How to Improve Performance by Ending Annual Performance Reviews



Current State



0%

Annual reviews don't accurately measure or predict performance



\$2,675,360

Amount county spends to administer annual reviews



90%

Employees and managers both dislike annual reviews





Our Solution



The County of San Mateo Performance Pilot will end inaccurate, expensive, and unpopular Annual Performance Reviews.

Instead, we will re-focus on growing performance through proven employee engagement and development tools.

Performance Pilot



1:1's

Future-focused conversations where supervisors give feedback on goals and performance



Pulse Surveys

Regular anonymous surveys to take the "pulse" of employees



Development

Support employee growth with trainings and coaching

Future State



Design

Roll out new trainings and pulse surveys to pilot participants



Analyze

Create data-driven action plans to support and grow engagement



Improve

Iterate the pilot and share best-practices to increase performance