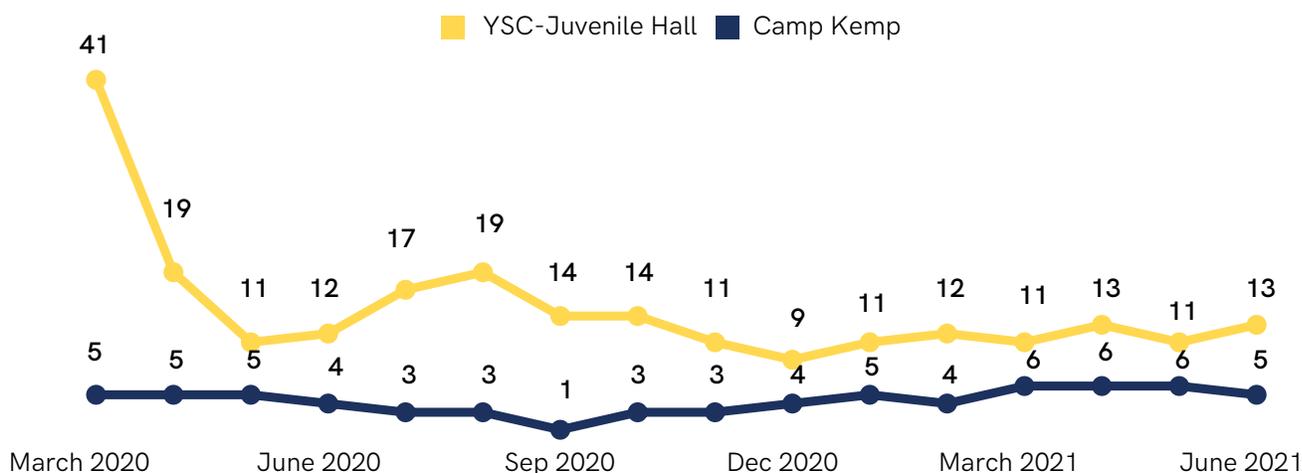
Youth in Detention

The COVID-19 pandemic accelerated an ongoing decline in the average daily population of juveniles at the YSC-JH as juvenile crime referrals dipped in San Mateo County and across the state in FY 2019-20 and FY 2020-21. Meanwhile, the average daily population of girls in residence at Camp Kemp remained relatively steady during the same period as illustrated below.

Juvenile Justice Realignment/SOARR Program

In September 2020, Governor Gavin Newsom signed Senate Bill (SB) 823, setting into motion the phase-out of the State Division of Juvenile Justice (DJJJ) and establishing a system in which justice-involved youth will receive treatment and services closer to their families and communities. Under SB 823,

Average Daily Population of Youth in Detention March 2020 - June 2021



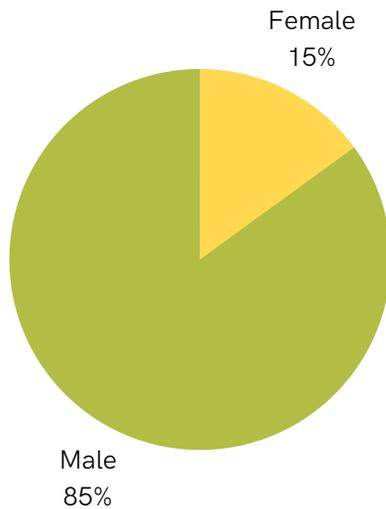
Institutions Division



Average Daily Population by Fiscal Year

Year	YSC-JH	Camp Kemp
FY 17-18	63	7
FY 18-19	50	5
FY 19-20	39	5
FY 20-21	13	4

Average Daily Population by Gender FY 20-21



Age Breakdown for Juveniles in Detention

Date	12 to 14	15 to 17	18 and up
3/15/20	1	15	5
6/15/20	0	18	2
9/15/20	1	15	2
12/15/20	3	14	3

the state halted all transfers of youth from California counties to the DJJ's three remaining youth facilities as of July 1, 2021. Youth who previously would have been sent to the state facilities for now instead remain in local settings closer to their families and communities. SB 823 also created the Juvenile Justice Realignment Block Grant program to fund the new system of county-based custody, care, and supervision, and required counties to develop realignment plans.

In November 2020, San Mateo County's Juvenile Justice Coordinating Council convened a subcommittee consisting of community members as well as representatives from CBOs, the District Attorney's office, the Private Defender Program, County Social Services, County Mental Health, the County Office of Education, and the Court. The subcommittee developed the County's realignment plan for the use of the block grant funds, designating the YSC-JH as the County's secure setting for youth with sustained 707(b) offenses who may have been eligible for DJJ commitment prior to its closure. Probation refers to this secure-track program as the Success and Opportunities Aspiring Readiness for Reentry (SOARR) Program.

Institutions Division



Reflecting the collaborative efforts of the subcommittee members, the realignment plan includes key implementation and supervision strategies intended to address the needs of the targeted realigned populations through a multi-disciplinary case management approach, from in-custody care to reentry and community supervision. It provides trauma-informed and developmentally appropriate programs and services for local youth and outlines specialty programs, resources, and services from existing CBOs and county partners with an emphasis on family reunification and successful community reentry. In December 2021, San Mateo County submitted its realignment plan to the state’s newly created Office of Youth and Community Restoration, with its first commitments to the SOARR program anticipated in 2022.

Community Care Program

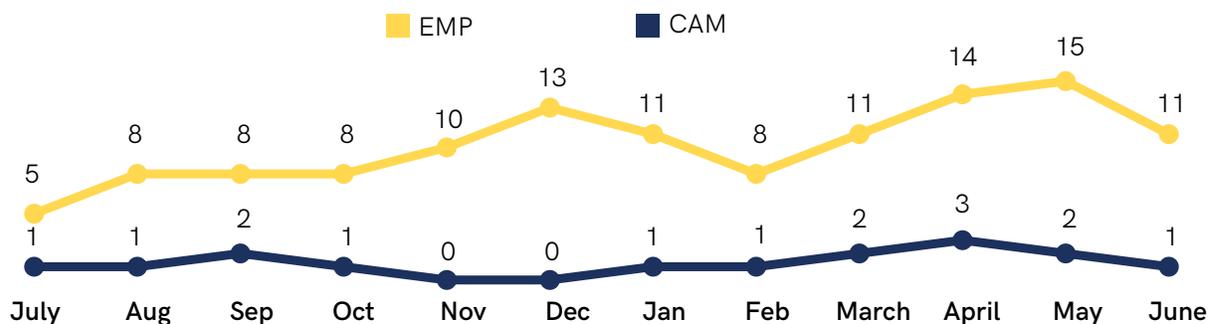
The Community Care Program provides an opportunity for youth to serve court-ordered

custody time by working on weekend community projects. Under the direct oversight and coordination of designated Institutions staff, youth in this program generally work on light outdoor landscaping or maintenance projects for schools, parks and city agencies. In FY 2020-21, projects were confined to the outer grounds of the Youth Services Center and Camp Kemp – including the Phoenix Garden – due to health and safety concerns related to the COVID-19 pandemic. The projects are listed in detail on the next page.

Electronic Monitoring Program

The YSC-Juvenile Hall Admissions staff oversees the Department's Juvenile Electronic Monitoring Program (EMP), an innovative alternative to detention that allows for youth to be released early, but monitored for the remainder of their commitment. Electronic monitoring may also be used for youth awaiting a court date or transitioning to other probation programs.

Juvenile Electronic Monitoring Program/Continuous Alcohol Monitoring Caseload FY 2020-21



Institutions Division



Based on the offense, the court may order a youth to be placed on continuous alcohol monitoring (CAM), involving a device that measures alcohol consumption 24 hours a day, seven days a week. Both EMP and CAM allow for youth to live at home, attend school and church, maintain employment, and participate in community-based treatment, while helping to ensure court appearances and encourage pro-

social behavior. There is no cost to youth or families for the EMP program or any other services provided by the department and its partner agencies.

Community Care Program: Completed Projects FY 2020-21	Month
<ul style="list-style-type: none"> Weed abatement along Loop Road and the Youth Services Center parking lots 	July
<ul style="list-style-type: none"> Weed abatement around the Camp Kemp and parking lot Weed abatement at the south end of the Phoenix Garden 	August-September
<ul style="list-style-type: none"> Tree clean-up and weeding on Lessingia Road Weed abatement in west side staff parking lot 	October
<ul style="list-style-type: none"> Worked with Behavioral Health & Recovery Services and County contractor to make improvements to the labyrinth inside the Phoenix Garden 	November
<ul style="list-style-type: none"> Spread mulch in the Phoenix Garden Cleaned storm drain system (due to heavy rain) near employee gate at the YSC-JH 	December
<ul style="list-style-type: none"> CCP suspended due to COVID spike 	January
<ul style="list-style-type: none"> Cleared sidewalks of debris in front of YSC main entrance and staff parking lot Weed abatement in the Phoenix Garden 	February
<ul style="list-style-type: none"> Tree pruning at Camp Kemp Sanitize the girls gymnasium at Camp Kemp 	March
<ul style="list-style-type: none"> Gravel transport and planting in the Phoenix Garden labyrinth Weed abatement inside secure perimeter behind YSC-JH living units 	April
<ul style="list-style-type: none"> Beautification project along Loop Road 	May
<ul style="list-style-type: none"> Tree pruning in the public parking lot Trimming and removing overgrown plants near the entry into the YSC 	June

YSC-Juvenile Hall Mural Project



YSC-Juvenile Hall Mural Project

In 2021, the Institutions Division partnered with the Sheriff's Activities League to lead a youth mural project at the YSC-Juvenile Hall. Designed around an under-the-sea theme, the mural now covers all four walls of the facility's newly established multi-sensory de-escalation room, which is meant to provide a safe, trauma-informed space allowing residents to calm down and regulate their feelings.



The work started in April 2021. Project coordinator Alexis Tershay (pictured above) worked closely with youth and staff to transform the walls of the Forrest 1 program room into a deep ocean blue. The artists then started using a method called projection stenciling to create complex images of sea life. (Even Chief Keene got in on the action!) The popular project was ongoing as of April 2022, with more details being added each month.





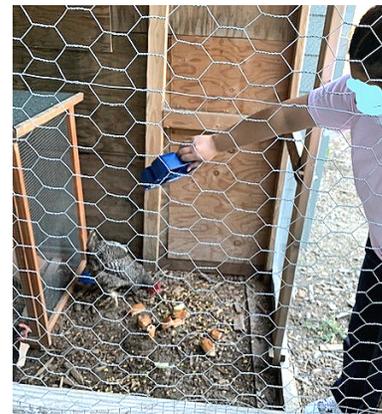
YSC-Juvenile Hall, Camp Kemp Programs

Programs Led by Staff

The Institutions Division offers a variety of staff-led programs that teach and expose youth to valuable life skills, decision-making, and teamwork. These programs provide educational and vocational activities that promote the health and well-being of the youth, teach accountability, and model pro-social behaviors. It's the goal of staff to expose the youth to new activities, plant seeds and support positive change. Examples of programs provided for youth under the coordination and/or delivery of GS staff are listed below.

Staff-Led Programs

	Program	Description
Life Skills	Project Change	Provides youth who have completed high school the opportunity to continue education into the community college arena
	Cognitive Skills	Overcoming negative behavioral patterns.
	Spanish 101	Introduction to reading, writing, listening, and speaking skills in Spanish
	A Brighter Day	Job Training for youth
	Cooking and Baking	Basic culinary arts
	Garden Program	Horticultural training in creating on-site gardens
	Animal Therapy	The feeding, care for and maintenance of chickens and their coop
Arts & Creative Arts	The Beat Within	Writing/literature skills, quarterly newsletter, visual and performing arts workshop
	Arts Unity Movement	Creative arts through music and conversation
	Essay Program	Critical thinking and creative writing





Staff-Led Programs (cont.)

Physical Activities	Large Muscle Activity	Required activity exercises that is planned, structured, and repetitive body movement that improves circulation and cardiovascular health
	Activities Highlights Committee	Holiday-themed events and seasonal Olympic games
Wellness & Mindfulness	Mind & Body Awareness	Mindful meditation
	Niroga Yoga	Equity through trauma-informed dynamic mindfulness, strengthening resilience and empathy
Recovery	Alcoholics Anonymous	Provides youth a group of principles to help expel the obsession to drink and enable them to become happy and whole
	Narcotics Anonymous	Equity through trauma-informed dynamic mindfulness, strengthening resilience and empathy
Faith-Based	Bible Study	Mindful meditation
	Catholic Christian Services	Equity through trauma-informed dynamic mindfulness, strengthening resilience and empathy



Programs Led by Community-Based Organizations

The Probation Department values its strong partnerships with community-based organizations (CBOs) that provide a variety of direct services to youth. Below is a list of CBOs funded in FY 2020-21 through state funding streams such as the Juvenile Probation Camp Funding (JPCF) program for at-risk youth in the community, the Juvenile Justice Crime Prevention Act (JJCPA) for juvenile justice-involved youth, and the Youthful Offender Block Grant (YOBG) for youth in detention, including a brief description of services provided.



Acknowledge Alliance provides services under JJCPA funding for their Collaborative Counseling and Transition programs. These programs serve multicultural juvenile justice-involved and at-risk youth attending San Mateo County Court and Community Schools, students who have transitioned back to their district high schools, and students at risk of expulsion.

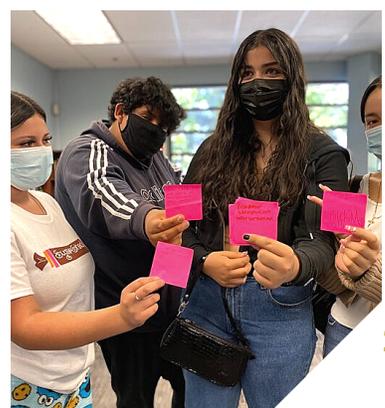
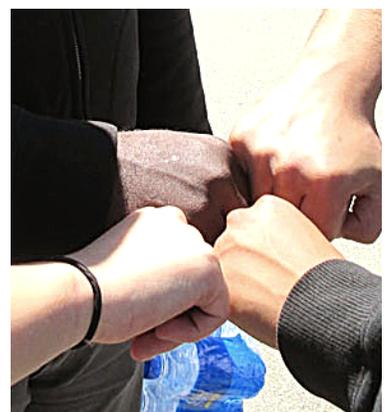


The Art of Yoga provides services under YOBG funding to Camp Kemp and YSC-JH. Youth receive gender-responsive programming that combines health education, character development, intentional yoga movement, breathing techniques, meditation, and creative arts and writing. Classes are organized into monthly modules emphasizing accountability, well-being and reflection.



Success Centers provides services under JPCF and YOBG funding. JPCF-funded services for north-county at-risk youth include the Helping Instill Knowledge & Empowerment in You (Hi-Key) program for job readiness training and job placement. YOBG-funded services for in-custody youth include an academic study hall, job readiness training, and a visual arts program.

Bottom right two photos courtesy of Fresh Lifelines for Youth and Boys and Girls Clubs of the Peninsula, respectively.





The Boys and Girls Clubs of the Peninsula

provides services under JPCF funding. The High School Student Success Advisor program provides year-round mentoring and case management. Project LEARN provides after-school enrichment and academic support, mentoring, leadership development, behavioral and life skills development, as well as job-readiness training, to high school students.



Fresh Lifelines for Youth (FLY)

provides services under JPCF, JJCPA and YOBG funding. Juveniles receive law-related educational programs, case management, and client advocacy. FLY educates youth about relevant laws and their rights, building individual life skills to problem solve in pro-social ways. FLY identifies the specific needs of youth and develops a youth-centered services plan toward lasting positive change.



Mind Body Awareness Project

provides services under YOBG funding. Curriculum and modules provided cover 10 topics areas with an emphasis on mindfulness, stress and anxiety reduction, and emotional regulation.



Rape Trauma Services (RTS)

provides services under YOBG funding. RTS collaborates with Probation and other treatment providers to help girls recover from core relationship trauma such as sexual abuse, assault, and/or domestic violence. RTS also leads the Girls Empowerment Program at Camp Kemp, as well as individual mental health counseling, a trauma healing group, and family therapy.



StarVista

provides trauma-informed cognitive behavioral therapy, dialectical behavioral therapy, and mindfulness services under JPCF and JJCPA funding. Clinicians work with at-risk youth in a comprehensive school-based program, Strengthen Our Youth, and serve justice-involved youth through their Insights and Victim Impact Awareness programs.

Top left photo courtesy of Boys and Girls Clubs of the Peninsula. All others courtesy of Fresh Lifelines for Youth.

